

Question

- [Link](#) What were the main reasons you rated IVGID a '#' for its amenities?
- [Link](#) If you access IVGID beaches, what access method do you use?
- [Link](#) What, if anything, would you change about how IVGID keeps you informed?
- [Link](#) What, if anything, do you like about IVGID Public Works?
- [Link](#) Who owns the water line on your property after the water meter?
- [Link](#) Who does snow removal on your street?
- [Link](#) Which way would you be most likely to report a water leak?
- [Link](#) Which sources do you use to find or manage renters for your property at Incline Village or Crystal Bay?
- [Link](#) Is there any other input you would like to share with management at IVGID?

Response ID	NPS Group	#	What were the main reasons you rated IVGID a '#' for its amenities?
119	Detractors	0	A tax supported entity should not be in the business of running private businesses.
655	Detractors	0	Beach access is unmanageable for property owners. Punch card access is misused and sold of to the public. Owners of rental properties have sold our amenities to their customers. Golf course pricing and exclusive access is outrageous for property owners. Internet advertising and road side signage begs for public patronage. Rec center gym memberships are sold to non residents. Proposed ski year round ski area and beach improvements are not for the property residents but again for the public and a marketing tool for rental property owners to increase their financial gains. IVGID by its name is a general improvement district not for profit. By deed property owners own the amenities, however Trustees and General Management do not know the difference between a nor for profit and for profit business model. Property owners are having to bear the financial burden for expenses that do not benefit them and the amenities they own. Rather it is for the sole benefit of the rental property owner and management companies to profit. Over the years and with poor trustee oversight the privacy of owner amenities has been eradicated by greed and ignorance.
874	Detractors	0	Beaches are NOT Private. Ski area is oversold for its size on holiday periods.
519	Detractors	0	Because I have no interest in those activities and I am tired of the tourist encroachment.
478	Detractors	0	Because it discriminates against Crystal Bay owners in the District with regard to amenities
15	Detractors	0	Crystal Bay residents do not get to use the benefits although we pay for IVGID.
277	Detractors	0	I'm in Crystal Bay...I can't use the good beaches in Incline Village. I don't golf or ski.
51	Detractors	0	It's a crappy place to live, IVGID steals homeowners Money, they segregate members of our community, poorly run governing body with five hand picked board members
288	Detractors	0	IVGID is financially irresponsible in providing these amenities and charging a facility fee to property owners so that those of limited means subsidize high end venues for those who can afford to use them.
677	Detractors	0	IVGID MANAGEMENT
13	Detractors	0	Like most people I know, I didn't move here for IVGID's recreational amenities.
609	Detractors	0	Never use them - they are over priced for what you get. My rec fee is a 'donation' apparently for the greater good of IVGID staff and IVGID's management. IVGID has its own agenda of self preservation and doesn't focus its attention to the communities needs, but instead to having the community fund unnecessary so called 'improvements'.
4	Detractors	0	Not used by me, our family or our neighbors

498 Detractors	0 Our beaches, roads etc. are just to crowded these days. I seems IVGID caters to business and tourism than the people who live here. It also seems that IVGID is trying to improve all of the recreational stuff to keep up with every other place up here.
88 Detractors	0 Policies of IVGID and the trustees management style.
658 Detractors	0 Poorly managed amenities
321 Detractors	0 Property owners are forced to subsidize the amenities through their recreation fee. The so called private beaches are obviously not private and way too crowded to be attractive in the summer. IVGID uses the amenities to draw non-residents to Incline Village, which makes the area far too crowded during ski season and summer.
26 Detractors	0 The recreation user fees are too high considering there is also an annual fee for their use. Non-golfers do not get value for their money.
629 Detractors	0 They are too crowded - and I can never use them. What good are they if I never have use of them, specifically the rec center, beaches and tennis
9 Detractors	0 This place is not special because of it's amenities. Furthermore, they come at a cost, involuntarily collected, which does not represent value. If the cost were voluntarily incurred because of perceived value, that would be one thing. But that's not the case here.
279 Detractors	0 Too expensive; controlled by a few factions; decisions made without regard to property owners best interest.
947 Detractors	1 I didn't choose IV because of IVGID or any of its recreation businesses
366 Detractors	1 I don't use them and think the price is too high for a non-user and part-time resident
25 Detractors	1 The golf courses are poorly managed, over rated and over priced (even for the resident rate). Diamond Peak is for children. The beaches are great, the only thing IVGID does well.
521 Detractors	1 too expensive and most of the fees seem to go to the favorite few who golf there.
139 Detractors	2 Average
96 Detractors	2 Dont like how IVGID runs the facilities and overcharges residents.
196 Detractors	2 I'm not looking forward to seeing Incline taken over by an army of construction vehicles that cost property owners a ton of money to make unneeded "improvements" to Diamond Peak and pack the town with more and more people. That's not what living here is all about.
105 Detractors	2 shouldn't be in the tourist business
62 Detractors	2 The golf course is bad for the environment. The ski resort is not challenging - no matter what new terrain might be opened. Tennis costs money when it should be free and the beaches are catered by outside vendors that are unscrupulous.

666 Detractors	2 Too many restrictions; boat ramp is not always available to launch/load boat due to water level; too many visitors allowed to utilize amenities; road side parking is terrible at Incline/Ski Beach; tennis courts are closed late fall to mid spring (need indoor courts); new garbage contract does not allow year round yard waste collection (limited to new totes versus 7 bags) - why is yard waste combined with refuse waste; true full time residents are subsidizing renters/vacation rentals etc.; rain/snow melt run off from property goes directly into the Lake - culvert at property line adjacent street should be improved like was done in some areas.
507 Detractors	2 too much money spent by IVGID for "amenities" directed to small numbers of residents
143 Detractors	2 we pay for all of them in our taxes but only use a few of them plus you pay a fee when you use them
384 Detractors	2 We rarely, if ever, use the "amenities."
214 Detractors	3 almost impossible for golf, ski and tennis amenities to avoid losing money.
678 Detractors	3 As a Crystal Bay resident we do not have access to the beaches, do not play golf, better skiing areas are near by, and we have our own swimming pool.
281 Detractors	3 Because of the over expense of everything and the overcrowded beaches.
212 Detractors	3 cost taxpayers money when they should be self sufficient
883 Detractors	3 I did not move to Incline for the amenities provided by IVGID. I moved to Tahoe because of all the outdoor activities Tahoe has to offer: hiking, sailing, 3 world class ski areas and 3 others that are very good (DP not one of them). DP is a sub par ski resort, not worth the tax subsidy they get. The Rec Center is sub par. High altitude fitness is much better. The beaches are great in the fall and spring but worthless in the summer: too crowded. I do not play tennis. I am indifferent to golf. Like DP, the golf courses do not deserve the tax subsidy they receive.
831 Detractors	3 I'm sure the golf and tennis are nice but don't play. The ski area is well below average with poor terrain, poor snow and poor management. Don't like gated beaches, they should be for everyone
363 Detractors	3 Not used
10 Detractors	3 Parcel Unit Owners, around 8,200, own the beaches, etc. at Incline Village. However, IVGID has opened these amenities to the general public and caused parking & overcrowded conditions at most facilities. Why should the property owners pay for the benefit of others to use these facilities? These facilities are SUPPOSED to be used only for parcel unit owners and their guests.
14 Detractors	3 The amenities that should be provided to property owners are available to the public, but the property owners pay for it.
854 Detractors	3 The beaches are NOT "private"----more visitors use them than owners! We pay \$830/year for the rec center---but then you pay additional fees to use the facilities

282 Detractors	3 There are better places to ski than DP. I am indifferent to golf. The Rec Center is sub par. I am not a beach person. I live in IV because it is in Tahoe and all that it has to offer, not because IV has a bunch of sub par tax payer subsidized "amenities".
818 Detractors	3 Too expensive for what you get, and too crowded for residents to use many of the amenities. The town is no longer a local residential area, but rather a tourist destination.
120 Detractors	3 Too overcrowded now
636 Detractors	4 Boat ramp, beaches and golf clubs are all fantastic
186 Detractors	4 Golf fees too high for residents. Ski hill overcrowded Tennis is the sole bright spot. Private beaches 'in name only' - too many efforts to get around the restrictions. Beach access has exceeded capacity often in recent years. Chateau remodel was excessive, but a nice meeting place if you can afford it. Same for rec center.
386 Detractors	4 I utilize so many of the recreational facilities.
495 Detractors	4 IVGID has opened up the amenities to too many entities who do not have "skin in the game" and I am frustrated with the overcrowding.
622 Detractors	4 Lack of professional management. Overcrowded facilities. Difficulty parking in summer and winter.
102 Detractors	4 lacking efficient / courteous customer service oriented/ trained personnel I and my guests have experienced very rude treatment by Rec . Center and mountain golf course employees .
721 Detractors	4 Our family loves and participates in most of what is offered.
867 Detractors	4 Poor value
447 Detractors	4 Wide variety of well run and maintained sports activities and facilities
374 Detractors	5 A) ski area is only fair. B) I don't golf. C) IVGID fees too high and climbing.
230 Detractors	5 Actually the best reason for us to live here is the people! Great area, activities and resources of our village are also wonderful
83 Detractors	5 Added costs above the dues
618 Detractors	5 Amenities are getting too expensive
872 Detractors	5 Because that's how I feel
171 Detractors	5 cost of Rec Fees
743 Detractors	5 Don't play tennis. I play golf at other golf course in the area 30% of the time. Ski at other ski resorts 50% of the time.
149 Detractors	5 duh, LAKE TAHOE...IS THE BIGGEST 'AMMENITY'...if the beaches were more private then it would be a different answer. the 'amenities ' are too costly...ivgid is toooo big and bloated..
304 Detractors	5 high taxes
566 Detractors	5 I am aware of the golf course, tennis courts, and ski resort, but I do not use them currently.
11 Detractors	5 I can't use the beaches because my 10 cards are all beach access denied, I don't golf and I ski at other more challenging resorts, so your amenities are of little value to me and therefore I can't really recommend them.
481 Detractors	5 I do none of these activities, but would recommend them as they are a huge part of Incline Village.
92 Detractors	5 I do not live in Incline Village because of its amenities.

452 Detractors	5 I do not try to sell amenities to anyone.
471 Detractors	5 I do not use most of Incline's amenities
415 Detractors	5 I do not use them.
541 Detractors	5 I like what you have to offer, but much of my family can not afford your fees.
848 Detractors	5 I really don't use them.
429 Detractors	5 lack of financially logical initiatives and too many financial boondoggles
417 Detractors	5 many people simply do not use them those that do overuse them so a disproportionate amount of support is given to them
79 Detractors	5 No beach access and I do not use the other amenities.
819 Detractors	5 NO COMMENT
646 Detractors	5 Not a golfer. Not allowed on the beach. Skiing is not very challenging.
641 Detractors	5 Not really dog friendly. Difficult to get involved.
355 Detractors	5 On top of being taxed to pay for their upkeep they cost way too much.
889 Detractors	5 prefer not to answer
43 Detractors	5 The amenities are not run well. IVIGID spends way to much money on "consultants" to try to figure out what needs to be done.
133 Detractors	5 The amenities are to expensive
588 Detractors	5 The area itself is the attraction. Beaches are often over-crowded, though very nice when they're not. Convenient skiing is nice; rec center, too, but locals pay way too much for something they may not use, then still have to pay for any participation.
52 Detractors	5 The boat launch is horrid, the "town" is dated and wants to remain that way, not a dollar has been but back into the area for basic improvements (sidewalks, basic lighting, general improvements etc.
734 Detractors	5 The Community Rec Center is unfriendly, out-of-date and impractical given the high costs of use + membership.
977 Detractors	5 they are fine if you have kids, but just average quality
988 Detractors	5 They can be both an asset and liability
422 Detractors	5 Too many people
35 Detractors	5 Used to be great value but not today as it is too expensive
295 Detractors	6 All amenities are additional fees and we pay a tax as a part of our property taxes for them.
151 Detractors	6 Amenities are nice, but not sure they are worth the cost.
59 Detractors	6 Beaches are too crowded to be enjoyable for residents.
603 Detractors	6 Beaches should be more private. Golf is good, but expensive. Snow is not predictable for skiing; we want many more powder days!!!
251 Detractors	6 Cost too much
719 Detractors	6 Customer service could be improved. IVGID's core is water, sewer, & trash. We subsidize the gym when we have a private gyms in town. IVGID should not be in the business of competing with the private sector who can do it faster, better, and cheaper than govt.
309 Detractors	6 do not use most
569 Detractors	6 During the main seasons they are all too crowded with people from out of town

331 Detractors	6 Golf, Rec Center, Beaches
403 Detractors	6 golf, tennis, skiing have fees (even if discounted) and we already pay for rec fees
663 Detractors	6 good beaches but inadequate parking
272 Detractors	6 I do not use any of the amenities. I think too much money is spent on Diamond Peak. IVGID runs many of these enterprises in a manner to bring in more tourism, which I am against. Between construction and tourist, it's hard to do much in the summer.
559 Detractors	6 I only use beaches
167 Detractors	6 I think the main reason for someone to choose to live here is not for the amenities or the retail stores. It is more esoteric.
966 Detractors	6 I would like a fenced in dog park. Maybe in the area across the street from the library on Alder. I wish that we had more of a "main street" and not strip mall type area for shopping etc.
927 Detractors	6 I'm not sure I'd "recommend" IVGID in terms of anything. This question is worded poorly.
729 Detractors	6 It is the sheer beauty of the area that, to me, is the main attraction. The amenities are "icing on the cake" that I rarely have time to use but hope to enjoy in the future.
906 Detractors	6 It's a bit intimidating. The beaches are nice but packed with people.
323 Detractors	6 IVGID amenities are for the folks who work for IVGID and work for the hospitality industry, not so much for the people who live here and actually pay for the amenities.....
264 Detractors	6 People always want to know about the beaches and water sports as well as golf.
84 Detractors	6 The golf course is beautiful, Diamond Peak is OK (family goes to other resorts for more variety and challenging runs), the beaches are nice. The rec center needs serious updating and we use the gym a lot. I may not rejoin because it is so outdated. This is the main reason for the score. If the question was on the rec center alone it would have been a 1.
337 Detractors	6 The management and services provided could be better
614 Detractors	6 We have great amenities, but I don't want people to start moving here, as we already have enough people living here.. Also, it gets so crowded in the Summer & Winter, don't need any more people.
959 Detractors	6 We love the outdoors, and play a great deal of tennis
793 Passives	7 I feel that other communities offer many amenities..with-out a fee
278 Passives	7 Amenities are good but crowded.
905 Passives	7 amenities are nice, but there are many other reasons to live here.
810 Passives	7 Amenities good. Pricing structure too complicated
623 Passives	7 as a home owner i use only a portion of the ammenities
211 Passives	7 Availability
783 Passives	7 beach
975 Passives	7 Beach is crowded/no parking, pay for golf and tennis we do not use, concerned about plans for DP.
273 Passives	7 Beach,golf,ski
34 Passives	7 Beaches
550 Passives	7 Beaches

744 Passives	7 beaches, swimming pool
285 Passives	7 Beauty
597 Passives	7 convenience and quality
294 Passives	7 diamond peak, nice family local ski resort, not too crowded
706 Passives	7 do not use them all but the ones I do use are well maintained, accessible, and pleasurable
948 Passives	7 Don't want too many people moving here. Don't want overcrowding of our facilities, esp beaches. Want people to take care of our facilities and not abuse them.
293 Passives	7 Excellent facilities and services in town but not the primary reason for owning.
235 Passives	7 Golf and beaches
472 Passives	7 golf course beach
445 Passives	7 Golf course is nice. Rec Center marginal.
257 Passives	7 good amenities at a reasonable price.
520 Passives	7 Good atmosphere, Thank goodness it's nothing like South shore! Skiing at Diamond Peak, the beach, it all works for us.
477 Passives	7 Good service. Like activities.
319 Passives	7 Ha Haha
991 Passives	7 Hard to utilize some & unfair charges.
30 Passives	7 have used or continue to use all of the amenities over the years
33 Passives	7 I believe that the punch card values should be able to be used at Diamond peak for day passes, or the golf courses for greens fees. As a family we tend to ski more than attend beaches and usually have balances of "no use" , but we have an obligation to pay them. It would be nice to use the funds in which we have been obligatory charged....
586 Passives	7 I do not use many of the amenities. Beaches 2 times a year,
878 Passives	7 I like having a variety options for recreation, and being able to entertain my guests easily
780 Passives	7 I love the RecCtr/Pool/DP. Beach is not private and not an enjoyable experience. Some golfers are elitists. Chateau is nice venue. Dog park is nice venue.
942 Passives	7 I think we should offer one day a week free skiing at diamond for the season except on peak times instead of the one week solid. That way we can brag about our free skiing for locals at Diamond Peak which will improve our property values. I don't believe you should be giving the \$20 or \$ 39 Samson passes just to the 70 plus crowd and not the other tax payers! We have very wealthy seniors that don't need special discounts. Minor things are a set of flags or cones at the end of the boat ramp to help guide you down with out hitting the concrete barriers.
361 Passives	7 I would not bring up the subject unless the conservation lead to Incline Village, or someone would ask me, therefore i feel 7 is a fair rating.
200 Passives	7 It is not unique. Other areas offer similar amenities.
958 Passives	7 n/a
436 Passives	7 natural beauty, a small population, quality, reasonably crime free
534 Passives	7 Nice facilities

524 Passives	7 Nice facilities, albeit, expensive to use.
187 Passives	7 Not all are items that I use yet I pay for them through the fees.
716 Passives	7 Not everyone who lives here plays golf, skis or uses the beaches.
428 Passives	7 not for everybody
820 Passives	7 not lived here long enough to experience all that may be available
404 Passives	7 not the greatest attraction to living there.
23 Passives	7 Only the beaches are likely to be universally popular
69 Passives	7 Our beaches are way to crowded. I have lived here since 1999. Parking at beaches in terrible. .
298 Passives	7 Overall amenities are great, some can use updating/improvement.
758 Passives	7 private beaches, nice mountain golf course
599 Passives	7 Recreation Fees are too high. We pay for it on our property tax bills and then have to pay again to use Rec Center, etc.
668 Passives	7 Ski discounts, recreation facilities, organized events and entertainment and controlled lake access
746 Passives	7 skiing and golf close to house. recommend beaches but gets expensive when friends join us.
459 Passives	7 skinning
462 Passives	7 tennis and golf and rec center are too expensive, even for full time residents - which I use to be. We pay a significant amount in taxes (fees added to property tax) and still the monthly dues for use are as much as a private company
190 Passives	7 The amenities are nice, but most of them are paid amenities and I dont really get that much apart from the private beaches for the IVGID taxes that I pay.
244 Passives	7 The amenities are only a very small reason to recommend Incline Village. While they add to the enjoyment of living and visiting there are many other things to enjoy.
275 Passives	7 The amenities for the most part are beautiful, but the bathrooms at Incline Beach need a complete renovation. The weight machines in the gym are getting "tired". It's frustrating to have different financial systems within the IVGID system, i.e. A prepaid card that you can use at the golf course driving range can't be used for food or drinks at the beach, or for items at Diamond Peak, or vise versa. IVGID is IVGID is IVGID is IVGID. I worked for a large special district that had ONE finance office. If you owed the District money, no matter the department, you wrote a check at ONE location. If you had credit with the District, you could apply it to whichever department you needed to apply it. Why can't we have that??
98 Passives	7 The amenities offered are many, but the cost of maintaining these at a loss concerns me. So when I asked by friends about living in IV, I offer a wide range of amenities (good) and the cost to residents of maintaining them (bad}
903 Passives	7 The amenities/venues are great. Sometimes the service is not as good as it could or should be.
488 Passives	7 The beaches are nice. I like the discount at Diamond Peak. When we did live (don't any more) I really enjoyed the rec center.

664 Passives	7 The beaches are not private. Anyone, can figure out how to use our beaches. The other facilities are public so that there is income from the public usage. So yes, there are amenities offered as at any resort community. Therefore there is nothing unique offered for residents, who pay extraordinary taxes and fees.
162 Passives	7 The Golf course times are being given more to outside non residents holding tournaments than to residents. Very frustrating when paying taxes here.
383 Passives	7 THE INCREASING USE OF FACILITIES WE PAY FOR< BEING USED BY OUTSIDERS !!!
753 Passives	7 The lovely location is more important to me than the amenities.
46 Passives	7 too many tourists...ivgid caters more to tourists than serving residents
645 Passives	7 Very good amenities but not enough discount for locals.
50 Passives	7 We only use the beach which has parking problems
476 Passives	8 3 private beaches and beach cards, recreation center, tennis center, soccer field, boat launch
871 Passives	8 8 for private beach access for property owners. Without that, incline would be just another commercial South Lake Tahoe, overrun with tourists. 8 for the ability to bring my personal guests or family to use the golf course, ski resort, recreation and tennis center.
654 Passives	8 a wide variety of amenities
601 Passives	8 Access to private beaches; however, it seems that IVGID and local business are working to make the beaches public. We purchased property here and plan to retire in large part to the private nature of the amenities, if that is changed to public for IVGID and local business this will turn into any other over crowded public venue.
865 Passives	8 Amenities are quite good but I don't believe the way the punch cards work are acceptable for us
432 Passives	8 As a Crystal Bay resident I do not have access to the beaches. I use the pool,which is terrific. The skiing is close by but because of its elevation, it is not always great.
790 Passives	8 Assesment costs keep increasing I feel many amenities are there for guests if the Hyatt and not incline residents many proposals are not voted on by property owners, this needs to change.
812 Passives	8 beach
546 Passives	8 Beach and Rec Center
935 Passives	8 Beach crowding and parking still an issue. Summer activities at Diamond Peak.
18 Passives	8 Beach infrastructure needs updating
312 Passives	8 beach, golf, rec center
302 Passives	8 beach, golf, restaurants
373 Passives	8 beach, ski
132 Passives	8 Beaches
249 Passives	8 beaches
830 Passives	8 beaches
628 Passives	8 Beaches and Diamond Peak
140 Passives	8 Beaches and downhill skiing; Rec Center

