

# Community Services Master Plan Survey Summary of Results

August 2017



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## Survey Highlights

### Survey Background

In September 2016, The Incline Village General Improvement District (IVGID) kicked off an 18 month-long process of master planning for the future of IVGID Community Services. Community Services encompasses the Beaches, Parks, Recreation Programs, the Recreation Center, The Golf Courses at Incline, and Diamond Peak Ski Resort. As a part of this process, IVGID contracted with National Research Center, Inc. (NRC) to conduct a scientific survey of parcel owners.

A two-pronged approach was taken to surveying the 6,859 identified parcel owners: 1) all those with email addresses were emailed an invitation to the survey in early April 2017 (1,834 addresses); 2) a random sample of 1,300 addresses from the remaining 5,025 records were contacted by mail. Email invitations to an online survey were sent up to 3 times while the mailed survey recipients were contacted three times; first with a prenotification postcard, followed by a survey packet including cover letter, 5-page questionnaire and pre-paid return envelope and a reminder survey packet.

A total of 838 completed surveys were received from the two prongs. With 838 surveys, the 95% confidence intervals (“margin of error”) is plus or minus 3.4 percentage points. More information about survey administration is detailed in *Appendix G: Survey Methodology* while a copy of the survey materials can be found in *Appendix H: Survey Materials*.

### Key Findings

- **Generally, IVGID’s Community Services facilities and recreation activities were viewed very positively. Nine in 10 rated the overall quality of services provided by IVGID as excellent or very good.**

About four in 10 rated IVGID’s recreation facilities and recreation programs overall as excellent, and 9 in 10 rated them as excellent or good (see Figure 1). IVGID parks, trails & open space were also given positive evaluations by over 90% of respondents.

**The availability of information about IVGID’s recreation offerings to the community was considered excellent or good by about 8 in 10 respondents, a very positive rating, but one with room for improvement compared to the ratings of the recreation offerings themselves.**

**When asked on a scale of 1 to 10 where 1=absolutely not and 10=absolutely yes, whether they would recommend IVGID’s Community Services offerings to their family, friends and colleagues, the average rating was 8.24.**

Three-quarters of respondents gave a rating of 8, 9 or 10 (see Table 3 in *Appendix A: Responses to Survey Questions*). Only 12% gave a rating of 5 or lower. The average rating was 8.24 on the 10-point scale (see Table 4).

**When asked about specific IVGID recreation facilities, most of the facilities were regarded as excellent or good by about nine in 10 parcel owners.**

Only one facility, Aspen Grove Community Center, received a rating of excellent or good by fewer than 80% of respondents, but 77% provided an excellent or good evaluation (see Figure 2).



**The recreation, tennis, golf and ski activities offered by IVGID were also given high grades.**

Of the 45 activities evaluated by those completing the survey, 11 were considered excellent or good by 90% or more of respondents, and 22 were considered excellent or good by 80% to 89% of respondents. Eight were considered excellent or good by 70% to 79% of respondents, and only four services received positive ratings by fewer than 70% of respondents, and even these were given excellent or good ratings by more than 60% of respondents; these four services included: Nutrition Services (61%), Preschool Programs (65%), Golf Junior Leagues and Camps (66%) and the Food Court and Loft Bar (69%). (See Figure 3, Figure 4, Figure 5 and Figure 6.)

- **Nearly 6 in 10 respondents felt that the Recreation Fee and Beach Fee represented a very good or fairly good value.**

Only 17% felt these fees represented a somewhat or very poor value (see Table 29), while 24% considered the fees an average value.

- **Parcel owners considered the most important purposes for IVGID offering services to be providing opportunities for residents to maintain and improve their health and to promote a more beautiful community and a greater sense of place of residents. Over 60% of respondents strongly agreed with these two statements.**

Nine purpose statements were presented to respondents, who were asked to indicate the extent to which they agreed or disagreed with each as a reason IVGID should offer services. All nine statements garnered support from a majority of respondents (see Figure 8), many of them strong support, but these two had the strongest resonance with respondents.

The next most popular statements were to provide sports and recreation opportunities, to provide recreation, social and health strengthening opportunities for older adults and to provide positive activities for children and teens.

Only one statement garnered agreement from less than 85% of respondents: 59% of respondents strongly or somewhat agreed that IVGID should provide services to attract visitors and promote tourism.

- **Programs for children, older adults and youth were given the highest priority. About 7 in 10 respondents considered these essential or very important.**

Those participating in the survey were asked to evaluate the importance of nine types of programs. Recreation and sports programs were deemed essential or very important by about 7 in 10 respondents (see Figure 7). Recreation and sports programs for adults were considered very important or essential by about two-thirds of respondents, while 6 in 10 felt programs for people with special needs were essential or very important. Over half though environmental education and exploration programs and Recreation Center programs were essential or very important.

Arts, Cultural and natural history interpretive programs and Seniors Excursion Programs were considered very important or essential by 48% and 42% of respondents, respectively.

- **Two-thirds of respondents felt that IVGID's funding priorities should be focused on "taking better care of what we have" by improving the condition and appeal of the existing facilities and parks.**

One third felt the funding priority should be to be visionary for the future by investing in building or expanding recreation facilities in response to the increasing demand (see Figure 11).

- **When asked whether they supported or opposed IVGID expanding or building various types of recreation/sports facilities, greatest support was voiced for expanding trails within the District, for a cross-country ski facility, a dedicated dog park or additional kayak/paddleboard storage racks; over 70% of respondents somewhat or strongly supported these types of facilities, even knowing there may be an impact on fees.**

Three other types of facilities were somewhat or strongly supported by over 60% of respondents: snowplay/sledding, a warm water pool or bocce ball courts (see Figure 9). Outdoor basketball courts were supported by 55% of respondents.

Two items were supported by a slim majority (51%) of respondents, pickleball courts and additional multi-purpose fields, but with a margin of error of plus or minus 3%, it could be that a majority might not support these.

The remaining six items from the list (ice skating rink, field house, additional volleyball courts, indoor tennis courts, additional gymnasium and skate park expansion) received more opposition than support.

- **A majority of respondents supported all 8 types of potential additional recreation programs asked about on the survey, even knowing there may be an impact on fees, with the greatest support for senior programs and teen programs.**

As seen with other survey questions, respondents prioritized programs for older adults, teens and children. Special events and intergenerational programs were the two types of programs (among the 8 evaluated) with less support, but still more than 50% somewhat or strongly supported additional recreation programs of these types (see Figure 10).

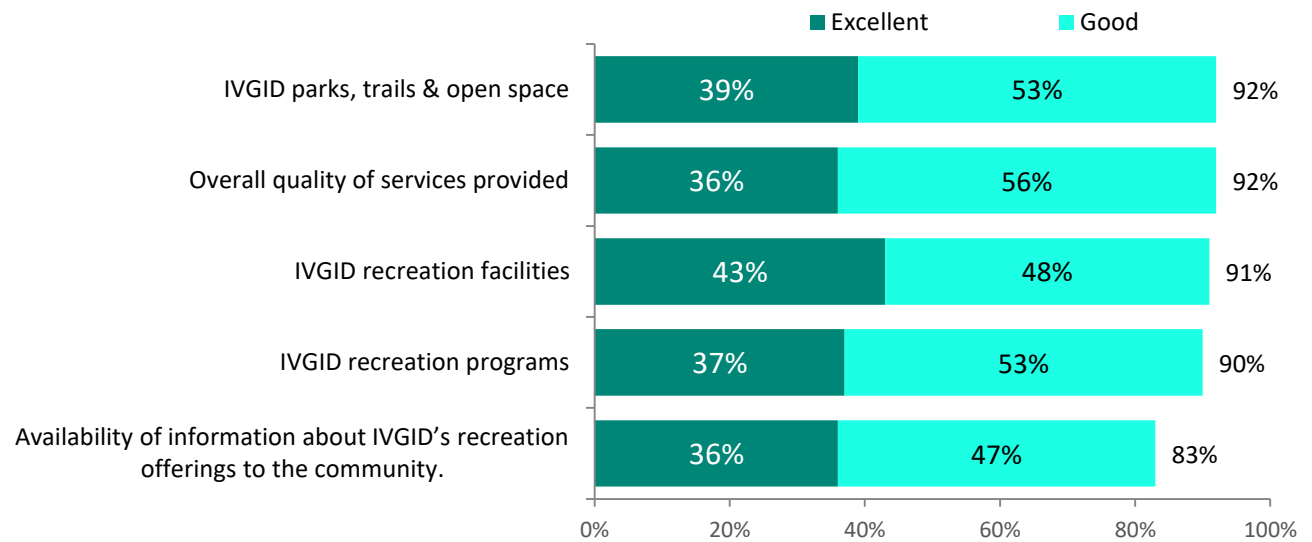
- **A small increase in the recreation fee (\$50 per year) was supported for new or expanded recreation facilities by a majority of respondents, but increases of \$100 or more per year were opposed by a majority of respondents.**

