<u>MEMORANDUM</u>

TO: Board of Trustees

FROM: Mike Bandelin, Interim General Manager

SUBJECT: Interim General Manager's Monthly Status Report -

January 2024.

DATE: February 14, 2024

Interim General Manager Update

Venue Status Reports

Venue status reports are attached for January 2024.

Monday, September 11, 2023 Katz, Aaron

Policy 22.1.0 – External Entity Involvement

The quarterly reports for Q3 - October 1 to December 31, 2023, are attached to this report.

Public Records Log

Complete

Public Records Log for July 6, 2023 to February 8, 2024, is attached to this report.



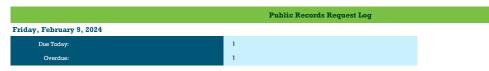
NVEnergy replacement – helicopter charges

9/12/2023

Friday, February 9, 2024

Due Today: Overdue: 1

Log No.	Time Logged	Status	Date Requested	By Whom 💂	Subject	Date Complete or Due h	Assigned to
	nogged	Complete	Monday, September 11, 2023		NVEnergy replacement – helicopter charges	9/12/2023	_
		Complete	Monday, September 11, 2023	Barth, Megan	Banking information, reconciliations, salaries and benefits, general ledge	9/12/2023	
		Complete	Monday, September 11, 2023	Hicks, Joshua	Golf Genius emails	10/24/2023	
		Complete	Tuesday, September 19, 2023	Becker, Mary	Employment Contracts for Dobler, Schmitz, Dent and Tulloch	9/19/2023	
		Complete	Wednesday, September 20, 2023	Dobler, Cliff	3 invoices: Granite Construction	9/21/2023	
		Complete	Thursday, September 21, 2023	Johnson, John	Vote Tally – Golf Advisory Committee	9/21/2023	
		Complete	Friday, September 22, 2023	Wright, Frank	Submittal by Trish McKowen read at the 09/19/2023 BOT meeting	9/27/2023	
		Complete	Monday, September 25, 2023	Dobler, Cliff	Invoices from Silver State Law	10/4/2023	
		Complete	Tuesday, September 26, 2023	Riner, Dr. Myles	Emails: Schmitz and Winquest during 09/1/2022 to 09/14/2022	9/26/2023	
		Complete	Tuesday, September 26, 2023	Dobler, Cliff	Correspondence between Granite and Silver State Law from 9/1/2022 to	9/26/2023	
		Complete	Wednesday, September 27, 2023	Katz, Aaron	Travel to Natl's Recreation and Parks Ass'n Convention in Dallas, TX in	10/2/2023	
		Complete	Monday, October 2, 2023	Usinger, Carolyn	Complaint Documentation from 7/12/2023 BOT Meeting		
		Complete	Monday, October 2, 2023	Usinger, Carolyn	Pricing Practice – Older Versions	10/2/2023	
		Complete	Thursday, October 5, 2023	Usinger, Carolyn	Personnel/HR Policies to include whistleblower, anti-discrimination and	10/9/2023	
		Complete	Monday, October 9, 2023	Dobler, Cliff	Emails from Carey to Dobler between 8/1/2020 to 1/31/21	10/9/2023	
		Complete	Monday, October 9, 2023	Dobler, Cliff	Estimates – Engineering Department	10/26/2023	
		Complete	Thursday, October 12, 2023	Katz, Aaron	Senior Transportation	10/12/2023	
		Complete	Monday, October 16, 2023	Wells, Kristie	Emails – Schmitz to Golf Advisory Committee	10/23/2023	
		Complete	Friday, October 20, 2023	Katz, Aaron	TCF - Rockfest	11/1/2023	
		Complete	Tuesday, October 24, 2023	Becker, Mary	Emails – Schmitz and Krasner	10/25/2023	
		Complete	Tuesday, October 24, 2023	Courtney, Cindy	Agreement between IVGID and NVEnergy	10/24/2023	
		Complete	Thursday, October 26, 2023	Katz, Aaron	Lawn Mower service hours and service/maintenance records	10/26/2023	
		Complete	Friday, October 27, 2023	Homan, Mick	Emails on a variety of topics from 5/1/2023 to 8/1/2023		
		Complete	Friday, October 27, 2023	Dobler, Cliff	Listing of Kitchen Equipment from 8/9 Packet	10/30/2023	