147 Passives	8 Beaches are nice, downhill skiing is convenient and affordable and the Rec Center is also convenient
542 Passives	8 Beaches during the summer and cost effective skiing in the winter
421 Passives	8 Beaches Golf
866 Passives	8 beaches rec center
931 Passives	8 Beaches, golf, Rec center, diamond peak. We need a better rec center with slides, splash zone, etc. and also better indoor filers (soccer, tennis) and hockey for winter. So it is not a 10, but it could be someday.
749 Passives	8 beaches, rec center,
203 Passives	8 beaches, rec club
300 Passives	8 beaches, skiing
177 Passives	8 Beautiful location
846 Passives	8 because
963 Passives	8 Best amenities are golf, downhill skiing. Would have previously said beaches.....but they are so crowded for owners in recent years that we can no longer give them a high rating
639 Passives	8 Breadth and quality of offerings, particularly the beaches.
605 Passives	8 Close
811 Passives	8 Could offer more benefits for home owners rather than tourists. Could be improved. Could offer more variety.
845 Passives	8 Diamond Peak, beaches, dog park
338 Passives	8 Diversity and quality of amenities
346 Passives	8 Don't use it as much as we should so it's hard for me to say
897 Passives	8 enrichment & positive aspects of amenities
441 Passives	8 Everything is convenient - right here in town. Although it is often crowded, access to a local beach is nice. Amenities are family friendly.
265 Passives	8 extensive warm weather amenities
536 Passives	8 facilities are nice, but the beaches are crowded and the ski area is not a destination resort
68 Passives	8 For the wide variety of recreation opportunities both winter and summer. Love the beaches, rec center, golf courses, etc. etc.
246 Passives	8 GENERALLY GOOD SERVICE, WELL MAINTAINED NOT LUXURY
560 Passives	8 Golf , Skiing and other amentites
899 Passives	8 Golf course, Rec Ctr, beaches
775 Passives	8 golf, tennis, skiing, and most i,portant--private beaches. Only get an 8 because diamond peak is not run very well. It would get a 5.
761 Passives	8 golf, tennis, skiing, beaches, pools, rec center, and nearby hiking
180 Passives	8 Golf. Beaches. Nevada.
730 Passives	8 good
95 Passives	8 good amenities
412 Passives	8 Good amenities
90 Passives	8 good amenities are available, but the availability of amenities is compromised because the amenities are stressed by too many tourists. The "private" facilities are open to anyone who rents for an night.
45 Passives	8 Good amenities.
103 Passives	8 good locations, well kept, & good personnel

705 Passives	8 Good variety of amenities that are well run and kept up.
16 Passives	8 Great beaches
764 Passives	8 great beaches
757 Passives	8 Great recreation for all ages
241 Passives	8 Great recreational facilities.
263 Passives	8 great workout facilities; dog park; two beaches.
38 Passives	8 having private beaches is important. the others (golf, tennis, skiing) are available elsewhere.
873 Passives	8 I am embarrassed on how guests and card holders are treated by the gate personnel at the beach. The employees are rude and not helpful. The old lunchroom monitor attitude. You remember that old lady don't you? The younger students are fine. The other amenities are fine.
760 Passives	8 I bought a home in the Mill Creek/Mill Estates in December 2015 and recently retired and moved to Incline in August 2016. I bought a membership to the Rec Center last week. I'm too new to give valid information. Sorry.
747 Passives	8 I do not care much about them and do not use them
580 Passives	8 I enjoy the beaches, rec. center and ski area
631 Passives	8 I enjoy the cleanliness of the amenities. The parking needs to be addressed; however the shuttle service to the ski area is nice.
260 Passives	8 I feel by paying the rec fees we pay, we should get the use of most of the facilities at a much less cost than we do. I.e. Golf at champ course \$50. Mountain course \$25 Skiing for over 65 Free Etc....
307 Passives	8 I like the amenities
843 Passives	8 I like the town but by recommending it I hope it doesn't open up more properties. I don't want it to become a Kings Beach. We have enough traffic!
324 Passives	8 I love all the activities and enjoy most of them personally.
920 Passives	8 I think beach admission prices are too high
858 Passives	8 I use rec center.
539 Passives	8 I want the pool to stay open longer in the year. It is better but still not good enough.
267 Passives	8 I would rate higher but traffic at beaches is a turn-off.
490 Passives	8 IF we could use the beach it would be 10
328 Passives	8 it has very good amenities
330 Passives	8 It is great to have these amenities but IVGID puts a huge focus on golf and a lesser focus on the beaches. The snack bars close when it isn't busy but the alcohol bar is open.
682 Passives	8 It needs some things to earn a 10
58 Passives	8 It would be nice to have better beach facilities, perhaps a club house, fire pits, upscale food and drinks.
7 Passives	8 It's a nice compact resort community with facilities for boating/swimming/beaches and winter ski activities. (We don't play golf). 2 points docked because sadly there are no options for walking dogs either at Incline or Burnt Cedar beaches nor any designated off leash dog facilities and also because the beaches get very crowded over summer.

884 Passives	8 It's like a private club that you belong to, very nice amenities like the kayak racks, ski storage at Diamond Peak, discounted golf rates, community events.
902 Passives	8 Keep amenities as they are. NO 'destination' location improvements. We are a quiet village NOT a resort town. Do not want the traffic, and excess humans. Keep the mountain and mountain paradise not a city playground.
87 Passives	8 Location and quality
834 Passives	8 Lots for facilities for an active life style. The only serious let down is the boat launching facility.
198 Passives	8 Lots of variety, very well maintained, but pricey for one time guest use
243 Passives	8 Love the private beaches and the discount rates for skiing.
175 Passives	8 Main downside issue is the crowding of facilities in the summer months, so not a 10.
402 Passives	8 many
400 Passives	8 Missing indoor sports like racket ball and squash - great for winter months
405 Passives	8 More here than the amenities
644 Passives	8 My wife and I enjoy both Incline golf courses, the beach, Burnt Cedar, we still ski the easy runs--and we use the Recreation Center.
611 Passives	8 n/a
336 Passives	8 na
633 Passives	8 Nice beach & the ski area works for families with children
602 Passives	8 Nice beach access in summer
630 Passives	8 Nice facilities, don't use them all that much.
696 Passives	8 No
284 Passives	8 No beach access or ability to participate in community activities held at beaches
956 Passives	8 no comment
48 Passives	8 no hot tub at Burnt Cedar. No pool at Incline Beach.
491 Passives	8 Not all of them are relevant to me.
155 Passives	8 not the most important - but quite important
349 Passives	8 OK facilities
123 Passives	8 only use beach
229 Passives	8 Only use the beaches, but the other amenities are available for those who enjoy them
547 Passives	8 Options.
826 Passives	8 overall cleanliness, ease of access
768 Passives	8 People have different interests and abilities. Diamond peak is a good family ski resort as is the rec center.
91 Passives	8 Primarily for the championship golf course and beach facilities.
687 Passives	8 PRIVATE BEACHES
53 Passives	8 private beaches and skiing
232 Passives	8 Private beaches and skiing
670 Passives	8 private beaches well kept parks easy access

137 Passives	8 Property taxes are high. Shopping is expensive if you want to support local merchants. Mailboxes are not available at your residence - except cluster box. Some of my neighbors have them - but we pay to pick up our mail at the PO when delivery to house is free!?! Crazy traffic from Memorial Day to Labor Day.
642 Passives	8 Recreation opportunities, beaches, Diamond Peak, access to hiking trails
516 Passives	8 relatively great amenities, but I do not have beach access
640 Passives	8 resident fees are low.
85 Passives	8 skiing beaches
448 Passives	8 Small, not commercialized, quiet
964 Passives	8 something for everyone
755 Passives	8 Spectacular scenery and weather.
325 Passives	8 Tennis and parks
158 Passives	8 The amenities are a nice bonus to living here.
372 Passives	8 The amenities are a nice positive to owning in Incline
410 Passives	8 The amenities are excellent but the REC fees are too high. The beaches are overcrowded. The golf Champ course should replace the greens keeper or demand he water the greens - - - my non-resident friends now refuse to play the course because the greens won't hold.
156 Passives	8 The amenities are excellent for the beaches, golf, tennis and Rec center. The play grounds for the children are also excellent.
769 Passives	8 The amenities are great; they just wouldn't be my first reason for recommending Incline.
607 Passives	8 The amenities are quite nice, of high quality, and nearby. Their expense is high, but not extreme.
118 Passives	8 The amenities are the main reasons, besides no state income taxes.
283 Passives	8 The beach and skiing
107 Passives	8 The beach situation needs to be fixed for crystal bay. The property tax difference is a nit. Provide a format to allow payment for beach access
754 Passives	8 The beaches
352 Passives	8 The beaches are nice but they are too crowded during the Summer.
710 Passives	8 The breadth and the quality of the facilities. Also both summer as well as winter amenities.
487 Passives	8 The community does has fantastic amenities but no Trader Joe's, not a lot of good restaurants (imho), a few things like that. Just can't give it a 10.
99 Passives	8 The offered amenities are consistent with our lifestyle.
453 Passives	8 the overcrowding of our "private" beaches. I do not believe it should be possible for owners to purchase an unlimited number of passes for their friends, tenants etc. Originally when we purchase our property here, there were 5 passes. to be used by family members. If only two of the passes were used for family members, the other three could be used up to the monetary limit for guests. When these were used up...that was it. This certainly kept control over how many people accessed our beaches. We do not even come to the beach over 4 of July any more because of the over-crowding

724 Passives	8 The private beaches and the golf courses.
223 Passives	8 the variety
518 Passives	8 The variety of year round activities.
674 Passives	8 There are many choices, most could find something to do.
292 Passives	8 There is a variety of offerings and that is great. I do not use many of them even though I pay fees for them.
266 Passives	8 There is a variety of options at IV
627 Passives	8 These amenities complete the attractions which make Incline Village a great place to live or vacation
659 Passives	8 these are all part of the recreational opportunities that make visiting Lake Tahoe most enjoyable.
792 Passives	8 They are all nice, and I use them all, but there is more to offer than just the amenities
722 Passives	8 They are nice but more expensive than I am able to afford.
465 Passives	8 THEY ARE NOT THE MOST IMPORTANT REASONS FOR ME TO RECOMMEND IVGID
131 Passives	8 They're all good. None is particularly world class, but it's nice to have them as a home owner
475 Passives	8 They're wonderful
396 Passives	8 use them
110 Passives	8 Variety
486 Passives	8 Variety - I would add scenery in general, fresh air, hiking, etc.
129 Passives	8 Variety of choices.
134 Passives	8 very good amenities - and their access mostly restricted to residents and guests
556 Passives	8 Very good variety and very good amenities
697 Passives	8 We only use the beaches, which are hardly "private" & very crowded anymore. A lot of money for that!
433 Passives	8 We use all all four activities
506 Passives	8 We use the beach and Rec Center, however we are assessed fees to support all the amenities, even if we don't use them.
815 Passives	8 well kept and managed
390 Passives	8 well maintained and kept up....friendly staff except for mountain marshall (Robin) and the starter - very rude attitudes
399 Passives	8 When I am out there, I take advantage of the park, golf course, ski hill. It was one of the main reasons I bought my property there in 1996, when I had many other options.
653 Passives	8 While they are nice, there are still charges.
552 Promoters	9 ,
587 Promoters	9 A good variety of amenities offered.
406 Promoters	9 Access to beaches and discount pricing on golf and skiing are significant benefits.
502 Promoters	9 access to the beaches
60 Promoters	9 All of the facilities are well maintained
651 Promoters	9 All of the facilities are well maintained
523 Promoters	9 All of the wonderful things listed above
122 Promoters	9 Amenities are close by.

990 Promoters	9 Amenities are varied. I find it unlikely that any one person would take advantage of ALL the amenities and therefore I would be making recommendations to them based on the ones they would enjoy!
954 Promoters	9 Amenities improve quality of life. It's ironic that the non-stop construction projects going on in Incline nearly destroy the quality of life. For example, is it the Duffields building at the Burnt Cedar end of Lakeshore ? Lots of fun for the rest of us, thanks.
289 Promoters	9 at present, too many non residents are getting to use our facilities.
215 Promoters	9 Beach
543 Promoters	9 BEACH
322 Promoters	9 beach is great but access/parking not always good
574 Promoters	9 beach, boat ramp, rec center
833 Promoters	9 beach, gym, walking path along the shore, dog friendly
676 Promoters	9 beach, skiing,
928 Promoters	9 beaches Diamond Peak
842 Promoters	9 Beaches and golf course are exceptional. Ski hill is sufficient.
195 Promoters	9 beaches and ski resort
442 Promoters	9 Beaches are amazing.
314 Promoters	9 Beaches, golf and skiing
24 Promoters	9 Beaches, golf,
723 Promoters	9 Beaches, Golf, Access to skiing
353 Promoters	9 Beaches, golf, tennis
532 Promoters	9 Beaches, recreation facilities
61 Promoters	9 Beaches, ski area, recreation building
344 Promoters	9 Beaches, skiing, and rec center.
109 Promoters	9 beaches, tennis, skiing, rec center
679 Promoters	9 Beaches...
575 Promoters	9 because I enjoy many of its amenities, and I think others would also, if they like outdoor activities.
971 Promoters	9 Because the only way you can gain access to the beaches in Incline Village is to have an IVGID pass and the rec center is extremely convenient and affordable.
367 Promoters	9 Because they are great amenities
840 Promoters	9 Central to ski slopes, golf, hiking and water sports. We regularly use the rec center when we are in town and love it.
226 Promoters	9 cocktail waitresses at the beach!
54 Promoters	9 Diamond Peak Proximity to trails in the Sierras Proximity to beautiful areas in CA and NV Reno arts and music/shopping Interesting people to share time with
946 Promoters	9 Diamond Peak, Golf courses, and beach are awesome!!!
621 Promoters	9 Differentiates from suburbia, yet not a walled-off community
822 Promoters	9 Do not take advantages at the moment
657 Promoters	9 Enjoy the beaches, golf, skiing. rec center Love lunch at the Chateau Grille! Good amenities for visiting family
413 Promoters	9 Everything is close by and very convenient.
112 Promoters	9 Family friendly and easy

526 Promoters	9 Golf and downhill skiing are great and have been enjoyed by family for many years. Beaches are very crowded and management is somewhat loose. I love them anyway.
702 Promoters	9 Golf courses are beautiful and beach access and amenities are great.
333 Promoters	9 golf courses, private beaches, ski area
944 Promoters	9 Golf, rec center and beaches
204 Promoters	9 golf, rec center, skiing
689 Promoters	9 golf, skiing, beaches
763 Promoters	9 Golf, skiing, boat ramp
435 Promoters	9 Good atmosphere for active people
63 Promoters	9 Good beaches, but IVGID needs to maintain tighter control on access and better enforce the rules, such as no dogs and no glass.
434 Promoters	9 good facilities and well run
969 Promoters	9 Good for me.
680 Promoters	9 good for my family
8 Promoters	9 Good offering of recreational opportunities
864 Promoters	9 Great access to beaches, good recreation center, and other outdoor sites.
411 Promoters	9 Great activities.
364 Promoters	9 Great all-season amenities at a great price.
767 Promoters	9 Great Amenities...well thought out.
291 Promoters	9 Great beaches & golf courses
698 Promoters	9 great beaches, downhill skiing
647 Promoters	9 Great facilities and a good variety of amenities - something for everyone.
805 Promoters	9 Great facilities in great location
741 Promoters	9 Great facilities with easy access, well maintained, and generally of high value to me and to my family.
70 Promoters	9 I appreciate all the amenities. However, I think there is a little room for improvement. For example, Diamond Peak could be used in the summer.
616 Promoters	9 I enjoy all of the opportunities even if I don't use them all on a regular basis.
160 Promoters	9 I Love Tahoe and Incline Village
665 Promoters	9 I never give 10
726 Promoters	9 I only use the beach
529 Promoters	9 I would IVGID a 10 if we were allowed to bring 1 guest per IVGID card holder into places like the beach for no additional cost and limit access by non-IVGID card holders
152 Promoters	9 Important to have many recreational activity choices for healthy lifestyle.
430 Promoters	9 Incline Beach, Burnt Cedar, Rec Center
194 Promoters	9 It has great beaches, golf courses, & tennis courts. But it spends too much money and tries too hard to make some venues world class when they will never be that. (i.e. the golf course and ski resort). The amenities are fine the way they are.
227 Promoters	9 It has lots of offerings for a small community
240 Promoters	9 it offers a lot to do - at a cost of course.

108 Promoters	9 I've used and enjoyed some of the amenities and feel it is well worth the fees charged for their use.
31 Promoters	9 IVGID has many to offer and they are high quality
661 Promoters	9 IVGID offers so much for a small town with a small population. Also, its offerings are very good; not world class, but they don't need to be.
827 Promoters	9 Lake
356 Promoters	9 Large open spaces that are easily accessible and either free or relatively affordable - from the frisbee golf meadows, walking paths, rec center, beaches and Diamond Peak
778 Promoters	9 local amenities with local discounts and access to lake and mountain trails
392 Promoters	9 Lots of good exercise.
6 Promoters	9 Lots of opportunities for enjoyment
557 Promoters	9 Lots of variety
939 Promoters	9 Love Diamond Peak
218 Promoters	9 love the beaches, have not done skiing etc yet
287 Promoters	9 Love the private beaches but parking is a problem. We don't golf but skiing is certainly a huge bonus
832 Promoters	9 Mainly the "seasonal variety": skiing/boardng in winter beach/boating/hiking/ etc. in summer (I think golf is a waste of land, even though I occasionally golf)
837 Promoters	9 Many of them and al of high quality
335 Promoters	9 Many outdoor recreational opportunities.
268 Promoters	9 multiple activities
77 Promoters	9 Of course the major attractions here are the Lake, mountains & forest. The other amenities complement our natural environment. All of IVGID's venues like are excellent and attract the visitors as well also the locals.
37 Promoters	9 Overall availability of options, such as tennis, golf, beach, rec center, ski, etc. Fair cost
286 Promoters	9 Owner benefits and pricing.
270 Promoters	9 Private beaches
737 Promoters	9 Private Beaches
774 Promoters	9 private beaches and pool during summer months - place to go, albeit it gets crowded!
89 Promoters	9 private beaches, and the dump
114 Promoters	9 private beaches, discount at rec center
728 Promoters	9 private beaches, golf and skiing
348 Promoters	9 private beaches, outddoor and indoor -rec center offerings.
573 Promoters	9 Private beaches, ski & golf areas nearby, with discounts applied toward participation.
936 Promoters	9 private use
561 Promoters	9 quality, convenience
701 Promoters	9 rec center, golf, beach
700 Promoters	9 relaxation, sports activities, lake, mountains, great community
821 Promoters	9 Selection and quality of amenities
797 Promoters	9 SKI
823 Promoters	9 ski area, rec center, beaches

233 Promoters	9 skiing
389 Promoters	9 Skiing & the beaches are what our family uses the most. Put up tennis bubbles for year round use and that would make tennis more usable. These are great facilities (except during high tourist days). They are not meant to host tons of tourist traffic from parking to staffing to food service--they show the strains.
221 Promoters	9 SKIING, BOATING, GOLFING
93 Promoters	9 Skiing, rec center, beaches
206 Promoters	9 solid recreation infrastructure and variety of recreational opportunities
809 Promoters	9 Some people may not enjoy those activities that are available
290 Promoters	9 that we have them in our town.
242 Promoters	9 The amenities are fabulous. Without them, Incline would not be Incline; it would be just like other towns here. The amenities make it special.
773 Promoters	9 The amenities are one of the reasons for owning/living here. They are the icing on the living in Tahoe cake.
667 Promoters	9 The beaches, the golf courses and the ski area are well maintained.
81 Promoters	9 the maintenance
850 Promoters	9 the variety & easy access
770 Promoters	9 There are excellent and all easily accessible
126 Promoters	9 There are so many things to do in Incline Village year-round.
239 Promoters	9 There is still a cost to participate in many of these activities, they are not free to residents or owners.
254 Promoters	9 There's a lot to do close by.
804 Promoters	9 There's so much to do: ski resort, beaches, golf course, Rec center!
709 Promoters	9 they are a great selling point
683 Promoters	9 They are great amenities for residents and their guests. They are well maintained and convenient to use.
269 Promoters	9 They are in beautiful Lake Tahoe
765 Promoters	9 They are part of why it is good to live here. We meet active people as a result of these amenities.
82 Promoters	9 they are world class
555 Promoters	9 They have a lot to offer. Great for families.
340 Promoters	9 Variety
236 Promoters	9 Very good facilities, and local/community feel
638 Promoters	9 We love the amenities that Incline offers. This was one of the primary reasons we bought a home there. We especially enjoy and use the beaches and rec center.
343 Promoters	9 We love the beaches and Diamond Peak!
484 Promoters	9 Well above average. People like nice safe clean and natural places that are very close to home
686 Promoters	9 well maintained, beautiful
163 Promoters	9 Well maintained, beautiful environment
181 Promoters	9 Well managed recreational properties
365 Promoters	9 Wellll managed, beautiful location
111 Promoters	9 wide selection available
553 Promoters	9 Wide variety of seasonal sports
299 Promoters	9 xxx

570 Promoters	10 Recommended for beach activities including live musical venues, bars, and restaurants. Also, golf amenities and the ChÃcteau. Restaurant and bar facilities located at the ski lodge.
656 Promoters	10 1. The fact that they are relatively exclusive. 2. The fact that they are convenient. 3. They are well-maintained.
970 Promoters	10 a
463 Promoters	10 a lot available and all quality
690 Promoters	10 A unique set of attributes that can not be found elsewhere.
606 Promoters	10 â€¦ for the unique life style with all the vacation amenities right at handâ€¦
608 Promoters	10 Above average quality of service and condition of venues.
297 Promoters	10 Access to many vebues for all types of recreation
857 Promoters	10 Access to skiing and beaches
941 Promoters	10 Access to so many activities: skiing, hiking, Rec center, beaches & water sports, golfing
742 Promoters	10 Access to the waters of Lake Tahoe is becoming more and more difficult if one does not own a property with access. Also, my children and grandchildren love skiing and learning to ski at Diamond Peak.
795 Promoters	10 Access, scenery, natural location
888 Promoters	10 Accessability and location of venues
610 Promoters	10 Affordability and availability
751 Promoters	10 All amenities
615 Promoters	10 All great activities, easily accessible
711 Promoters	10 all of the above
57 Promoters	10 All of the above etc
847 Promoters	10 All recreational activities are within the GID limits and a short drive away.
464 Promoters	10 All the activities and options, along with the discounts.
359 Promoters	10 All the amenities are kept in excellent condition and your employees are most helpful and courteous.
188 Promoters	10 All the amenities are very close to my property, so that we can walk to whatever we want to do, or take a shuttle when it's available.
738 Promoters	10 All the amenities names above.
968 Promoters	10 All very good and my family and I use most of them
185 Promoters	10 Amazing access to wonderful amenities, winter and summer.
745 Promoters	10 amazing amount and quality of facilities - beaches, ski area, golf courses, all very convenient and all kept up well
558 Promoters	10 amenities and facilities are very satisfactory
582 Promoters	10 Amenities are excellent and diverse. Ski, tennis, beaches, rec center. all re pretty good.
329 Promoters	10 amenities are great
844 Promoters	10 amenities are well-funded and great community asset
740 Promoters	10 Amenities are wonderful...so many things to do all year long
36 Promoters	10 Amenities at Incline Village are the best at Lake Tahoe
660 Promoters	10 Amenities similar to a country club at a fraction of the cost.
771 Promoters	10 Amenity package is one of the best, and best administered and priced, of any I am aware of. We enjoy golf, beaches, skiing, and walking venues, among others.

