NEW TRASH COLLECTION FOR INCLINE VILLAGE & CRYSTAL BAY

Changes to trash and recycling collection will become effective October 1, 2016. Waste Management is able to assist with service options and questions at (775)831-2971 or by sending an email to inclinevillage@wm.com. Additional information will also be available on the new WM website www.inclinevillage.wm.com after September 12, 2016.

FAQ’s and additional documents are also available on the IVGID Public Works Solid Waste Services page www.yourtahoeplace.com/public-works/about-public-works/solid-waste-services.

<table>
<thead>
<tr>
<th>SERVICE OPTIONS</th>
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<tbody>
<tr>
<td>Bear Shed Service - $21.14/mo.</td>
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<tr>
<td>32 gallon Cart Service - $22.71/mo.</td>
<td>64 gallon Wildlife Cart Service - $27.97/mo.</td>
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<tr>
<td>64 gallon Cart Service - $23.01/mo.</td>
<td>96 gallon Wildlife Cart Service - $30.57/mo.</td>
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<td>96 gallon Cart Service - $25.43/mo.</td>
<td>Each Additional 64 gallon Wildlife Cart - $10.85/mo.</td>
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<tr>
<td>Each Additional 64 gallon Refuse Cart - $10.50/mo.</td>
<td>Each Additional 96 gallon Wildlife Cart - $10.95/mo.</td>
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<tr>
<td>Each Additional 96 gallon Refuse Cart - $10.60/mo.</td>
<td>Existing 64 gallon Wildlife Cart Service - $26.17/mo.</td>
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<tr>
<td>Each Additional 64 gallon Recycling Cart - $7.50/mo.</td>
<td>Existing 96 gallon Wildlife Cart Service - $26.39/mo.</td>
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<td>Each Additional 96 gallon Recycling Cart - $8.00/mo.</td>
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*Rate as of 10/1/2016. For current rates please visit: www.inclinevillage.wm.com

Residential Bear Shed Service
Bear shed customers will be delivered 64 gallon recycling carts starting September 12 to September 23. To opt out of the recycling cart please contact Waste Management anytime between now and September 12 at (775)831-2971 or email inclinevillage@wm.com.

BEAR SHED SERVICE WITH RECYCLING IN BOX
All trash must be placed inside a bear shed. Recycling may be placed inside the bear shed in a blue bag or loose in a container labeled with a sticker provided by WM.

BEAR SHED SERVICE WITH RECYCLING CART
All trash must be placed inside a bear shed. If recycling will not fit in your bear shed, it must be placed in a WM provided recycling cart and be placed at the edge of roadway on service day for pick-up.
Residential Cart Service
Cart customers will be delivered 64 gallon refuse and recycling carts starting September 12 to September 23. To change your service size or to opt out of the carts please contact Waste Management anytime between now and September 12 at (775)831-2971 or email inclinevillage@wm.com.

Carts will be delivered as close to the house as possible (not at the street), but if a customer knows that they will not be home for a long period of time after the delivery dates they can request for the cart to not be delivered at the same phone or email address. They will have to call to request the delivery of the cart before they need to use trash/recycling service at the property.

If you would like to request something different than the service options above, please contact Waste Management directly to make the request and they will advise if the request can be accommodated.

64 GALLON CART SERVICE
Service option for customers with garage or enclosed storage area. All garbage must be placed in inside the carts and lids must close. No extra bags are allowed to be outside of the carts.

WILDLIFE 64 GALLON CART SERVICE
Ideal service option for customers who store containers outdoors. All garbage must be placed in inside the carts and lids must close. No extra bags are allowed to be outside of the carts.

- All Carts should be placed at the edge of roadway on collection day between 5 AM and 7 AM.
- All trash and recycling will be collected weekly and must be placed inside a cart, no excess bags are allowed to be placed outside of the trash or recycling cart. The lids must close.
- Recycling can be placed in the recycling cart unbagged. No liquids or loose food can be placed in the recycling cart. Trash cannot be placed in the recycling cart. Contaminated recycling carts will be charged a service fee.
- If you have regularly have excess trash and/or recycling, you need to upsize trash/recycling service. Service size options are shown above.
- If you occasionally have excess trash you can take it to the transfer station and use one of your 4 transfer station access allotments. Alternately you can call WM for extra pick up service.
- You can drop recycling off at the transfer station anytime at no charge.
- If you need to drop-off your trash and recycling prior to your collection day you can take your weekly allotment of trash to the transfer station in-lieu of service at no additional charge.

Commercial Cart Service (Small commercial properties with carts)
Commercial customers are required to have wildlife resistant trash service, so cart service will be upgraded to wildlife resistant containers for trash. Carts will be swapped out beginning September 12 to September 23, 2016.

Commercial Dumpster Service (Multi-family and larger commercial properties with dumpsters)
No changes will be made to default service or pricing, but park style dumpsters are now available as a rental option from WM. If you are interested in this service please contact WM at (775)831-2971 or email inclinevillage@wm.com.