		Complete	Friday, October 27, 2023	Katz, Aaron	P-Card: 1/1/2019 to present: Allen, Riley and Rau	12/13/2023	Accounting/ Finance
		Complete	Saturday, October 28, 2023	Dobler, Cliff	Brycon Contract and Amendment along with McCuen Construction bid	11/10/2023	
		Complete	Tuesday, October 31, 2023	Dobler, Cliff	Maintenance records for Championship Golf course equipment from 6/1/	11/7/2023	
		Complete	Saturday, November 4, 2023	Katz, Aaron	Agreement for purchase/ sale of Sister Bay pool deck furniture. (Burnt C	11/7/2023	Parks, Rec. & Beaches
23-099	4.5 hrs	Complete	Sunday, November 5, 2023	Gumz, Joy	Fixes aset Physical Inventory and general ledger sheets for each depar	11/6/2025	Accounting/ Finance
23-100	1.5 hrs	Complete	Sunday, November 5, 2023	Dobler, Cliff	Statement of qualifications from Byron and McCuen Construction RE: D	11/10/2023	Public Works
23-101	1.5 Hours	Complete	Thursday, November 9, 2023	Dobler, Cliff	Correspondence regarding 2018 conversation with Dobler and IVGID Em	1/25/2024	Human Resources
23-102	30 min	Complete	Saturday, December 23, 2023	Dobler, Cliff	Emails from Dobler to Herron stated in 10-01-2020 draft letter Dee Carey	1/25/2024	Human Resources
23-103	30 min	Complete	Thursday, November 9, 2023	Dobler, Cliff	request 10-06-2023 Dee Carey e-mails	1/25/2024	Human Resources
23-104	30 min	Complete	Thursday, November 9, 2023	Dobler, Cliff	Request file on Cliff Dobler	1/25/2024	Human Resources
23-105	1.5 hrs	Complete	Monday, November 13, 2023	Gumz, Joy	1) 12/15/2020 to 01/16/2022, fleet service records repair transaction cos	1/25/2024	Human Resources
23-106			Monday, November 13, 2023	Gumz, Joy	2) Attendance / timekeeping records for all employees for the calendar y	Extended	Human Resources
23-107	30 Minute	Complete	Monday, November 13, 2023	Gumz, Joy	3) Labor distribution report for calendar year 2022 GL Detail	11/17/2023	Human Resources
23-108	30 Minute	Complete	✓ Wednesday, November 22, 2023	Dobler, Cliff	IVGID Request for Qualifications DP Coolers and Prep Reconfiguration	11/22/2023	Public Works
23-109		Complete withdrawn	✓ Monday, November 27, 2023	Wright, Frank	IVGID payments to IVCB Business Alliance (IVCBA) for the past three y	11/28/2023	Parks, Rec. & Beaches
23-110	10 Minutes	Complete	Tuesday, November 28, 2023	Van Miltenburg, Jan Willem	Do PGA Members/ Professional golfers receive Reduced Green Fee	11/29/2023	Golf Course
23-111		Complete (withdrawn)	√ Wednesday, November 29, 2023	Frank Wright	Who Authorized the use of IVGID logo	12//05/2023	Interim General Manager
23-112		Complete (withdrawn)	√ Wednesday, November 29, 2023	Wright, Frank	Who gave permission to IVCBA to use the parking lot for Job Fair, who	12/5/2023	Interim General Manager
23-113		Complete (withdrawn)	√ Wednesday, November 29, 2023	Wright, Frank	who authorized our involvement and how much did it cost IVGID	12/5/2023	Interim General Manager
23-114		Complete (No record)	✓ Wednesday, November 29, 2023	Gumz, Joy	Provide the Date(s) the fixed Asset Physical Inventories were performed	12/6/2023	Accounting/ Finance
23-115	1.5 hrs	Complete	✓ Monday, December 4, 2023	Miller, Judith	Table of Approved Positions for FY 22-23 including grade & class	12/4/2023	Human Resources
23-116	1.0 hrs	Complete	Sunday, December 3, 2023	Dobler, Cliff	Executed Agreement between IVGID and Diamond Peak Ski Education	12/6/2023	Clerk
23-117	2.0 hrs	Complete	Sunday, December 3, 2023	Dobler, Cliff	provide Opinion of Probable Construction Costs (OPPC)- July 2023 - E	12/7/2023	Public Works