Those completing the survey were told that if new or expanded recreation facilities were desired by the community, one way to cover costs would be to increase the annual Recreation Fee paid by parcel owners of IVGID. They were then asked whether they would support or oppose increases of varying amounts: \$50, \$100, \$200 or \$500 per year. An increase of \$50 per year was somewhat or strongly supported by 58% of respondents, but an increase of \$100 per year was supported by only 42%. Support was only 13% for an increase of \$200 per year and virtually non-existent (3%) for an increase of \$500 per year (see Figure 12).

- **Parcel owners strongly opposed the idea of significantly increasing the Recreation Fee in order to allow eliminating of user fees for IVGID facilities and programs.**

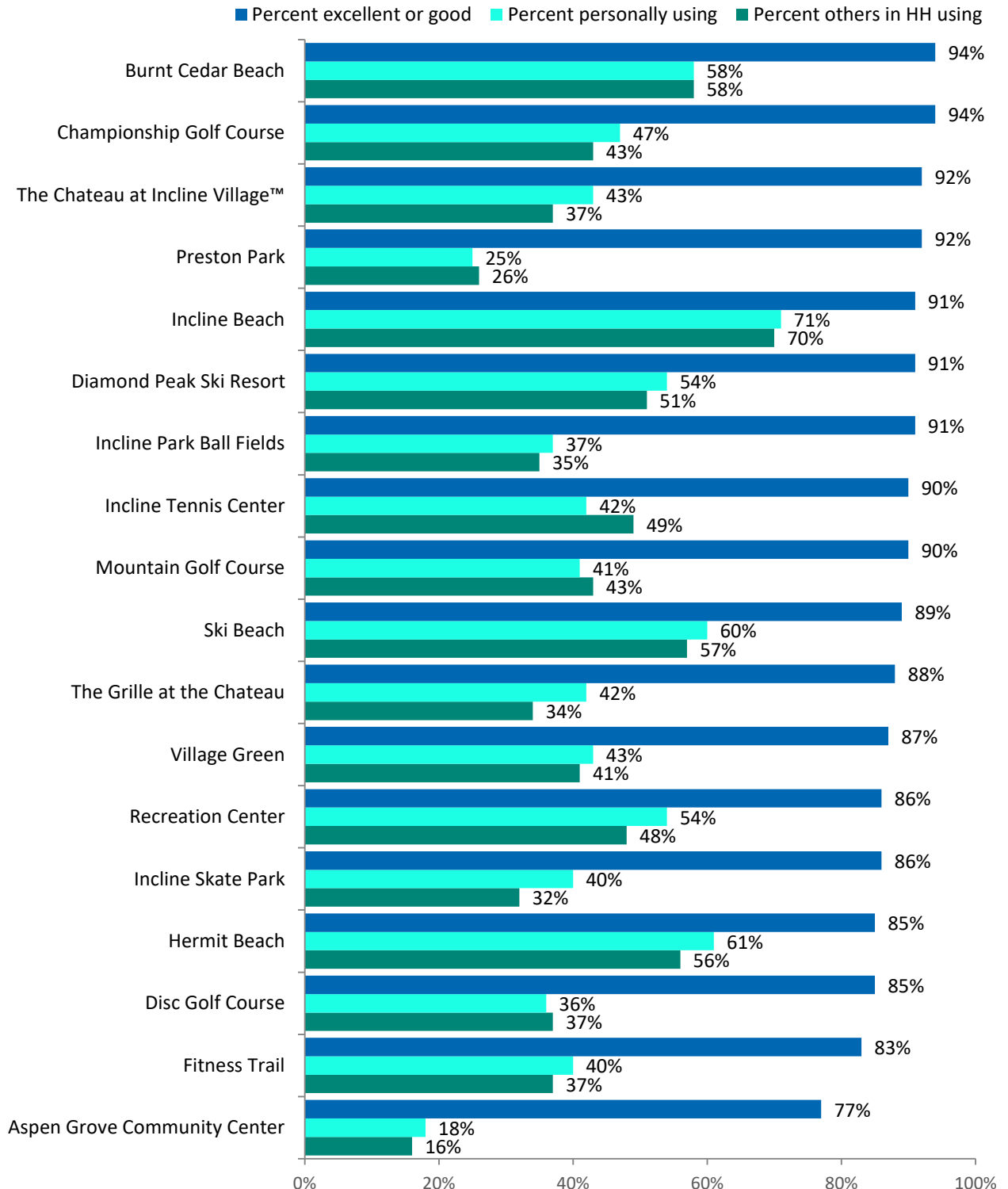
When asked if they would support or oppose an increase in the annual Recreation Fee to about \$2,300 accompanied by elimination of user fees for facilities and programs, over three-quarters (77%, see Figure 13) strongly opposed this idea. An additional 10% somewhat opposed it. It was supported by only 13% of respondents.

**Figure 1: Ratings of IVGID's Community Services**



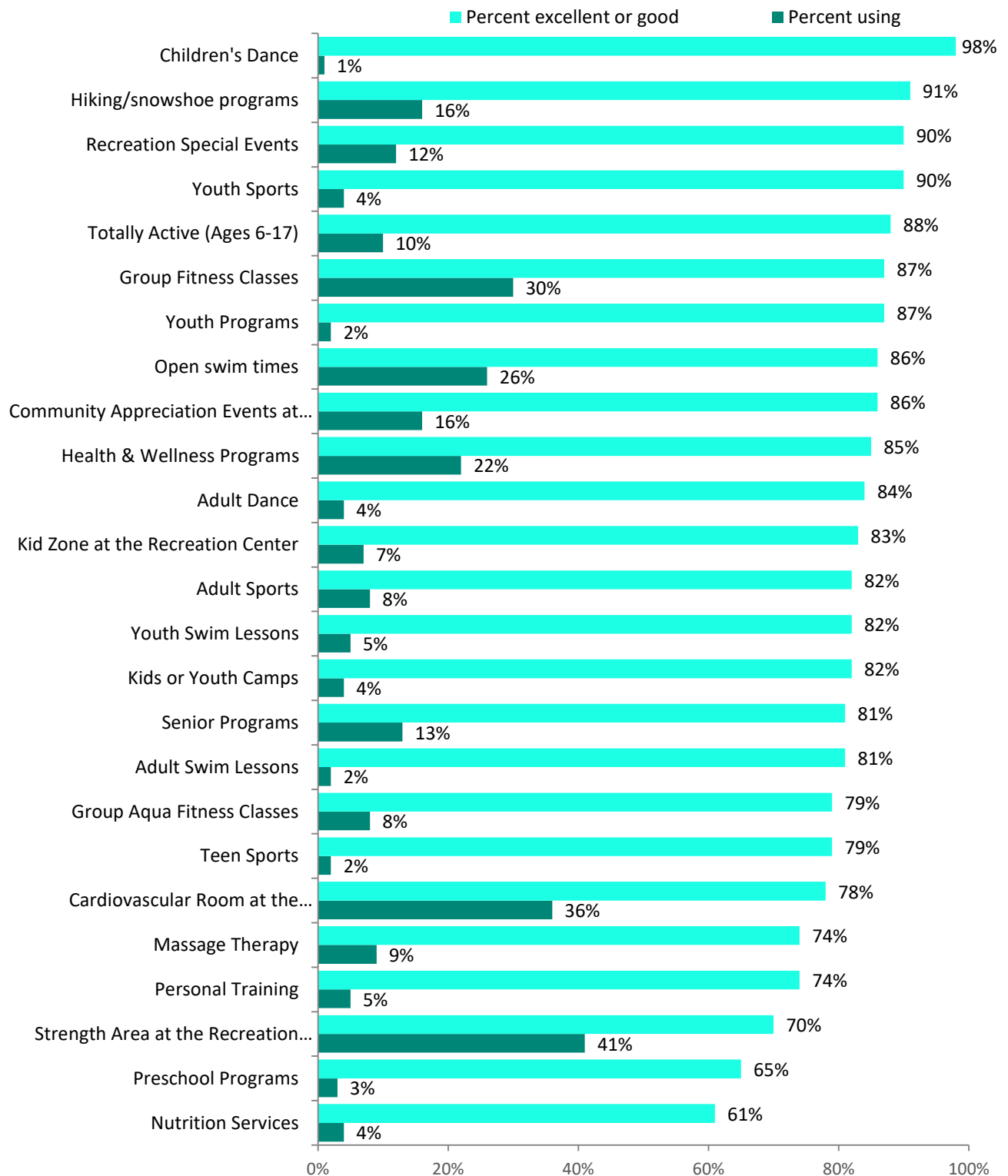
**Figure 2: Ratings and Use of IVGID Recreation Facilities**

