

MEMORANDUM

TO: Board of Trustees

FROM: Matthew Dent
Chairman

SUBJECT: Review, discuss, and provide feedback regarding Board of Trustees Frequently Asked Questions (FAQs) to be shared with the community and on the District website

RELATED STRATEGIC: Long Range Principle #7 - Communication
PLAN INITIATIVE(S)

DATE: July 5, 2023

I. RECOMMENDATION

The Board of Trustees makes a motion to approve Board of Trustees Frequently Asked Questions (FAQs) as presented to be shared with the community and on the District website

II. BACKGROUND

At the June 28th Board of Trustees meeting, the Board of Trustees had a discussion around communications. One of the suggestions for improving communication or messaging after a decision centered around addressing some of the rumors circulating. The Board of Trustees Chairman was directed to bring forward a list of FAQ's as a starting point so the Board of Trustees can speak to these issues with one voice. These topics range from claims about individual Trustees, the Recreation Fee, previous Board decisions, golf rates, etc.

III. BID RESULTS

Not applicable to this agenda item.

IV. FINANCIAL IMPACT AND BUDGET

Not applicable to this agenda item.

V. ALTERNATIVES

Not applicable to this agenda item.

VI. COMMENTS

No additional comments at this time.

VII. DISTRICT IMPROVEMENT, COST REDUCTION, RETURN ON INVESTMENT OR PRODUCTIVITY ENHANCEMENT

Improve communications between the Board of Trustees and the community and District Staff.

VIII. BUSINESS IMPACT

This item is not a "rule" within the meaning of Nevada Revised Statutes, Chapter 237, and does not require a Business Impact Statement.

IX. ATTACHMENTS

FAQ attachment

X. DECISION POINTS NEEDED FROM THE BOARD OF TRUSTEES

The Board of Trustees needs to decide if the attached list is approved for posting on the District's website under Board of Trustees Meetings and Agendas.

IVGID Board of Trustees Frequently Asked Questions (FAQs)

1. QUESTION: **Does Trustee Tonking live in Incline Village?**
FACT: Yes, Trustee Tonking lives in Incline Village, this claim is FALSE. She travels for work and keeps the chair informed as to when she needs to attend meetings remotely.
2. QUESTION: **Did Trustee Dent violate ethics or not properly disclose a conflict?** No, this is FALSE. Both the Nevada Ethics Commission and Secretary of State Office have confirmed Trustee Dent has correctly managed his disclosures and that there are no improprieties. This question has circulated through the community for many years since he first addressed this publicly in 2017. In the future, Trustee Dent will abstain from voting if/when any conflict of interest presents itself like he has done previously.
3. QUESTION: **The District has a 30-40% vacancy rate?** No, this claim is FALSE. The current vacancy rate is 8.57% and we anticipate that being closer to 7% in the next couple weeks.
4. QUESTION: **The Board is intending to privatize the venues?** No, this is FALSE. The Board has never had discussions or a strategy to privatize the venues. The Board directed staff through the budget process to reduce budgets and stop overbudgeting. The goal of this is to truly understand what is needed for operations and capital. The Board views the venues as assets to the community and to property values.
5. QUESTION: **This Board changed or is changing “the model.”** No, “the model” is not and has not changed. “The model” is for all Community Services venues, including Diamond Peak, the golf courses, the Recreation Center and Tennis Center, to be funded through venue charges for services and if needed, the Recreation Fee assessed to parcel owners on an annual basis. The profits from one venue help support the operations of other venues as it has historically been done.
6. QUESTION: **This Board is interfering with LLC’s and corporations obtaining their Recreation Cards?** No, this is FALSE. In May of 2022, the previous Board approved changes to Ordinance 7 with a 5-0 vote. There was confusion by staff with the implementation of Agent assignments for LLC’s and corporations which was discovered in May of this year. Staff and District Legal Counsel requested input from Special Legal Counsel. This delayed card issuance by roughly two weeks. The issue has been resolved and staff started administering the privileges per Ord 7. The agent assignments were implemented to remove staff from being a ‘concierge’ to

the entities in a similar manner to the changes made to how cards are issued for timeshares.

7. QUESTION: **Does lowering the Beach/Rec Fee lower property values?** No, this is FALSE. The elimination of the Recreation and Beach Fee is NOT lowering property values. It has no impact on property values. It is purely a standby services charge and the amount is projected annually to fund venue operations and capital improvements. The funds are not needed and therefore to comply with Nevada Revised Statutes were eliminated resulting in a savings of \$325 on the Washoe County property tax bill.
8. QUESTION: **The reduction of the value of the punch cards is infringing on property rights.** No, it has no impact or change to property rights. It is purely a function of the Recreation and Beach fees needed or not needed to fund venue operations and capital improvements.
9. QUESTION: **The Board sets Golf rates?** Yes, however they are formulated and recommended to the Board by the Director of Golf, except for the All You Can Play passes, in 2023. Staff conducts analysis and formulates rate recommendations for the board's consideration.
10. QUESTION: **Was the Golf cancellation policy created by the Board?** No, there has been a cancellation policy for several years. In 2023, with the elimination of the reservation fee, the cancellation policy was modified from 3 to 5 days. This is expected to come before the board in July for reconsideration.
11. QUESTION: **This Board has created a hostile working environment?** No, this is FALSE. We plan to bring a report to the Board at a future meeting in July to provide clarification.
12. QUESTION: **Trustee Schmitz lost the \$25M grant from the Duffield Foundation.** No, this is FALSE. The District didn't have an agreement for \$25M, the District had an agreement for incremental project deliverables with the ability for the project to be terminated at any point in the process.
13. QUESTION: **Did the previous Board vote in unanimous support for the Recreation Center expansion project?** Yes, the previous Board approved and all members (Callicrate, Dent, Schmitz, Tonking, Wong) signed the requested letter of unanimous support for the project. The revised design, if it required a unanimous vote, would have to have been publicly disclosed per Nevada Open Meeting Law, the Board couldn't have secret stipulations that aren't disclosed.