Log No.	Time Logged	Status	Date Requested	By Whom	Subject	Date Complete or Due by	Assigned to
23-118	1.0 hrs	Complete	Sunday, December 3, 2023	Dobler, Cliff	Request - Agreement between IVGID and Federal Gov on the wetlands i	12/6/2023	Public Works
23-119	1.0 hrs	Complete	Saturday, December 9, 2023	Wright, Frank	Request - Offer Letter to Ms. Herron for her promotion, signed by then G	12/15/2023	Human Resources
23-120	2.0 hrs	Complete	Sunday, December 17, 2023	Wright, Frank	Request - S. Herron's Bi-monthly paystub's records for pay periods 09-1	12/18/2023	Human Resources
23-121	0.5 hrs	Complete	✓ Monday, December 18, 2023	Wright, Frank	Request - copy of all applications for Director of Administrative Services	12/20/2023	Human Resources
23-122	2.5 hrs	Complete	Monday, December 18, 2023	Wright, Frank	Names interview committee with time and date of interviews held for Adr	12/20/2023	Human Resources
23-123	4.0 hrs	Complete	√ Tuesday, December 19, 2023	Dobler, Cliff	NLTFPD - Amendment to cooperative Agreement with IVGID	1/9/2024	Accounting/ Finance
23-124	2.5 hrs	Complete	√ Tuesday, December 26, 2023	Tonking, Michaela	Provide all invoices from BBK Law - dates 01/01/2021 to present.	12/26/2023	Accounting/ Finance
23-125	2.5 hrs	Complete	Tuesday, December 26, 2023	Gumz, Joy	Attendance/ timekeeping records for All employees for CY 2023, 2021,	1/14/2024	Human Resources
23-126	30 minutes	Complete	√ Wednesday, December 27, 2023	Wright, Frank	All payments made to IVCBA and MOU's; Who provided authorization, a	1/5/2024	Accounting/ Finance
24-001	1.0 hrs	Complete	Sunday, December 31, 2023	Dobler, Cliff	Please provide for my examination a listing of all charges to capital acco	1/8/2024	Parks, Rec. & Beaches
24-002	30 minutes	Complete	✓ Wednesday, January 3, 2024	Kahrs, Linda	Please provide a copy of the contract an/or letter of agreement for whom	1/10/2023	Human Resources
24-003	30 minutes	Complete	Thursday, January 4, 2024	Kahrs, Linda	Please provide the Entity Involvement reports have not included the Audi	1/15/2023	Clerk
24-004			Friday, January 5, 2024	Kahrs, Linda	I would like to receive the quarterly report prepared by the IGM on the V	2/14/2024	General Manager
24-005	1.5 hrs	Complete	Friday, January 5, 2024	Dobler, Cliff	According to sworn testimony by Kevin McKowen. an IVGID resident, in	1/25/2025	Human Resources
24-006	1.0 hrs	Complete	Friday, January 5, 2024	Dobler, Cliff	Please provide for my examination copies of the \$11,874 in charges an	2/1/2024	Human Resources
24-007	1.0 hrs	Complete	Saturday, January 6, 2024	Gumz, Joy	provide by email a copy of the General Ledger for July 1, 2022 - to date.	1/22/2024	Accounting/ Finance
24-008			Saturday, January 6, 2024	Wells, Kristie	I would like to receive copies of all of the Director of Information Technol	2/13/2024	General Governace
24-009	30 Minutes	Complete	Monday, January 8, 2024	Katz, Aaron	Billings from BB&K re: review/approval proposed HDR Engineering co	1/12/2024	Public Works
24-010	30 Minutes	Complete	Monday, January 8, 2024	Dobler, Cliff	Request Granite IVGID correspondance, Diamond Peak Walk in Cooler	1/17/2024	Public Works
24-011	10 Minutes	Complete	Thursday, January 11, 2024	Kahrs, Linda	Please send me pdf copy via email of the executed contract with RubinE	1/19/2024	Accounting/ Finance
24-012			Thursday, January 11, 2024	Wells, Kristie	I would like copies of all of the Interim Director of Finance emails from 1	4/15/2024	General Governance
24-013			Thursday, January 11, 2024	Homan, Mick	Please provide all emails, texts and/or other documentation sent to/rece	2/14/2024	General Governance
24-014	1.1 hrs	Complete	Friday, January 19, 2024	Wright, Frank	Did Shelia lejon have the authority to make payments to IVCB/BA on be	01/252024	Accounting/ Finance
24-015			Friday, January 12, 2024	Katz, Aaron	Kate Nelson's staff time billed to Public Works (to include date services	2/9/2024	Public Works
24-016	10 Minutes	Complete	Tuesday, January 16, 2024	Homan, Mick	Please provide me with the updated terms and conditions and/or scope	1/23/2024	Accounting/ Finance
24-017	1.5 hrs	Complete	Tuesday, January 16, 2024	Dobler, Cliff	Please provide for my examination any and all invoices and any and all	1/23/2024	Accounting/ Finance
24-018	10 Minutes	Complete	√ Tuesday, January 16, 2024	Dobler, Cliff	Please provide for my examination the contract and scope of work with I	1/23/2024	Accounting/ Finance
24-019			Friday, January 19, 2024	Dobler, Cliff	Please provide for my examination the Incident report filed by Darren Ho	2/14/2024	Human Resources
24-020	10 Minutes	Complete	Sunday, January 21, 2024	Cat	Please email me a PDF copy of the negotiated scope of work AND negotiated	1/29/2024	Accounting/ Finance
24-021	15 Minutes	Complete	Friday, January 19, 2024	Katz, Aaron	1. Writings originating from IVGID offering Bobby Magee/his firm the pos	1/26/2024	Accounting/ Finance
24-022	10 Minutes	Complete	√ Tuesday, January 23, 2024	Cat	Please provide a PDF copy of the Notice to Proceed issued to RubinBro	1/29/2024	Accounting/ Finance
24-023	10 Minutes	Complete	✓ Monday, January 22, 2024	Gumz, Joy	Update and Explain 8 digit expense organization G/L Code	1/29/2024	Accounting/ Finance
24-024	15 Minutes	Complete	√ Wednesday, January 18, 2023	Katz, Aaron	To Bobby Magee - What is your/your firm's compensation and benefits a	1/25/2024	Accounting/ Finance
24-025			Monday, January 29, 2024	Gumz, Joy	Audited Financial statements from fiscal year 1968, fiscal year 1969,	2/29/2024	Accounting/ Finance
24-026	15 Minutes	Complete	Tuesday, January 30, 2024	Bratcher, Becky	Copies of the Winning Statements of Qualification for the following 2 pro	2/6/2024	Public Works
24-027	10 Minutes	Complete	√ Wednesday, January 31, 2024	Cat	May I have the Baker Tilly invoice listed on the most recent Treasurers F	2/1/2024	Accounting/ Finance
24-028	10 Minutes	Complete	Thursday, February 1, 2024	McKowen, Patricia	Human Resources Cliff Dobler File which is now public Record.	2/8/2024	Human Resources