Please rate the overall quality of each of the following IVGID recreation facilities. Then indicate how often, if ever, you personally have used the facility in the last 12 months, and how often others in your household have used them (including visiting family or friends).

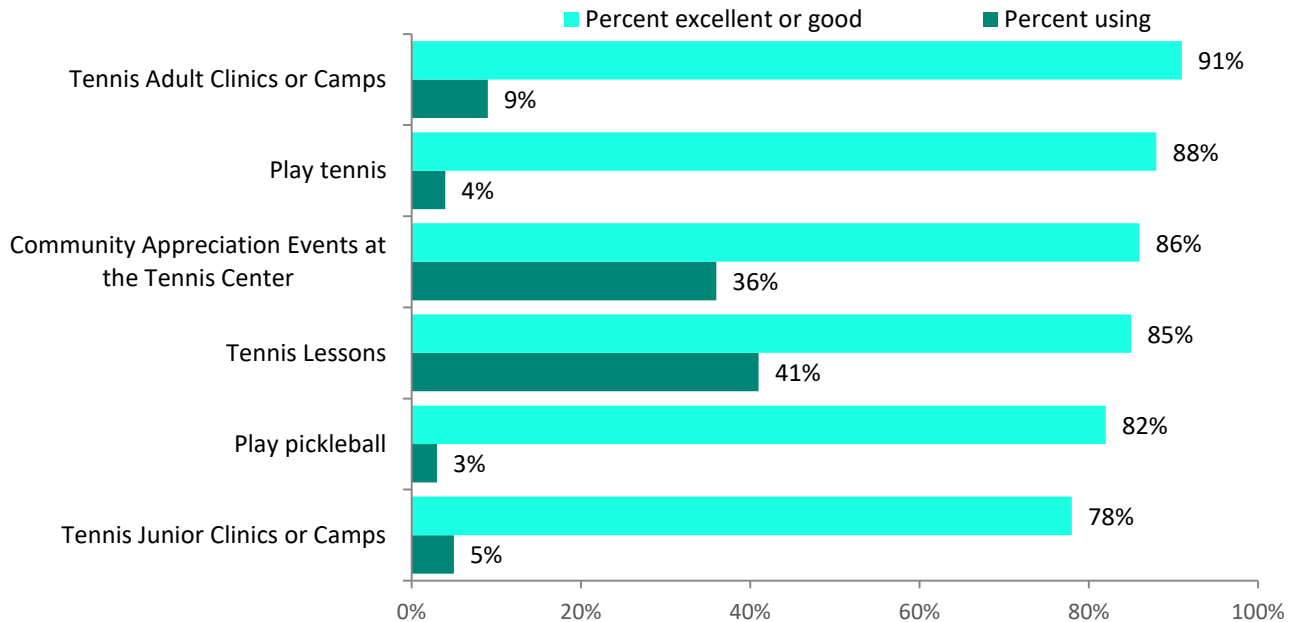


**Figure 3: Ratings and Use of IVGID Recreation Activities**

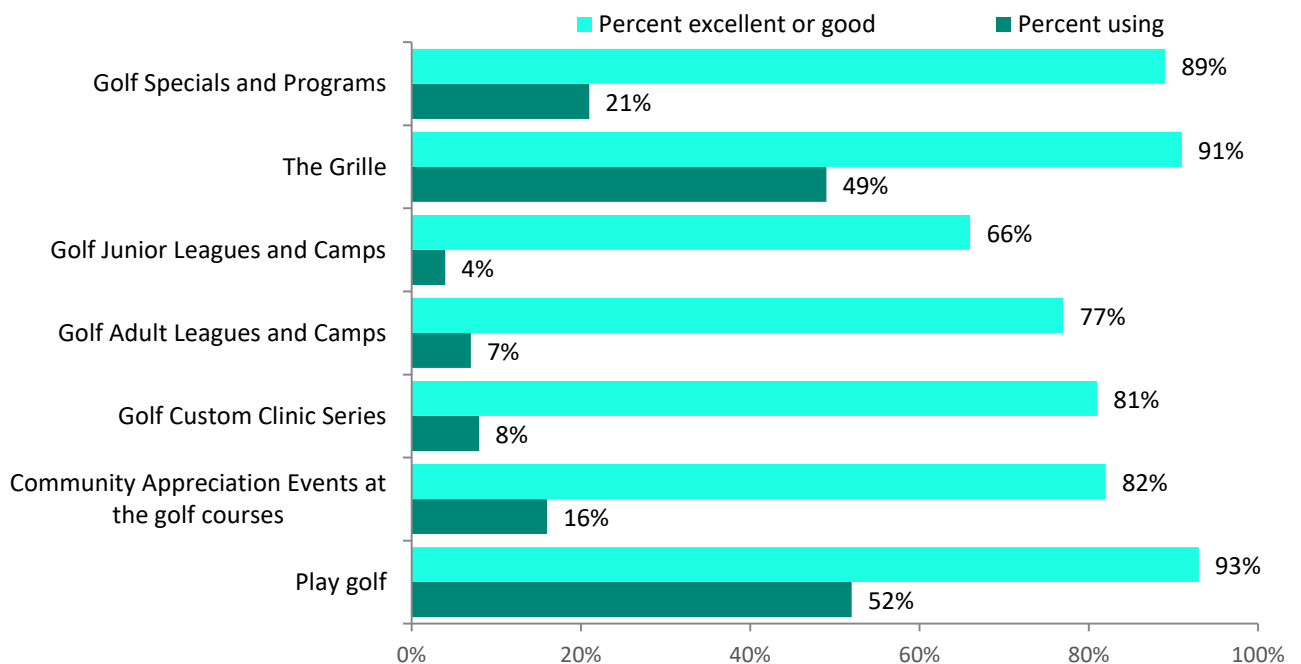
Please rate the overall quality of each of the following activities offered by IVGID. Then indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.