750 Promoters	10 As an outdoor enthusiast, IVGID has great opportunities for a variety of activities.
231 Promoters	10 Attractive for bringing family and friends to visit. Love having access to the amenities. Makes Incline a very special place to live.
135 Promoters	10 Beach
315 Promoters	10 beach
397 Promoters	10 Beach access and security at the beaches.
718 Promoters	10 Beach, golf and Rec center are all fabulous amenities that are unmatched on the north shore
879 Promoters	10 Beach, golf, Rec center, proximity to major ski areas, beauty
351 Promoters	10 Beach, golf, skiing, hiking, overall recreation focus.
836 Promoters	10 Beaches
937 Promoters	10 Beaches
692 Promoters	10 beaches & pools
930 Promoters	10 Beaches Actually all the amenities
247 Promoters	10 Beaches and golf courses
128 Promoters	10 beaches and great golf courses.
318 Promoters	10 Beaches and parks
76 Promoters	10 BEACHES AND REC CENTER
551 Promoters	10 beaches and skiing are excellent, excellent rates for golf and skiing for property owners
585 Promoters	10 Beaches are pristine, well-maintained and controlled for overcrowding. The skiing is the best bargain at Tahoe. While I rarely golf, the courses are excellent. All around the community is top notch.
104 Promoters	10 Beaches Inexpensive (relative to area) golf options
157 Promoters	10 Beaches, golf, skiing all for all residents
794 Promoters	10 Beaches, Outdoor Lap Pool, Golf, Skiing
806 Promoters	10 Beaches, rec center (gym especially), Diamond Peak ski, all very well managed and maintained.
671 Promoters	10 Beaches, Rec Center, pools, tennis, parks, golf, skiing
354 Promoters	10 Beaches, Rec Center, Tennis Courts, Chateau
634 Promoters	10 beaches, skiing
803 Promoters	10 beaches, skiing
228 Promoters	10 beaches, skiing, parks, golf
350 Promoters	10 Beautiful beaches that are well maintained
409 Promoters	10 Beautiful golf courses. Beaches are great. trails around town are quiet.
567 Promoters	10 beautiful private beaches, walking paths, clean environment.
197 Promoters	10 beautifully kept and maintained facilities - every one. especially like the tennis and beaches and of course Diamond Peak
578 Promoters	10 Beauty of the area and amenities offered by IVGID
563 Promoters	10 because i like the amenities..
785 Promoters	10 Because it has just about everything.
345 Promoters	10 Because my family uses all the facilities.
451 Promoters	10 Because of all the amenities you named above. Also the fabulous recreation department with the Gym, pool and outside activities they provide.

739 Promoters	10 Because the Amenities are there. Many more than when I came to Incline Village 42 years ago.
875 Promoters	10 Because the amenities are unparalleled.
619 Promoters	10 Because the amenities are what make the experience of living here better than other communities.
981 Promoters	10 Because the recreation opportunities are excellent. The rec center is a fantastic place to stay fit and find out what's else is going on in the town. To meet people.
814 Promoters	10 Because there are so many options that are very well maintained. Also communication as to what amenities are available is excellent.
527 Promoters	10 Because these amenities are for IV only, AND nobody else on the lake has provides all this in one location
707 Promoters	10 Because they are all consistently well kept, well located & private
357 Promoters	10 Because they are well maintained and pleasant places to spend time.
72 Promoters	10 Because we live in Reno too and there is nothing.
554 Promoters	10 boat ramp and beaches
165 Promoters	10 Both warm & cold weather activities
688 Promoters	10 Breadth of offerings thru out the year
154 Promoters	10 Championship Course is both challenging and playable. Residents get reasonable green fees with residents card.
449 Promoters	10 Close availability of amenities
681 Promoters	10 Convenience and variety
360 Promoters	10 Convenient access for residents, great value, and managed well.
125 Promoters	10 Covers all basis for sport, recreation and social
113 Promoters	10 Cuz we have them. They're great. Not that I use any, except my 2 trips to the beach each year. High price to pay I tell ya'.
202 Promoters	10 Diamond Peak and Beaches.
637 Promoters	10 Diamond Peak and the beaches.
918 Promoters	10 Diamond Peak, rec center, beaches, friendly for dogs off leash
460 Promoters	10 Diamond Peak, Rec Center, beaches, trails
732 Promoters	10 DiamondPeak
332 Promoters	10 discount on ski pass
276 Promoters	10 Diversity of offerings. All venues are in good condition and well-maintained.
798 Promoters	10 downhill skiing hikikng
965 Promoters	10 Each person has their favorite activities for recreation... Here we have a huge choice.
199 Promoters	10 Ease of access and use and the quality
468 Promoters	10 Easy access to family skiing, love the beaches, Burnt Cedar Pool is a great pool for family.
594 Promoters	10 enjoyable vacation opportunities
423 Promoters	10 Everything at your fingertips. Like living in a country club. What's not to like?
537 Promoters	10 everything is so maintained and it's great that you actually see your property tax payment going towards something.
225 Promoters	10 excellent
862 Promoters	10 Excellent facilities; well managed;excellent weather; magnicent location and above all...the Lake

549 Promoters 10 exclusivity

370 Promoters 10 Extremely nice amenities. I enjoy the use of them a great deal

662 Promoters 10 Fabulous beaches and lakeside amenities The amazing Rec center Tennis center Golf courses

505 Promoters 10 Facilities and staff outstanding. Beaches and facilities serve residents at a fair price, allow guests and tourists for a fair enough fee. Not interested in Incline being a tourist Mecca.

474 Promoters 10 Facilities are well maintained and have friendly staff

116 Promoters 10 Facilities are well maintained.

564 Promoters 10 First rate facilities; something for everyone; kid friendly

341 Promoters 10 First-rate selection of amenities, all very-well located and maintained.

816 Promoters 10 For a small town there are quite a lot of amenities that I use such as downhill skiing, swimming pools and workout facilities.

791 Promoters 10 For the beaches. They are first class.

572 Promoters 10 For the variety of amenities both in winter and summer. Specially the private beach access.

949 Promoters 10 Friendly caring people. No matter your age you are included in all activities. We are active in the Inliner activities.

144 Promoters 10 golf

584 Promoters 10 Golf and rec center pool

21 Promoters 10 Golf beaches retirement friendly

455 Promoters 10 golf course

253 Promoters 10 Golf Course Private Beaches Ski Resort

391 Promoters 10 Golf courses and private beaches are great

183 Promoters 10 Golf courses, private beaches, skiing, bike path on Lakeshore, recreation center

427 Promoters 10 Golf, beach, skiing and fitness facilities

717 Promoters 10 Golf, Beaches, Downhill Skiing

101 Promoters 10 Golf, beaches, ski

735 Promoters 10 Golf, beaches, skiing, rec center

41 Promoters 10 Golf, beaches, Skiing

714 Promoters 10 Golf, rec center, beaches, tennis, and ski area

256 Promoters 10 Golf, rec center, etc The rates available for these amenities for residents is reasonable but can be better

577 Promoters 10 Golf, skiing, beaches - its great,

5 Promoters 10 golf, skiing, beaches, rec. center, weather

73 Promoters 10 golf, skiing, launch ramp, beach

921 Promoters 10 golf, tennis, downhill skiing, and private beaches

418 Promoters 10 Golf; downhill skiing, private beaches, access to hiking trails.

839 Promoters 10 good diversity of amenities that allow people to enjoy the outdoors, and the community.

933 Promoters 10 GOOD FOR VALUE OF PROPERTY....BUT DO NOT NEED MORE TOURISTS.IN INCLINE. NO TO SUMMER ACTIVITIES AT DIAMOND PEAK. WE DO NOT NEED MORE TOURISTS. MOST PROPERTY OWNER DO NOT WANT MORE VISITORS TO INCLINE....NEED NEW IVGID BD OF TRUSTES. NEED BD WILLING TO WORK...TO KEEP OUR BEACHES PRIVATE OR PROPERTY VALUES WILL DROP

310 Promoters 10 good skiing, beach, etc...

989 Promoters	10 Great amenities in our small town.
781 Promoters	10 Great beaches and skiing.
485 Promoters	10 Great beaches Great scenery Great value for skiing at Diamond Peak
544 Promoters	10 Great beaches, golf, ski area
192 Promoters	10 great beaches. ski facilities. rec center
545 Promoters	10 great community amenities!
414 Promoters	10 Great community benefits allowing neighbors to meet each other
431 Promoters	10 Great facility. Up to date and well maintained
626 Promoters	10 Great golf course, tennis facilities and rec center facilities. Clean beaches and facilities at Ski Beach and Burnt Cedar too.
788 Promoters	10 Great place for the outdoors. Mountains, Tahoe, friendly people, and good food.
250 Promoters	10 Great place to live Lots of things to do clean air and friendly
492 Promoters	10 Great place to live. Who wouldn't like private beaches, pool, and the golf.
725 Promoters	10 Great private beaches,golf etc.!
173 Promoters	10 Great skiing, the recreation center is wonderful, love the beaches.
907 Promoters	10 Great value for recreation fee
327 Promoters	10 Great variety
387 Promoters	10 Has everything
911 Promoters	10 high quality amenities
909 Promoters	10 Hiking, sr programs, beaches, golf, Rec Ctr and classes
589 Promoters	10 I am a real estate broker.....
40 Promoters	10 I can't think of any other town of this size with so many top notch amenities.
951 Promoters	10 I feel the amenities are a great value - we live in one of the most beautiful places on earth, and the recreation facilities grant us an excellent opportunity to get out and enjoy our environment.
347 Promoters	10 I have lived here since 1971 and continue to use all these amenities. Where it is difficult sometimes to put up with the influx of users, they are still close, cost effective and solid.
44 Promoters	10 I have owned and used this property over the course of many years and have enjoyed these amenities in the area, which have been improved over the years in fine fashion
424 Promoters	10 I like the fact that as property owners that we are part owners, and have discounted access to these facilities
511 Promoters	10 I love that it is a planned community with all the services.
517 Promoters	10 I love that it is like a private community for residence owners only.
953 Promoters	10 I love the community feel and all the classes offered in Incline and through the rec center
650 Promoters	10 I love to play golf and spend time at both main beaches.
189 Promoters	10 I really like the private clean beaches with their services. I don't like excessive crowds and litter and Incline beaches are contained and clean.
252 Promoters	10 I use all of the amenities and really enjoy having such a variety of recreational opportunities and a beautiful setting available.
675 Promoters	10 I use all of the amenities offered and feel it is a huge value added to the reason I live in Incline Village rather than anywhere else in the Tahoe area

376 Promoters	10 I use them all. They are excellent
473 Promoters	10 I use them!!!! My family of 4 uses them! Golf and skiing is very important.
305 Promoters	10 Incline beaches & Diamond Peak are great and family friendly. We also appreciate the playgrounds at the beaches, the pool, and the fact that food and drinks are served.
479 Promoters	10 Inexpensive skiing at Diamond Peak. The beaches are beautifully maintained and you can usually find parking - not too overcrowded. We love the 4th of July activities and happily help pay for the fireworks each year. It's just a great little town and the people are really pleasant - from those who live there to employees of IVGID.
47 Promoters	10 It has everything we want.
138 Promoters	10 it has everything you need with a small town, non crowded feel
652 Promoters	10 It is a great community. The amenities are loved by us and our family.
510 Promoters	10 It is a place to enjoy healthy physical activities of a broad range including the many hiking trails. There is a broad range of community activities for seniors
748 Promoters	10 It is all in my backyard. Easy to get to, fun ski trails and beaches with amenities.
216 Promoters	10 It is definitely an added perk to owning property in such a beautiful location. The local amenities are easily accessible and enjoyed by our whole family.
234 Promoters	10 it is great that everything is nearby and there are so many different activities....some structures need to be updated but using the facilities are convenient
581 Promoters	10 It is great to have such quality facilities nearby
967 Promoters	10 It is unusual for a small community to offer so many beautiful outdoor amenities. Without them,IV would just be another lakeside town.
512 Promoters	10 It is very family oriented, quiet, beautiful with wonderful amenities that we use regularly with our family.
377 Promoters	10 It makes Incline a more desirable place to live.
982 Promoters	10 It offers many options
176 Promoters	10 It's a wonderful place to live, vacation, retire! The benefits of being a home owner is the icing on the cake.
261 Promoters	10 IV is an unusual place, where one has access to first class recreational opportunities without having to belong to a country club.
220 Promoters	10 I've never been anywhere else that has so much to offer for such a small town and in the Tahoe Basin. I chose to move here because of everything Incline Village has to offer.

42 Promoters	10 IVGID does a great job maintaining the amenities and updating them as needed. Also, it's not often, but when I call IVGID, the staff are very pleasant and very helpful. Same with the employees that come to the house for backflow inspection. And the Rec Center staff are wonderful as well. Every year I get confused with the Pass Card usage rules and they always make it easy for me to pick the best options. So one thing, you really need to settle on and stick with a rule for Pass Card use. Or is it just me?
514 Promoters	10 IVGID's recreation venues cover all the seasons and preferences. Beach and golf for summer. Skiing in the winter and the rec center for all season long activities and programs.
922 Promoters	10 Lake launch ramp golf mountain biking skiing
531 Promoters	10 Living in Incline is like living in a resort. So many ammenities right here in our neighborhood.
896 Promoters	10 Location
97 Promoters	10 lots of activities with well maintained areas and facilities. Also close to home
19 Promoters	10 Lots of diversity!
182 Promoters	10 Love the private beaches and the serenity it provides to us
579 Promoters	10 Many reasons. The golf course is top notch. Incline Beach is amazing. We spend 8+ hours a day there with our kids. The community center is amazing.
504 Promoters	10 MY FAMILY ENJOYS BOTH THE INCLINE SKI BEACH AND DOWNHILL SKIING IN THE WINTER. WE HAVE ENJOYED THE GOLF COURSE AND VACATION ATMOSPHERE OF LAKE TAHOE FOR 4 GENERATIONS.
892 Promoters	10 Nice Condition
311 Promoters	10 nnnn
296 Promoters	10 No Comment
762 Promoters	10 Not many towns how such amenities.
280 Promoters	10 Offers great amenities & private beaches.
562 Promoters	10 only place on lake that has all the amenities
454 Promoters	10 Only planned community around Lake Tahoe. Amenities add a sense of community and a touch of exclusivity for the residents. Amenities are well maintained and convenient.
600 Promoters	10 Our amenites
533 Promoters	10 Owned our place here in Incline for 50 years. Family grew up with lots of Incline time; summer and winter. It has everything we've needed and kept out what we don't need (more commercial).
326 Promoters	10 perfect recreation amenities to cover any outdoor preference
141 Promoters	10 Primarily for the beaches, but also skiing and golf.
375 Promoters	10 Private beach access Skiing
255 Promoters	10 Private beaches
838 Promoters	10 Private beaches & skiing!
509 Promoters	10 private beaches and diamond peak
394 Promoters	10 private beaches and skiing
986 Promoters	10 Private beaches Kayak launching Boat launching Golf courses
161 Promoters	10 Private beaches State of art recreation center Cleanness and well maintained
704 Promoters	10 private beaches, Diamond Peak

648 Promoters	10 private beaches, discounted golf for residents, rec center
493 Promoters	10 private beaches, downhill skiing
825 Promoters	10 Private beaches, golf courses, Diamond Peak, Recreation Center.
207 Promoters	10 private beaches, skiing
910 Promoters	10 Provides family friendly environment and various activities to accommodate everyone. Not to mention, locations are beautiful
248 Promoters	10 Proximity to amenities. How well they are kept. Not having them overrun by humanity.
398 Promoters	10 quality
957 Promoters	10 Quality
787 Promoters	10 Quality of beaches
80 Promoters	10 Quality of PRIVATE beaches, rec center, golf and hiking. Unusual quality of facilities for small town.
130 Promoters	10 Quality of the amenities
274 Promoters	10 Quality of the facilities, service, and price discounts to home owners.
649 Promoters	10 Quality of venues How venues are operated and managed Moderate cost for residents.
94 Promoters	10 quantity and quality of the amenities
540 Promoters	10 Range of amenities and overall quality
576 Promoters	10 Really? Amenities are world class!
224 Promoters	10 Reasonable cost to play golf. Beautiful beaches. Great Rec Center.
776 Promoters	10 rec center, skiing
362 Promoters	10 Recreation center (indoor pool) and private beaches.
869 Promoters	10 Recreation Center/ local Hiking/ MOSTLY SAFE ENVIRONMENT
503 Promoters	10 recreational value and resident discounts
500 Promoters	10 same answers you give in the question. LOL. Esp beaches, TAMBA trails, skiing, small town life, clean air and water, safety
926 Promoters	10 Ski area, beaches, golf courses, recreation center and open space
919 Promoters	10 Ski area, beaches, tennis center, good schools, proximity to the rest of Tahoe, low crime
669 Promoters	10 skiing
596 Promoters	10 SKIING AND BEACHES AND HIKING
426 Promoters	10 skiing beaches boat launch rec center
124 Promoters	10 Skiing, golf, tennis and beaches are all valuable amenities.
419 Promoters	10 Skiing, golfing and Beach
378 Promoters	10 Small community with great amenities. Low crowds except on peak holidays. Reasonable costs.
613 Promoters	10 So many different amenities---something for everyone.
446 Promoters	10 Such an overall variety and choices
74 Promoters	10 Tennis Center is great; Burnt Cedar has great beach and pool; excellent summer programming for kids; we can store our kayak at Ski Beach
880 Promoters	10 Tennis Golf Beaches
20 Promoters	10 Tennis, beach
756 Promoters	10 Tennis, beaches, skiing, hiking, parks.
538 Promoters	10 That's one of the main reasons we bought a second home in Incline, for all of the great amenities...skiing, rec center, beaches, kayak storage and boat launch

86 Promoters	10 the advantages offered are significant
174 Promoters	10 The amenities & proximity to IV is unique in the Tahoe Basin
522 Promoters	10 The amenities are a terrific part of the life here for property owners, unique to any community
720 Promoters	10 The amenities are at beautiful locations that provide fun, healthy activities.
817 Promoters	10 The amenities are great and make home feel like a full time vacation
593 Promoters	10 The amenities are of great value to my family
259 Promoters	10 The amenities are such an enrichment to the high quality of life experienced in Incline Village.
416 Promoters	10 The amenities are superb in IV compared to all other places that I have lived/worked.
342 Promoters	10 the amenities are unique to the lake. no other area has it all
568 Promoters	10 the amenities are very nice, are very well maintained and are either free or very inexpensive.
12 Promoters	10 The amenities are wonderful
238 Promoters	10 The amenities which IVGID offers to the citizens within it's area of influence are both incredible in diversity and unparalleled in quality. I and many others are firmly convinced that the amenities offered and managed by IVGID should be the model for all other similar civic recreation districts around the world !!
470 Promoters	10 The amount and quality of amenities
604 Promoters	10 The availability and quality of these services were one of the driving reasons we choose to buy a home in Incline. They make the community stand out as a high quality place to enjoy and live.
201 Promoters	10 The beaches and Diamond Peak
32 Promoters	10 The beaches are kept up so well and Diamond Peak is a great place for the whole family to ski.
494 Promoters	10 The beaches are the best in all of Lake Tahoe. We have a wonderful rec center.
961 Promoters	10 The beaches are wonderful.
210 Promoters	10 The beaches primarily. Love the championship course but it's gotten too expensive for residents!!! Also enjoy Diamond Peak.
713 Promoters	10 the beaches, and the pool/club house are great. we use them almost exclusively. we don't golf or use the gym
985 Promoters	10 tHE BEACHES, POOLS, AND GOLF
382 Promoters	10 The community offers year-round activities in an absolutely beautiful environment. The weather is perfect.
193 Promoters	10 The diversity of amenities & activities.
513 Promoters	10 The facilities and very well kept, fun and the prices are reasonable. All with incredible views of the surrounding area
887 Promoters	10 The golf course is amazing. I belong to one of the golf clubs and played 107 rounds this year. The private beaches are great as well as the rec center. I buy an annual pass to the rec center.
592 Promoters	10 the preferred resident status
438 Promoters	10 The private beach and the downhill skiing
736 Promoters	10 The private beaches
209 Promoters	10 The private beaches and rec. center

339 Promoters	10 The private beaches and the amenities they offer.
501 Promoters	10 The private beaches! Just wish you'd restrict the parking to photo id holders only.
632 Promoters	10 The quality of all the services, beauty of the location and the friendly people.
515 Promoters	10 The quantity and quality of the amenities are great.
482 Promoters	10 The rec center, beaches, golf courses, and other amenities are first class. I use them all.
766 Promoters	10 The scope, variety and quality of the facilities and services here.
191 Promoters	10 The variety of recreation services and the superior, very beautiful settings.
437 Promoters	10 There are a nice variety of amenities, which are well run and affordable.
694 Promoters	10 There are just no other communities at Lake Tahoe that have all of the different types of recreation facilities, that are in such great condition, as I.V. This is the primary reason I bought a home here and is the only reason I would recommend that someone else should buy here.
643 Promoters	10 There are many options for recreation right in town and the golf courses are as good as any you will find
900 Promoters	10 There is much to do and it beautiful while doing it. Also, clean air and water.
824 Promoters	10 These amenities make this community very special and unique.
395 Promoters	10 They are all great, well maintained, and as a combination make Incline a great place.
625 Promoters	10 They are awesome amenities that are well run by a terrific team of employees.
56 Promoters	10 They are clean and well run.
3 Promoters	10 they are clean, well maintained, reasonably priced, location is wonderful, and i love the 'private' aspect of them. I also like the aspect of giving picture card holders special privileges.
530 Promoters	10 they are fantastic
425 Promoters	10 they are fun, safe, and clean
784 Promoters	10 They are great
772 Promoters	10 They are great amenities and reasonably priced.
829 Promoters	10 They are here
685 Promoters	10 They are now friendly to residents and well equipped and well run.
882 Promoters	10 They are private
620 Promoters	10 They are terrific. Well maintained, available, useful.
142 Promoters	10 They are well maintained, easily accessed and top notch quality
684 Promoters	10 They are wonderful
170 Promoters	10 Top Golf Courses, Tennis Courts/Rec Center, and beaches.
984 Promoters	10 Upkeep of facilities and the exclusivity of those amenities. Variety of amenities.
75 Promoters	10 Use Diamond Peak, Beaches, Rec Center, golf courses, Chateau, Aspen Grove, ski beach boat launch
67 Promoters	10 Use many of them on a regular basis.
457 Promoters	10 Variety and closest to the area. Upkeep of the amenities as well.
179 Promoters	10 variety and exceptional organization

727 Promoters	10 Variety and quality
258 Promoters	10 Variety and well maintained
851 Promoters	10 Variety of amenities
535 Promoters	10 variety of first class facilities and activities, I strongly recommend that anything IVGID can do to make the beach more accessible buy buying up more beach access land the better for all!!! I feel the rich who occupy long stretches of private beach are hogging the lake unfairly!
807 Promoters	10 Variety of high quality amenities.
71 Promoters	10 Variety of recreation choices
915 Promoters	10 Various opportunities for family activities in the summer and skiing in the winter.
369 Promoters	10 Very few communities can match it. Tahoe Donner comes to mind, but it's mostly vacation folks. Incline is a real community with hospital, shopping, library, sheriff, newspaper, and a core of wonderful full time residents.
408 Promoters	10 very well maintained and provide the outdoor recreation activities I like
450 Promoters	10 Village atmosphere, private feel
983 Promoters	10 We do not own a home on the lake and treasure the fact that we have access via our resident beaches; also, we love the way the staff at the golf courses here in town make us feel as though it were almost a private club. We are members at the Rec. Center, buy annual ski passes (even if we don't get our money's worth, since we also buy passes at other mountains); We think that Incline Village has the most to offer of any community in Lake Tahoe....
672 Promoters	10 We enjoy the access to the beach, skiing, and the recreational facility very much
591 Promoters	10 We have private beaches however should be year round guarded
27 Promoters	10 We have so many different kinds available and they are high quality.
852 Promoters	10 We have spectacular amenities. I put "0" down recommending people to move here, though, because we don't need more people here in the quiet seasons!
358 Promoters	10 We have year round facilities that offer a variety of activities. Our beaches - when not overrun by tourists - are the best.
863 Promoters	10 We like to ski at Diamond Peak, golf at the Mt. course and hike throughout the Tahoe area.
136 Promoters	10 We love the amenities but sometimes it's overcrowded. Too many people have a negative effect on the amenities.
828 Promoters	10 we love the beach, chateau and golf courses
595 Promoters	10 We love the beaches, as well as skiing and golfing.
178 Promoters	10 We love the he beach. Please keep the same owners of the bars
870 Promoters	10 We really enjoy most of the amenities such as the beaches, rec center and golf courses especially.
117 Promoters	10 We try to take advantage of them.
466 Promoters	10 We use all of the facilities with the exception of the tennis courts. The amenities fit in with and support our active life style.
779 Promoters	10 We use all the amenities you mentioned.