III. <u>ATTACHMENTS</u>

January 2024 Venue Status Reports
Policy 22.1.0 –Reporting for October 1 to December 31, 2023

Venue Status Reports January 2024

M E M O R A N D U M

TO: Mike Bandelin

Interim General Manager

FROM: Brooke Smith La Fata

Sales and Events Coordinator

SUBJECT: Venue Status Report – Facilities and Events 2023 / 2024

DATE: February 5, 2024

The Facilities and Events venue is providing a fiscal year update related to events at the Chateau and Aspen grove facilities.

The table below illustrates the number and quantity of events held by month as well as by event type which also includes event numbers from previous fiscal years. Staff is also providing a narrative of the event type and data associated with the events.

The Chateau 2023 - 2024	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	2022/23	2021/22	2020/21
Weddings	2	2	7	7	1	2	1			2	2	5	31	43	58	47
Golf	16	16	11	3							5	22	73	85	71	52
Community	2	2		1	3	2	1	2		1	2		16	10	11	10
Corporate	2	4	3	3	2	1	1	3	1	2	1	1	24	34	24	25
Social	1	1	2	1	1	2			2	2	4		16	29	25	13
IVGID Inter Co	4	3	1	3	4	19	8	8	11	1	1	1	64	59	53	72
Total	27	28	24	18	11	26	11	13	14	8	15	29	224	260	242	219
Aspen Grove 2023 - 2024	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	2022/23	2021/22	2020/21
Weddings	2	1	2									2	7	11	25	11
Golf	4	4	3	1								1	13	17	11	10
Community	2	1	2									1	6	4	6	4
Corporate													0		1	
Social	2		2									3	7	5	14	6
IVGID Inter Co	4	5	4	4	5	4	7	9	9	4	5	3	63	54	52	54
Total	14	11	13	5	5	4	7	9	9	4	5	10	96	91	109	85
Total Events CH & AG	41	39	37	23	16	30	18	22	23	12	20	39	320	351	351	304

<u>Weddings</u>

The Chateau and Aspen Grove hosted 26 Weddings from July 2023 through January 2024, serving 2,480 guests, averaging \$161 per person in catered food & beverage. 11 more Weddings are scheduled for the remainder of this fiscal year.

Wedding Booking Trends:

2020 – Covid 19 caused events to be postponed to 2021/22. We executed many events with restricted guest counts.

2021 – Executed 2020 postponed events and picked up canceled events from other regions that were under more restrictions than NV in a short-term capacity.

2022 – Weddings were booked for those engaged during 2020/21 and couples seemed to be unaffected by upcoming inflation.

2023 – Inflation and years of consecutive smoke and unsafe air quality seemed to make July and August wedding dates unpopular.

2024 – Couples experiencing inflation and winter conditions in 2023 led to unpopular winter wedding dates although it appears July & August bookings are returning to normal in 2024.

2025 – Predicting continued covid 19 recovery and suspecting appropriate dating cycles of 3-5 years before engagement will lead to a full calendar in 2025.

Golf Events

Golf events are the largest user of the District's banquet facilities with 58 events completed thus far in the fiscal year, 48 of which were Golf Clubs and 10 Outside Golf Groups. 26 events are scheduled for May and June of 2024. Golf lunches and dinners vary anywhere from 20 to 150 guests and service styles include buffet, plated, boxed lunches, and hosted bars. A total of 3,082 guests were in attendance between July and October 2023 with an average catered food and beverage of \$43 per person.

Community Events

Community Events include ticketed events produced for the community like Brunch with Santa and Tastes of Incline along with community fundraisers and local social or civic club events. Thus far, staff have facilitated 16 events, 1 at another District venue, serving 1,954 guests averaging \$39 per person in catered food and beverage.

Corporate Events

Corporate Events include meetings and social gatherings of a business nature. A total of 16 events have been hosted so far serving 1,017 guests averaging \$65 per person in catered food and beverage.

Social Events

Social Events include celebrations of a personal nature such as Rehearsal Dinners, Anniversary Parties, and Celebrations of Life. We have completed 8 social events through January, serving 592 guests averaging \$54 per person in catered food and beverage.

IVGID Inter Co.

IVGID events include District trainings and meetings, recruitment events, public information forums, Board of Trustee meetings, and senior programming. Very few events in this category are catered and charged to another District department. 75 events were hosted at the Districts banquet

facilities through January of this fiscal year, less 5 at other venues. 15 of the 75 were catered. IVGID events are scheduled short term avoiding prime dates and prioritized appropriately.

The Events Department continues to field leads for 2024 short-term business while bookings continue to increase. Staff will note that engagement season is fully underway and we are experiencing increases in leads to book events in 2025.

<u>MEMORANDUM</u>

TO: Mike Bandelin

Interim General Manager

FROM: Bobby Magee

Interim Director of Finance

SUBJECT: Status Report for January 2024 – Finance/Accounting

DATE: February 14, 2024

Finance and Accounting

Audit for the Year Ended June 30, 2023 The Accounting team continues to work daily with providing additional documents and supporting information to Davis Farr. While Davis Farr estimates the Audit is approximately 60% complete, staff has prioritized this item and continues to provide documents and information as expediently as possible in order to complete the project.

<u>Tyler Enterprise (Formerly Known as Munis) Implementation Project</u> This item was identified by the Board on August 24, 2023 as the Finance Department's top priority of special projects.

- Enterprise/Munis Budget Module The internal budget team within the Finance Department has completed all of the demonstration and training sessions with departments. Budget Entry for fiscal year 2024-25 was opened in the Production Environment and departments will have access to make budget entries pending final updates to user profiles based on level of access.
- ERP System Internal Controls The team continues to evaluate proper controls within the system and work with departments on appropriate levels of access for varying positions within the organization.

<u>Internal Controls Project</u> Baker Tilly staff has been asked to review the current state of internal controls throughout IVGID operations with the expectation of making recommendations regarding these controls at a policy level, based on industry standards and best practices. Actions to be taken in order to complete this task will include, interviews with staff along with an in-depth review of current policies in place with the District.

One District - One Team

<u>Day-to-day Accounting</u> A component of the calendar year-end proceedures is the processing of IRS 1099 forms. The team was able to get the 1099 forms out to vendors, meeting IRS deadlines.

Quarterly Economic Surveys, which are State required reports due to the Department of Taxation, are caught up and are now being submitted on-time. The most recent QES was submitted on February 7th, in advance of the State deadline, for the period ending December 31, 2023.