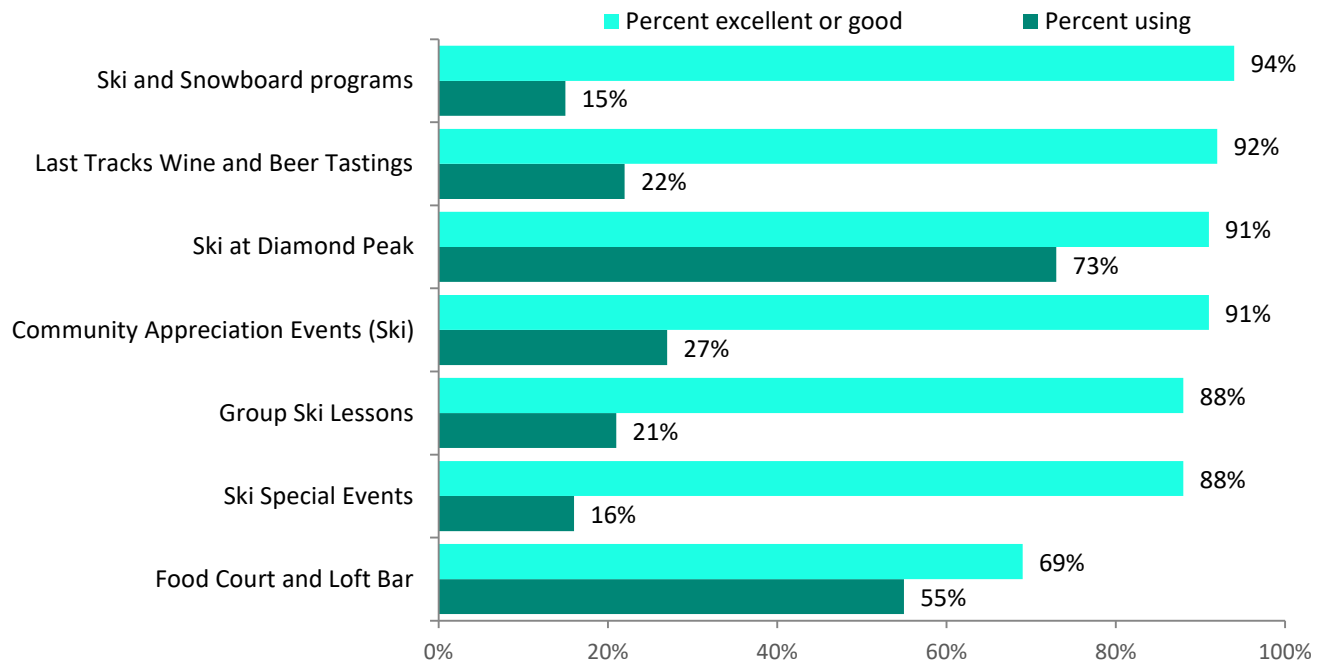
**Figure 4: Ratings and Use of IVGID Tennis Activities**



**Figure 5: Ratings and Use of IVGID Golf Activities**



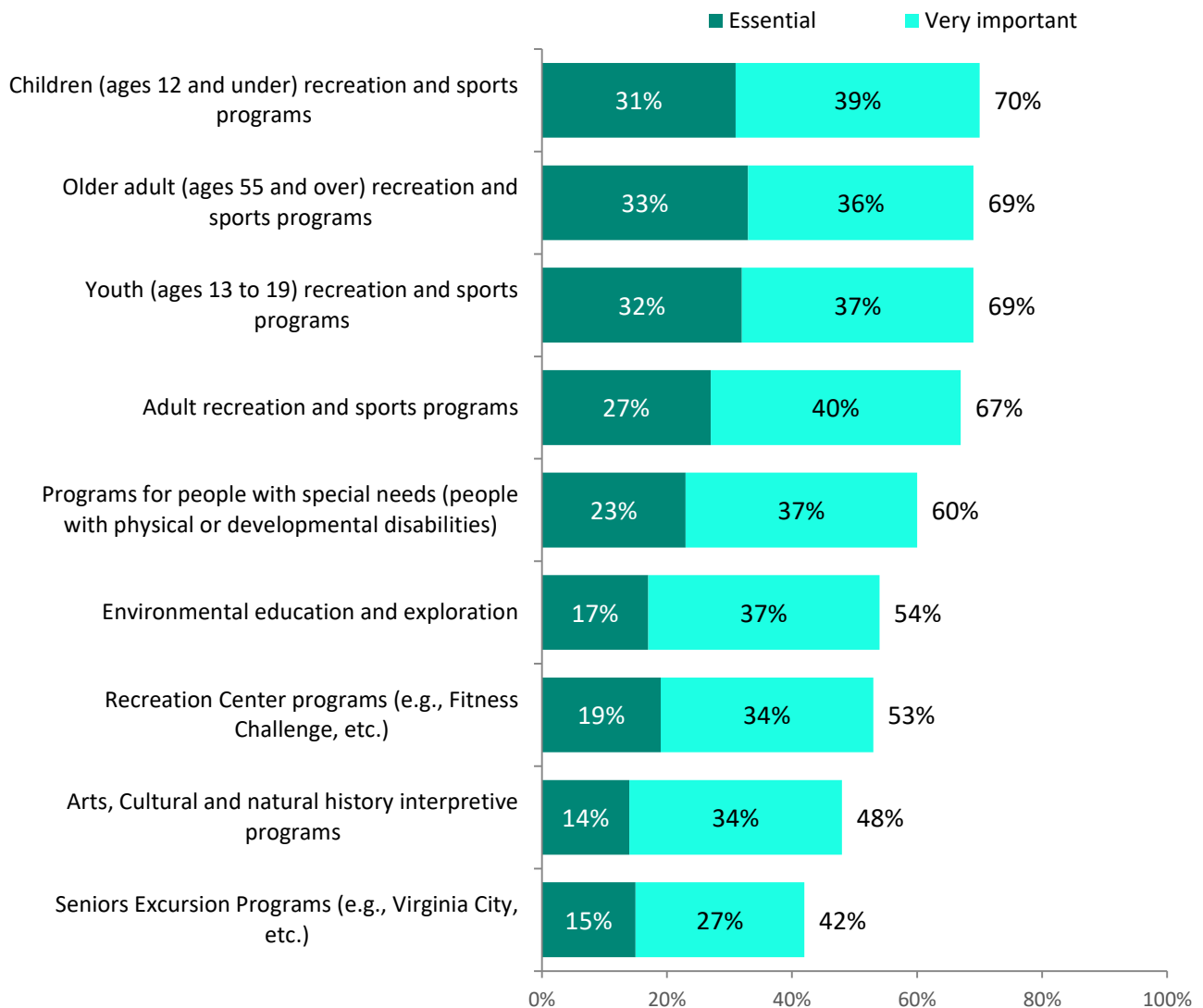
**Figure 6: Ratings and Use of Diamond Peak Ski Resort**





**Figure 7: Ratings of Importance of IVGID Programs**

Please rate how important it is for IVGID to provide the following programs.