456 Promoters	10 We use most of the amenities and appreciate their level of quality and service.
786 Promoters	10 We use most of them and enjoy their availability, convenience, quality and service! We've been members of country clubs and health/fitness clubs and IGVID amenities are good comparative quality.
205 Promoters	10 we use the beaches, Diamond Peak, golf courses, frisbee golf frequently...
168 Promoters	10 We use them, appreciate the easy access to them, and that they are not overcrowded.
388 Promoters	10 Well kept, nice and comforting amenities.
508 Promoters	10 Well maintained Friendly & helpful staff Organized activities Available most time Lesson by certified pros
334 Promoters	10 Well managed, beautiful, many options, not overcrowded or dirty.
987 Promoters	10 well run district, beach is accessible, overall excellent quality of life
813 Promoters	10 Where else can you have private beaches, a ski hill and two golf courses!!
673 Promoters	10 Where else will you have such lovely private beaches around the lake? The Rec building and facilities are wonderful. Having a family oriented ski slope with shuttle buses is very appealing. Amenities are excellent.
467 Promoters	10 wide variety of amenities, natural beauty of surroundings
308 Promoters	10 wide variety of choices and very well maintained
55 Promoters	10 Wide variety of well kept offerings
691 Promoters	10 Without the amenities, there would be no reason to live in Incline Village. There are other communities in the west with excellent amenities that could be an attractive alternative. Easy access to high quality, well maintained amenities such as the beaches, golf courses, tennis courts and recreation center makes Incline Village a special place when combined with the Sierra's and Lake Tahoe.
950 Promoters	10 World-class, uniquely beautiful facilities

[BACK TO INDEX](#)

Response ID If you access IVGID beaches, what access method do you use?

- 8 Paper guest passes
- 11 Use friends punch cards
- 18 I own a lakefront property and not allowed beach access
- 31 unable to access beaches
- 76 only off season so far
- 205 provide renters guest access
- 315 punch card and Picture pass
- 334 Bicycle
- 338 GUEST PASS
- 492 provide number verbally
- 620 cash
- 633 Tickets
- 658 tell gate guard that I live here
- 659 property APN#
- 707 pay for guests at entry
- 711 pay for guests

- 713 tell them our names at the gate, so we dont have to carry the cards. thats the BEST feature!
- 747 to work there in a summer time
- 964 Employee Card

[BACK TO INDEX](#)

Response ID What, if anything, would you change about how IVGID keeps you informed?

I would love a weekly newsletter. email would be fine, mail would be fine also. Text
3 messages would be great for emergencies.

Speak the literal truth rather than going out of your way to color the truth to fit staff's
9 agenda.

10 One will not get honest answers from IVGID until Senior Management is replaced.

12 receiving letters in the mail

13 Direct mail

14 Change Senior Management now.

15 emails

19 Via Text!

Communicate HONESTLY about financial issues. Communicate about the BEAR-TRASH
problem and solutions using SCIENCE rather than what your friends want. Replace the
Board of Trustees with people who both have the required SKILLS and know what it
25 means to be FIDUCIARIES rather than advancing their personal agendas.

Stop publishing the Quarterly. It is very expensive and not a good use of our money.

Website is sufficient. No mailouts. The post card for this survey cost at least \$.50 each,
26 not necessary, an e-mail with a link is fine.

27 More emails

33 I think IVGID does a good job.

35 Nothing

38 answer questions at board meetings.

It might be nice to get an overall calendar of events each month in the kids Friday folders
40 at IES.

42 Nothing.

IVGID needs to utilize email and send information IVGID needs to allow joint owners to
43 both respond to flashvotes and surveys

44 Quarterly News letter helps keep expanding it.

45 More frequent emails.

could send emails with updates about property owner news. please keep the rec center
46 fitness schedule current

51 Allow people to get straight answers to their questions not a bunch of BS

52 Its neither outstanding or poor, I would say its acceptable.

More financial information giving detail background on costs that are part of operations.
Breakdown true expenses verses income on the major activities such as the rec center
operation, the Champ course separate from the Mt. Course, Diamond Peak, the beach
54 facilities.

Send quarterly updates via email, or provide method for parcel owners to get on mailing
55 list.

56 Don't know.

Use the Waste Not insert on the utility bill to inform the community about events and
other IVGID news. If IVGID is "one.." then Waste Not should not be the only

62 communication - especially given they promote non-incline events.

63 Provide detailed accounting of the profit (or loss) for each amenity.

Perhaps directed e-mails on subjects of interest. ALSO neglected in this survey is anything about kayak, paddleboard or boating. Summer we use kayak and walking a lot; winter 67 skiing.

Don't know - we typically come up to our vacation home a couple of times a year and 68 walk down to the rec center to get info on what is going on, amenities, costs etc.

The website is the first place I go. But I can never find what I'm looking for. Then I Rec Center to either be put on hold or transferred. Employees don't seem to know the answer either. You need one person to answer phone calls, not make coffee, deal with people 69 checking in.

73 email newsletter

Utility billing is somewhat opaque, especially to condo owners who do not get direct bills 74 or mailings (that all goes through their HOA's).

75 Have seen great improvements in communication

more intuitive website and when there is something specific going on, a "push" 84 notification to email would be nice since the mag is quarterly.

85 Put in utility news letter?

86 more transparency before making major decisions affecting ones finances

87 Nothing.

I don't think the solid waste disposal change to large bins was handled very well.

Moreover, I don't think it is optimal for the majority of homeowners who are not full time 89 residents.

IVGID needs to be more transparent and involve the taxpayers Before they decide how to 90 spend taxpayer dollars, not after.

91 Can't think of any right.

I would like to receive emails. If there is a list or email newsletter I have never received 92 information about such a source.

93 Decisions about spending money should be more transparent.

95 nothing

96 Better email updates on what is going on, especially with IVGID meeting agenda

98 Complete openness of finances: sources/spending/cash flow.

103 more information on special deals & packages. special pricing for incline events

116 nothing

118 I would prefer email newsletters.

I don't feel the financial reporting tells me anything. I would like better financial reporting, 119 including comparisons to other businesses.

120 Unnecessary quarterly PR glossy

133 Maybe try a email blast

Not sure I do much different. If any residents truly want to be informed, ample channels 134 are available.

135 more informative mailings

136 Nothing.

144 eliminate quarterly. waste of money. Use it for maintenance

147 I think a weekly E-mail blast for activities and sign-ups would be helpful

email all property owners...if the county has addresses, then so should ivgid. If you cannot get at least most of the email address through a mail out TO PROPERTY OWNERS, then they are choosing not to be informed...the information put out by ivgid is flawed...all
149 flowers to ivgid and not enough cold hard facts and figures..smoke and mirrors.

Redesign web pages explaining various fees for residents and non-residents such that info
151 is clearer, easy to find, and all located in the same web page.

152 Since I am not a full time resident I am not aware of many IVGID issues.

156 At present time, I would continue to utilize multiple sources for information

161 Facebook page with through updated information

171 IVGID "shades" the truth about finances

email a newsletter every month, and when there's a special event email information
173 about it.

Cause Waste Management to have a REAL customer service number since IVGID
174 personnel don't have the answers

Using email more than regular mail. It would cut down on man time and envelopes and
176 stamps.

178 None

179 maybe every other month publication

180 Nothing

183 More friendly website that is easier to navigate

BoT meetings are not at a time I can attend. Online bills seem to miss the information that snail mail bills have. Need more lead time on meetings for significant events, like WM, and new fees/charges on Water bills. Seems website would be best for this. Would
186 probably save a lot of Bonanza print space.

Email announcing general meetings with an agenda, and start times. Then follow up email about what decisions, votes were made, and who of the board members were in
188 attendance.

If I dont live in the area, it's really hard to track the happenings at Incline when we visit. We have to pick up the paper from a newsstand and then figure out the activities. I would
190 prefer an email or website that provides details to residents/owners.

Nothing. I believe IVGID does a great job identifying items of interest. Staff is helpful in
191 recommending and reminding of activity opportunities.

192 maybe send out email newsletter

I would like to see direct mailings to residents ASKING if we would like IVGID to spend OUR money on new amenities or improvements. Not in a utility bill, and definitely not
196 unilaterally as is happening now.

Be more consistent and organized. I gave my email address to IVGID many many times and it took me registering on the site to start receiving the newsletter. Also, I never hear
202 about the discounted resident days at Diamond Peak unless from friends.

204 Better customer support on phone from the Ski area.

211 Simple outline in paper. GM way too wordy & won't read. Feel much of it is BS.

Focus on important matters on email correspondence - leave the Trick or Treating or

212 Senior Tennis to a unique mail list not the general list.

214 I wish to know in advance about large spending projects.

215 not much at this time

I don't why it is such a big deal to keep people informed. Seems like IVGID is making a mountain out of a mole hill. There's really not that much I care to know about what IVGID is doing. I go to the beach, I go skiing, I work out at the rec center. What more do I need

220 to know?

225 nothing

Hard to know what you are contemplating and planning. Very little information as to what's on horizon. We shouldn't have to attend board meetings to stay informed. Seems

228 secretive and not transparent.

before all the trash change- let us know so we can say, we do not want it changed- also- rumour of the dog park at aspen grove being removed because of soccer moms and poop.

230 we use the aspen grove 2 times dailey- do not want it to go away- and we patrol poop-

231 Improved website with strong search capability.

The whole punch card/picture process is a nightmare and the women who work there are

232 incredibly rude.

I need to get more emails...didn't know anything about the new garbage cans until I

234 arrived for the summer and saw the article in the Bonanza

235 More direct communication

238 I have no changes to recommend at this time.

Keep website up-to-date is the most important way to keep residents informed. I

couldn't find info on Season Passes for residents at Diamond Peak this spring, but it was in

239 the newsletter this fall.

242 We live in a condo development, so we do not get the public works information.

The information they disseminate is lacking. The only way I found answers regarding Waste Management changes was by searched FAQs on the web site. Very confusing information given. Website given by IVGID to get information was incorrect. VERY BAD JOB! Also numbers do not add up. Current allowance is for 7 bags of garbage, new billing

244 they are making the comparison to is for ONE 64 gallon can. We are not stupid.

247 Satisfied

249 tell me the difference between a walking path and a hiking path

254 E-mail might be useful.

They do a pretty good job ! There always seems to be buzz about how something is stuck

259 in somebody's craw. When there is controversy would love to get a IVGID flash update.

261 Good job.

more information more clarity of information I only recently learned that you send out periodic emails; everyone should know that. I only recently learned that you have a

264 Facebook presence; everyone should know that.

266 Being more transparent

269 transparency

Create a more broadly based and easy to find/navigate FAQ on the website. Improve
274 website navigation in general.
nothing. I fought for over a decade to get you to enter the 20th century ... forget the 21st
... and allow online bill payment. You *FINALLY* did it. Don't take credit ... apologize for
277 it taking so damn long!
281 Nothing.

Communications are fine. IVGID tries to do too much. Stop wasting tax payers money on a
282 bunch of money losing businesses that would be better run by the private sector.
284 I would use email more to inform
287 I'm good with how they do it now.

The website makeover was horrible. The search feature never searches adequately.
There are no longer "calendars" to see events and meetings, district wide, at glance.
Talk2IVGID was a good idea, but the execution is terrible. Questions are not answered,
but filed as "complete", especially regarding financials. Go back to enterprise funds.
288 Government funds do not allow us to evaluate financial performance of our venues.
IVGID has gotten so big it can't keep us fully informed. It has become a full time job just
290 to get the basics on what the board is doing.
294 we get no updates , did not even know about IVGID until this survey
295 Provide newsletter in the body of the email versus as an attachment
297 nothing

Emails are helpful, would try to make them less repetitive (e.g., I don't need to be told in
298 every single email that my dog is not welcome on the beach until Oct 15)
Since we are part time, we would like to receive written, simple, transparent
305 communications.

311 none

319 Haha

Stop acting like he chamber of commerce and start acting like a public ally owned utility -
323 transparency. Stop pandering to business.
324 I'm satisfied?

I think IVGID does a very good job and I am very thankful and pleased to live in such a nice
325 community.

327 Newsletter

331 Website Enhancements

333 nothing

336 na

338 Continue to improve website.

339 Continue to update website. Could not find dates for "beach season".

A monthly email would be nice, but Facebook is usually sufficient IF the events are posted
343 timely

345 nothing

Include explanations of dissent by members of public. Conduct ALL business in open
348 meetings.

352 I get the newsletter in e-mail which is generally sufficient.

355 A lot more "facts" and a lot less spin.

Pretty much I am very satisfied with how the information is disseminated through so
359 many channels.
361 you are doing fine
364 How about an email newsletter?
369 Better quality AUDIO of streamed board meetings.
370 I don't know
374 post meeting agendas in advance, circulate minutes, both by email and web
Generally satisfied, but sometimes you guys surprise us with decisions we did not even
377 know you were contemplating.

382 more frequent emails, but with succinct summaries of the relevant information
387 email updates sent without so much fluff
388 Perhaps via email
The Trustees vote on issues but rarely solicit input from the community. They should in a
more formal way than relying on people to contact them, solicit input from the
389 community via surveys like this.
391 Monthly email blast
392 more IVGID articles in the newspapers.
394 NA

399 Not being a full time resident, what has been provided has been adequate for me
agendas are too long, too com-plicated. 95% of issues the public cares about are
402 recreation related. focus on that information, not some sewer project
issue transparency - for example, is there a charge for all these trash cans provided by
403 IVGID?
408 send out emails
They should post issues in the newspaper/have a section devoted to IVGID resident
409 matters. Not just the editorial that Mr. Pinkerton writes.
413 no

415 I would make it easier to be able to contact the IVGID Board and INGID employees.
416 Nothing
417 fairer evaluations (not slanted toward what staff wants)which is MORE
419 More frequent on line or email infromation
421 Upfront with exp. bonds & money matter -
423 More on line surveys on issues before the IVIG board
429 automatic dissemination of all meetings votes etc.
430 More info in monthly utility bill
431 No opinion

436 more financial statements so that I can understand if each amenity is profitable
441 More detailed information in the newspaper regarding the board meetings.
450 News letter. Bear reports, Trails information
Proactive communication on the part of IVGID would be nice. Monthly email/newsletter,
454 if it exists we don't receive anything.
456 Nothing at this time.
457 Good with the information process.

467 nothing

I think between the inserts in the monthly bills, the Quarterly Newsmagazine, and the
468 Bonanza, i keep fairly well informed as to what is going on with IVGID

472 ability to sign up for push notifications of classes, events, social gatherings via email

473 email notes...

475 No changes

478 nothing; for what i need to know it is satisfactory

484 email newsletters

485 nothing at this time

492 less paper for the younger ones.

495 unsure

Social media, when you lost power last week, everybody had to drive to the rec center
498 to find out that the power was out. Text message.

504 Your quarterly Newsletter works fine for me.

I have only been a part time resident for two years so still figuring things out, but hope to
spend at least 6 months per year soon. Not sure I understand how decisions are
prioritized and made and budget spent. In general, I am impressed with Incline Services,

505 it's why I bought here.

507 no suggestion

510 nothing I can find the answers I need

514 Nothing

517 A monthly news letter would be nice

IVGID really needs to keep its website info up to date. Whenever there is a holiday
weekend or whenever it is the end of the month they do not get it updated in a timely
519 manner.

520 I'm OK with the information I receive via Flash Vote and the quarterly newsletter.

521 by email

Provide Financial reports in normal accounting formats by facility - Like Diamond Peak -
Revenue less expenses equal \$ Profit or Loss - show types of expenses - salary, materials,
522 etc.

For example, I've never heard of "Nine and Wine" even though I read the quarterly
524 newsletter. How would I find out about this?

531 More info on website

532 emails

533 It would be nice to receive email updates between quarterly newsletters.

I always read IVGID quarterly and recommend this to be the primary means of
535 communication, in between releases perhaps email on important topics...

the subject of the flash votes has not been meaningful or had any impact on the Trustees
votes. The changing of agendas for meetings is very frustrating. I set aside the time to
536 attend, only to have the items advertised not be discussed

539 If you email info, I am not getting emails/

540 Nothing

541 nothing

543 BACKFLOW VALUE REQUIREMENTS

545 by email

547 I'm in an association.....so I don't get utility bills from IVGID. I'd like an email or a FB page.

550 I love Flash Vote.

557 email newsletter would be good.

564 For our interests and needs, it is sufficient.

566 Nothing.

567 no

570 Once a month email to provided addresses.

572 keep the ivgid twitter account updated

573 Better explanations about budget & expenses.

575 email consistently and publish info in Bonanza. Call if things change at last minute.

582 nothing

585 Newsletters are excellent. Not sure I would change anything.

587 No changes to suggest. Think IVGID does a good job keeping residents informed.

Make it sound a little less like propaganda. I feel IVGID tries to persuade us of the virtue

588 of ideas that are actually controversial.

593 Satisfied

594 IVGID does just fine

599 Email newsletter, which I was unaware of.

Provide more information on revenue, budget and debt. Provide a forecast of owner

601 annual fees under various plans for improvements.

Try to get a regular calendar of events in the Bonanza. Every issue, a bullet list of IVGID

602 activities with the website link

603 Make meetings more accessible to those of us who work during the week.

608 Get rid of flash vote

Improve its financial and records transparency. Actually be responsive to community requests for information instead of the line: "I am sorry but I don't have a public record(s) that responds to your request."; and help individuals better understand how to rephrase

609 their requests so that IVGID 'will' release the requested information.

610 More public forums for Q&A

611 Allow carry over for unused punchcard value.

I don't live in Incline so don't pick up info around town. I read the Quarterly and if I need

613 specific info I go to the website. So keeping informed is up to me.

615 nothing

Timely emailed information about pending or on-going projects would be better than

616 quarterly reports that cover 3 months of information. some of which maybe old news.

618 Allow all to see the Trustee Packets before all meetings

Please continue information on the website, and update it often, as well as pieces in the

619 Newspaper and Quarterly magazine.

IVGID decisions are focused on local residents. Those of us who have property and visit on weekends are apparently not considered in most decisions or information

620 dissemination. Keep us informed and involved effectively.

622 Timely, accurate and reliable information

Stop using Flashvote; not enough users to be considered reputable. The guy who runs it
625 claims to be a governance expert - ha - he can't even behave at a meeting.

629 How isn't the issue. It's the transparency and honesty that are in question.

632 Not sure how to answer this question

633 Email blast

email notification that something newsworthy has happened or is about to happen and
644 that the details are posted on the IVGID website

645 Do a better job informing us and have more Q&A on the website

646 Be more specific. Email

647 Nothing.

648 I think they do a pretty good job

649 OK as is

650 I would prefer more daytime IVGID meetings.

651 Nothing

653 Once a month email.

i don't know how to subscribe to the e-newsletter. I also don't know about the website -
654 have not been given a link to it (although i'm sure i could find it but haven't felt the need)

Flash Vote has surveyed opinions on exactly what this survey, the beach survey, and BOT
meetings have heard. IVGID management and Trustees clearly don't hear the message
that has been conveyed, "return the amenities to property owners, we are not going to
subsidize expenses that benefit the public." How many polls, votes and surveys does it
take for the Trustees and GM for them to process the message? The quarterly printed
IVGID update is yet another frivolous expenditure when website and email
communication are more than sufficient. Stop pandering and marketing to the public,
655 they do not own the amenities and subsidize IVGID.

656 Perhaps e-mail blast?

659 no change. adequate.

664 Have all their employees be informed. They are often asked about what is going on....

Provide residents with timely updates to resident's concerns and feedback, paying more
attention to full time residents versus part time/visitors/renters, e.g.: 4th of July event
should be limited to picture pass holders and guests accompanied by a resident with a

666 picture pass.

669 simpler website info - for example - this survey login was not user friendly

Avoid spending resources on quarterly newsletter. Use newsprint rather than glossy to

671 save money. Many get thrown away.

Send regular newsletters to my residence outside of Incline Village. The same way I

675 received notification of this survey.

677 GET NEW HONEST IVGID MEMBERS

680 red white and blue

682 ask to be put on an email list.

684 Nothing

The emails from Susan are very important to me... She does a great job and I know I can
685 call... I still get confused as to what is happening when...
686 email would be helpful
687 THEY HAVE EMAILS USE THEM
689 Satisfied with current level.
690 send emails with updates
691 Nothing noted. I'm happy with IVGID communications.
696 I feel the communication channels are adequate as is.
I am generally happy with the info flow. Think it has improved greatly from years past.
709 Flash vote is a great idea
I'd like to find out more about what all the offered amenities are. Seems like I'm only
710 familiar with some of them.
Spell out exactly who can use our beaches and how access is determined. We avoid them
and their parking lots in the summer because of the crowds. Too bad, that was a big
716 selling point when we bought our house.
I would like a bi-weekly email including all information on changes or anything new
717 occurring. Reminders of seasonal parking rules, etc.
718 N/A
More Flash Vote surveys to not only gather information from the public but also test how
719 well IVGID is communicating with the public.
Add more social events (with food) at local favorite IVGID spots (e.g. Incline Beach
Barefoot Bar) during popular busy times to circulate news/operations updates either with
720 an info stand or Trustee or Staff member providing info.
723 Push e-mails to residents
We just moved here "full time" in June 2016. No opinion yet...but I'd say a monthly or
725 quarterly newsletter would be helpful
730 More open honest communications.
732 nope
738 I would not change anything at the moment.
Not sure if they have email blasts but would be interested in signing up for the. Washoe
County has a good email system for informing the public of almost everything. Check with
739 them.
741 more distribution/ access to Board meeting minutes and agendas.
743 Text info to my phone
More detailed information prior to meetings and follow-up from individual sections. For
example, the ski resort sends information out, then the rec center, then golf course. Even
though it is all run by IVGID, i would prefer to be informed by each division seperatley
748 then as a whole.
Include in either the IVGID Quarterly, The Bonanza, or a separate communication a
750 summary of what the IVGID Board is currently reviewing.
754 I am so uninformed that I don't even know how to answer this question
756 More info on operations and finances.
758 Need more info about how our money is spent..
760 Nothing at all!
761 send emails out? unless I just am not registered
765 More on WHY things are being done.
766 I would change myself and be more aggressive about seeking information.

Consolidate all of the information on to one source on the web and send an email link.
Seems like it used to be the ivgid utility staement. Now it's broken out to quarterly letter
775 (full of ads) and a few of the utility, power bills. disjointed and waste of money.