Finally, the Finance team, working with Human Resources has opened a recruitment for the vacant Revenue Technician position. In addition, the vacant Payroll Generalist is currently under recruitment.

<u>MEMORANDUM</u>

TO: Mike Bandelin, Interim General Manager

FROM: Erin Feore, Director of Human Resources

SUBJECT: Monthly Venue Manager Status Report

DATE: February 8, 2024

The Human Resources team continues with recruitment efforts for ongoing seasonal staffing and full-time/year-round staffing needs. Our Talent Acquisition Specialist continues to manage the recruitment efforts for the District and has reported the following Open/Filled positions:

Filled

Collections/Distribution Operator

Openings

General Manager
HR/Recruitment Assistant
Senior Accountant
General Manager – Golf Operations
Facilities Operations – Lead

Our Senior HR Analyst conducted ten trainings throughout the month of January. These included District Orientation, Customer Service Training, Customer Service Refresher Training and Harassment trainings. Additionally, HR staff continue to receive invaluable training from our Pool/Pact partners.

Our Safety Specialist has been partnering with District management staff to evaluate ongoing safety concerns and requested initiatives. In January, he partnered with the Treatment Lab staff to implement a Job Hazard Analysis program. This program has since been rolled out District-wide.

The January Attrition Report is as follows:

	Start Ttl #		Ttl Term	End Ttl # of			
<u>Month</u>	of EE's	Hired*	EE's	EE's	Avg # of EE's	Attrition Rate	
January, 2022	343		24	319	331	6.997	
February, 2022	329		22	307	318	6.687	
March, 2022	321		48	273	297	14.953	
April, 2022	278		47	231	254.5	16.906	
May, 2022	273		7	266	269.5	2.564	
June, 2022	308		17	291	299.5	5.519	
July, 2022	292		18	274	283	6.164	
August, 2022	308		32	276	292	10.390	
September, 2022	288		16	272	280	5.556	
October, 2022	287		25	262	274.5	8.711	
November, 2022	379		4	375	377	1.055	
December, 2022	459		9	450	454.5	1.961	
January, 2023	496		12	484	490	2.419	
February, 2023	470		27	443	456.5	5.745	
March, 2023	479		59	420	449.5	12.317	
April, 2023	448		129	319	383.5	28.795	
May, 2023	422		51	371	396.5	12.085	
June, 2023	459		12	447	453	2.614	
July, 2023	467		17	450	458.5	3.640	
August, 2023	462		64	398	430	13.853	
September, 2023	408	11	46	373	390.5	11.275	
October, 2023	373	32	51	354	363.5	13.673	
November, 2023	354	168	10	512	433	2.825	
December, 2023	512	80	19	573	542.5	3.711	
January, 2024	573	27	25	575	574	4.363	

Note: per recommendations for clarity in reporting, we have outlined both hired and terminated employee counts. It should be understood that these numbers may change based on the timing of this report.

<u>MEMORANDUM</u>

TO: Mike Bandelin

FROM: Kate Nelson

SUBJECT: Public Works January 2024 Monthly Report

DATE: February 1, 2024

Special Projects:

Public Works is working on developing the Lead Service Line Inventory as required by NDEP/EPA Lead and Copper Rule. PW is currently asking all homeowners to fill out the survey found using the following link. There is also a video and information to help guide the homeowner on how to find their water service line pipe material type.

Use this link for more information, view an informational video, and to get to the survey:

<u>Public Works Lead & Copper Rule Survey | Incline Village General Improvement District - IVGID - Incline Village, Crystal Bay, Lake Tahoe (yourtahoeplace.com)</u>

Engineering Summary of Projects:

Note the Engineering Department only has 2 full time employees to manage all FY23/24 Capital Improvement and Capital Expense Projects (Effluent Pipeline & Storage Tank PM remains with HK) – as a result projects have been evaluated for priority and schedules have been adjusted

- <u>Capital Investment Committee</u> Snowflake Lodge Needs Assessment
- Hold for Funding/Permitting/Contract Bike Park
- RFP/RFQ Skate Park Enhancement, Rec Center HVAC Evaluation
- <u>Planning</u> Boat Ramp Evaluation, Fire Hydrant Replacement, Ski Way Pavement Rehabilitation, Incline Beach House
- <u>Design</u> Alder Ave Waterline Replacement, Burnt Cedar Emergency Fuel Tank Replacement, DP Electrical Service Entrance/Grease Interceptor/Fuel Tank/Upper Parking Lot Pavement,
- Bidding Effluent Storage Tank, SPS#5 Wetwell & Manhole Coating,
- <u>Construction</u> Reservoir Coating R5-3A R5-3B (early summer 2024), Mountain Golf Cart Path Phase II (spring 2023), Meter Register & Transponder Installation (meters on order), Snowmaking/Pump Station Improvements, Burnt Cedar RFID Ped Gate Access, SPS #1
- Construction Complete Crystal Peak Waterline Replacement, Fall Pavement Maintenance, Effluent Export Pipeline (GMP 1), Utility Adjustment in NDOT ROW, Wetlands Improvements, Mountain Golf Cart Path Phase II (fall 2023 work) and Phase III, Diamond Peak Kitchen

Water/Wastewater Treatment:

- Water Production Total 45.775 MG, Daily Avg 1.526 MGD, Daily Max 3.746 MGD
- Wastewater Processed 31.005 MG, 1.000 MGD Daily Avg., 1.235 MGD Daily Max
- Total Call Outs 26

Pipeline:

