

ACTION ITEM MINUTES

The General Managers Advisory Committee Meeting on Ordinance 7 will be held on Zoom starting at **5:30 p.m.** on **Tuesday, August 17, 2021.**

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A. ROLL CALL OF COMMITTEE MEMBERS

Committee Members: Diane Becker, Mary Danahey, Denise Davis, Kristen Ferrall (absent), Scott Hill, Margaret Martini (absent), Hal Paris, Trevor Smith (absent), Bruce Townsend (absent), and Frank Wright (absent). Indra Winquest, IVGID District General Manager, Shelia Leijon, Parks and Recreation Superintendent, and Tim Callicrate, IVGID Board of Trustees, Chairman (absent).
Administrative Support Staff: Kari Ferguson and Susan Herron

Reminder Only: Rules of Engagement: All committee members shall be respectful of one another and treat each other with kindness. No one member shall talk over another member. All ideas are welcome however they may not be discussed in depth or in detail depending upon time and/or merit and that determination is solely held with the General Manager. All committee members are equal participants.

B. CONTINUED REVIEW OF ORDINANCE 7 PARCEL OWNER SURVEY DATA

1. Review data related to the survey questions
2. Further discuss potential data to evaluate in more detail
3. Discuss comments from the survey results

District General Manager Winquest gave a recap of the last meeting and briefly discussed the comments section of the survey stating that if a deeper dive is required, please let him know and if obtainable, it will be shared with the committee. Ms. Davis said her first observation was, from reading through the comments, we have people who don't understand the current system. She has set through at least 3 attempts of revising Ordinance 7 and so one of her first comments is that the Trustees need to deal with explaining and informing the public before we spend time discussing our recommendations. She would like to advocate for a workshop on Ordinance 7 before we begin and advocate for explanation of our current system in the same manner as we got out the information for the survey. Put some time in ahead and a lot of effort to put the information out. One small topic, once or twice a week, one small little blubber that people can understand and how what our system is. District General Manager Winquest said he agrees that people want things spoon fed to them in small bites and that yes, we can continue on with an educational process. Reason he wants a separate meeting is (a) so there are no additional agenda items and (b) it is a workshop. He will talk to Board members to see what they would like to have as this will most likely be several meetings. Ms. Davis said that this is not a dis on anyone about getting information out to anyone – don't misinterpret as we just have a lot of people who don't understand how our current system works. District General Manager Winquest said he understood but thanks for that clarification and that we do have a lot of new residents. Ms. Becker said she agrees with Ms. Davis and that she would like to see that go out as soon as possible so it isn't confused with a new proposal. Ms. Becker suggested that someone could write a shorter document with links and get it out with a designated person from IVGID who can answer questions. District General Manager Winquest said he agrees and wants to have a good hook followed by a link where more information is available. Let's use the FAQ document developed by Ms. Davis as a starting point. Mr. Paris said there is a great paragraph about removal of passes when someone moved to Lakeshore. Jumping ahead, limiting the number of punch cards or guests accompanied by the passholder, but any good deed doesn't go unpunished. He is