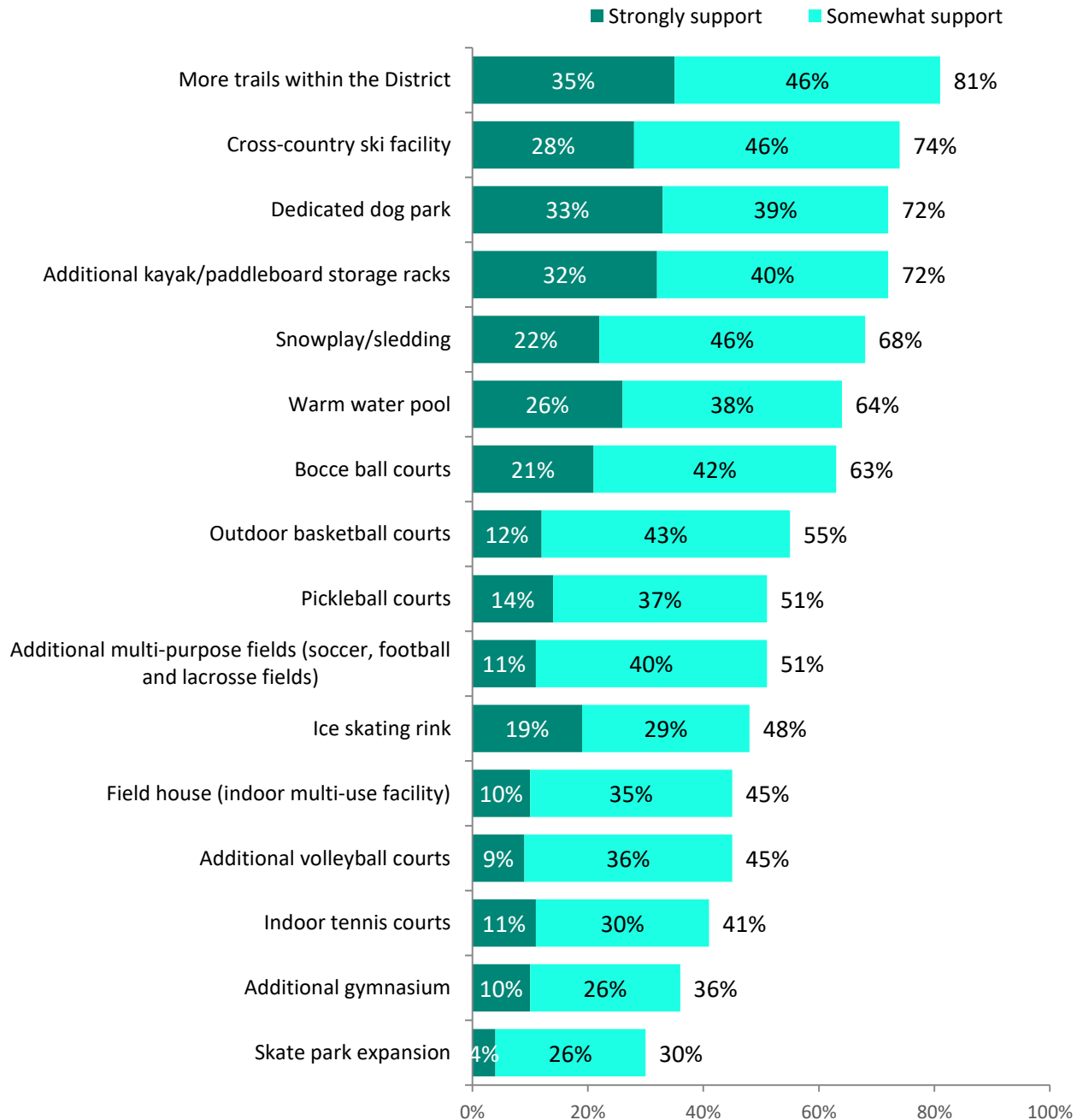
**Figure 8: Perceived Purpose of IVGID's Services**

Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes.



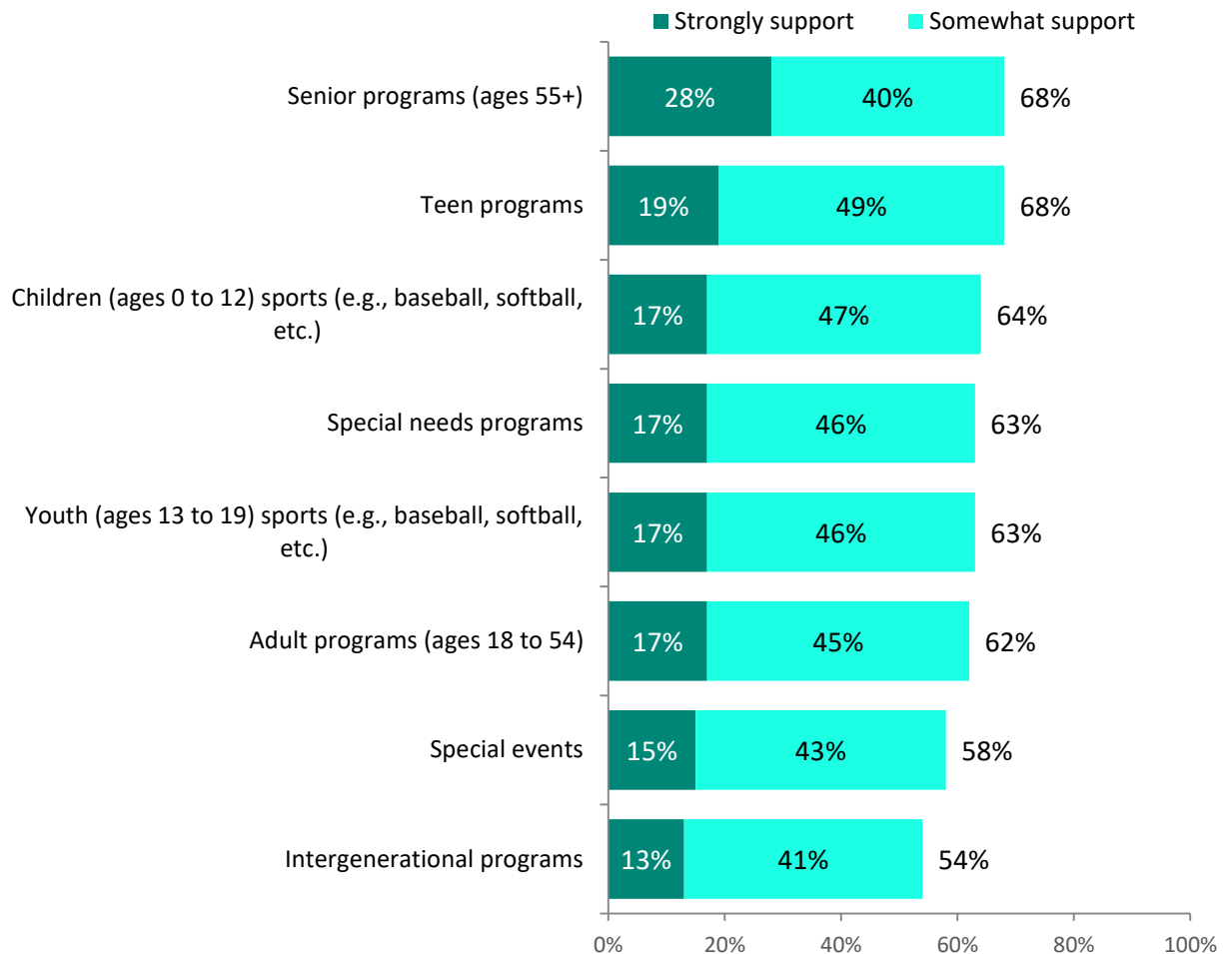
**Figure 9: Ratings of Support for Additional Facilities**

To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees?



**Figure 10: Ratings of Support for Additional Recreation Programs**

To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees?



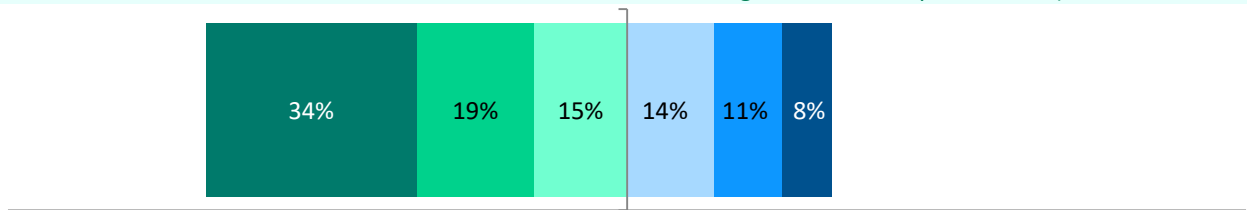
**Figure 11: Preference for IVGID's Funding Priorities**

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. For example, if you feel strongly about the statement to the right, check the box closest to that statement, if you lean slightly toward the statement on the left, check a box closer to the middle. What do you think should be funding priority in the next few years?