- Water Leak Repairs 4
- Fire Hydrant Repair 2
- Export Line Repair 2 Leaking ARVs
- After Hour Service Calls 11 (42.5 hrs OT)
- Change out 65 meter transponders work being done by meter reader with assistance as needed by pipeline
- Snow Removal at District Venues

Compliance:

- Backflow tests 67
- Plan Checking 23

Waste Not:

- HHW & E-Waste Closed for Season Preparation of RFQ for collection and removal of waste for each collection event
- Holiday Tree Chipping Program estimated 16 tons
- Solid Waste Ordinance 1 Violations January: 9 warnings, 2 fines, 1 change in service level (8 commercial; 4 residential)

Fleet:

- Preventative Maintenance Hours 532
- Corrective Maintenance Hours 277
- CIP Projects Hours 0

Laboratory:

- Potable Water Testing
 - o System Samples Taken 15
 - Total Coliform (#CFU/100mL) 0
 - Avg. Total Res CL2 (mg/L) 0.86
 - o Outside Samples Taken 1
 - WasteNot Water Quality Samples Taken 1
- Wastewater Testing
 - Bacteriological Samples (Spooner Pump Station) 5
 - o Monthly Avg. Total Res CL2 (Spooner Pump Station) 2.4 mg/L
 - Total Monthly TSS Analysis 5
 - Total Monthly BOD Analysis 4
 - Total Phosphorus Analysis 1

Major Capital Improvement Project Status

- Effluent Pipeline Replacement Project GMP 2
 - o CMAR Contract approved by Board 12/13/23
 - o RFQ for Inspection and Testing Services is currently being advertised
- Effluent Storage Tank Project
 - Subcontractor bidding process closed.
 - o Project Risk Workshop was attended by PW Staff and Trustee Tulloch
 - o GMP Review attended by PW Staff and Trustee Tulloch
- Incline Beach House
 - Selection committee short listed 3 qualified design build firms and held interviews on 2/1/2024
- Skate Park Enhancement
 - o RFP is currently being advertised on PlanetBids ending February 23, 2024

<u>MEMORANDUM</u>

TO: Mike Bandelin

Interim General Manager

FROM: Mike Bandelin

Diamond Peak General Manager

SUBJECT: Venue Status Report – Ski Venue – January 2024

DATE: February 14, 2024

Season to Date Update

December 7th - Opening day – 3 lifts with 4 trails

December 16th - Opened Lakeview ski lift including Ridge and Popular trails

December 23rd - Peak period begins. Opened Penguin, Freeway and Dusty's trails added Redfox ski lift

January 6th - Opened Wiggle trail

January 7th - Peak period ends, opened Luggis and Powder trails

January 13th – Opened Lighning, Diamond Back, Battle Born and Showoff trails January 13th – Crystal lift delayed opening 11:30 am (icing), opened Flume and Spillway trails

January 14th – Crystal lift delayed opening 11:00 am (icing)

January 17th – Opened lakeview and FIS trails

January 17th – 100% of the developed terrain open

Staff will remind the Board that through the installation and operating of the RFID system at the ski lifts, staff is recording an increase in skier visits as each pass and ticket for access is recorded unlike the previous seasons where the equipment to record access and verification was outdated and performed inadequately.

The YTD skier visit count through January totals 63,817 as compared to 40,713 for the same period last season. The January visit count for this season is 37,007 compared to 19,825.

For the MLK holiday weekend the visit count was 6,629 as compared to the previous holiday weekend of 2,029 (weather related) and 5,250 during the 2021/2022 season. The ten year average for the three weekend include 5,454 visits with high being 9,014 visits in 2017.

Snowmaking operations continued through the month building trails including Show Off, Great Flume, Spillway and Lakeview.

The replacement of the Winch grooming snow cat has been delivered, tested and used to push and groom snowmaking snow on the lower part of Crystal Ridge and been used to maintain the Sunnyside and lower Crystal ridge trails.

The replacement of the rental snowboard equipment that was approved by the District's Board of Trustees in March of 2023 has been delivered and assembled for service and currently in service tour customers.

The District Board of Trustees approved a capital improvement project which included a reconfiguration of the Main Lodge kitchen as well as replacing the walk-in cooler and freezer unit. The project has been completed and is currently in use.

The Board of Trustees also approved a planned project of painting the exterior of the base facility buildings. The exterior painting of the Main Lodge and the Skier Services building has been completed.

The Diamond Peak Special Use Permit application with USFS has been fully executed by the Regional Office as well as the Lake Tahoe Basin Management Unit Forest Supervisor. There are 361 acres of National Forest System lands that the District operates under the Special Use Permit and 367 of District owned private lands within the ski area boundary.

Throughout the operating season staff will provide monthly information related service measures and KPI's. The table below provides results of the Ski Venue Service Measures for the month of January.

