PW News

IVGID's WATER, SEWER, TRASH & RECYCLING SERVICES JAN. 2014 – Issue I, Volume XIII

The IVGID Board of Trustees meeting videos are now available online at Livestream. Watch videos on-demand or streaming video in real-time during meetings, by clicking the link on the IVGID home page or at: *http://new.livestream.com/IVGID.*

Sign Up for FlashVote Today!
Use the FlashVote System to provide instant feedback on local issues. Be heard from anywhere, at any time, by web, text or phone. Come join hundreds of IVGID neighbors who are already participating in FlashVote. Sign up is simple, visit: *https://beta.flashvote.com.*

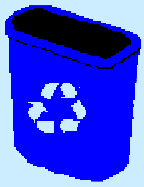
Solid Waste Containerization

The Public Hearing date for revisions to Solid Waste Ordinance 1 and the Solid Waste Franchise Agreement with Waste Management (WM) has been scheduled. Final vote is currently scheduled for Wednesday, March 12, 2014. Anticipated implementation for program changes is July 2014. Extensive information is available in the January 8, 2014 Board Meeting Packet. (Online at: *www.ivgid.org/client_uploads/bot_regular_packet_1_8_2014p1.pdf)*

Service Revisions Include:

- Enhanced Wildlife Resistant Dumpsters for commercial customers
- Containerized curbside residential service with a locking wildlife resistant waste cart (customer selected size) and a blue recycling cart (customer selected size)
- Reduced service rates for customers with permanently installed metal bear boxes
- Seasonal 'sticker based' yard waste residential recycling program, up to 72 bags
- Community Clean Up 'Free Dump' Voucher
- Direct Billing from Waste Management
- Free side yard service for disabled customers

If you have any questions, please contact IVGID Waste Not at (775)832-1284 or email: wastenot@ivgid.org.



Due to a printer error, the 2014 Residential Recycling Schedule was omitted in the December billing. **It is now enclosed.** The schedule is posted online at: *www.ivgid.org/conservation.*

Please contact Waste Management (775) 831-2971 or IVGID Waste Not (775) 832-1284 if you have any questions.

Winter Weather Creates Unique Challenges

Property damage from frozen and burst pipes can be significant. Hundreds of thousands of gallons of water can flood a property from a waterline break, as seen in these photographs. Preparing your property for winter conditions can prevent this situation.
Photo: IVGID Public Works

The 2013-14 winter here in Tahoe may been lacking in snow, but not cold temperatures. There have been a significant number of properties experiencing frozen pipes within the District over the past few months. Frozen pipes can create catastrophic property damage which is avoidable with proper precautions.

A few of the main tips include:

- **Always leave the heat on.** If you will be going away during cold weather, leave the heat on in your home, set to a temperature no lower than 55ºF.
- **Close building crawl space vents in the winter.**
- **Use your Customer Service Valve for water shutoff (CSV).** In many homes it's where the water line comes into your house from the street. If a pipe bursts anywhere in the house -- kitchen, bath, basement or crawl space -- this valve being turned off when you are away, can save your home

(continued on reverse)

Wondering What You Can Recycle?

The handy chart below outlines the materials accepted in the District's blue bag' recycling program. **Please remember– all recyclables must be completely clean of food residuals.** Food residue is a wildlife attractant —please make sure your recycling is clean so the critters are not interested in the materials. All cans, jars, trays and packaging must be completely clean. You do not need to remove labels or bottle tops. Used paper plates, napkins, coffee cups, greasy pizza boxes, half finished drinks or service items with food residuals belong in the trash. If you have any questions, simply visit the www.ivgidpublicworks.org website, call IVGID Waste Not at (775) 832-1284 or email: wastenot@ivgid.org.

(FROZEN PIPES continued from page 1)

from damage. It is advised that the CSV be well labeled, be maintained in good working order and be very easy to access. Be sure everyone using your property knows where the CSV is and how to use it correctly. The CSV should be checked annually to make sure it is in good working order. If you don't have one – it is an excellent investment!

- **Every time you are leaving your home for more than a day or two turn your CSV off.** If you have a hydronic heating system, consult a plumber— this option is may not be advisable.

- **In the event of a broken pipe or water leak, IVGID's emergency answering service is available 24 hours a day, seven days a week at (775) 832-1203.** A service technician can be dispatched to perform an emergency shut off of your water service. The cost is $40 per half hour for service calls and snow removal. In addition, always have your plumber's telephone number handy.