M E M O R A N D U M

TO: Steven J. Pinkerton
General Manager

FROM: Michael Lane /Dee Carey
Acting Information Systems & Technology Managers

SUBJECT: Status Report for July 2017 – Information Systems & Technology

DATE: July 31, 2017

Information Systems & Technology

Vermont Systems GolfTrac
Start testing of version 16-18 (in process)
Configure hardware profiles for temporary beach installation

Beaches
Deployed and recovered temporary POS stations (4th July operations)
Extend IVGID domain network to Aspen Grove facility.

Data Mining & Reporting
Install and configure HRMS reporting module (community services)

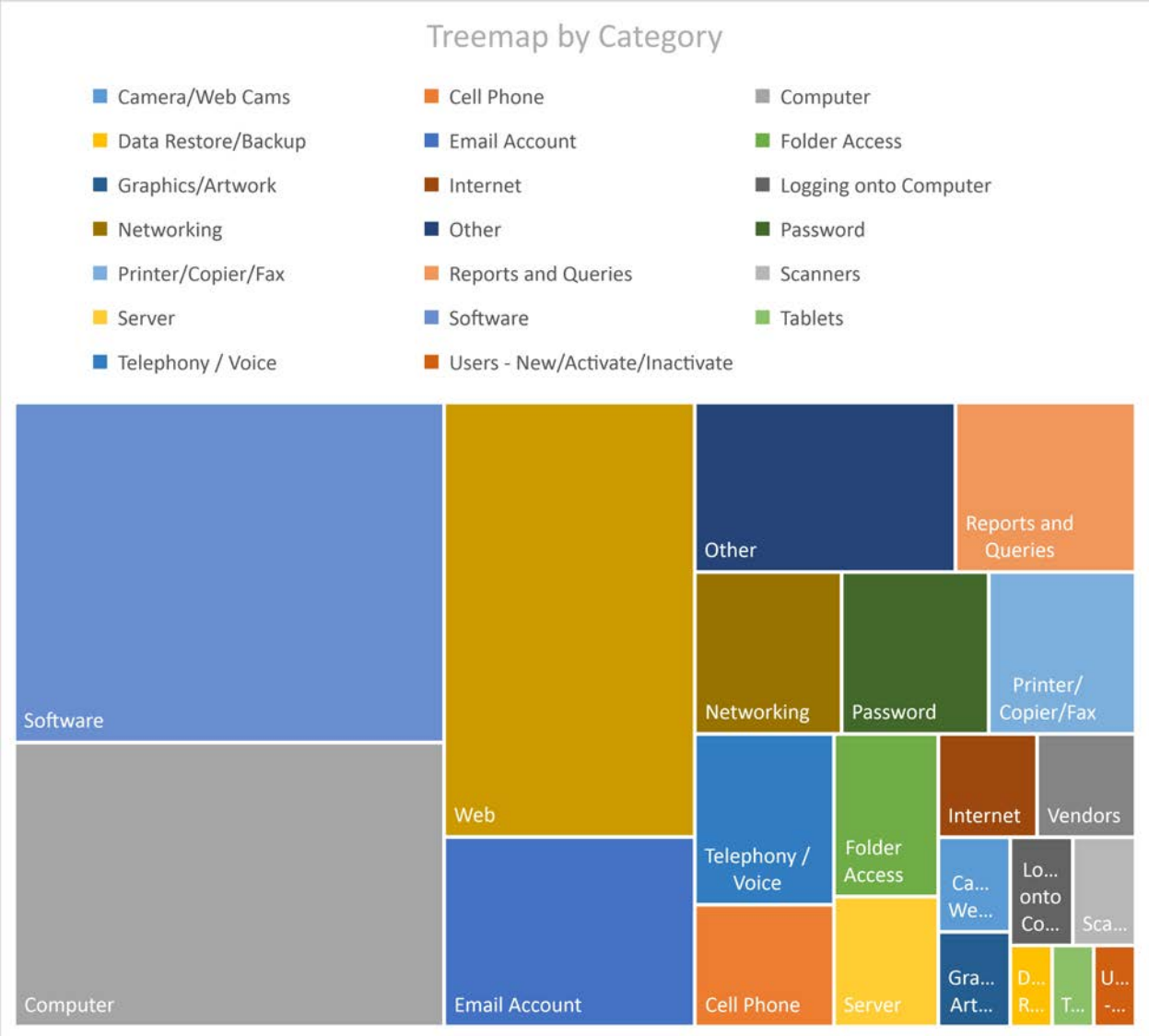
Systems Maintenance:
Installed new Microsoft server updates
Virtualized attendance enterprise server.

Human Resources
Complete TORCH computer deployment

Ski
Installed cooling fans in system rack
Started testing of resident import program (RTP)

Mt Golf
Installed cooling fans in system rack

Buildings
New cell phones deployed.

Help Desk Ticket Tracking Totals for July 2017

Closed	133
New	106
On Hold	0
Open	27
Grand Total	**266**