779 I am satisfied

More transparency. Feel public meetings are allowed to go too long and, therefore,
780 discourage attendees to stay to the bitter end.

781 Send out a newsletter. No need for paper junk mail.

786 Nothing

788 Mailings to my main household location.

Email more information about future plans and expenditures all property owners on
790 issues and allow them to vote on theses matters

792 no comment

793 I would like more information about budget and what goes on in private IVGID meetings

794 When moving here I had no idea where or what I could found out.

803 I need to be aware of all the comms methods, not sure I know all of them

806 I need to get on the IVGID e-newsletter mailing list.

811 More transparency on governing and spending.

815 brief reports succinct

818 More honest transparency

It seems like I am no longer receiving emails and this has happened before. I have signed
824 up and then been dropped and had to sign up again.

825 Financial disclosure via Opengov or another online application.

826 satisfied currently

829 Train employee's on what is going on.

Maintain an opt-in EMAIL LIST so you can send alerts to news. (I learned about his survey
via a paper post card, an email list would be far less expensive for the IVGID) For example,
832 I don't know if you have a digital e-newsletter. If you do, and you had one, I would read it.

834 more detail more often in newsletters would help

837 Electronic versions of the newsletter

Email blasts on activities of interest. For instance, if I have used my IVGID # to purchased
lift tickets at DP, then blast emails on DP activities. The same for Championship Course
activities. I would like to participate in such events, but I have to search in order to find
842 out about these activities.

843 More local government information

844 magazine could be moved to electronic. much more envirnomentally friendly

845 no change

Everything since they deliberately obfuscate financial performance, conceal changes like
846 garbage and write stupid uninformative spin in the GM column

More Flashvotes on IVGID activity! Release budgets and financial statements for each
recreational venues. Hold frequent informal open Q&A forums with GM and Board of

847 Trustees like the recent IVGID Trustee Candidate forum.

848 I would like them to spend less money.

850 celebrate successes

851 More information

have more frequent general information meetings and allow more resident questions and
854 input
858 Open meetings to public
862 email
863 Better website information

867 IVGID announces what they have done, and hides the fine print until it is too late
869 prefer E-mails for information.
870 Nothing comes to mind at this time.

I like the basics - what's happening with water, sewer, roads, utilities, trash service, and what our tax dollars are doing for us to maintain and enhance those critical elements of our village. I like competitive data that compares how our basic services and infrastructure costs compare to others similarly located (as has been done by IVGID). IVGID communications are actually reasonably good in that regard. But the more basic question about communications is whether IVGID is communicating with local permanent residents (some of whom are not actually property owners), or property owners (some of whom are not full time residents), or real estate agents whose interests may not be fully aligned with either of those groups, or VBOs or timeshares. I do wonder how much a lot of the amenities IVGID maintains and funds actually cost me, and whether I'm deriving enough value from that (ostensibly but not necessarily through higher property values) to justify the taxes paid. How much of the freight is actually being paid by amenity users as opposed to all property owners who are effectively subsidizing golfers (for example). That's a better question to ask than do you want more or less amenities, new amenities or old ones. In economics, when something is free or subsidized by others, demand for that amenity goes up - but that doesn't necessarily benefit the property owner that is
871 paying for that amenity through taxes.
Live within our assessments, don't bond, save for depreciation and replacement of
872 amenities

The financial information is inconsistent from one area to the other. It is difficult to judge
878 the effectiveness and transparency when the data is so unreliable.
879 No comment

882 We have been renting our house for the last 2. Years. This year we are back part time
883 IVGID does too much and wastes too much money. Less is more.

When you issue the email about the IVGID Board of Trustees meetings, please be more
899 clear about the topics that will be discussed and the sequence of those topics.
I hate flash vote. The questions are not revealing of what one might really be thinking.
902 Need more depth to communication.
Be consistent. Publicize your communication plan....here is the list of things you regularly
903 communicate and these are the methods we use for each.
909 More email messages
910 Generally satisfied with email, ivgid quarterly magazine and utility statements

Calendar of events/meetings on the IVGID website. Notice of community committee
915 meetings.

Decisions need more input from citizens who live here and there needs to be more
918 transparency

919 I am satisfied how it is.

921 Monthly updates on large investments/changes like the diamond peak expansion plans.

I think IVGID tries hard to keep owners and residents informed; some responsibility lies
with owners and residents to be informed. If a non-resident owner has a manager for
his/her property, doesn't read the online paper or ever check the IVGID website, I don't
927 know how he/she feels justified in complaining they are uninformed.

928 emailed newsletter at least once a month

More information and please do not just listen to the minority. Put things in school
folders and there are a lot of families here and children and we want fun activities and
931 facilities!

933 Am not informed

Maybe I am missing it, but now like getting the e-mails and think a monthly or quarterly
true update would be great. Could include long range plan/ideas and current operation
935 update.

936 transparent, not bogus financial statements

939 More transparency on budget.

Other sources to get info. I was at the Candidate forum and there learned about other
941 ways to get info that I had not heard about before (only lived here fir 12 months)

Explain why our fees did not go down when the bonds where paid off? What happened to
942 the savings?

947 If their staff shared the truth rather than pinkerton spin.

Dislike all the green plastics bins that are not wildlife proof. Dislike changes in trash
program. Feel like IVGID trustees listened to loudest squeaky wheel instead of doing what
948 is truly in best interest of our community.

949 Very satisfied

950 Better reporting on results of meetings and workshops

951 If only there was a local-access tv channel...

I would like to understand why IVGID hires outside consultants and who these people are.
IVGID should be more transparent about finances, should pay workers more and treat
954 them better.

956 Better timely information via email. Fix the rss feed.

959 Bi monthly newsletter

961 Use Social Media more.

969 More analysis as to why we are spending money on projects.

975 Could have emailed us about the trash changes. Need much more communication.

977 Open honesty would be a refreshing change

984 Good with how imfo is provided.

986 I am satisfied with how I m informed

More public input as to decisions. You should always put to a vote of IVGID major capital
988 projects.
990 IVGID is great about answering questions when I ask them.
991 email newsletters weekly.

[BACK TO INDEX](#)

Response ID What, if anything, do you like about IVGID Public Works?
The structure of charges for water/sewer are confusing. Why does the sewer usage charge increase in the summer since the seasonal water used for trees/plants percolates

54 in the soil, not down the sewer

67 Everything functions well. I don't have to get involved.

84 restricted building - maintaining lots of open space

89 Dump site

99 No experience with any of the above choices.

101 Everything works

131 emergency sewer service

133 Cheap water

154 Champ Course quality
quality... that's what I like. Please maintain high standards, otherwise we're just another

189 lake

197 all good, no complaints

210 They seem to stay up on most maintenance issues

218 backflow people knowledgeable

242 It does not apply to us since we live in a condo.

244 Personnel at Transfer Station and Rec. Center
IMPROVE GARBAGE , DEBRIS , AND RECYCLING SERVICES. MORE BEAR BOXES AND HELP

246 WITH BEARS

247 Notification of water leaks

282 Water, sewer and solid waste disposal and parks is all IVGID should do.

284 reliability

288 water tastes good
I am happy with water, sewer, garbage, and recycling, but extremely unhappy with the

321 way the recreation facilities are managed and funded.

330 Inspectors are true public servants

337 staff is responsive when contacted

348 notification of leaks or problems

354 Good drinking water quality

358 WasteNot program

359 The woman at the recyclable/waste center is outstanding.

372 I wasn't aware of it

402 good professional job

417 professional staff and results

457 I have not have contact with them.

467 hazardous waste disposal, recycling

502 kayak /SUP storage

519 Smart people!

520 No interaction

522 Stop charging for backflow inspections

536 i was charged \$80 to have an operator turn off my water at the street. That's a lot!

561 response time

570 Association takes care of these bills.

573 Availability of staff in person or via phone/e-mail.

575 live in HOA so don't have to deal with it.
What a 'great' job they did in negotiating the new trash collection contract. They once again left no doubt in how inept they are in negotiating contracts - another sad day for the community.

609 the community.

620 Backflow device testing

625 Great team producing great water!

638 paint and chemical recycling

643 water

649 quality employees

671 We're in homeowners group so I don't see bill. Service is very good.

677 NOTHING GOOD AT ALL

758 Access and cleanliness of the beaches

766 Backflow inspection

771 Very cordial staff - a pleasure to deal with
I think IVGID has done a very good job in daily operations and for the most part being responsive to feedback. Did a great job on cracking down on trash offenders (once it became a bear crisis.)

775 became a bear crisis.)

828 dont know what flash vote even is

862 dump personel quite helpful

871 Newsletters, email communications, the new waste management trash collection bins

872 cycle the shit

883 It works. That is all I want.

907 WasteNot

927 I appreciated the hikes to assets but was unable to attend

937 Water too expensive

950 Minimize back flow testing hassle

954 IVGID Public Works is professional and gets their jobs done.

964 House Hold Hazardous Waste & E-waste collection

984 I have not specifically used.

[BACK TO INDEX](#)

Response ID Who owns the water line on your property after the water meter?

- 15 HOA
- 21 HOA
- 33 HOA
- 36 McCloud HOA
- 60 Homeowners Association
- 74 HOA
- 75 HOA
- 114 condo complex
- 116 Mt Shadows
- 141 HOA
- 151 HOA
- 155 HOA
- 202 Property management
- 220 Tyrolian Village HOA
- 242 The HOA
- 259 Association
- 265 HOA
- 269 HOA

Tricky question. IVGID defaulted on the terms of purchase of the old Crystal Bay water company, so...who knows who owns it now? You owe *all* the CB property owners 277 money ... at least, that's the story I've been told by long-time residents.

- 305 HOA (we think)
- 332 condo property management
- 336 HOA
- 343 HOA

348 property line to house=homeowner; meter to street=county. poorly worded question.

- 349 HOA
- 353 Condo Association
- 356 HOA
- 358 Homeowners Assn
- 360 Tyrolian
- 361 Homeowner Association
- 378 HOA?
- 387 Condo
- 402 wtf? Don't you know?
- 408 HOA
- 417 don't you have a clue?
- 453 condominium
- 456 HOA
- 457 Forest Pines Condo
- 462 Tirolian Village Association
- 463 hoa
- 467 HOA
- 484 Condo Complex

535 HOA
538 homeowners association
539 HOA
541 Association
547 HOA
557 HOA
559 HOA
567 condo complex
570 Association Bitterbrush 2
576 HOA
591 HOA private property
595 HOA
613 HOA
616 HOA
627 Home Owners Association
636 Tyrolian Village PUD
638 HOA
648 Condo HOA
654 my HOA
658 other
662 HOA
678 HOA
681 HOA
684 HOA
689 HOA
692 HOA
696 HOA
764 HOA
776 homeowner assn
786 HOA
788 I do.
791 HOA
794 McCloud
803 Incline Manor?
807 Homeowner's Association
811 My property is metered as a group.
826 HOA
830 HOA
842 HOA
845 HOA
847 What is this question?????
857 Tyrolian Village
863 TVA
864 HOA
870 HOA
919 Homeowner's Association
937 Condo Association

946 HOA
984 Condo-Forest Pines
985 HOA

[BACK TO INDEX](#)

Response ID	Who does snow removal on your street?
3	association
7	Homeowners association
11	Highway 28 so I believe NDOT
12	my association
15	HOA
21	HOA
27	private
32	Mountain Shadows contractor
33	HOA
36	Independent Contractor
40	HOA
60	Homeowners Association
68	Private snow removal
72	Private
74	Vendor hired by HOA
75	SNO PRO
81	Ponderosa
84	not sure - Washoe or IVGID
94	CCV HOA
110	private service
114	condo complex
116	Mt Shadows
135	private company
138	tahoe workz
141	HOA
142	HOA
143	hoa
151	HOA
154	Private
155	HOA
165	hoa
170	HOA
177	contractor for condo
180	Private service
181	Ponderosa Properrty
182	HOA company
189	hoa
198	hoa
199	Condo Assn
202	Property management
205	HOA
216	Tyrolian village
220	Tyrolian Village HOA
225	Ponderosa Management
226	Tyrolian Village
227	HOA
234	private snow removal
241	Condo Association
242	The HOA
246	PRIVATE COMPANY
251	HOA

255 HOA
256 HOA
259 Private street, we do. HOA
269 HOA
275 Private contractor, this year is Tahoe Workz
280 HOA
291 hoa
292 HOA
305 HOA (we think)
307 LAKESHORE TERRACE
311 hoa
318 Property management
332 condo property management
339 HOA
340 Private
349 HOA
358 Private contractor
360 Tyrolian
361 Homeowner Association
365 HOA
366 ndot
378 HOA
394 PRIVATE COMPANY
396 HOA
400 private co
411 management
431 HOA
434 Ponderossa Property Management
445 Asscociation
448 HOA
451 condo site facilitator
456 HOA
457 Forest Pines Condo
462 Tirolian Village Association
463 hoa
470 Incline village property management
476 & Incline Property Managment
477 Private service
484 IPM
486 Property Management Contracts It
490 Condo association
505 Paid service by Condo HOA
508 HOA
513 HOA
529 Private road
530 condo association
532 Mt Shadows
535 Subcontractor
538 homeowner's association
539 HOA
541 Association
547 HOA

551 facilities manager
557 HOA
559 HOA
564 HOA vendor
567 condo employees
570 Bitterbrush 2 association
575 HOA - Tyrollean village
576 Property Manager
579 private company
580 private company
582 hoa
589 HOA-Bitterbrush
591 HOA owns roads
593 Condo association
595 HOA
600 hoa
606 bus route
610 HOA
613 HOA
615 private
616 HOA
634 association
637 Condo hires a company.
638 HOA
640 HOA
641 private
642 association
644 Incline Property Mgt
648 Private snow removal
652 Not Sure of the name of the Contractor
654 my HOA
658 other
662 HOA
665 Luna enterprise
669 HOA
670 HOA
671 Homeowners
674 private service
675 HOA
681 HOA
682 private
684 HOA
686 HOA contractor
689 HOA contracted
690 ponderosa maintenance
692 HOA
706 condo association uses a contractor
724 IPM
725 Tyrolian Village maintenance
735 Private
740 Private
755 private road and service

761 Tyrolian village and private contractor in front of garage
764 HOA
776 homeowner assn
779 Home Association
780 HOA
791 HOA
793 Ponderosa property mang.
794 McCloud
804 McCloud
806 HOA
807 Private company
809 Matt Schwab
811 My homeowner's association
812 hoa
814 Mountain shadows HOA
816 privately hired maintenance worker
819 TIROL HOA
826 HOA
830 HOA
832 Home Owners Association
837 Condo association
840 HOA
845 HOA
848 Private Contractor
851 HOA
852 Our HOA
854 HOA
857 Tyrolian Village
862 Condo Association
863 TVA
864 HOA
866 condo association
879 Private contractor
887 Ponderosa Property Management
900 Private service
911 ccv hoa
918 landlord
935 PUD, so contracted out.
946 HOA
954 I've seen Federal & County, possibly IVGID - the vehicles aren't always clearly marked
967 HOA
968 Private contract
983 Contracted by our Community association
984 Forest Pines Maint.

[BACK TO INDEX](#)

Response ID Which way would you be most likely to report a water leak?

- 3 association
- 12 call my association
- 15 HOA
- 20 Property Mgt. Co.
- 21 HOA
- 32 Home owners association
- 36 McCloud HOA Management Company
- 48 property management
- 55 Call McCloud HOA
- 60 Homeowners Association
- 63 Call the HOA
- 72 Management co
- 74 Call my HOA hotline
- 75 IPM
- 91 alert homeowners' assn.
- 95 tell complex manager
- 101 Email Joe Pomroy
- 114 condo complex
- 116 call Mt Shadows
- 123 condo mgr
- 135 High Sierra prop mgnt
- 136 HOA
- 152 Call condo association management company.
- 155 HOA - Property management
- 168 our HOA
- 181 Ponderosa Property
- 187 Property owner
- 189 hoa
- 190 check online
- 191 IVGID Utilities
- 192 call integrity property management
- 197 call mgr of condo assoc
- 203 Call HOA
- 206 WCSO
- 220 Tyrolian Village HOA
- 242 Call our HOA
- 249 depends where leak
- 250 plumber
- 254 IPM manages our property
- 269 HOA
- 280 Call HOA
- 292 HOA
- 305 HOA
- 315 david bradley plumbing
- 318 Call property management
- 339 contact HOA

344 call condo HOA
349 HOA
352 HOA
360 HOA manager
361 call property manager of HOA
378 HOA
387 condo mgmnt Company(IPM)
394 PROPERTY MAINTENACE COMPANY
408 call HOA
411 Management
448 HOA
457 IVGID or Condo Maintenance folks
462 Tirolian Village Association
467 HOA
482 Property mgr
484 IPM
490 Call condo association
 Call TerraWest Management Services, our Property Management Company or call our
504 Board of Directors to report a leak.
513 HOA
524 contact hoa
526 condo management
532 Homeowners Association
533 Property Manager of condo
538 homeowner's association
539 Call HOA
541 Call Association
552 IPM
559 HOA
564 HOA
570 Association
574 call HOA manager
576 Call Property Manager
580 HOA
588 HOA
593 Condo Association
595 HOA
596 CONDO ASSOCIATION
602 Property management company, IPM
607 Burgundy Hill Homeowners Association
 See how long it takes IVGID to recognize they have a problem. And then be subjected to
609 another poor repair and worse yet road repair.
613 IPM Mgmt company
616 HOA
627 Home Owners Association
632 I would contact the condo management first
634 association

636 My HOA
637 Ask condo association who to call.
644 Incline Prop mgt
648 my condo HOA
650 Property Manager
654 contact my HOA mgt
658 other
659 property manager for McCloud condos
675 Call HOA & IVGID
676 condo assoc.
678 HOA Office
680 hoa
681 HOA Manager
682 look up water contact
684 Call HOA
689 HOA
692 Property Manager
696 HOA
706 contact condo management service
707 IPM
725 Tyrolian Village maintenance
729 property manager or plumber
738 Property Manager
749 check internet for phone number
765 where is the leak?
773 Property Manager or IVGID
780 HOA
791 HOA
803 Incline Manor - Swiss Time
811 My association manager.
812 hoa
814 Mountain shadows HOA
819 CALL MY HOA
837 Call condo association
842 Notify HOA
845 HOA

847 I would call IVGID since IVGID provides water service. This is a terribly worded question.
848 Home Owners Assocation
851 call HOA
854 HOA
857 call Tyrolian Village HOA
862 Call Condo manager
863 TVA manager
866 condo association
869 Condo Association
883 If it is in my house, a plumber. If it is in the street, IVGID.

892 Condo Management
896 call 745-7584
900 Property management
911 ccvhoa
927 depends on what type of leak - poorly worded question
939 Call property management company
946 Call HOA
949 how assoc
970 Property Manager
984 Forest Pines Maint.
985 our HOA

[BACK TO INDEX](#)

Which sources do you use to find or manage renters for your property at Incline Village or
Response ID Crystal Bay?

365 Vacation Station

433 we seldom rent - only 4 or 5 times per year to people who have been here before

512 I let friends stay free

[BACK TO INDEX](#)

Response ID

Is there any other input you would like to share with management at IVGID?

5 the grounds crew does a great job on the all of the fields and landscaping

6 Rec Center fees are far too high !

Yes....way too many GOLF or golf related amenities in comparison to others, which neither we or our guests use or are interested in using . Consequently we don't feel that what we get is value for money and wish that there was an option to opt out of paying for the golf related amenities we never use in exchange for a lowered IVGID fee. In addition, it would be nice to have a fenced dog off-leash area for those without suitable back yards
7 and a designated "dog friendly" section of beach year round.

Why do you ask a question as to how much higher or lower the Rec Fee should be when you don't really give an option to answer "how much." "At lease" doesn't cut the muster. Another example of skewing the questions so staff can manipulate the results. Like I said,
9 We're not stupid. We can see what staff is doing.

After one replaces the existing senior management, the Board should require that new
10 management gives honest answers to reasonable questions.

11 IVGID should eliminate restricted beach access and enlarge the group of payers.
you need to beautify hwy 28 through town-street lights; flowers in the summer; get more cafes & stores; use Diamond Peak in the summer-the master plan! Healthier & better
12 quality food at the beaches & ski area
13 Stop catering to tourists and start working primarily for residents.
14 Get rid of them.

15 Crystal Bay residents do not get benefits anywhere near to the cost paid into IVGID!
"Please" use Integrity in all your decisions with the homeowners will & not your own
19 personal agenda's

Love the beach bars at Incline and Burnt Cedar. You could make them bigger. Love the
20 company that runs them.

Find places for boat trailers which are now parked along Lakeside, Ski Way, Mays, etc. for
21 long periods of time

I very strongly disagree with the direction that the current GM, Steve Pinkerton, is taking. I strongly oppose almost everything he is proposing as part of the \$16+ million dollar expenditure. I also oppose the way the whole process was developed with the excessive
23 secrecy and the ignoring of property owner concerns.

Please clean the beaches after heavy use on weekends during the summer. Too much
24 trash is left on the beaches from lazy people

This survey has some deep biases. For example, cite \$730 and \$100 for the rec fees but fail to mention the Ad V. tax that runs about \$200 per parcel. This is the type of financial
25 deception that many of use are beyond tired of hearing.

Since a recreation fee is charged we should be able to use our punch cards for user fees for the activities in which we would like to participate instead of paying user fees to at least gain some value for the dollars paid. We never use our punch cards since we do not
26 have visitors that use the recreational facilities, so we are subsidizing the tourists.

27 We would like to have a year round dog beach location with easy access.

30 no

I do appreciate the efforts of IVGID and its employees. I just have a few items of interest: 1. As previously stated, I'd love to be able to use punch card balances at other venues ie: Diamond peak, Golf courses, Fitness center etc as it feels wasteful and unsatisfying to allow a balance of unused funds to expire knowing its a fee I have paid for. 2. The beach at burnt cedar lagoon area is painstaking to enter due to the rocky beach. I understand that we answer to a "higher" power (TRPA) but hopefully someday we could drag and replace the beach area to make it more enjoyable..... Thank you for the opportunity to

33 voice my opinions and I do appreciate the work you do. Respectfully Ken

35 Lower rec fee

Incline Village and the amenities it provides are unparalleled in the Tahoe Basin. The challenge going forward is to adequately regulate the use of the facilities (beach) as the area becomes ever more popular. Too much usage will diminish the popularity of this

36 special place.

38 focus on facilities used by residents, not tourists.

I know the Hyatt and Sierra Nevada College are interested in composting and were ready to have a company in Carson haul it away for them (the biggest hurdle in starting this service) and Waste Management shut down the plan because this is their territory and it would take away their business. I hope IVGID is aware of this and considers it when deciding whether or not to renew the Waste Management contract. We have many environmentally-minded residents here and I think many of us would compost if it was a feasible option without attracting bears. Waste Management should not be allowed to shut down environmentally friendly proposals like this unless they can offer a

40 competitively priced alternative composting option.

42 Nope

Stop spending so much money on consultants to ask what to do. Maintain and repair the amenities that we have. Stop allowing so many non-residents to use the beaches it has completely ruined them. It is impossible to use the beach in the summer on a weekend. You can't park anywhere near the beach making it impossible for someone who has

43 handicap to use the beach.