Diamond Peak Ski Venue	·					•	
Service Measure Units	Forecast FY2023-24	PY Actual Jan. 2023	CY Actual Jan. 2024	Variance PY vs. CY	PY YTD Actual	CY YTD Actual	% of Forecast
01/01/2024 - 01/31/2024							
Opening Date	12/7/2023						
Closing Date	4/14/2024						
Operating Days	130	31	31	-	60	56	43%
Skier Visits	130,000	19,825	37,007	17,182	40,713	63,817	49%
PPH Lift Tickets	9,000	3,340	2,370	(970)	6,151	4,031	45%
Non PPH Lift Tickets	42,517	9,015	11,156	2,141	20,533	17,583	41%
PPH Season Passes YTD	3,900	4,299	3,918	(381)	4,299	3,918	100%
Non PPH Season Passes YTD	4,195	3,917	4,111	194	3,917	4,111	98%
Food & Beverage Guest Checks	93,700	21,014	20,600	(414)	37,496	34,889	37%
Rental Equipment Units	28,300	4,135	3,912	(223)	8,599	7,830	28%
Child Ski Center Lessons Taught	5,450	869	1,029	160	1,524	1,728	32%
Ski and Ride Center Lessons Taught	10,850	1,601	1,686	85	1,702	3,194	29%

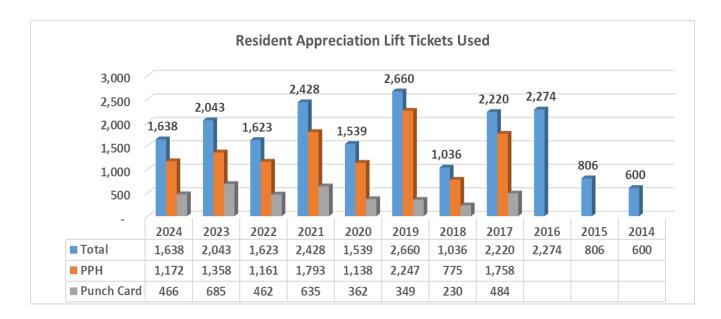
Picture pass holder lift tickets decreased by 29% for the period likely due to the fresh snow we saw in January last season although Non PPH tickets saw an increase of 24% for the period.

Picture pass holder season passes purchased YTD numbers are down 9% year to date from the previous period where as the Non Picture season pass numbers increased from the previous year by 5%.

Picture pass lift tickets sold during January were down 29% as compared to the previous January and are down 34% YTD from last season. Non PPH Lift tickets showed increased by 24% for the month although down by 14% YTD.

Equipment Rental units are showing a 9% decrease YTD compared to the previous period. Children lessons have increased by 18% in January and 13% YTD. Adult lesson have also increased by 5% from the previous January period and an 88% increase YTD.

The Ski Venue hosted the annual Community Appriciation Week from Saturday January 27th through the Sunday February 4^{th.} The table below illustrates the total number of complimentary ski lift tickets issued to the community during the recent and past events as well.



MEMORANDUM

TO: Mike Bandelin

Interim General Manager

FROM: Shelia Leijon

Director of Parks & Recreation

SUBJECT: Status Report for January 2024 – Parks & Recreation

DATE: February 14, 2023

REC CENTER

Biweekly Buildings meeting provide staff with an opportunity to fine-tune the comprehensive facilities maintenance process list. This list outlines operational repairs, maintenance and capital projects for the Rec Center and Natatorium.

CPR training for Recreation Fitness Center Staff was completed during the month of January.

AQUATICS

Winter Swim Lessons continue to be a community favorite. Private swim lessons: 12 kids and \$2,333.50 revenue Group swim lessons: 26 kids and \$1,327.00 revenue

Swim Teams: 3 kids and \$218 revenue

Youth Swim Clinic: 5 kids and \$535.00 revenue

PARKS

The Parks Team has made consistent progress in the removal of Styrofoam on the IVGID beaches. Styrofoam removal will be a long-term process. Interested community members are invited to participate in the ongoing cleanup. Details can be found here:

https://www.yourtahoeplace.com/events/ski-beach-styrofoam-cleanup

During the off-season the Parks department takes an opportunity to increase safety trainings for team members. Trainings in January have included:

- Exposure Control to Blood Borne Pathogens
- Vehicle Training vehicle coning
- Winter Driving
- Fire Alarms

BEACHES

Winter beach operations continue. The year - round beach operations schedule is included below.

Beach Staffing Fall/Winter - Spring/Summer 2023 2024

Timeframe	Gates Open	Gates Close	Ambassador	Beach Hosts	Boat Ramp
Sunday October 15 - Sunday November 10	6:00am	7:00pm - 8:00pm	7:00am - 8:30pm	NONE	Reservation Only
Monday November 11 - Sunday March 9th	6:00am	6:00pm - 7:00pm	7:00am - 8:30pm	NONE	Reservation Only
Monday March 10 - Sunday April 14	6:00am	7:00pm - 8:00pm	7:00am - 8:30pm	NONE	Reservation Only
Monday April 15 - Sunday June 16	6:00am	8:00pm - 9:30pm	7:00am - 10:00pm	9:00am - 6:00pm	9:00am - 6:00pm
Monday June 17 - Monday September 2	6:00am	9:30pm - 10:00pm	7:00am - 10:00pm	7:00am - 8:00pm	7:00am - 8:00pm
Tuesday September 3 - Sunday October 20	6:00am	8:00pm - 9:30pm	7:00am - 10:00pm	9:00am - 6:00pm	9:00am - 6:00pm

NOTE: Schedule is dependant on staff availability, weather and is subject to change based on District AQI and Lightning Policy

^{*}Daylights savings time begins

^{*}Daylight savings end 11/03

Policy 22.1.0 Reports

10-01-2023 to 12-31-2023



POLICY. The Incline Village General Improvement District emphasizes transparency and understands that state law creates minimum standards. In some instances it may be appropriate to impose stricter requirements than those set forth in the Nevada Revised Statutes (NRS). While IVGID encourages Trustees and employees to be involved in local community groups, this involvement may result in real or perceived conflicts of interest. Various provisions of the NRS, including NRS 281A, prohibit IVGID officials from participating in decisions affecting their "commitments in a private capacity" and otherwise impose disclosure or recusal requirements on decisions impacting officials' organizations.

