This ID is used to register for online account access. Signup for E-statements, access account information or make a payment.

CONSUMPTION AND TIER CHARGES
These charges are billed in arrears and based on use from the start date and end date of the meter read period. They are calculated per 1,000 gallons of use. These charges cover the costs incurred to pump and treat water and sewer.

BASE CHARGES
These fees are billed in advance and are for the period of the billing start date and end date. They cover the fixed costs of staff and equipment to have water and sewer available to our customers.

CAPITAL IMPROVEMENT CHARGES
Are collected to maintain and replace the infrastructure which distributes water and collects sewage. Examples include: water and sewer pipelines, pump stations, water tanks, the water disinfection plant and the effluent export pipeline to the Carson Valley.

ADMIN CHARGES
Cover the costs of meter reading, customer service and processing bills.

DEFENSIBLE SPACE FEE
COVERS A PORTION OF THE COSTS THE DISTRICT PAYS ANNUALLY TO PERFORM WORK FOR DEFENSIBLE SPACE ON DISTRICT PROPERTY. THIS WORK HELPS TO PROTECT OUR WATER SOURCE, LAKE TAHOE.

REFUSE CHARGES
Rates are determined by Waste Management (WM). IVGID bills charges for residential accounts. Commercial accounts are billed by WM.

MISCELLANEOUS CHARGES
Late fees, backflow charges, service call fees, etc. will only be charged when applicable. The charge is billed as of date of service or fee being incurred.

ACCOUNT SUMMARY
Previous Balance - Reflects the balance from your last statement.
Payments - Shows any payments/credits since the last statement.
Total Current Charges - Is a summary of all the charges detailed in the categories above.
Total Amount Due - Amount due on the account on the day the statement was generated.

Defensible Space Fee
Defensible Space Fee $1.05
Previous Balance $108.12
Payments ($108.12)
Total Current Charges $108.41
Total Amount Due $108.41
Payment Due Upon Presentation

SERVICE ADDRESS
1234 Main St
Account Number 01234567-01
Billing Start Date 05/19/2013
Billing End Date 06/18/2013

Rate Table
Water Base x CAF x Users* $9.55
Water CIP x CAF x Users* $13.69
Water Admin - per account $3.25
Water Consumption $1.32/1000 gal
Tier 1 Consumption >20k x CAF x Users* $100/1000gal
Tier 2 Consumption >20k x CAF x Users* $136/1000gal
Sewer Base x CAF x Users* $20.70
Sewer CIP x CAF x Users* $5.86
Sewer Admin - per account $3.25
Sewer Consumption $8.04/1000 gal
Trash x Users* $20.84/base
*Note: Single Family Residential CAF=1 Users=1

CONSUMPTION FOR MEDIAN SINGLE FAMILY USER DURING CURRENT MONTH: 2703

Amount Due $426.57
Check this section each month for a summary of the charges on your account.

Please do not pay this bill. Your balance will be deducted automatically from your bank account. The Ordinance section of our website www.ivgipublicworks.org contains the 2013 Rate Study and proposed Ordinance changes which were presented to the IVGID Board of Trustees. Please contact our office if you would like additional information.

Please, No staples or paperclips
DO NOT PAY - PAID BY AUTOMATIC BANK TRANSFER
DO NOT PAY - CREDIT BALANCE ON ACCOUNT

SHUTOFF NOTIFICATION
If your water meter registered use continuously for the 24 hour period prior to the date your meter was read this notification will appear on your statement. This could indicate a leak at your property.

CONSUMPTION GRAPH & METER READ DETAILS
This section provides information on your meter number, start and end read dates and the corresponding meter reads. Look for any changes in your usage patterns which can be warning signs for leaks or other unexpected water use.

MEDIAN SINGLE FAMILY USER
This information is provided for you to be able to compare your use to the median user during the current month.

LIENT NOTIFICATION
This message will appear on your bill if you are on notice of a pending lien or have a lien already recorded to your property.

SPECIAL MESSAGE SECTION
Check this section each month for messages provided to all of our customers. It will also include an additional message if you have auto pay on your account.

DUE DATE
Payments are due on the 15th of each month (or the next business day if this falls on a weekend).

DO NOT PAY
Do not pay messages will appear on your statement if you have auto pay on your account or if you have a credit balance.

SHUTOFF NOTIFICATION
Shutoff notification will show on your statement if there are two months of outstanding balance at the time we generate a new bill. If a payment is not received by the date indicated water will be shut off to the property. Please contact our office ASAP if additional time is needed beyond this date.

IVGID Public Works
1220 Sweetwater Rd
Incline Village NV 89451-9214

Waste Management.
24 HR P: (775) 832-1203, F: (775) 832-1260. EMAIL: PW@IVGID.ORG. WWW.IVGIDPUBLICWORKS.ORG

ON 5/21/2013 A $20.00 POSTING FEE
WAS BILLED TO
Incline Village NV 89451-9214
1220 Sweetwater Rd
TO AVOID SHUTOFF ON 5/29/2013
ON 5/21/2013 A $20.00 POSTING FEE WAS BILLED TO YOUR ACCOUNT.