

ACTION ITEM MINUTES

The General Managers Advisory Committee Meeting on Ordinance 7, 5:30 p.m. on Tuesday, March 9, 2021 (held on Zoom).

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A. ROLL CALL OF COMMITTEE MEMBERS

Committee Members: Diane Becker, Mary Danahey (absent), Denise Davis, Kristen Ferrall, Scott Hill, Margaret Martini, Hal Paris, Trevor Smith (joined the meeting at 6:12 p.m.), Bruce Townsend, Karen Viel, and Frank Wright. Indra Winquest, IVGID District General Manager, Shelia Leijon, Parks and Recreation Superintendent, and Tim Callicrate (absent), IVGID Board of Trustees, Chairman. **Administrative Support Staff:** Kari Ferguson and Susan Herron

Reminder Only: Rules of Engagement: All committee members shall be respectful of one another and treat each other with kindness. No one member shall talk over another member. All ideas are welcome however they may not be discussed in depth or in detail depending upon time and/or merit and that determination is solely held with the General Manager. All committee members are equal participants.

B. RECAP OF MEETING OF MARCH 2, 2021

1. Continued Discussion & Straw Poll on Primary areas of concern
2. Review of framework provided by committee members and staff

District General Manager Winquest gave a brief verbal overview.

Straw Poll: Agree to bring an agenda item to the Board of Trustees at the end of March for the elimination of exchange passes **and** daily beach tickets (administrative change only).

Diane Becker	Yes	Hal Paris	Yes
Mary Danahey	Absent	Trevor Smith	Absent
Denise Davis	Yes - must have an alternative noted in the agenda item	Bruce Townsend	Yes
Kristen Ferrall	Yes	Karen Viel	Only if an alternative in place
Scott Hill	Yes as long as part of overall approach	Frank Wright	Yes
Margaret Martini	Yes – caveat is to punch cards		

District General Manager Winquest went over the correspondence that has been sent out from committee members. Already let the Board know that the committee is recommending going out for a third party counsel review on employee usage of the beaches.

Straw Poll: Yes or no – Does this committee want to take on advising the Board of Trustees on what employee recreational privileges should look like, include, and/or be allowed outside of what has already been recommended i.e. employee access to the beaches and yes, this includes Silver and Gold cards?

Diane Becker	No	Hal Paris	Abstain
Mary Danahey	Absent	Trevor Smith	Absent
Denise Davis	No	Bruce Townsend	No
Kristen Ferrall	Abstain	Karen Viel	No
Scott Hill	No	Frank Wright	Yes
Margaret Martini	Yes		

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District General Manager Winqest then addressed the allocation of tee times to golf clubs and stated that he didn't see how that was related to Ordinance 7 and he opened it up to the committee to gain their thoughts on this topic. Mr. Townsend said it is not worth our time; administrative. Mr. Wright said that this committee is to look at the recreational venues and how they are used and abused. He can't get a tee time between 8 a.m. and 1 p.m. which is horrendous. The way this handled is a lock up by club members and impacts non-club individuals. Recreation fee payer is being discriminated against, he thinks it is horrible and needs to be addressed. It is something that we, as a committee, should be looking at. Need to have it be fair for all. To give away our venues to people who don't live here and don't pay for life is wrong. We are the people who are funding this and the golf courses are poorly managed because they have locked up all the tee times. District General Manager Winqest asked Mr. Wright several follow up questions which he answered. Mr. Hill answered Mr. Wright's and Ms. Martini's concerns about golf and that he is a member of one of the golf clubs and that 80% of the rounds of golf are played by resident golf club members. Mr. Hill then went over some specifics about managing a golf course and its financial stability. Would like to leave it to letting the Staff and the Board run the golf courses. Mr. Wright responded to Mr. Hill's comments. Mr. Wright asked that the issues be aired and make recommendations to the Board as these are very valuable venues and they are for the people who live here first and foremost and not those that come here and take them away; this is about us and making them the best they can be. Make people who come here and pay full boat. If we have put these venues up for grabs, he is going to express his views and he can disagree and you can disagree with him – do we want them to be for us or be for someone else? He has been here a long time and seen bad things. Short term rentals are running over us. This is a chance for us to stop this action and same thing with everything else; have a picture pass and if not, pay full bore. Can't have the punch card as they don't do anything for us. Mr. Paris said he is interested in hearing from other people. Ms. Becker said she doesn't want to take on the golf courses, want to take on the beaches, and can take it on in the second round. Mr. Wright said something very compelling and that is that the venues are for the residents and the private clubs have to do some of the things they are doing. Don't want to discuss this at this point and get the beaches done. If that is true, about access, shouldn't allow it to happen. District General Manager Winqest said he will share some data – free employee rounds – 23,058 rounds played, 304 rounds were employee free rounds which is 1.3% of the total rounds. Employees are always on standby, except at the beaches and ski, and they were non-peak rounds. He understands Mr. Wright's concerns and thinks the Board of Trustees will discuss it at some point. If we want to address the beaches, have to focus on that and then address this other items at a later date. Employee usage as Tennis is barely anything. Ms. Martini said that at this point we should get the beaches unscrambled first, even though the golf clubs are residents/picture pass holders, they shouldn't have any preference than other residents/picture pass holders. They need to stand in line like everyone else. Don't agree with any of the freebies for the employees and they need to go away. Golf doesn't sound like it is fair and equitable and agreeable to doing the beaches first. Ms. Ferrall said when it comes to charitable events and other events, they are contributing to other areas and the upsale of other items so they are contributing.