While these requirements impose important minimum standards that avoid actual conflicts of interest, they do not provide transparency regarding potential conflicts of interest or otherwise ensure that officials are proactively disclosing potential conflicts of interest.

As defined in this Policy, "Qualifying Groups" shall be for profit, not-for-profit, and non-profit corporations, limited liability companies, partnerships, sole proprietorships and community liaison that are located in, operating or intending to operate in, or own or lease property within the Nevada counties of Douglas and Washoe, Carson City, or the California counties of El Dorado, Nevada, Placer, and Sierra.

To provide additional transparency beyond state minimum requirements, IVGID Trustees, Audit Committee Members, and senior management employees shall report on a quarterly basis any Qualifying Groups to which they are an owner, employee, or officer. Senior employees shall include the General Manager, department heads, and any supervisors with signature authority under Policies 20.1.0 or 21.1.0 as identified by the General Manager.

Reports shall be made quarterly due by January 15th, April 15th, July 15th, and October 15th. The report required to be filed for July 15, 2023 shall be due July 31, 2023.

RESPONSIBILITY. The District Clerk shall be responsible for developing reporting forms, notifying officials of their obligation to file reports, and maintaining such reports. All forms shall be public records.

The General Manager shall adopt and enforce personnel policies to ensure compliance with this Policy. The Board of Trustees shall enforce this Policy against Trustees, Audit Committee Members, and the General Manager.

Reporting Form

This reporting form is to be completed by IVGID Trustees, Audit Committee Members, and Senior Management employees and shall be done on a quarterly basis (see the reporting schedule below). Senior employees shall include the General Manager, Department Heads, and any supervisors with signature authority under Policies 20.1.0 or 21.1.0 as identified by the General Manager. As defined in this Policy, "Qualifying Groups" shall be for profit, not-for-profit, and non-profit corporations, limited liability companies, partnerships, sole proprietorships and community liaison that are located in, operating or intending to operate in, or own or lease property within the Nevada counties of Douglas and Washoe, Carson City, or the California counties of El Dorado, Nevada, Placer, and Sierra. Member of a Qualifying Group does not include simply listing a part affiliation as part of a voter registration or being a parishioner or regular attendee of a church, synagogue, mosque, or other religious group.

Employee Name: Mike L. Bandelin
Reporting Period: <u>10-01-2023 to 12-31-2023</u>
Name of External Entity, Group or Organization:
Ski California – Board member

Reporting Schedule

Reporting Form

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Committee Member Name:VIto Brandle
Reporting Period: <u>10-01-2023 to 12-31-2023</u>
Name of External Entity, Group or Organization:
N/A

Reporting Schedule

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Trustee Name: Matthew Dent
Reporting Period: 4/1 to 6/30; 7/1 to 9/30 10/1 to 12/31/ 2023
Name of External Entity, Group or Organization:
P and P Consulting, Dent Organization, Dent Capital, Academic Freedom

Reporting Schedule

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Employee Name: Erin Feore
Reporting Period: 10-01-2023 to 12-31-2023
Name of External Entity, Group or Organization:
SHRM (Society of HR Management), and NNHRA (Northern NV HR Association)

Reporting Schedule

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or regular attendee or a church, synagogue, mosque, or other religious group.
Employee Name: Shelia Leijon
Reporting Period: 10-01-2023 to 12-31-2023
Name of External Entity, Group or Organization:
Rotary Club of Tahoe Incline - immediate past co-president, individual member
Incline Tahoe Foundation (ITF) Founder, IVGID Parks & Recreation Liasion
Incline Village Crystal Bay Business Association (IVCBA) Founding Board Member
Sierra Community House - Donor
Tahoe Family Solutions - Donor
Pet Network - Donor/Sponsor

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Employee Name: Bobby Magee
Reporting Period: <u>10-01-2023 to 12-31-2023</u>
Name of External Entity, Group or Organization:
None.

Reporting Schedule

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Employee Name: Kate Nelson
Reporting Period: 10-01-2023 to 12-31-2023
Name of External Entity, Group or Organization:
Washoe County Planning Commission - District 2, Truckee Meadow Regional Planning Agency Commissioner - Washoe County,

Reporting Schedule

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Trustee Name: Noble
Reporting Period: <u>10-01-2023 to 12-31-2023</u>
Name of External Entity, Group or Organization:
DAVID SCOTT NOBLE D/B/A DSN CONSULTING
SKIPPOCK PARTNERS LLC

Reporting Schedule

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Committee Member Name: Chris Nolet
Reporting Period: <u>10-01-2023 to 12-31-2023</u>
Name of External Entity, Group or Organization:
None.

Reporting Schedule

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Trustee Name: Sara Schmitz
Reporting Period: <u>10-01-2023</u> to <u>12-31-2023</u>
Name of External Entity, Group or Organization:
Incline Village Crystal Bay Community 1st – 501C(3) non-profit – President – unpaid volunteer

Reporting Schedule

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Trustee Name: Michaela Tonking
Reporting Period: <u>10-01-2023 to 12-31-2023</u>
Name of External Entity, Group or Organization:
APA Consulting, MHT LLC

Reporting Schedule

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Trustee Name: Raymond Tulloch
Reporting Period: <u>10-01-2023</u> to <u>12-31-2023</u>
Name of External Entity, Group or Organization:
Munro Tulloch, Inc. President & CEO
Marilo Fallooff, Mo. 1 Foodacht a OLO
Mt. Rose Ski Tahoe – Ski Team Head Coach
Far West Masters Ski Racing – Past President, Volunteer position

Reporting Schedule