Over the years we have been very pleased with the growth and improvements made in

44 our area.

45 No.

let people use their punchcards toward fees for rec center and golf pass....i'm paying for

46 value i dont use.

50 no

Everything that needs to change is out of the hands of IVGID stick to your charter and let this GID become a town or better yet our own county and dont spend \$10K on surveys and wasting time just do it. Kings Beach is beginning to make Incline look like a slum. When 50% of the questions in this questionnaire focus on the Golf Course and make little mention of any other ammenities I guess IVGID still doesnt get it. Take a clue from Truckee (farmers markets weekly, free concerts weekly) people interested in their community and making it a community not a transient 1960's golf community. Golf is
52 dying move on.

User charges for sewer are currently based on water consumption in the summer. Longer showers and the flushing of a toilet is not seasonal. Summer watering of trees and plants should not attract higher fees to support a sewer system since the water percolates into the soil, not the sewer. If the two golf courses had a sewer assessment based on water used, the surcharge would make that activity cost prohibitive. A fairer allocation is to take the total sewer hook ups and allocate costs to maintain the system across this user
54 base rather than base it on water consumption.
56 No

Not sure this is the right venue, but I'm very disappointed with the overall ambiance of Incline Village. Zero charm in our shopping centers or main thorough fares. We need a long range redevelopment plan for Incline. And no need to spend a ton of money on Diamond Peak for summer activities that other local resorts have already implemented, and everyone should stop supplementing our expensive golf courses for the few who
58 play. The golf courses should support themselves.

Would like to see the snack shack and bar facility at Incline beach improved to be a little more restaurant/fast food style with a patio. Really like how the beach chairs were
60 repaired and several more were added this year. Good job here!

The recreation fee subsidizes golf and skiing. This fee should not be a subsidy. Golf and ski fees need to be increased. Also, IVGID often sends two employees to change out trash and recycling bins/bags. One to sit there and the other to work. IVGID
62 maintenance appears way overstaffed and underworked. Eliminate the waste.
63 Look into the Hyatt and Action Water Sports encroaching on Hermit Beach.

WE NEED A RAMP TO ASSIST GETTING A KAYAK OUT OF THE LAKE AND ACROSS THE SAND
67 BEFORE THE HARDPACK!

We have an extended family that uses our property in Incline (for a short trip each time), but have a limited number of picture passes. It would be nice to give residents the option of choosing either picture passes with unlimited usage for full time residents or a choice to eliminate the picture passes and give a larger number of generic resident passes that allows free entry to the amenities (beaches etc.) for a limited number of times, for example 50 entries for an entire year. This would allow the whole family to access the amenities, for the limited times we come up, as opposed to just allowing 5 of us unlimited visits (which we significantly underutilize, since we don't live in the town year
68 round).

Why is it when I check in at the rec center I have to wait for a locker. The only person
69 working in the mornings is always doing something else.

No one should be able to use our facilities for less cost than the homeowners including,
71 private schools, Hyatt, etc.

72 No just keep doing what you do.

Tennis Center is very important to us. Shuttle bus on summer weekends is excellent idea
and seemed to help on the parking crunch. Keep working on expediting pedestrian entry
to Burnt Cedar and Incline; it seemed to be better this summer, but could be better still.

Diamond Peak is a real gem, and prices for senior residents are ridiculously low -- we
74 could raise those prices \$5 - \$10 and it would still be a huge bargain.

75 Great Improvement since Steve Pinkerton arrived as GM

76 perhaps the rec center could have art, drawing, classes etc

Using an iPad. The slider selections worked only sometimes. About 50% of the time, the
77 slider bar would not move! So could not respond the half of the slider questions.

79 not fair to pay for trash service for the 6 months we are not here!!!!

80 None

82 better parking solutions for the Incline beaches

until recently, the water was very good and I couldn't taste traces of chlorine, etc. This
year, my family notices that the water does not taste as pure. Have you been
85 overloading the chemicals? I would err on the side of reduced chemicals. Thank you.

87 No

Rec fee is at least \$730 too high if you have to pay an additional fee just to use the Rec
88 Center! Particularly when IVGID employees don't pay anything!!! Why?

The new Waste management contract seems poorly conceived. Staff at the Rec Center
89 are always very helpful! Website is generally very helpful.

IVGID should be more concerned about what the taxpayers want and are willing to afford
than the desires of transient tourists who over use the amenities within the community
90 which precludes the taxpayers from their enjoyment.

It's not clear how the total property tax for our unit is determined. I assume it's a county
function. How much of that is returned to IVGID? Of that returned how is the allocation
for various functions determined? It's hard to say whether the amount for recreation is
91 reasonable without having more information.

Beach passes should be only for residents and their guests. There are way too many
93 people at Incline's beaches during the summer. Beach passes should not be for sale.

IVGID does an excellent job overall. We LOVE our primary residence in Incline Village...a
94 great place to live!

95 no

IVGID Board should all be replaced with more objective, transparent & honest trustees
96 that are responsive to the residents needs and wants.

It strikes us that the IVGID human resources department does an effective job. We find employees and staff to be well trained and friendly. They understand the importance of making clients (members) feel welcome.

101 Keep up the great work!

102 Improve customer service / politeness PLEASE.

Strongly support updating / modernizing beach facilities at Incline Beach. Would love to see more sidewalks and pedestrian friendly walkways. Busy streets like Country Club

104 should have a sidewalk!

107 Fix the beach fee for Crystal Bay, there are not that many people additional.

Please lower the cost of the boiler backflow test and/or do it less often (every other year for example).

110 We, in Crystal Bay, have no access to the beaches.

112 Thank You!

114 I would love to see more amenities for summer in the diamond peak area.

116 If it's not broken, don't fix it. (Don't spend money just for the sake of spending money).

I answered that I use both golf courses more than 15 days a year. I do not golf. I walk on the course during the off-season almost every day. I have golfed ZERO days.

these facilities are a "country club" for a few while being supported by everyone. I never use the beaches, I go to the Nevada beaches.

120 Stop trying to make this a destination resort--I bought here for a residence!!

122 We need better boat launching facilities at IVGID.

123 am very pleased of the care of Memorial Bench at Burnt Cedar.

I'm concerned about the commercializing of incline Village and its amenities to people who do not live or own property here. Let's keep our amenities for the people who

125 own/rent here and not outsiders.

Please improve the boat ramp. If Tahoe experiences a bad drought we will not be able to use the boat ramp. We need a deeper ramp. I would also like to get my dog on the goose portal but it seem impossible unless you know someone on the board at IVGID. Please

133 stop the nepotism.

I like the improvements to Diamond Peak in the general plan. Upgrading Snowflake Lodge (a gem) and adding a gondola for access to non-skiers and in non-winter months is also good. Would like to see the addition of a skating rink there as well (similar to Northstar). I like improvements to beach facilities. However, I don't see the need for live music there, etc. When I want to enjoy the lake and nature I personally don't want the noise. Just my

134 opinions.

as there is a way to opt out of paying for beach fees, there should be a way of opting out of other rec fees. And/or have other chosen recreation facilities included in the rec fee. I NEVER use golf or tennis, but would love to use the rec center at no or more reasonable

135 cost.

Beach parking is congested at times. The beach itself is congested at times. Lakeshore traffic is moving too fast. Shopping center at Mays and Southwood is outdated and needs

136 revitalizing.

Vacation rentals in single family home neighborhoods should have a central data base for neighbors to call with concerns or complaints. We had a vacation rental next to our & renters went through our property. We contacted the owner who gave us no satisfaction. We were very frustrated that the renters & owner ignored our concerns. We felt we had no one to call except sheriff when the issue wasn't just noise, but private

137 property issues.

139 No

I think that we should keep the facilities that we own maintained. I like the "old Incline" and don't want fancier facilities that raise our fees. Our quaint little villagers disappearing rapidly. We don't want to be a Vail.

144 Do not invest in Diamond Peak summer usage.

When we finance improvements or new programs/facilities, I think WE as a community needs to decide if we are (A) A retirement community. (B) A Resort Community. or (C) A Residential Community. Sometimes I feel like we just try to satisfy the transients who

147 don't live here year-round

stop spending moneywe don't need a Disneyland or anything else for that matter. Fix the things that need fixed and quit trying to be all the all for the tourists..ivgid is NOT

149 Aspen...and the property owners are NOT wanting to pay the tab for the ivgid follies.

Since we are not full time residents it would be nice to get more information from IVGID

152 when we are not in Incline village.

The accounting report is very long and complex. It would be helpful to all the residents if it could be broken down to a much simpler format that is easily understood. It may be complex due to reporting requirement for the County and NV state, but there should be

156 some way to simplify the report.

Utility costs keep rising, higher than I have ever paid anywhere. If it is true that the Hyatt does not pay for the water they use, it is time to change that policy and to whomever else

167 that policy applies.

168 no

171 Stop paying consultant groups, and then doing the opposite of what they recommend.

Complements and accolades, we are thrilled to be there and consider ourselves so lucky to own a place there. Subscribing to an emailed version of the newsletter would be green and more convenient, and could allow links to events, including charity and fundraising

173 events.

Don't charge a Beach Access fee for the driver of boat launch who is NOT remaining at

174 the beach. Charging a fee to simply launch a boat is gouging.

My primary exercise is road bike riding, so I greatly appreciate all bike lane markings and wider bike lanes on the main roads. Can't wait to safely ride around the lake in the near

175 future!

178 We love the red center. Love you he way the beach is kept up. Do go too far

I wish the guest fee was not so high for summer beach use. Or there was an opportunity for guest to buy a reduced pass say for a week long visit as opposed to daily rate

183 no

185 Love the beaches and Diamond Peak!

Water rates I believe are too high and rates are set considering a 1 to 2 person household. we have 4 and stay within the 4k gallons per month limit, BUT we always get charged water consumption fees. I feel like our efforts to reduce water consumption/waste are penalized. IVGID penalized for past mistakes on Sewer so I now pay 3 TIMES for each gallon of water whether it uses the sewer or not. Now comes Waste Management increase...Anyone at IVGID paying attention? I think there is an assumption that INCOME VILLAGE is a truism...it is not and I will be leaving soon due to continued cost of living increases in the area. I am paying, through IVGID for others to enjoy the mountains. Also we are becoming a traffic choked area since Washoe County and State of Nevada have no clue how to limit growth. IVGID is still using 1997 projections on water usage - this really concerns me. So IV will become a tourist trap and I need to move to find
186 a better place to live.

I am very disappointed that IVGID changed the contract with Waste Management. I would hope that IVGID closely monitors and not allow any rate hikes by waste management for at least 4 years. In my current residence, the service provided by WMI is
188 of very poor value, very inconsistent in trash pickup, and too expensive.

Please maintain quality at a fair market \$. While I don't want excessive parking at the private beaches of Incline Beach and Burnt Cedar, I do wish there was more parking at Incline beach without hurting the atmosphere of the Beach. I love the social activities at
189 the beach.

The rec fees and beach fees dont give me much if we dont play golf - which we dont. I would prefer an option where we pay only the beach fee since that's the only amenity that we end up using. Other than that, the amenities for young kids are pretty minimal - we would like to see more kid friendly amenities - there are limited bike trails, the play structures at the beaches are great and we would like more of these, maybe a large (fixed) telescope that we can rent out for the evening or water slide area or IVDID sponsored art lessons over weekends, IVGID sponsored boat rentals that are cheaper
190 options than the \$200/hour boats,

There is a lack of readily available meeting and gathering space that would be useful for classes and up to 80 attendees. A modestly size meeting/activity room on one of our
191 lovely beaches would be a great amenity.

I think it to be very important that IVGID make a major investment in creating permanent pickle-ball courts. Pickle-ball is an exponentially growing sport throughout our country ... playable by all ages (young and old). Let's make Incline Village the center of pickle-ball
193 play/activity for Lake Tahoe and surrounding area. :)

Stop trying to be all things to all people. This is a small town with nice amenities. Stop
194 trying to spend money and expand facilities and services like you were a big deal.

Consider having summer activities at Diamond Peak (like some of the other resorts, for
195 example rope courses, sleds, climbing walls)

Please ask residents before you spend hundreds of thousands of dollars on consulting for
196 amenities we don't want or need

Strongly dislike the "horse race" events at the Mountain Course. Will never go there as long as this practice is maintained. Champ Course is awesome all around. Would like an easier way to swim my Labrador in the summer.

Guest rates at the beaches seem a little high. Heard the restrooms at ski beach will be redone which sounds good as the current one is needing improvement. Any chances to improve the boat ramp? Would love a breakwater there for the afternoon waves but understand that is a tall order. Would like to hear more about summer activities at Diamond Peak. Diamond Peak is the best local family oriented ski hill at the lake (want to see that continue). Enjoying the frisbee golf course as it offers a free and healthy outdoor activity. Looking forward to the bike path to Sand Harbor. Family Sunday at the Mountain course is an awesome program and want to see that continue. Consider adding the golf courses to the Youth on Course program - <https://youthoncourse.org/>. Keep Incline amenities targeted at serving local family type activities as opposed to expanding to attract outside tourism. All around good job this last year.....thanks.

I find it is an unfair practice to allow SNC staff/students and IVGID employees free access to the rec center. They should be required to pay reduced membership fees and not ride on the backs of property owners who have no choice but to pay the annual fees through property taxes PLUS membership fees.

Your new beach access process for guests is ridiculous. In addition to the guest fee being too high, the process of having to go to the rec center to coordinate the beach visit is a wasted and time consuming step.

Classes & activities are way too expensive on top of rec fee!

IVGID priority should be on full time residents, secondarily on part time residents and only tourists if they generate more money for the economy than your spending (which I don't currently think is the case)

Have a vote of property owners prior to all major proposed spending projects!

no

Since we have not moved permanently to Incline, it is hard to know which amenities we would use. I do not know what the beach fees verses recreation fees are. Since we only come in summer mostly, we go to the rec center for exercise and swim. What does the \$730 pay? When we move permanently we look forward to using it daily and we think the senior fee monthly for two is very reasonable! What does the \$100 fee paying?

I think IVGID does a great job. I love living here. I have no complaints. The only issue I have living in this small town are the crazy lunatics like Aaron Katz and Judy Miller that do nothing but complain about living in paradise. First world problems. Pathetic really. If it wasn't for them I'm not even sure I would know IVGID exists.

People who don't use the golf courses or ski resort pay the same as those who do. We non-users are subsidizing the users big time. Is there a way to distinguish between us and have the people who don't use the expensive amenities pay less?

Mountain Clubhouse in need of complete remodel. Grill at the Chateau is very good. Kathy at the Chateau is very good. Golf Pros are very professional.

225 no

227 NO

The \$830 we are charged every year is excessive for us as we only use the beach occasionally. It would be nice to have a plan for those of us who don't use the amenities to pay less and those who use a lot of them to pay more.

230 We are very upset you may pull aspen green from us dog owners!

I'm all for upgrading existing structures or rebuilding them if necessary and would like to see more summer activities up at Diamond Peak....we have a resource that is not being utilized enough...I am always going and spending my money at Heavenly and Squaw to use their mountain top restaurant , rope courses, ziplines, and other fun activities with

234 my guests and grandchildren

Overall feel the services/amenities provided by IVGD are high quality and costs are reasonable. Continue to look for ways to improve both per community inputs. However, continued quality of service, transparency of governance and operations, and control of costs is very important.

I can think of one very potentially very dangerous situation between the Chateau and the First Tee on the Championship Golf Course at the point where golf carts cross Fairway Boulevard in both directions. There should be at least a sandwich board type of sign positioned on the centerline of Fairway Boulevard to warn automotive vehicle drivers of the exposure to golf carts crossing Fairway Boulevard. (I have had the personal experiences of (a) almost being struck by a car when I was driving a golf cart across the roadway and (b) of nearly hitting a golf cart zipping across the road when I was driving a car. I assure you that the current beside-the-road small warning signs are totally insufficient as effective warnings.

238 Great job managing the crowds for the 4th of July. It was my first time here for the celebrations in years, and it was very well done.

239 Refuse cost has increased a great deal and is more difficult for me to do. If I get side yard service, it will only add to the cost.

240 Swimming fees for the Rec Center are too high, especially considering we pay the annual IVGID fees.

241 I do NOT want to see roller coasters and zip lines at Diamond Peak. We are a community-- NOT a resort. Let them go to Northstar and Heavenly Valley.

242 I feel that we should be able to roll our punch card dollars over to the next season if there are any dollars left. Sometimes we use it all and need to add more to it but most of the time we do not use it at all.

Garbage changes coming in October we handled very poorly. Costs going up dramatically though trying to hide the costs by comparing the collecting of 7 bags of trash to one 64 gallon can. Don't compare. Also, someone thinks everyone has room in their garage for the enormous cans. Poorly, Poorly, Poorly handled. Also changes to Diamond Peak to add Summer activities will only add congestion and liability. Check with hospital in Truckee about accidents from Northstar Summer activities. We were in the ER on day as the people we wheeled in.

244 I don't like the fact that I purchase a punch card for family and guests and money expires in Spring. This tends to be very wasteful for us.

1. Given that we have so many interested in skiing, could we acquire a piece of cardio equipment for the rec center that is geared to skiing? Skier's Edge or Pro Ski Simulator - I don't personally know which is quietest, effective or most maintainable. 2. When our roads in town get littered, could IVGID put work orders in with NDot (for Country Club to Waste Management) or Washoe County Roads (for Country Club)? Many of us clean up in our own neighborhoods, but given the summer usage it would be good to have the upper part of Country Club and the section between Cornerstone Church and Waste

248 Management picked up mid- and end-of-summer.

254 No,

256 Would like to see rec center costs lowered for senior residents

261 Good job. Sorry for the naysayers.

266 No

269 greens keeping at the championship golf course is below par

272 Quit burning money on the ski hill!

We are not at all happy with the fact we received a \$150 rebate for installing a bear box and roughly a year later that rebate offer has doubled to \$300. We also are not happy that our solid waste costs are going from just under \$21/month to just under \$28/month

275 FOR THE EXACT SAME SERVICE.

276 Thanks for all you do.

Why do some questions have asterisks, like the ones about how many people "utilize" my property? Get CB beach access, and I (for one) will forget about any old water system

277 payments you owe us.

The monthly fees are not optional. Use of substantially all of the amenities require further payment when each one is actually used by the property owner. Most amenities operate at a deficit; therefore, they remain as part of the Village although it's obvious property owners do not want them and do not support them. If everybody wanted these
279 amenities, then they would be breaking even.

I think it is grossly unfair everyone pays the same recreation fee despite their use of the amenities here. My father is 89 years old and has been here 45 years. He worked for IVGID when it was 7 employees. I am his caretaker and use none of the amenities. I think IVGID is too big and spends money as if everyone here were billionaires. I think the number of IVGID vehicles, from trucks to those little carts is ridiculous. I think you waste money and time. I think before IVGID is allowed to do anything or start any new projects, we who live here year round and pay for the services should have a vote in how our money is spent. We live here because it is a small town, but IVGID's over zealousness
281 makes it a nightmare in summer. IVGID is too big and too bloated.

Charge market rates for golf, ski, tennis, Rec center, etc and stop asking the rest of the property owners to subsidize a very few but vocal heavy users. Why should I subsidize Joe Wolf's golf rounds? He does not subsidize my mooring buoy. Let the property owners keep their \$730 Rec fee and spend the money the way they like. I do not have an issue with the beach fee. It is a park and open space is an acceptable government function (but
282 not operating a ski resort).

I think the rec club is too expensive to use when you are only there a limited number of days at a time. I suggest you offer a flexible 20-30 day package that can be used
283 throughout the year.

Long overdue that Crystal Bay residents not be treated as second class citizens and be
284 given beach access and pay beach fee.

285 I own a lot. Shouldn't have to pay full fees for no use of amenities. Lean toward user fee
287 Do not allow our beaches to go public!!!!

There is no excuse for the lack of clear financial reporting for your business-like operations. Fix this or get out of business. We didn't move here to be investors in money-losing operations. Don't know who came up with this survey, but the loaded questions are a disgrace. You force us to make responses to continue the survey without giving us the choice "None of the above". e.g. the question about whether we want to invest in improving existing amenities or building new ones. Where was the choice, let's consider
288 abandoning some of these unprofitable, little used amenities?

I would like IVGID to be a water/ sewer focus and put the amenities in a privatized situation. I am tired of them thinking they know how to run these venues and they are always losing money on them. Then they want to go out and build new stuff, ie the summer park items for the Diamond Peak area. There are already 2 at the lake, So. Shore
290 and Granlebachen.

Our condo is owned by 3 families, all related. I often wonder why photo pass cards are limited to just 3 owners. It would be very helpful to be able to "reload" the punch cards
291 online since they get used up very quickly in the summer.

Open the back side of diamond peak for skiing and in the summer open the Mtn for Mtn
295 biking

297 We are served extremely well by IVGID and at a verty fair price for all services

I live in Mill Creek (on Mayhew Circle). The smell from the sewage treatment plant is STRONG and BAD early in the morning and after the sun goes down. I am guessing it is because the shift in warm/cold air brings the stinky air down to lake level (and us). Is
298 there something that can be done to improve this????

302 ice rink

304 If college students and corporations get free usage at the Rec Center, so should seniors!

Overall, we are very interested in enhancing the value of Incline Village properties and
305 the features that allow for us, our family, and our friends to enjoy visiting here.

Beaches should be accessible by punch card only the more you use it the more you pay
315 Full time residents should pay more because they use them more

318 No

319 Haha

No one should be forced to subsidize someone else's recreation, especially non-residents! Rec fees should be zero. Amenities should be funded through user fees. Amenities should be private to IV property owners and a very limited guest policy. If amenity user fees
321 cannot support a specific amenity it should be closed.

I have had a problem with the way IVGID has been run for years. I like living here, I do not feel the need to bring visitors to the area - IVGID does. This does nothing to improve our quality of life, in fact it does the opposite. My utility bills subsidize the Hyatt and many other businesses, and I strongly object. I do not feel that, that is IVGID's job. All we can do is vote and we certainly do that. IVGID works to perpetuate itself, it's employees and visitors to the community, single family homeowners and residents get the short end
323 of the stick.

Boats/recreational vehicles parked near driveways and entrances create a dangerous
324 situation.

Please make sure there is a nice dog park for us to use, with grass and water nearby. If not, all of my answers will change. There is talk that some people are trying to ban dogs and their owners from the village green. That would not be good for our community, as we are in the mountains and a dog friendly community. I agree, there are people who aren't as responsible as others, but you can't punish the rest of us for the actions of a few. Pets bring so much love into a home and they keep their owners active, whether they're 25 or 75, seriously. So, you have to consider the residents who don't golf, or ski, or play tennis, or hang out on the beach on a busy day, but look forward to walking their dog every day. We are also paying for all of these amenities and should get some consideration. We love the Village Green, it is a great place to visit and allow our dogs to get the exercise they need. So, please be considerate of this group in our community
325 when making your long-term plans. Thank you
326 No

The beaches are too crowded with non residents during the summer with guest passes issued to short term renters. Has a resident and guest (when accompanied by resident)
328 only access policy on one of the incline beaches ever been considered?
329 When larger projects are contemplated, they should be voted on.
333 Keep up the quality and pace of play of the Championship Course
334 Keep up the good work.

