MEMORANDUM

TO: Steven J. Pinkerton
    General Manager

FROM: Michael Lane/Dee Carey
      Acting Information Systems & Technology Managers

SUBJECT: Status Report for September 2017 – Information Systems & Technology

DATE: September 30, 2017

Information Systems & Technology

Vermont Systems GolfTrac
Expand field lengths (Vermont demo database to facilitate testing).

Utility
Replace three faulty drives in virtual machine servers
Pull new data line to gasoline pedestal

Data Mining & Reporting
Building new and modifying old reports as requested.

Systems Maintenance:
Configure server (checks) for new software.
Prep old servers for decommission

Ski
Final testing of resident import.
Deployed and tested new scanners for the rental shop.
Spec and receive new server cabinet (snowflake lodge)
Help Desk Ticket Tracking Totals for September 2017

Treemap by Category

- Camera/Web Cams
- Data Restore/Backup
- Graphics/Artwork
- Networking
- Printer/Copier/Fax
- Server
- Telephony / Voice
- Cell Phone
- Email Account
- Internet
- Other
- Reports and Queries
- Software
- Users - New/Activate/Inactivate
- Computer
- Folder Access
- Logging onto Computer
- Password
- Scanners
- Tablets
- Other
- Reports and Queries
- Networking
- Password
- Printer/Copier/Fax
- Web
- Email Account
- Cell Phone
- Server
- Telephony / Voice
- Folder Access
- Internet
- Vendors
- Login onto Computer
- Scanners
- U...