C. CONTINUED DISCUSSION AND POLLING OF PRIMARY AREAS OF CONCERN AND POTENTIAL REVISIONS

1. Continue Discussion on revisions to Guest Access Framework
 - Recreation Punch Cards – Remove or Restrict? Rename?
 - No Additional Recreation Punch Cards – possible alternative?
 - Recreation Guest Access Card – Limit amount of purchased accessed per parcel. Only for daily access to venue at the venue guest or resident rate

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- Limit number of daily guests per IVGID Pass holder
 - Creating and implementing a capacity policy
 - Requirement of guests to be present with an IVGID Pass Holder
 - Tiered Guest Rates at the beaches. Lower price if present with IVGID Pass Holder
 - Other ideas??
 - Straw Polls
2. Definition of "Guest" (Committee Members: Ms. Ferrall and Ms. Becker – **input is due no later than Monday, March 15 at 9 a.m. to Staff (Winquest and Herron)**)
 3. Disciplinary Action for Abuse of Recreation Privileges

District General Manager Winquest gave a brief verbal overview of these items. All committee members were asked to provide any feedback they have to Staff on definition of a guest and they will share that with Ms. Ferrall and Ms. Becker. Ms. Martini asked about boat launching and the commercial operators – does IVGID have contracts with them? District General Manager Winquest said no however we do require business licenses and insurance however Staff has been discussing this matter. We do have one contract for non-motorized watercraft and he is the only approved vendor at our beaches. Ms. Martini asked if he only there to serve the people on the beaches and doesn't bring in other paying people. District General Manager Winquest said that is correct. Ms. Martini said in regards to deed restrictions and allocation of picture passes to commercial entities – do they have a special picture pass indicating they are a commercial enterprise using our beaches? District General Manager Winquest said that the people who are renting don't have passes and you bring up a good point. Commercial picture pass holders are not different. Ms. Martini said that you could easily limit them by having the boat registered to the parcel owner. District General Manager Winquest said you have a boat rental company, are the parcel owners, owned by that parcel owner and one of the things we have been talking about is some identification. By defining a guest, will help. Ms. Martini asked if we could say no commercial activities of any kind to on our beaches? District General Manager Winquest said yes, we can include something that would have to be approved by the Board of Trustees and then define if launching a boat is a commercial activity. We need to understand if they have property rights as a parcel owner. Ms. Martini suggested maybe put a limit on the boats per parcel. District General Manager Winquest said that is for two or three people. Ms. Becker said if a boat is being launched for a picture pass holder that is in the boat, they should be able to have someone launch their boats. What about access to someone else's boat? Definitely should be stopping the boat launching business and paid by those guests to use the boat. Ms. Martini agreed. District General Manager Winquest said if we can define a guest that doesn't allow these people to bring in a non-resident for commercial gain, it will solve this issue. We do appreciate the boat companies because they do know how to launch boats and they do also help others so they can get launching underway and avoid a backup. We are also considering tier pricing for boat launching. Ms. Martini said she is very difficult to wrap her head around commercial enterprises using our beaches. There is a fine line to be walked here. Again, District General Manager Winquest said by defining a guest it will help. Mr. Hill went over several points regarding the survey and then went back to the three bigger issues – can't go to the beaches without a picture pass holder, even/odd days at the beaches, and don't think anyone has put on paper on capacity limits so that the committee can considered it and so it can go into the survey as it is incomplete without it. District General Manager Winquest said he agrees and the last big one is how we cap access. He then went over some thoughts about what he has gotten from Staff, community, and Board members. Ms. Ferrall said that limiting the punch cards is a big thing and she would like to see a cap put on the ability of purchasing additional punch cards and she would like that to go before the Board of Trustees. Mr. Townsend said he would like to limit the number of people that a picture pass holder can bring into the beaches. Ms. Ferrall commented that she can see so many loopholes in that process and District General Manager Winquest concurred that a cap must be put in place with this option. Mr. Wright said if you limit the number to 5 and they want to do more, they can go to their neighbors and get around it. He could find ten people tomorrow to take him in.