Concerned about paying off bonds and not reducing taxes/fees by the corresponding amount. Concerned about using tax payer money to finance large capital expenditures for summer activities at Diamond Peak - hiking trails great, zip lines and roller coaster type rides, not so great.... Concerned about non resident use & lack of parking at beaches in summer & punch card / guest pass misuse. Somewhat concerned about private businesses being run offshore the beaches (boat rental etc) and boat being anchored all summer in same location just offshore the beaches. Overall, I think IVGID employees do a
335 great job!
336 na
338 Nope

339 Is it possible to open the dog beach during the summer?

For those of us who like winter but are horrible skiers, an ice rink would be a welcomed addition. How difficult would it be to turn the Village Green into an ice rink in the winter? Or maybe IVGID could guide us to local ponds to skate on? I always get excited about the upcoming events, but am sad that they are exclusively for senior adults. Wouldn't it be better to have a more inclusive, intergenerational gathering? I think the younger folks could learn from the wiser ones. I would also love to see local businesses team up with
343 IVGID to offer a local's discount.

We do not support a large increase in the scope of amenities that will significantly
344 increase annual fees or draw a significantly larger number of tourists.

Put a limit on how many residential properties may be rented on VRBO and Airbnb or
Craiglists. Also more information and rules for visitors and their barking dogs in the
345 residential areas

Lifetime free or discounted golf for trustees is outrageous. GM and other senior
positions' compensation are excessive. IVGID takes advantage of fact that over 60% of
348 ratepayers are nonresidents, high net worth, or uninterested in "local" politics.

354 I don't want to invest in summer activities at Diamond Peak.

355 Why are you in such a hurry to spend our money?

Please focus on cost savings by replacing old street and IVGID Admin parking lights with
LED and dark night sky lights (that face down, not out). They have a quick Return on
356 Investments

Please do not build any more amenities. Use Diamond Peak lodge for events (ie
358 weddings) but don't add adventure park type facilities.

My family and I thoroughly enjoy the amenities that are offered by IVGID. I do like and
appreciate how they are maintained but I would like to see women's showers and
bathrooms at the beaches improved. I'm glad you are able to order food at Burnt Cedar
359 as the stairs can be a hazard for small children or for cane users. Love Incline Village!!

361 You are doing a good job, fee is somewhat high for services that we use.

Utilize Diamond Peak in the summer - ropes courses in Tahoe City, Tahoe Vista, etc. are
booming so build one here. Also, beaches are too crowded. Homeowners should have
364 additional privileges compared to rental tenants.

366 This survey is much too time consuming

367 No

Annual Backflow testing requirements are excessive, wasteful, and costly. Every 5 years
369 (or upon sale of property) would be sufficient.

370 None

376 putting notices on my front door is unacceptable

1. Don't even think about making the beaches public. 2. I don't use the rec centre - too
many rules / time restrictions. 3. I joined Monteux - you guys treat the golf course like
your customer, not the people who play it and there are too many special interest groups
377 / events that clog up the tee sheet.

KEEP DOGS OFF OUR BEACHES IN EVERY SEASON !! POST MORE DIRECTIONS ON LITTER
383 AND DOG FECES-TAKE CARE OF THIS

386 No

Did anyone look at these questions before sending this out? At beginning of survey you asked if full or part time resident and then asked questions at the end asking how many 389 days spent each season.

390 To move quicker on projects such as Master Plan and Backside Chairlift

391 Just provide more info electronically more frequently

Master plans are fine, but it seems we spend a great deal of time, money and effort to create them then take forever to act on them. For example, when will we act on the Diamond Peak plan? Another year has passed and nothing is happening. The IVGID

395 board is big on talk and slow on action.

Way too much chlorine in the water. tastes like crap so we have to filter it. Spent \$2,000 in medical bills figuring out the chlorine was making one of my kids sick. General rec fees 398 are too high and should be more apportioned to people directly using specific service.

I enjoy my time in Incline and the amenities provided through IVGID are a large part of 399 that. There may be a time where I will spend a greater amount of my time in Incline

Yes...we would love to have a squash court in Incline Village as that is one reason we are not up there more often. Squash is a great all year sport that is becoming more popular and it would be great to have a court of two. Courts can be used for yoga and stretching 400 so it can be multi use. Costs about \$50k to build a court. Thanks for considering!

402 this is a poorly set up evaluation, in my opinion, the A/B is very confusing

403 Look forward to renting a space on the beach for our kayak & paddleboard

It is unthinkable to us that the restrictions on beach access to property owners and a limited number of guests would ever be changed. Any thought of changing the access rules would threaten the value of the annual fees paid and potentially impact property values as well. We are absolutely against any such changes. We also feel that any plan to modify Diamond Peak at significant cost in an effort to provide summer uses (zip line, etc) would be a financial black hole with great risk, without a likelihood of significant benefit. In other words, a bad idea. Better to spend funds, as necessary, to keep the existing 406 facilities functioning properly.

The green should be for the use of Incline residents. There are too many sports activities on the field and it seems most of these people are NOT residents!!!! Make Incline more 409 dog friendly!!!!!!!!!!!!!!!!!!!!!!

DO NOT CONTINUE WITH SPENDING ADDITIONAL MONEY ON THE DIAMOND PEAK DISNEYLAND PROJECT. WE DO NOT NEED OR WANT MORE COSTS, BONDS, OR VISITORS DURING THE SUMMER MONTHS. PEOPLE LIVE AND VISIT INCLINE VILLAGE FOR THE OUTDOOR BEAUTY AND TO BE CLOSER TO NATURE. HENCE, WE DON'T NEED OR WANT ALPINE COASTERS, ZIP LINES, OR ANY OF THE "ONE- AND- DONE THRILL" RIDES. IMPROVE THE SKI HILL FOR SKIING AND HIKING, NOT FOR MOUNTAIN BIKING. VISITORS WHO WANT THIS JUNK CAN GO TO HEAVENLY. EVEN NORTHSTAR AND SQUAW VOTED TO SCRAP THIS TYPE OF 'VAIL COLORADO' SUMMER VENUE. PEOPLE VISIT LAKE TAHOE 410 FOR THE LAKE, NATURE, AND THE PEACE A QUIET.

411 not at this time

Costs from each homeowner to cover the amenities are reasonable if we had access to
412 the rec center at no additional costs.

413 reasonable season pass for the golf courses

I do not trust upper management or the board to give me accurate information about
415 IVGID issues.

416 No

These "evaluations" are poorly worded, not objective, and fail to give an accurate picture
of the desires of people who LIVE here.. i.e. the question asks " How many days do you
417 visit Incline? then asks by the season. dumb

We would like to enjoy the fireworks at the beach on the Fourth, give homeowners
418 access, not renters! Like that they are now asking for IVGID to park inside beach area.

This (Incline Village) is a residential area. We should stop trying to be like South Shore or
421 Squaw Valley!

422 Quit lying to the property owners!

Waste management could be a little more helpful....golf fees should be lower for
423 residents

90% of the time i only use the indoor pool at the rec center. i do not use the workout
room and i still have to pay the full fee of \$11.00 There should be a lower fee for pool use
425 only.

Not your department, but what can we do about the post office? Especially now that UPS
426 turns their packages over to our seriously understaffed and extensively utilized office?

431 This survey is too long.

Keep offering the hikes. I was unable to attend the water tank hike because I was not in
432 Crystal Bay at the time.

433 no

434 Develop Nordic skiing

435 Stop the smoking at ivgid beaches

Yes, the center of Incline Villag Hwy 28 should be better maintained & beautified with
attractive street lamps & hanging flowers. There should be better litter clean up on Hy 28.

We live on Oriole Way. The side of the SouthWood apts. always have items left like
chairs, tires, now a barbecue sitting with a sign that says "free" by the mail box. The
management should be warned to remove these items and inform the tenants. So much
448 is spent on amenities Please improve the center of our village. Thank you.

450 No

I have become increasingly dissatisfied with the quality of service and condition of the
dumpsters we as a condominium complex must contend with. We pay ever increasing
fees for our garbage and recycling and we should be provided with dumpsters that are of
good quality and in good condition. If our residents cannot close the ill-fitted lids we are
453 the ones who are heavily fined.

456 Nothing at this time.

457 Happy with services of IVGID

I think the Boat Ramp should be lengthened for low water years and some sort of break water should be put in so that boats do not get damaged when the wind picks up and you
459 are trying to get your boat on the trailers .Can be very dangerous.

The one area I would like to see expanded is bicycle trails - both mountain bike and road bike. I am thrilled to see the new path being added from IV to Sand Harbor. I hope it is wide, if expected to accommodate bikes and pedestrians. Would love to see more bike
460 paths and trails near the lake.

Property tax fee for IVGID recreation facilities is way too high; especially since usage fees for Tennis, Rec Center, and Golf are as high as for a comparable private facility without a
462 subsidy! Only the ski area is a really good deal.

love the incline beach. you should build a bigger better bar. has to be a money maker
463 but way to small and hard to do business.

It would be great to expand the Ski Area, including a new lodge on the mountain, additional lifts and open up more terrain area. It's just so small compared to the other ski
464 areas and needs to be expanded.

please do not get rid of the dog park at the village green. There are rumors that you are considering removing it. it is a fantastic shared facility and is used by so many happy
466 dogs! That is one thing that makes this place so special.

467 no

It is sad that so many families have been forced out of Incline due to the high cost of real estate. It would be nice if there was some sort of low interest loan program available for local employees, (i.e firefighters, sheriff, IVGID employees, etc.) Not being able to live in the community you serve is so sad. And not having your off duty employees available in
468 an pending emergency (Fire, Blizzards, etc) is a loss to all citizens in Incline.

I disagree with the constant push to improve amenities in order to attract more people to Incline. In my view, Incline is already too crowded during the summer and IVGID should
471 not be trying to attract more visitors.

I strongly dislike the beach pass arrangements. Residents should get at least one extra pass for guests at no cost. When my elderly parents came to visit I despise having to pay
472 \$20 just to have them join us for dinner on the beach.

We have followed IVGID and the news around Lake Tahoe since 1992. We recognize the many controversies that have characterized Incline Village residents and IVGID. Its a tough situation - we support the process that IVGID has and the staff. Our background includes client relationships/support and realize that clients are sometimes unreasonable
473 (ok totally out-to-lunch). keep on truckin' -- its the only approach that works.

474 I think IVGID does a great job of maintaining the grounds and facilities. Thank you.

475 Not at this time.

476 Two duplexes rented full time. Cabin is not rented.

Inability to use the beaches on even a pay basis because not a deeded property is a source of long-standing frustration. Daily fees for use of the Rec Center seem too high for
478 the quality of the facilities. Diamond Peak is a good value.

482 I'm very pleased with Ivgid.

485 Keep up the good work

487 Keep up the good work!

Get the DP project off the damn ground. We are wasting money or not making money.

492 Improve the beach areas ASAP. Spend money wisely.

Please put limitations on access to the amenities that restrict it to people who actually

495 own or are on longterm leases.

Please don't let Tim Callicrate stick his name on any more improvements plaques. Last

498 time he was an IVGID Trustee he stuck his name on everything!

500 I LOVE LIVING HERE

I simply don't understand why I can't use the value of my punch cards, which we never use, towards paying for tickets at Diamond Peak or classes and activities at the Rec

Center or my kayak slip. Then we can't ever even find parking spot in the summer. Paying

501 dearly for stuff we rarely use and then have to pay again to use it. That makes no sense.

I would like use of the Recreation Center to be included in the yearly fee for free, vs a

502 20%? discount

I would like my children's spouses to have picture I D cards to get into the beaches and ski at a discount in the Winter. I have 3 daughters in law and one son in law without this

amenity. Can we increase the number of I D cards from 6 to 10 per household? That

504 would be fantastic! Marilyn

I love everything about Incline Village and hope to spend more time here very soon. I

505 think it is important to provide a way for renters to use facilities.

Make some SERIOUS attempts to reduce costs and stop trying to supply services that are

507 really not the function of this imitation government

We plan to start spending more time at our Incline house. I am a tennis player and feel the addition of pickle ball is a good idea.

510 There is a special need for a dedicated senior gathering and use facility

513 Keep up the good work!!

514 Everyone is doing a great job, just keep chugging along.

Crystal Bay residents should be able to utilize the Incline Beaches as do Incline residents,

516 particularly since Crystal Bay does not have any natural good beaches

The individual swimmers take up too much space and time at Burnt Cedar. Let them have the pool up to 9 am m-f only. The rest of the time should be residence that pay the bulk

517 of the fees.

The recycling program is wonderful except for the big stuff like televisions and nasty things like batteries and those funny twisty light bulbs. We have to take those to you, and you only accept them 2 days a week. You need to extend the days and hours so people

519 who work full time can get there to recycle that stuff.

520 Nothing more.

521 The allocation of the recreation fees are difficult to determine and not available

526 Thank you!

530 this survey is way too long

531 No

533 Very happy with our 50 years! Thank you!

I encourage IVGID to acquire more lakeside property if and when on market, I somewhat object to the very rich owning the beach to a natural lake that should be accessible to all
535 residents...

I feel that decisions that the trustees make are made before they ever hear public input at BOT meetings. Those citizens who have been trying to get accounting practice information have been stonewalled Furthermore, the BOT should have removed the bond indebtedness when the time was up! Instead they are looking to issue more bonds.
536 I believe there should be a referendum before any further bonds are sold.

538 Can't wait to move up there full time once we retire!

I would like it if I could find out the remaining value on my punch cards online instead of
539 having to call and bother the people at the rec. center

540 Nope

541 no

Need to focus on improving the lifts at Diamond Peak. Too much money has been spent on buildings, etc when we need to spend on improving the actual skiing. That said, I love
544 Diamond Peak.

The beaches are far too crowded and something needs to be done to limit the use by non-owners. The rec fee is reasonable if we have parking and space on the beach but right

546 now I feel like I am just paying for everyone else to use the facilities.

547 Why don't we require mandatory bear box's???

Resident prices (golf, skiing, recreation center) should be based on a discount to market value that the public pays. I have the impression that golf is discounted too much for residents. Could you avoid future rec fee increases by increasing golf fees instead? I don't
550 golf but feel I am subsidizing those that do. How many Trustees are golfers?

Don't waste time and money on putting in "improvements or enhancements." at Diamond Peak as summer venue to compete with Heavenly Valley which is a FOR PROFIT enterprise for tourists. What a boondoggle and cash suck that could (and, probably, will
552 be) Diamond Peak should be for residents primarily: Skiing and hiking. Not a tourist trap.

554 Waste Management should offer a green waste cart for weekly pick up.

555 Would like to pay online but don't like fee.

One beach parking pass should be issued to each picture card holder. Parking at the
559 beaches is horrible.

I have had a meeting with Rec. Dept. management and submitted a taking paper about
561 what I think are shortfalls.

564 No

566 No

Include music on the beach for the July 4th celebrations. It was much better when you had the patriotic and pop tunes playing - so we could hear it on the beach. Much more impressive and entertaining. It's too quiet - love hearing the loud music from the sound
567 system with the fireworks. Thank you....please consider doing this again.

We should cater to the full time citizens as opposed tourist traffic. We should support
569 our local business as they have a struggle as it is.

Keep improving the beach facilities and the small restaurant and bar at diamond Peak ski resort. The rec center is great and the biking, hiking trails keep improving and providing
570 more. We really enjoyed the ChÃ¢teau too. Randy and Julie

1. Please fix/upgrade the volleyball court at Burnt Cedar Beach. The north side of the court is at least 3 feet longer than the south end. 2. Please replace the grill grate at the main grill at Burnt Cedar Beach. It is bent out of shape, but more importantly, it is EXTREMELY HEAVY and next to impossible to raise/lower (unless Hercules is your grilling buddy). A mechanical pulley system to raise/lower it would work if you have to maintain it the same size as it is. Or break it up in 2-3 separate grills. Thank you! A full time
572 resident/owner

573 Charge visitors more to use facilities to enable lowering Recreation fees.

575 It is good idea for you to create this survey. I hope you get a very good response.

578 outrageous increase in beach attendance

580 nope

While I think the fees are reasonable, I would pay more if the survey result had majority support for additional enhancements/improvements. IVGID does an excellent job and I
585 believe the fees are well spent.

We need to resolve the mission of IVGID. Is it to make Incline a resort or is it to serve its
586 owners.

I answered 0 times, because I live here full time and am not a visitor. I would also like to
587 know if it is possible to pay less for fewer passes.

Beach fee is reasonable. Rec fee is way out of line, considering that we still have to pay
588 whenever we use the amenities.

592 Think long term and progressively

594 No Thank you

Beach use should be limited to picture pass/punch card holders (residents/owners), and
595 their guests to keep crowds down.

I don't appreciate all the people that use the Rec Center because of some affiliation with IVGID. This raises the fees for other property owners, whether or not they use the
599 facilities.

Yes, please work to keep this a private community. Please do not open amenities to the
601 general public it will degrade the community many of us were hoping to live in.

Thanks for the survey. My impression is that I have no way to communicate *TO* IVGID. The assessment for amenities looks high, particularly since most require additional payments to use them (golf, ski, rec center). There seems to be something amiss on the finance side. Audit that carefully. I like the walking and hiking trails. There should be
602 online maps for them.

Should be able to apply the fees we pay toward rec center use. The fees that go unused on our punchcards every year would nearly pay for a year of rec center membership. The beaches are too crowded. There should be a limit on how many guests each property can
603 bring to the beaches.

604 Keep up the great work!

As a 20+ year resident of Incline Village, I am aware that IVGID certainly services Incline Villages needs in a superior manner; however, the part time residents should be given some consideration on charges when not utilizing those services (such as, 1 /2 the charges for garbage pickup the months when that service is not used, that option being for up to a 6 month period AND perhaps opting out of the recreational fees and all their benefits when over 65 (?)â€¦. Now you have added these new cans, which even the smallest size cans, are more difficult to handle and unsafe for the senior citizens on our downhill driveways and in winter terrain AND with more expense. ALL these add-ons will price families out of this beautiful community in timeâ€¦â€¦ Thank you for taking
606 note of my thoughts, I am NOT aloneâ€¦â€¦

607 Other than an emphatic " THANK YOU", nothing.

Actually listen and be responsive to and respectful of the community other than your
609 selected supportive inner circle.

611 the unused value on punch cards should be allowed to carry over to the next year.

We need to have more say in the decision making of the IVGID board, not being told after
614 the decision is already made that we as full time residents don't agree with.

615 no

We have been part time residents for more than 25 years and have always felt IVGID was a quality organization run by professionals with the needs of the residents always in first
616 place.

Please continue to improve board cooperation among themselves (recent improvements are wonderful) and communication with the community. Please continue to improve informing the residents of actions and financial consequences of actions. It is most
619 helpful when you ask for and utilize the input and comments of full time residents.

IVGID Senior Management is unprofessional, lacks internal controls, wastes taxpayer
622 money and is unresponsive to citizen's questions and concerns.

Keep up the good work and don't let the very few naysayers get you down. If they don't
625 like it here, they should move out.

Get going on implementing the Master Plan, I am most interested in the Aerial Adventure
628 Course and the Alpine Coaster.

Yes..... 1. WE CAN'T AFFORD IT!!! 2. I live here to enjoy my hom, the mountains and the community. Not keep the tourists happy (who get ruder and nastier every year). I can't use any of the facilities I pay for now and we can't take on anymore tourists. You can't
629 move around here in the summer now! 3. WE CAN'T AFFORD IT!

IVGID needs to do more to improve the look of our streets and sidewalks. Even Kings Beach looks better than us for goodness sake. GET ON IT! Cut weeds and vegetation, improve lighting and sidewalks, improve parking access for businesses. Take a walk through Kings Beach or Tahoe City and you will realize that we are doing a terrible job.
630 Incline looks slummy in comparison. We don't need zip lines, get the basics right first!!!
632 We would like to have a couple more picture ID cards for the beach

I remain angry about being forced to watch the fireworks from the road after a botched
633 communication regarding entry passes

Please work on the boat ramp. I was able to launch half the season and when the water
dropped I was having to drive to Tahoe City. I believe boat owners would pay extra to
rebuild a better ramp that allows us to launch in low water conditions. Also the
employees working the boat ramp are not directing boats coming in and out of the water
and as a result I have seen quite a few fights break out. That could easily be fixed by
paying the employees extra to not only put on Tahoe tags but to also direct traffic. It is
636 much needed.

Please do NOT extend the beach privileges to more than 5 people per parcel. We heard
there was a close vote to extend access to unlimited guests, which would lead to extreme
638 overcrowding of the beaches. They are already crowded for 2-3 months of the year.

644 no

Ivgid Fees of \$730 are fine. The amount charged us as FULL-TIME RESIDENTS is WAY TOO
645 HIGH!

As a resident of Cystal Bay I feel excluded from incline village. The \$100 difference in the
rec fee is not a reasonable amount considering that I am excluded from the beach and
646 boat launch.

Perhaps a lower rec fee and then a higher pay-to-play fee. There are some years we only
647 spend ten days at our home, yet we pay the same as everyone else.

Keep doing the great job of managing the District. Consider a 10% reduction of full time
649 year round employees for next fiscal year.

Beaches are way over crowded for me and my family to find a place to park or even walk-
650 in.

The computer for posting scores at the Mountain Course was not working for a period of
2 months this summer. That was a real inconvenience because I had to go to the Champ
651 course each time to post my score.

653 More winter amenities.

I am confused about the beach and services access fee. is this added to my tax bill? is it
654 handled by my HOA?

NO, simply because they do not pay attention to survey and flash votes results, nor do
they pay attention to the clear concise message for property owners, " return amenity
usage to the rightful owners, the property owners and stop hiring outside consultants for
expanding amenities for public use." Unfortunately based on managements previous lack
of response to input and survey results I have no confidence in their paying attention to
the results of this survey. Rental property owners, property management and business
owners will skew these results of what hundreds of property owners have clearly
655 communicated to IVGID management and Trustees.

656 Not at this time

658 I would like there to be less of you and refund that saving

Yes. Considering the annual fees, the amount charged for amenities, especially the
beaches, is too high. Beach fee should be per vehicle (like Sand Harbor) not per person.

659 Tennis court fee is also too high.

Starting about 10 years ago, customer service at IVGID venues has improved pretty dramatically. Keep up that good work. Over the past 3 years rates at the champ course have gone up by 50% or more. That's too much. For a few years, courses around the area charged higher rates for Fridays, calling them part of the weekend. It seems like IVGID is the only one around who still follows this misleading practice. Weekend rates
661 should be for weekend days.

664 The recreation center needs to have an adequate full time cleaning service.

665 Dog swimming area

Speed limit on Lakeshore Drive should be reduced to 30 MPH - many drivers go way too fast. Consider using a pay as you use fee structure or a la cart menu fee structure for IVGID amenities - only pay for those you opt to use, those you don't select, you'd pay a
666 use fee.

Improve current facilities but do not build new options such as zip line. Based on summer
671 of 2016, this community did well with rentals, traffic and parking is maxed out.