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thinking about this from a revenue perspective, limiting access, a by-product is less revenue so we need to be ready for that. District General Manager Winquest said he has had that conversation with the Trustees and they have said they understand and understand that people are willing to pay more however they have mentioned reducing costs. With the two COVID-19 resolutions, we have seen some interesting information bubble up so we will have that information. This season, we did raise the guest fee to \$15. Mr. Paris said we have 12 years of the Facility Fees being the same and there will be complaints so we just need to be ready for it. District General Manager Winquest said the Facility Fee was reduced this year and it may have to go up for a variety of reasons. Ms. Danahey said she is all good. Mr. Hill said so many people commented on the Crystal Bay situation about not having access and then moving to Lakeshore and not having access – he is getting an on slot of questions regarding that issue. He asked a question about Lakeshore parcels related to annexation. The committee had a discussion regarding this issue. Staff will do research on this topic and get back to the committee. Mr. Hill then discussed punch cards and simplifying their use and in summary, it seems that people don't want to eliminate punch cards. There was also a whole bunch of people that thought that a family should be allowed to have as many picture passes as members of their family – thinks the committee should consider that. There was also a whole bunch of people that thought the beaches have gotten to be too expensive. District General Manager Winquest said that he thinks punch cards are here to stay and that punch cards can be used as the parcel owner wants to use i.e. using the punch card to pay down the entire ski lift ticket. There was also a good amount of comments about rolling over the value at the end of the year. He then explained that has to do with property tax payment. What is happening is that people are buying additional punch cards and then not using the entire value by the end of the year. He is prepared to recommend going above the current five (5) picture passes as long as it is for immediate family only. However, that flips the coin and we need to consider that scenario i.e. those that don't use the full five passes. Guest fees will most likely be increased on an inflationary basis. Ms. Becker said, on punch cards, and because of the accounting associated with them, it has a bad taste for some in the community so they must look and feel different and make it clear that it is a new program. Consider calling punch cards guest access cards or maybe just call it the new punch card. District General Manager Winquest said that the District had Moss Adams look at that accounting and they said you have some residents that don't like it, and that is about 8 people, but Moss Adams said that we were the only ones who did this. Ms. Becker said regarding the rolling over, no problem, as long as there is a limitation. Otherwise, it becomes a complete nightmare as it has many unintended consequences. For extra picture passes, do need to pay for those but if we do that than their additional punch cards should be reduced or thought about for fairness. The discussions on guests, didn't think that people really understood what we were asking so we need to really explain on whatever do. District General Manager Winquest said on roll over request, yes, it can be problematic, and if we allow them to fully use them, there should be no need to roll it over. This issue has come up time and time again and that we can solve it by allowing its use throughout the District. Torn a little bit on the extra passes – the committee will formalize their recommendation on this topic. We will be doing a lot of straw polling on these subjects. Ms. Davis said she agrees with almost that has been said on the roll overs, roll overs are a nightmare so she would say no. On the extra passes, there is four people who own the house, expand picture passes to owners and families, this becomes 16 picture passes on that parcels and it is becoming more common for more than one owner. Equal number of people saying don't have enough and having too much so perhaps 5 is the sweet spot. District General Manager Winquest said that the authorization is given by the District General Manager and that during his tenure as Director of Parks and Recreation, he never got a request for more than one or two more picture passes so it

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suffices for 98% of parcel owners. Mr. Paris said he thinks it should be left in the District General Manager's purview. Mr. Hill said that Ms. Davis' argument convinces him on not having a roll over and on the number of passes and not expanding than more than 5 or maybe 6. District General Manager Winquest asked about the possibility of adding a nanny as part of the family tree and that they would have to show proof and give up one of their passes. Ms. Davis said what is the proof you would ask for and she would not be opposed to allowing one (1) picture pass for a child care person. Ms. Becker said adding a child care person without adding any proof. If someone is adding a nanny, they will be an employee, we could figure out what can be legally asked for such as seeing their nanny agreement and proof that they live there. She understands that short term rental owners feel they are being imposed upon and that we have to be fair to everyone. District General Manager Winquest said we will revisit this topic as we work through the committee recommendations. Mr. Hill said regarding accompanying guests to the beaches and not accompanying, we need to consider that point. District General Manager Winquest said he doesn't think we have enough information to make a recommendation to the Board and that they will need to discuss that matter. Soliciting more feedback will be tough and that we have to provide access to people to provide input to the Board. Ms. Becker asked about limiting guests. District General Manager Winquest said we have some good data from the past two years and that we will be discussing this more in depth and that this is going to be a difficult recommendation to make so we will need to have a lot of discussion.

C. DISCUSS GM NOTES FOR DRAFT CONCEPTUAL RECOMMENDATIONS FRAMEWORK

1. Begin discussion on draft recommendations to the Board of Trustees including providing a redlined draft to the Board of Trustees.

District General Manager Winquest said he has done a very rough draft of recommendations that he will share with the committee later in the meeting. The goal is to schedule a special meeting with the Board of Trustees late September. He would also like to call a committee meeting in person in the next couple of weeks, probably at the Chateau. District General Manager Winquest then screen shared a very rough Ord 7 Draft Recommendation Framework. Ms. Davis said that she thinks that every additional pass should be paid for. Ms. Becker said she would limit it to one additional pass at no charge as we have to keep things very equal for everyone which means it is not perfect for everyone. Ms. Davis requested the stats on additional picture passes purchased. Ms. Becker asked about the cost of additional punch cards; District General Manager Winquest said for these specific cards, there is no limit rather the challenge is what if they don't use it. Mr. Paris said that the reason it is 1/5 is because it is tied to the assessment and not a gift card that can't roll over. Mr. Hill said don't we already have that issue right now? Mr. Paris said it is tied to the assessment right now. District General Manager Winquest continued his overview. Ms. Leijon asked that personal caregiver be added as a consideration for an additional pass by a family (in the family tree).

D. NEXT STEPS

1. Finalize review of the survey
2. Develop a rough draft of potential recommendations for revisions

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E. GOALS FOR NEXT MEETING

1. Discuss next meeting date. Proposed week of August 22, 2021
2. Review comments included in the survey results and further review survey data
3. Begin discussion on formulating recommendations to the Board of Trustees

F. ADJOURNMENT

The meeting was adjourned at 7:28 p.m.

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