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We need to tie it down. Ms. Martini said she would like to agree with Ms. Davis about making everything consistent and defined. Staff is already working on that. Ms. Davis said that is not opposed to limiting guests but she wants everyone to remember that we have a lot of long term property owners here who have their life events which includes a large number of extended family getting together so think about that when setting limits. Mr. Smith said that we haven't come up with an ideal number and until we recognize and set a goal and then work from there. He understands the pain and no solution is going to satisfy everyone but we will all feel the pain. Have to have a clear understanding of what the capacity should be. If we focus on an ideal capacity and then figure out a solution, we will have a winning formula. District General Manager Winquest asked Ms. Leijon to think about peak summer days and then run some data for total scanned visits for those days and bring that number back to the committee next week. He also went over some options for clearing space at the beaches to make more useable space at the beaches. Mr. Townsend said right now we are talking something like a punch card and if we limit those this may limit the numbers of people on the beaches and we don't know how much that is going to help right now. District General Manager Winquest said if asked how to limit capacity at the beaches, he would start with a limit on the purchased punch cards. He understands that we need to determine what the comfortable capacity is at the beaches and then take it from there. Mr. Townsend added that big families having big gatherings – couldn't they go to the Recreation Center, etc. and get access and we don't know those numbers. District General Manager Winquest said we rent out 60 to 80 and we are recommending that an application be submitted and that those requests be individually approved/denied. We did reduce that last year and it worked out well. Ms. Becker said that one of things that disturbs her is that she is hearing this group will be upset or that group will be upset and she said her approach is what are the competing interests and what is fair. If we try for perfect, we will get something and in these meetings, we go over the same things. If each of you would look at the list and think about the competing interests of each group and then what is the least that people are willing to accept as a reasonable compromise. Once we go to present, when we are presenting to the public, we have to be able to explain the rationale and the alternative and the chaos we live in when we want to use the beaches, and have to be able to persuade people. While she is quite opposed to STRs, she still looks at their interests. We need to realize that this is just a compromise. District General Manager Winquest said he agrees and there will be people that will be upset and that it is him and the Board that people will hate. He has had so many owners of STRs tell him that if they lose their rights, they will make his life miserable. There are rumors going around that this group is organizing. Appreciate all of your willingness to work with us as it is going to be difficult. Ms. Martini said that you mentioned about reconfiguration at the beaches, and wanted us to be sensitive to not messing with the character of the beaches. District General Manager Winquest said he understands her comment. Ms. Davis suggested asking people have you been at the beach on a day you considered overcrowded because no place to parking, physically didn't have space, no picnic table available, etc. We need some insight on why people think it is overcrowded because it may not be rather just crowded. Ms. Becker said she thinks it would go a long way to limit the parking lots to picture pass holders as a lot of people she knows think the parking lots are always filled. Suggested stickers on their cars as one option. District General Manager Winquest asked if she was aware of the preferred parking program – implemented it about four years, Friday through Sunday, can only park there from 8 a.m. to 3 p.m. for eight weeks during peak summer. The picture pass holders love it. What are other things that we can do to provide other things for our residents – preferred parking is one of them. Ms. Becker said that this goes back to what do you know and what you don't know. She has had four people ask her about this so perhaps it needs to be publicized. District General Manager Winquest said he agrees. Mr. Townsend said that all that information is in the Quarterly that comes out – you can get it anywhere and people aren't looking at your publication.

District General Manager Winquest went over goals for next week. Ms. Martini asked that a list be prepared by the District General Manager so as to be better prepared for the next meeting. District General Manager Winquest said he will be preparing a list to be sent out to the committee. Mr. Wright said he looked at the

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rules of engagement again and there are no time clocks. He was told that he was out of line, offended by it as it was horrible and asked that person sit back and take a look at those rules. Whether you like him or not, he has things to offer and he finds comments like that horrible. It is the District General Manager's job to moderate as he is trying his best to be a positive. Asking all members to adhere to the rules and let's get something done. District General Manager Winqest acknowledged his comment and deserve the right to comment however frustration has been building up as the committee wants to focus on the things we want to get done and wasn't a personal attack. Mr. Wright said it did take it personally and he offers things are very valuable and said it wasn't acceptable and that is how he feels.

D. ADDITIONAL NEXT STEPS

1. Community Virtual Forums
2. Survey (Committee Member: Ms. Dahaney with assistance from Staff Member Kari Ferguson)

District General Manager Winqest gave a brief verbal overview and stated that he will be inviting the Director of Information Technology attend to discuss community virtual forums. He would like to schedule two of these forums.

District General Manager Winqest went over his thoughts on punch cards.

E. GOALS FOR NEXT MEETING

1. Set next meeting date: Tuesday, March 16th, 2021 at 5:30 p.m.
2. Finalize first phase of recommendations
3. Discuss and set timeline for community outreach

Mr. Townsend said that he won't be able to attend on March 16, 2021.

District General Manager Winqest said regarding the outstanding redline version of the ordinance, we are going to wait until after community input. Ms. Becker said if people have thoughts, they should feel free to send them back. District General Manager Winqest said his preference is for all correspondence to go through him or Staff and we will make sure it gets out to the committee.

F. ADJOURNMENT at 7:45 p.m.

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