674 Flat Rate water usage for complexes is unfair. Better total usage rate is more just.

677 YOU'RE DOING A TERRIBLE JOB, I'VE BEEN A PROPERTY OWNER SINCE 1978

The Rec Center is badly in need of upgrade, and expansion. It is old, tired and run down. Equipment storage in the workout and fitness rooms are inadequate and makeshift. The locker rooms are basic, at best. The bike storage area is a total disaster - dirty and unkempt - and an extreme safety hazard. One of these days a bike will tip over the pool railing and really hurt someone. The place is an embarrassment, and no one on the staff
679 has any reasonable answers as to when these issues might be addressed! Just awful...

it would be nice if seniors did not need a pass to the beaches to watch their grandchildren
680 play on the structures or if you are just going to show the beaches but not use them

I am fairly new to Incline and find it difficult to know all the programs available to local residents. Is there some kind of welcome packet? I check newspapers, rec center listings, and IVGID quarterly but seem to be uninformed. I often depend on friends and
681 neighbors to keep me in the loop. What am I missing?

Consider adding different amenities, ie, transportation, daily rental "within town: to
682 reduce traffic, pedestrian only areas, town festivals,

684 Create recreational use for summer at Diamond Peak

The golf fees are too high for residents that play more than 3 days a year. There should be senior rates like every other similar course. there should be handicap access flags and
685 no rope fences.

recreation fees are excessive, backflow prevention testing excessive/unreasonable, lack
686 of recycling (soon to change) pathetic

687 Waste Mgmt new rules are an insult

690 I think the mountain bike park and other improvements to Diamond Peak are great!!

I think the quality of IVGID employees who interact with residents at the golf courses, chateau, recreation center, tennis courts, beaches and Diamond Peak are excellent. They are very polite, respectful and do a terrific job! I tip my hat to management responsible for training. Also, anytime I've taken out-of-town guests to the amenities, they are
691 always complimentary of the employees.

Overall, IVGID does a very good job. Don't let the haters push you around. Almost
694 everyone I know loves living in I.V.

I feel very strongly that the recreational facilities, especially the golf courses and Diamond Peak should be fully self sustaining, i.e., totally user supported. I feel that is unfair that someone who chooses not to use the facilities are expected to subsidize them. I also feel that further capital expenditures to expand these facilities should only be funded if they are fully economically self supporting. I do not wish to continue to face increased subsidy
696 levels for additional or expanded facilities.

1) The drinking water quality has decreased over the years. There are many times we can taste the treatment of the water. The quality control process of the treatment of our drinking water needs improvement. I should not be tasting it at times. 2) We pay a lot for only using the beaches and rec center & the rec center requires an additional fee. I am
697 funding a lot for others.

698 I would like to see every full time resident get x number of free days at the rec center
700 not today

Because we and quite a few other owners are not full time residences, it would be helpful to have an IVGID program setup to patrol or check unoccupied homes. It would also serve
705 as security for the whole area.

I would like the months "dogs allowed at the beach" to be better adjusted to the seasons. When the swimmers leave in Sept the dogs would be allowed (Oct 1-15) & when the swimmers return after the cold days of Spring dogs would retreat to the Village Green
707 (May 1-15)

I just wish that I could use more of the \$800+ annual fee toward recreation amenities like
710 the rec center, golf, tennis and skiing. The only thing we use it for is beach fees.

716 Just what was said earlier in this survey about beach access.

718 N/A

719 What is IVGID's plan to control spending that keeps going up year after year?

720 I would like access to the Rec Center included in my annual rec fees.

There are plenty of millionaires and billionaires in Incline. They can afford the golf course and Rec Center. We are middle class working people and we have to go off the mountain to golf. The kids at Lake Tahoe School whose parents are wealthy get to use the Rec Center for free but we can't afford yearly memberships. People like us, who live year round and work in the community, are second class citizens. We have lived here since
722 1978 and it has become apparent that the middle class is a thing of the past up here.

spending way too much money on consulting fees. Too many personal. Take better care
726 of property owners and less of outside groups.

727 No

730 no

Please address the issue with punch cards. This summer was awefull. There are too many people from outside of IV having access to "our" beaches. Please limit the amount of punch cards everybody is able to buy, this needs to change, thank you

PLEASE ENLARGE/UPDATE THE REC CENTER CARDIO+FITNESS FACILITY/EQUIPMENT! The entire vibe of the Incline Fitness Complex is closer to resting home than rec center. As a younger community member, it seems the facility - in terms of equipment and culture - is out of date with current technology and out of touch with the kinds of classes and environment that would appeal to guests under the age of 60. Incline Village is such a wonderful community and I only took the time to fill out this survey and share my thoughts because I care about how this community will grow and develop in years to come. With almost every other recreational amenity so high-caliber, it seems the only thing that doesn't compare is the rec center. Thank you for all you and your offices do for the Village! :)

No thank you. Appreciate the opportunity to do this survey and the opportunity to attend meetings if I want to. Please continue the transparency.

You paid too much for this survey. Although I answered that I was a full time resident, they wanted to know how many days I visited Incline Village during the different seasons. Diamond Peak Master Plan is important going forward. Don't close the dog park!!!

I wish the money allocated to the IGVID cards were aligned to the amount of people in your house. 4 bedroom house is the same allocation as a condo. Plus, rec fees are high for drop in not yet

1. Let's keep IV for residents only. 2. Let's not add amusement park amenities (such as zip lines) to the Diamond Peak ski area.

I wish they would simplify and coordinate the trash, bear box, recycling policies. It seems unnecessarily complex.

One new amenity I'd like to see is one or more squash courts, maybe over by the tennis courts. None

Nothing at all!

n/a

Boat ramp need to be improved

Should buy more beach property when adjacent properties to our current beaches come up for sale. Beaches are often too crowded to be used by full time residents.

I appreciate the work that is being done. Indra Windquist is a valuable asset to the organization and I appreciate the way that he sees the role of IGVID in our community. I would also say that Pinkerton has done a good job especially with the increased information that he shares. I also appreciate this survey and hope that you take the time to really think about how we invest in our community.

Well done. Stay the course. Incline is a uniquely attractive combination of natural beauty
771 and well considered community services and amenities.

772 no

I would like the focus to be on amenities that are geared to residents, property owners and
773 their guests not commercial attractions for visitors

transparent and solicited feedback from all citizens prior to the changes. In addition,
Diamond Peak feels and behaves like a government-run operation. The ticket sales and
food service operations, including the 3rd party operators, run uninspired under-
performing operations relative to how they should be run. Right now the big "take" at
Diamond Peak is the low lift ticket prices to non-residents. Doesn't take a lot of skill to
give away your skiing for cheap! Unfortunately for us homeowners, it makes DP almost
unuseable (no parking, crazy lines) during Xmas-New Years. The place should be run like
our beaches--closed to only pass holders or punch ticket users, at least during the
holidays. At a minimum non-resident fees should be much higher during the holidays,
thereby throttling non-resident use and subsidizing a lower fee for residents. Instead,
they do an uplifted holiday rate on residents too! Wake up! This is exactly the opposite of
what DP (IVGID) should be doing!. 2/3 of your tax payers don't live there yet provide the
resources (schools, police, fire, etc) for the 1/3 of the owners who are full-time residents
and take advantage of the golf, tennis, rec center, etc. A key part of IVGID's mission
should be giving a high priority to providing a high-level of offerings and services that can
be used by those 2/3 of the tax payers who only use a few weeks of resources. Wacking
them with increased lift ticket fees is not a great way to reward this. Another example is
IVGID picture passes. We have 4 kids (family of 6) yet can't get picture passes for all of
them despite paying IVGID fees and \$9,000 in property taxes. Instead we get charged an
addition \$150-200 per extra kid. That is just downright family unfriendly. I think that the
best way to get this conversation in the open is to have a transparent conversation about
the rec fee. The beach fee is reasonable. We pay 7.5X that for golf, tennis, etc--many
amenities that we don't use at all. I would like to understand who is using them (resident
numbers) and have IVGID publish the size of the subsidy (by amenity) the average owner
is providing to full-time residents. I am not raising this issue out of a desire to reduce
services, etc to full-time residents. I'm raising it to get IVGIDS attention to be sensitive to
775 those policies and decisions that are not friendly to your 2/3 majority.

Since the Chateau rentals and the Grille eatery are so popular why not do a proper job
with a new Snowflake Lodge and open it year round for events? I would be it would be a
popular wedding and party venue. And, the tennis court facility needs some TLC to bring
778 it to the standard of the golf courses and ski hill. Thank you.

Do NOT want DP to become Disneyland. How many \$\$ has IVGID paid to out-of-state
780 "consultants" in the last 2 years?

Like to see post facto review of major past projects, such as golf course reconstruction,
783 Chateau, Incline lake property purchase, et al.

785 When making a decision, please pay attention to the impact it makes on ALL residents.

788 No, thank you for the survey.

Work on cutting costs, reducing spending, leasing the chÃ¢teau kitchen to someone full time for fine dining, limit beach acces to Incline Village residents, make it more of a village for it's residents not a resort or tourist destinanation. Remember it is the residents of incline that you need to represent, most of your working revenue comes
790 from property owners, not the Hyatt, college or local businesses.

792 All is good.

I DO NOT WANT TO DEVELOP DIAMOND PEAK FOR SUMMER USE. KEEP IT A LOCAL SKI
797 AREA!

805 Why do I only have one survey/ mailing from ivgid? I have 2 properties

Would like electronic ski lift check machines like they have at Heavenly Valley - ticket doesn't have to be visible to be scanned. Would like to see the backside of Diamond Peak
807 developed which would enhance the ski area.

We are opposed to the Diamond Peak Master Plan. We believe the profit margins are grossly exaggerated. We favor minimal summer activities at DP. The plan will negatively impact local businesses. We would like to see IVGID provide quality maintenance of
811 current facilites/amenities. Do simple better!

815 Use surplus bond payments to reduce fees not to find things to spend it on.

Incline Village is a small town, and should be respected as such. I don't believe we are large enough to encompass a destination resort mentality. Diamond Peak is a nice family ski area and should be recognized as just that. It will never be a Squaw Valley, so quit trying to upsize it. The beaches are lovely, but way over crowded, and I don't see a need to try to "grow" what there is not room for. Better maintain what we have rather than keep trying to expand. I think over the years management has become more and more obsessed with growth and revenue production, and has lost site of what this town is all about. Concentrate on what is here and quit trying to make this place something it is not, and never should be. I don't think enough thought goes into the safety issues that too much growth will cause. Given a major catastrophic event on a peak day in the summer or a holiday in the winter, and I don't even want to think of how many lives could potentially be lost because people would not be able to get out of town. We have 3 ways out, and those roads are often clogged with normal traffic on a busy day. Basically, take
818 care of what we have, and quit trying to make us something we are not!
need a tennis bubble for the the winter, expand diamond peak and ropes course at
823 diamond peak.

Please remember that the facilities here are for residents and paid for by residents.
824 Serving tourists is not what this community was designed for. Thank you!

I think the preferred parking program for Picture Pass holders at Incline Beach was long
825 overdue. I would like to see this implemented at all Incline beaches in 2017.

827 Survey too long !

my children used to love the weekly activities held at the beach inner tube races, treasure hunts etc why when we pay so much for rec fees they dont have beach activities any more i would rather pay more for beach and less for rec if that is what it
828 would take

829 Hire a GM that will manage, not just outsource his job.

My biggest concern is the fee for amenities that I don't think are worth it. The second is
831 the very average tap water, have had better tap water everywhere else I've lived

Consider building STAIRS from the Diamond Peak parking lot up into the Bitterbrush
complex & other near by home areas, which would be a much healthier way to get
832 to/from base camp than shuttle or driving a car such a short distance.

Make the boat launch consistent with the quality of other Incline facilities. eg. it needs to
be deeper (so it can be used longer in the season) A courtesy dock and breakwater wall
would also enhance the user experience greatly. It is currently nearly impossible to load
passengers, They must currently crawl over the bow of the boat on the beach. Not an
834 experience consistent with Incline.

All of the IVGID employees are fantastic! We are so very fortunate to have such talented
836 people working for us. Keep them all and keep them happy.
837 No.

As an HOA board member, I am frustrated with the IVGID recycle program. Perhaps
IVGID needs to put some pressure on WM to be more supportive of recycling. It is not
only costly, but a hassle for HOA's to provide this service to owners. WM needs to make
842 it easy and affordable to recycle in the Tahoe Basin!

843 NDOT could do a better job on snow removal

Somehow you've gotten even worse since Bill Horn left and he was terrible. Thats
846 amazing

What are you trying to measure? What a waste of everyone's time and again, our money.
Instead, why not take this opportunity to survey your local & out of town property
owners about IVGID's current/open initiatives to provide input and direction to the GM
and Trustees: beach access/Ordinance 7, trash, Diamond Peak master plan, Incline Beach
847 enhancements, Mountain Golf course clubhouse, etc.

I think it would be good if you let people know how much this survey costs before they
848 took it.

850 Thanks for what you do to provide us with recreation & utilities

Please install more kayak racks and charge a minimal amount to store kayak. Current fee
851 is too high.

858 I do not want rec fee/taxes raised for anything, especially new facilities.

862 THINK

Not in favor of turning diamond peak into a four season park. I like the Snowflake just the
863 way it is too.

Need to fix the punch cards. We don't come close to using the value on our 3 punch
cards. We are effectively subsidizing others or the money is being wasted by IVGID. We
should be able to use the value on our punch cards to, for example, pay our rec center
membership. I wouldn't be complaining if the rec center/tennis center usage was included
865 in our annual fees which makes more sense.

The decision to allow Waste Management to control the amount of trash and recycling we can dispose of per week is absurd. We have highly variable occupancy in a town like ours. This means highly variable amounts of trash and recycling. And of course the details were hidden until after the contract was done - typical political behavior. Waste Management is supposed to provide us with service; instead, we now have to order our lives to serve their convenience. Shockingly bad contract negotiation and management by
867 IVGID.

YES, I'd like management to remember the FIRST job is WATER and SEWER SERVICES. OTHER SERVICES are additional perks/ we as community members should be AWARE of all the EXTRA'S IVGID is providing. THESE RECREATIONAL SERVICES DO NOT COME ALONG FREE. So IVGID TRUSTEES and all NEED to BE AWARE that the COSTS could be
869 EXTREME if not impossible for TAX PAYERS to SUBSIDIZE!!!!!!! \$\$
870 Nothing at this time.

I appreciate what IVGID does for our community, and am generally happy with the level of amenities, the need for and action around pipeline replacement, the water and sewer service and rates, and the friendliness of staff. A lot of the questions in the survey were fine, but a more strategic question is what is IVGID? Is it a proxy for town government, is it a resort management company, is it to serve the people who pay property taxes, or is it to serve the interests of realtors/commercial enterprises/vacationers -- all of whom have different and conflicting interests and needs. In the end, there should be a base level of taxation (as there is now) to support some level of amenities and services, but I would prefer to see a heavier weighting towards "users pay" for amenities such that property
871 owners are not overly subsidizing those who use the amenities the most.

872 Shut down one of the golf courses, two expensive to maintain both
I don't understand collecting bond payments from tax payers after bond has been retired.. It is not good public policy as it discourages future positive taxpayer votes on any
874 bonding the entity may require.

Overall I think IVGID offers great value. I would like to see a restaurant on the beach similar to the Chateau. I have no problem paying a bit more for great services IVGID
875 provides.

I am concerned about the budgeting process and the lack of clarity and resident input to
878 the direction that is taken.

879 I think the Board has done a very good job.

880 Covered tennis courts would be great.

882 We have been renting our house for 2 years but hope to use it more in 2017

The question about the Rec fee: the Rec Fee is \$730 TOO HIGH. Give the money back to the property owners and let them spend the money on whatever they like: golf, skiing, tennis, or a college savings plan for their kids. Why should my neighbor subsidize my skiing? Why should I subsidize his day at the Rec Center? Get rid all these nutty subsidies. I have no issue with the beach fee. The beach is a park and that is a legitimate governmental activity. Owning a ski resort IS NOT a legitimate governmental
883 activity. Using tax dollars to compete with the private sector is immoral.

I think the quality of the one and only bocce ball court is sub par. I would like to see one
887 or two more built and maintained.

888 Please have an external, indepth financial audit. Also use zero based budgeting.

889 Include CB residents access to beaches

Concerned about financial base expected to pay for improvements and future amenities
897 without significant rate increases.

899 Dog Days of Fall is the best event you ever do.

902 Whoops put months not days. I am resident, full time year round.

Parcel owners deserve to know the profitability of each venue. Which venues are self
sustaining? Which do we subsidize and by how much? Yes that's complicated and hard;
so what, get it done because we don't need the "perfect" or 100% accurate numbers,
903 but close approximations are good enough for now. Just do it.

The visitor rates for Diamond Peak are way too low compared to the resident rates.

Visitors with pass elsewhere only pay \$25-\$35; residents have to pay the same price!!

905 This is unfair since we are funding Diamond Peak through our recreation fee.

907 DP Master Plan supporters

909 More bocce courts at beach! Great programs and services, especially senior rec

Better shopping and restaurant choices would be nice. Often prefer eating and shopping
910 in Truckee which offers more & better options and longer store hours

911 not at this time

919 Please proceed with implementation of the Diamond Peak Master Plan.

922 Stop spending money. Stop replacing perfectly good buildings. Reduce your staff

926 Keep doing a great job

Trustees (particularly Hammerill) owe IVGID employees a huge apology for dumping the
Waste Management fiasco on them. I visited the admin bldg. to try to find answers to my
many WM problems and learned they were in the same position as the public (no way to
reach WM, no real answers to emails (just automatic "we received your message...").
Despite being the front line (and therefore the receivers of the public's frustration) they
still did what they could in an effort to help me. The continuing inability to understand
the district's financials needs to be addressed ASAP. When numbers don't match up
between IVGID's own reports there is clearly a problem. Posting them on the website
927 doesn't make them "transparent" - being able to understand them does.

This survey asked too many private questions. I will be reluctant to participate in the
928 future.

I love the amenities but we should pay more and we should get more. My friends in Tahoe
Donner, Lahontan and Schaffer's mill pay much more. Their amenities and facilities are
nicer than ours. Please keep investing in our facilities and renovate things. I sometimes
931 feel trapped twenty years behind where we should be and how we should look and feel.

NO MORE TOURISTS.. NO SUMMER ACTIVITIES AT DIAMOND PEAK. WORK TO KEEP OUR BEACHES PRIVATE.. I KNOW A COUPLE OF PEOPLE WHO SHOULD NOT BE ON OUR BEACHES.....HOWEVER THEY "KNOW SOMEONE WHO KNOWS SOMEONE...." WHAT IS BEING DONE TO KEEP OUR BEACHES PRIVATE. WE DO NOT NEED HUGE NEW "RESTAURANT" AT INCLINE BEACH. IS IT BEING BUILT FOR THE PROPERTY OWNERS.....OR FOR THE TOURISTS. HUGE "TENTS"HUGE UMBRELLAS SHOULD BE BANNED..

Here is my idea. Within a quarterly e-mail to all residents (or via a resident login), have a "Your Incline" section. Within that section, briefly summarize budget/costs and compare to actual and have a brief narrative of how things are going at each branch (even capital projects?) and what is planned or what is needed to make it better. I think this would make everyone feel like they know what is actually going on at each place. Ask each head to write a paragraph summary for each branch of IVGID - at least, that is what I would love to see.

DO NOT PROCEED WITH ANY MODIFICATIONS TO DIAMOND PEAK TO CHANGE ITS USE

We have 3000 invisible hotels in Incline. There are 2684 Incline rentals listed on VRBO. There are 172 Incline rentals listed on airbnb. There are hundreds more that the realty companies manage. IVGID needs to get aggressive and collect room taxes from all these properties. We allow the guests from these 3000 hotels to crowd our beaches, yet we (the paying resident) get nothing in return. This needs to be fixed. Basically IVGID has made our private beaches public to all these "hotel guests." The residents are footing the bill and can't access our own beaches on summer weekends. IT IS WRONG! Since we pay the beach fee and Rec fee, we should have priority access, and we don't! At the minimum, guests should not have access to the beach, if the property owner did not pay the proper occupancy room tax to IVGID. It has gotten out of control and needs to be addressed immediately to retain quality of life for the resident.

Would love to see development of downtown to be more of a village feel like Tahoe City or Kings Beach.

I think the master plan for Diamond Peak ski resort is shamelessly out of date. IVGID needs to step up and do what should have been done 15-20 years ago (the life of a master plan is typically 10-15 years) and update the plan

Leave the dog park alone, it works great as a multi use facility . Explained the winter time for dogs on the ski beach. The placement of the bear box right next to the boat ramp is a safety issue, when you back your boat trailer down the ramp you won't see the kids putting trash in the newly located trash can! Make Tuesday free local skiing at diamond peak!

Please expand Kayak storage at beaches. Need a nice downtown market area to walk & shop like Tahoe city or Truckee.

do not appreciate the way this survey has been crafted to elicit the type of response staff seeks rather than how I really feel. For instance, some of the questions don't offer any answers I agree with. And when I attempted to provide no answers, the system would not take my responses until I agreed with one of your answers. Very deceitful, and you know it.

950 I love the job you do for our community!

I think IVGID's management is doing a great job. I enjoy most of the employees I interact with - and I find Mr. Pinkerton's column in the paper especially informative. I do think that IVGID should consider drug testing their employees - we could lessen the turnover

951 and have a higher quality workforce.

953 We love Incline Village and hope to live there full time in the future.

There is already alot of never-ending construction in Incline Village with so many people flooding during certain weekends that it is too crowded. Amenities are fine. Pay

954 attention to treating people better.

Please improve the tennis center and treat it like the valuable part of the community that
956 it is.

Please keep improving the Tennis/pickle all facilities. Keep offering healthy food options
959 at IVGID food facilities.

Overall, we've had good interaction with IVGID, however, the change to Waste Management has been truly awful for us & neighbors. WM's service and follow-thru, errors, etc. has rated a failing grade. Please hold them accountable, since you awarded
963 them our contract!

Hoping to see IVGID bill reduced now that Waste Management is collecting in 64 gallon containers and there is a separate bill for that. Also - if extra trash some weeks, can we put out extra trash bags on collection day? Old plan that cost less allowed more garbage
965 (7 bags or containers!)

966 fenced in dog park! maybe across the street from library on alder.

You're IVGID fee question needs to be rewritten. It shouldn't be an arbitrary dollar amount. There are many programs/activities that should be cut from IVGID. Just run our
970 amenities and keep the pet projects to a minimum.

The large garbage and recycle cans are an abomination. Half size option would be better,
975 our own cans are best. No room for cans.

the " survey" is slanted in favor of IVGID. As always, the administration is not open and honest, but simply is trying to get statistics to back up what they are going to do anyway,
977 in spite of property owners desires

Please expand the kayak storage Improve appearance of town. Make walk areas to shop
986 and walk throughout the town like Tahoe City

Privatizing expensive recreation facilities (Diamond Peak ski area, Golf courses, Tennis courts, rec center) would be a better way to properly manage and account for all of these amenities because those who use it pay for it in full. Also, I don't appreciate accounting for things like the Chateau as a general IVGID expense when it is most heavily used as a club house for the championship golf course. This cost should be absorbed by increased golf fees because I should not be supplementing golfers with my money. I also do not appreciate alcoholic beverages served and loud music played at Incline Ski Beach when I
988 want a peaceful family beach experience which I have paid for.

1. We need legitimate soccer fields. 2. I'd like to see more trails in town and in the green
989 belt. 3. I think an indoor field house would be good for the community.

990 No

991 No more bonds!!!

[BACK TO INDEX](#)