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FOR IMMEDIATE RELEASE

*Update regarding COVID-19*

## IVGID Admin, Public Works, and Chateau temporarily closed, staff avail by telephone

**Incline Village, Nev. (March 17, 2020)** -- In order to practice responsible social distancing during the COVID-19 pandemic, Incline Village General Improvement District (IVGID) has decided to close the Administration office, Public Works office, and The Chateau at Incline Village to the public. Staff will continue working during business hours and are available via telephone for questions and concerns from the public. IVGID hopes to reopen all facilities and programs to the public as soon as possible.

“This is part of the proactive steps we are taking to mitigate the impacts of COVID-19,” said Indra Winquest, Interim General Manager. “The staff shares everyone's sentiment in hoping things return to normal as soon as possible.”

The following is a list of phone numbers for reference:

- The Administration office phone number is (775) 832-1100 or email [info@ivgid.org](mailto:info@ivgid.org)
- The Chateau at Incline Village phone number is (775) 832-1240 or (775) 832-1295
- IVGID Public Works office phone number is (775) 832-1203 or (775) 359-1233 on weekends and evenings

IVGID Public Works will continue to provide all water and sewer services. Emergency services by this department will also be provided as necessary.

Residents are asked to pay attention to IVGID's social media, emails, website at [www.yourtahoeplace.com](http://www.yourtahoeplace.com), and other credible sources of news for the most recent updates and information.

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About Incline Village General Improvement District (IVGID)

Incline Village General Improvement District is charged with providing water, sewer, trash and recreation services for the communities of Incline Village and Crystal Bay in Washoe County, Nevada. IVGID is governed by an elected board of trustees, which sets policy and determines strategies for enhancing the community as an excellent place to live, work, recreate, visit and invest. For more information about IVGID, please call (775) 832-1100 or visit [www.yourtahoeplace.com](http://www.yourtahoeplace.com).