Focus on taking better care of what we have and improve the condition and appeal of the recreation facilities and parks. This means new facilities or parks would not be built, expanded or acquired.

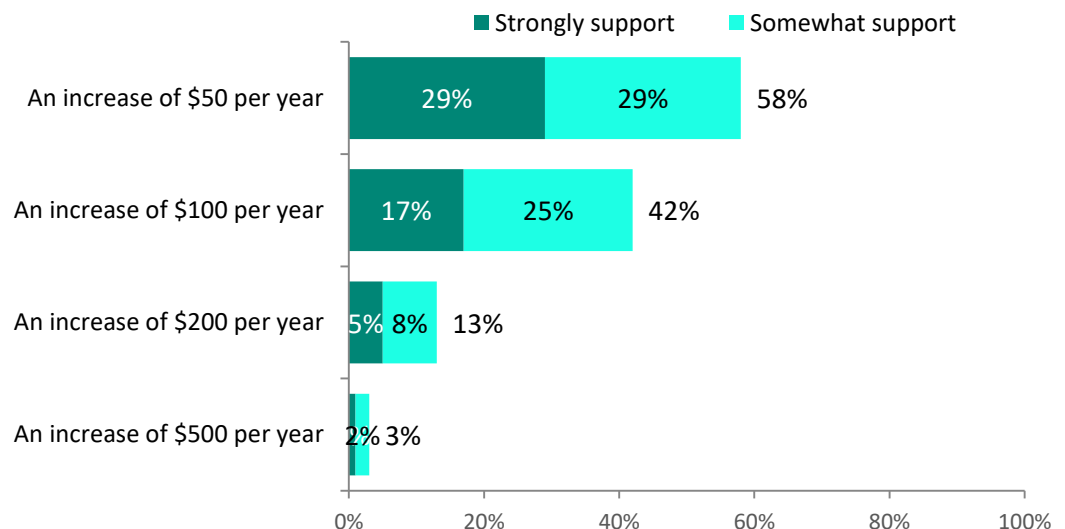


Invest in building or expanding recreation facilities in response to the increasing demand; be visionary for the future. (This means the existing facilities would continue to be maintained but not receive significant new improvements.)



**Figure 12: Ratings of Support for Increasing Recreation Fee for New or Expanded Recreation Facilities**

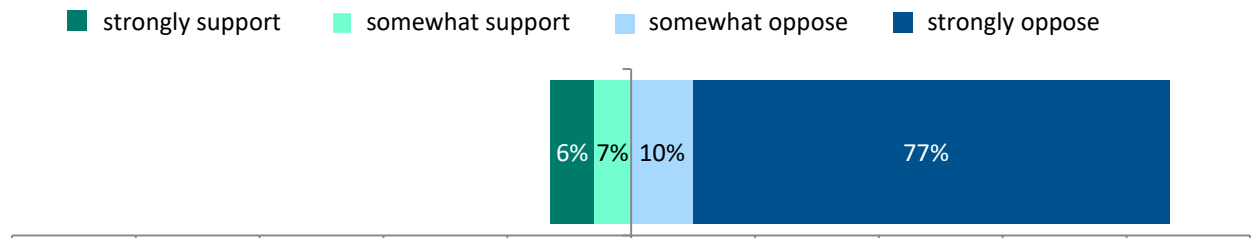
If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities?



**Figure 13: Support for or Opposition to Increasing the Recreation Fee and Eliminating User Fees for Residents**

Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee.

To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?



## Appendix A: Responses to Survey Questions

The following tables show the complete set of responses for each question on the survey. For two of the questions, two tables are provided, one that includes the “don’t know” responses and one that excludes the “don’t know” responses.

**Table 1: Question #1 with don't know responses**

Please rate the quality of each of the following for IVGID's Community Services facilities.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall quality of services provided	35%	N=280	54%	N=434	7%	N=54	1%	N=6	4%	N=32	100%	N=808
IVGID recreation facilities	41%	N=335	46%	N=373	9%	N=70	1%	N=5	3%	N=26	100%	N=808
IVGID recreation programs	28%	N=227	41%	N=324	7%	N=55	1%	N=5	24%	N=188	100%	N=799
IVGID parks, trails & open space	35%	N=279	48%	N=384	6%	N=48	1%	N=9	10%	N=82	100%	N=802
Availability of information about IVGID's recreation offerings to the community.	34%	N=275	44%	N=356	13%	N=108	3%	N=20	5%	N=43	100%	N=803

**Table 2: Question #1 without don't know responses**

Please rate the quality of each of the following for IVGID's Community Services facilities.	Excellent		Good		Fair		Poor		Total	
Overall quality of services provided	36%	N=280	56%	N=434	7%	N=54	1%	N=6	100%	N=775
IVGID recreation facilities	43%	N=335	48%	N=373	9%	N=70	1%	N=5	100%	N=783
IVGID recreation programs	37%	N=227	53%	N=324	9%	N=55	1%	N=5	100%	N=611
IVGID parks, trails & open space	39%	N=279	53%	N=384	7%	N=48	1%	N=9	100%	N=720
Availability of information about IVGID's recreation offerings to the community.	36%	N=275	47%	N=356	14%	N=108	3%	N=20	100%	N=760



**Table 3: Question #2**

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	Percent	Number
Absolutely not	2%	N=12
2	1%	N=6
3	1%	N=9
4	1%	N=12
5	7%	N=56
6	6%	N=47
7	7%	N=59
8	20%	N=167
9	20%	N=161
Absolutely yes	35%	N=285
Total	100%	N=813

**Table 4: Question #2**

Average rating	Average Rating	Number
On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	8.24	N=813

Table 5: Question #4 part 1 with don't know responses

Please rate the overall quality of each of the following IVGID recreation facilities.	Excellent		Good		Fair		Poor		Don't know		Total	
Aspen Grove Community Center	12%	N=93	30%	N=230	11%	N=87	1%	N=10	45%	N=350	100%	N=770
Diamond Peak Ski Resort	35%	N=278	39%	N=309	7%	N=54	1%	N=7	19%	N=150	100%	N=798
Incline Tennis Center	13%	N=103	20%	N=158	4%	N=29	0%	N=0	63%	N=494	100%	N=785
Recreation Center	33%	N=265	43%	N=343	11%	N=86	2%	N=15	11%	N=89	100%	N=798
Incline Skate Park	4%	N=33	13%	N=106	2%	N=18	0%	N=3	80%	N=626	100%	N=787
Incline Park Ball Fields	9%	N=67	20%	N=157	2%	N=18	0%	N=3	69%	N=534	100%	N=779
Preston Park	13%	N=101	23%	N=179	3%	N=22	0%	N=1	61%	N=472	100%	N=776
Village Green	16%	N=127	39%	N=302	8%	N=61	1%	N=5	36%	N=278	100%	N=774
Incline Beach	46%	N=371	40%	N=324	8%	N=62	1%	N=9	4%	N=35	100%	N=801
Ski Beach	38%	N=301	37%	N=295	9%	N=70	1%	N=5	15%	N=116	100%	N=787
Hermit Beach	9%	N=72	13%	N=101	4%	N=30	0%	N=2	73%	N=557	100%	N=762
Burnt Cedar Beach	51%	N=402	34%	N=270	5%	N=36	1%	N=8	9%	N=73	100%	N=790
The Chateau at Incline Village™	25%	N=197	35%	N=277	5%	N=37	1%	N=5	34%	N=269	100%	N=785
The Grille at the Chateau	22%	N=168	31%	N=244	6%	N=49	1%	N=7	40%	N=312	100%	N=779
Fitness Trail	12%	N=97	27%	N=213	7%	N=58	1%	N=5	52%	N=408	100%	N=781
Disc Golf Course	8%	N=65	16%	N=122	4%	N=32	0%	N=1	71%	N=556	100%	N=777
Championship Golf Course	34%	N=269	21%	N=163	3%	N=24	1%	N=5	42%	N=335	100%	N=796
Mountain Golf Course	29%	N=232	23%	N=180	5%	N=40	0%	N=3	42%	N=336	100%	N=792

Table 6: Question #4 part 1 without don't know responses

Please rate the overall quality of each of the following IVGID recreation facilities.	Excellent		Good		Fair		Poor		Total	
Aspen Grove Community Center	22%	N=93	55%	N=230	21%	N=87	2%	N=10	100%	N=420
Diamond Peak Ski Resort	43%	N=278	48%	N=309	8%	N=54	1%	N=7	100%	N=648
Incline Tennis Center	35%	N=103	54%	N=158	10%	N=29	0%	N=0	100%	N=291
Recreation Center	37%	N=265	48%	N=343	12%	N=86	2%	N=15	100%	N=709
Incline Skate Park	21%	N=33	66%	N=106	11%	N=18	2%	N=3	100%	N=161
Incline Park Ball Fields	27%	N=67	64%	N=157	8%	N=18	1%	N=3	100%	N=244
Preston Park	33%	N=101	59%	N=179	7%	N=22	0%	N=1	100%	N=304
Village Green	26%	N=127	61%	N=302	12%	N=61	1%	N=5	100%	N=496
Incline Beach	48%	N=371	42%	N=324	8%	N=62	1%	N=9	100%	N=766
Ski Beach	45%	N=301	44%	N=295	10%	N=70	1%	N=5	100%	N=671
Hermit Beach	35%	N=72	49%	N=101	15%	N=30	1%	N=2	100%	N=205
Burnt Cedar Beach	56%	N=402	38%	N=270	5%	N=36	1%	N=8	100%	N=717
The Chateau at Incline Village™	38%	N=197	54%	N=277	7%	N=37	1%	N=5	100%	N=515
The Grille at the Chateau	36%	N=168	52%	N=244	10%	N=49	2%	N=7	100%	N=467
Fitness Trail	26%	N=97	57%	N=213	16%	N=58	1%	N=5	100%	N=373
Disc Golf Course	30%	N=65	55%	N=122	15%	N=32	1%	N=1	100%	N=221
Championship Golf Course	58%	N=269	35%	N=163	5%	N=24	1%	N=5	100%	N=461
Mountain Golf Course	51%	N=232	40%	N=180	9%	N=40	1%	N=3	100%	N=456

Table 7: Question #4 part 2

Indicate how often, if ever, you personally have used the facility in the last 12 months.	Never		1-5 times		6+ times		Total	
Aspen Grove Community Center	55%	N=430	37%	N=289	8%	N=62	100%	N=781
Diamond Peak Ski Resort	32%	N=250	31%	N=242	37%	N=289	100%	N=781
Incline Tennis Center	79%	N=618	12%	N=94	9%	N=69	100%	N=781
Recreation Center	27%	N=209	34%	N=263	40%	N=309	100%	N=781
Incline Skate Park	96%	N=748	3%	N=20	2%	N=13	100%	N=781
Incline Park Ball Fields	86%	N=669	9%	N=71	5%	N=41	100%	N=781
Preston Park	72%	N=563	21%	N=165	7%	N=54	100%	N=781
Village Green	45%	N=349	31%	N=246	24%	N=186	100%	N=781
Incline Beach	11%	N=87	26%	N=202	63%	N=492	100%	N=781
Ski Beach	28%	N=216	29%	N=224	44%	N=341	100%	N=781
Hermit Beach	80%	N=626	8%	N=61	12%	N=95	100%	N=781
Burnt Cedar Beach	20%	N=153	34%	N=264	47%	N=364	100%	N=781
The Chateau at Incline Village™	43%	N=333	33%	N=255	25%	N=194	100%	N=781
The Grille at the Chateau	47%	N=369	31%	N=240	22%	N=173	100%	N=781
Fitness Trail	59%	N=465	24%	N=191	16%	N=125	100%	N=781
Disc Golf Course	83%	N=648	11%	N=86	6%	N=48	100%	N=781
Championship Golf Course	57%	N=442	23%	N=180	20%	N=159	100%	N=781
Mountain Golf Course	55%	N=426	27%	N=209	19%	N=146	100%	N=781

Table 8: Question #4 part 3

Indicate how often, if ever, how often others in your household have used them (including visiting family or friends).	Never		1-5 times		6+ times		Total	
Aspen Grove Community Center	71%	N=551	25%	N=194	5%	N=36	100%	N=781
Diamond Peak Ski Resort	42%	N=327	29%	N=224	29%	N=230	100%	N=781
Incline Tennis Center	82%	N=644	9%	N=70	9%	N=67	100%	N=781
Recreation Center	44%	N=347	29%	N=224	27%	N=210	100%	N=781
Incline Skate Park	92%	N=721	5%	N=41	3%	N=20	100%	N=781
Incline Park Ball Fields	86%	N=673	9%	N=70	5%	N=38	100%	N=781
Preston Park	77%	N=601	17%	N=134	6%	N=46	100%	N=781
Village Green	58%	N=455	25%	N=193	17%	N=134	100%	N=781
Incline Beach	28%	N=219	21%	N=166	51%	N=396	100%	N=781
Ski Beach	39%	N=308	26%	N=203	35%	N=271	100%	N=781
Hermit Beach	83%	N=649	7%	N=58	10%	N=75	100%	N=781
Burnt Cedar Beach	34%	N=269	28%	N=217	38%	N=295	100%	N=781
The Chateau at Incline Village™	59%	N=459	26%	N=203	15%	N=120	100%	N=781
The Grille at the Chateau	61%	N=474	26%	N=202	13%	N=105	100%	N=781
Fitness Trail	70%	N=545	19%	N=148	11%	N=88	100%	N=781
Disc Golf Course	82%	N=644	11%	N=87	6%	N=50	100%	N=781
Championship Golf Course	63%	N=495	21%	N=162	16%	N=125	100%	N=781
Mountain Golf Course	64%	N=498	21%	N=161	16%	N=122	100%	N=781

Table 9: Question #5 Recreation part 1 with don't know responses

<b>RECREATION</b> Please rate the overall quality of each of the following activities offered by IVGID.	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Don't know</b>		<b>Total</b>	
Health & Wellness Programs	8%	N=57	13%	N=95	3%	N=24	0%	N=3	76%	N=562	100%	N=740
Massage Therapy	2%	N=17	6%	N=42	2%	N=13	1%	N=8	89%	N=656	100%	N=735
Personal Training	2%	N=11	4%	N=30	1%	N=10	1%	N=4	92%	N=678	100%	N=734
Kid Zone at the Recreation Center	2%	N=18	5%	N=34	1%	N=7	0%	N=3	91%	N=665	100%	N=727
Totally Active (Ages 6-17)	4%	N=27	7%	N=47	1%	N=9	0%	N=1	88%	N=640	100%	N=724
Group Fitness Classes	11%	N=79	16%	N=118	4%	N=27	0%	N=3	69%	N=513	100%	N=741
Cardiovascular Room at the Recreation Center	7%	N=51	21%	N=155	6%	N=46	2%	N=13	64%	N=468	100%	N=732
Strength Area at the Recreation Center	7%	N=53	20%	N=150	9%	N=67	3%	N=19	61%	N=447	100%	N=737
Nutrition Services	1%	N=5	2%	N=16	2%	N=11	0%	N=2	95%	N=696	100%	N=731
Children's Dance	1%	N=6	1%	N=10	0%	N=0	0%	N=0	98%	N=719	100%	N=736
Adult Dance	1%	N=5	3%	N=21	1%	N=5	0%	N=0	96%	N=704	100%	N=735
Hiking/snowshoe programs	7%	N=48	7%	N=55	1%	N=8	0%	N=2	85%	N=624	100%	N=737
Senior Programs	4%	N=32	7%	N=53	2%	N=14	1%	N=5	86%	N=635	100%	N=739
Group Aqua Fitness Classes	3%	N=19	5%	N=39	2%	N=11	1%	N=4	90%	N=661	100%	N=735
Youth Swim Lessons	2%	N=18	4%	N=26	1%	N=9	0%	N=1	93%	N=682	100%	N=736
Adult Swim Lessons	2%	N=11	2%	N=12	1%	N=5	0%	N=0	96%	N=706	100%	N=736
Open swim times	9%	N=67	13%	N=94	4%	N=26	0%	N=0	75%	N=550	100%	N=737
Preschool Programs	1%	N=11	1%	N=8	1%	N=10	0%	N=0	96%	N=705	100%	N=734
Youth Programs	1%	N=10	2%	N=16	0%	N=3	0%	N=0	96%	N=706	100%	N=736
Recreation Special Events	5%	N=35	8%	N=55	1%	N=10	0%	N=0	86%	N=636	100%	N=736
Kids or Youth Camps	2%	N=14	4%	N=28	1%	N=9	0%	N=0	93%	N=682	100%	N=733
Youth Sports	2%	N=16	4%	N=30	1%	N=5	0%	N=0	93%	N=684	100%	N=736
Teen Sports	2%	N=11	2%	N=18	1%	N=8	0%	N=0	95%	N=697	100%	N=734
Adult Sports	3%	N=22	7%	N=49	2%	N=12	1%	N=4	88%	N=648	100%	N=735
Community Appreciation Events at the Recreation Center	4%	N=31	11%	N=80	2%	N=15	0%	N=3	83%	N=605	100%	N=733

Table 10: Question #5 Recreation part 1 without don't know responses

RECREATION Please rate the overall quality of each of the following activities offered by IVGID.	Excellent		Good		Fair		Poor		Total	
Health & Wellness Programs	32%	N=57	53%	N=95	13%	N=24	2%	N=3	100%	N=178
Massage Therapy	21%	N=17	53%	N=42	16%	N=13	10%	N=8	100%	N=79
Personal Training	20%	N=11	54%	N=30	18%	N=10	8%	N=4	100%	N=56
Kid Zone at the Recreation Center	28%	N=18	55%	N=34	11%	N=7	5%	N=3	100%	N=62
Totally Active (Ages 6-17)	32%	N=27	56%	N=47	11%	N=9	1%	N=1	100%	N=84
Group Fitness Classes	35%	N=79	52%	N=118	12%	N=27	1%	N=3	100%	N=228
Cardiovascular Room at the Recreation Center	19%	N=51	59%	N=155	17%	N=46	5%	N=13	100%	N=264
Strength Area at the Recreation Center	18%	N=53	52%	N=150	23%	N=67	7%	N=19	100%	N=290
Nutrition Services	16%	N=5	45%	N=16	33%	N=11	6%	N=2	100%	N=35
Children's Dance	36%	N=6	61%	N=10	2%	N=0	0%	N=0	100%	N=16
Adult Dance	15%	N=5	69%	N=21	16%	N=5	0%	N=0	100%	N=31
Hiking/snowshoe programs	43%	N=48	49%	N=55	7%	N=8	2%	N=2	100%	N=114
Senior Programs	31%	N=32	51%	N=53	14%	N=14	5%	N=5	100%	N=105
Group Aqua Fitness Classes	26%	N=19	53%	N=39	15%	N=11	6%	N=4	100%	N=74
Youth Swim Lessons	33%	N=18	49%	N=26	17%	N=9	1%	N=1	100%	N=54
Adult Swim Lessons	39%	N=11	42%	N=12	17%	N=5	1%	N=0	100%	N=29
Open swim times	36%	N=67	50%	N=94	14%	N=26	0%	N=0	100%	N=188
Preschool Programs	38%	N=11	27%	N=8	35%	N=10	0%	N=0	100%	N=29
Youth Programs	32%	N=10	55%	N=16	11%	N=3	1%	N=0	100%	N=30
Recreation Special Events	35%	N=35	55%	N=55	10%	N=10	0%	N=0	100%	N=100
Kids or Youth Camps	27%	N=14	55%	N=28	17%	N=9	1%	N=0	100%	N=51
Youth Sports	32%	N=16	58%	N=30	10%	N=5	0%	N=0	100%	N=51
Teen Sports	31%	N=11	49%	N=18	21%	N=8	0%	N=0	100%	N=37
Adult Sports	25%	N=22	56%	N=49	14%	N=12	4%	N=4	100%	N=87
Community Appreciation Events at the Recreation Center	24%	N=31	62%	N=80	12%	N=15	2%	N=3	100%	N=128



Table 11: Question #5 Tennis part 1 with don't know responses

<b>TENNIS</b> Please rate the overall quality of each of the following activities offered by IVGID.	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Don't know</b>		<b>Total</b>	
Play tennis	10%	N=78	8%	N=63	2%	N=18	0%	N=2	79%	N=587	100%	N=747
Play pickleball	3%	N=21	3%	N=25	1%	N=10	0%	N=0	92%	N=682	100%	N=739
Tennis Lessons	5%	N=38	3%	N=20	1%	N=10	0%	N=1	91%	N=668	100%	N=737
Tennis Junior Clinics or Camps	2%	N=15	3%	N=20	1%	N=10	0%	N=0	94%	N=691	100%	N=736
Tennis Adult Clinics or Camps	4%	N=32	3%	N=26	1%	N=5	0%	N=1	91%	N=676	100%	N=739
Community Appreciation Events at the Tennis Center	3%	N=22	3%	N=20	0%	N=2	1%	N=5	93%	N=686	100%	N=735

Table 12: Question #5 Tennis part 1 without don't know responses

<b>TENNIS</b> Please rate the overall quality of each of the following activities offered by IVGID.	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Total</b>	
Play tennis	49%	N=78	39%	N=63	11%	N=18	1%	N=2	100%	N=160
Play pickleball	37%	N=21	45%	N=25	18%	N=10	0%	N=0	100%	N=56
Tennis Lessons	55%	N=38	29%	N=20	14%	N=10	1%	N=1	100%	N=68
Tennis Junior Clinics or Camps	33%	N=15	45%	N=20	22%	N=10	0%	N=0	100%	N=45
Tennis Adult Clinics or Camps	51%	N=32	41%	N=26	7%	N=5	1%	N=1	100%	N=63
Community Appreciation Events at the Tennis Center	46%	N=22	40%	N=20	5%	N=2	10%	N=5	100%	N=49

**Table 13: Question #5 Championship and Mountain Golf Courses part 1 with don't know responses**

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> <b>Please rate the overall quality of each of the following activities offered by IVGID.</b>	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Don't know</b>		<b>Total</b>	
Play golf	31%	N=227	20%	N=148	4%	N=27	0%	N=3	45%	N=331	100%	N=736
Community Appreciation Events at the golf courses	4%	N=30	10%	N=74	3%	N=19	1%	N=4	82%	N=594	100%	N=721
Golf Custom Clinic Series	3%	N=22	6%	N=41	2%	N=12	0%	N=2	89%	N=643	100%	N=720
Golf Adult Leagues and Camps	2%	N=17	5%	N=35	1%	N=10	1%	N=5	91%	N=646	100%	N=713
Golf Junior Leagues and Camps	2%	N=12	2%	N=16	1%	N=10	1%	N=5	94%	N=657	100%	N=700
The Grille	17%	N=91	27%	N=149	3%	N=19	1%	N=4	52%	N=289	100%	N=552
Golf Specials and Programs	7%	N=48	12%	N=83	2%	N=12	0%	N=3	79%	N=562	100%	N=708

**Table 14: Question #5 Championship and Mountain Golf Courses part 1 without don't know responses**

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> <b>Please rate the overall quality of each of the following activities offered by IVGID.</b>	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Total</b>	
Play golf	56%	N=227	37%	N=148	7%	N=27	1%	N=3	100%	N=405
Community Appreciation Events at the golf courses	24%	N=30	58%	N=74	15%	N=19	3%	N=4	100%	N=127
Golf Custom Clinic Series	29%	N=22	53%	N=41	16%	N=12	3%	N=2	100%	N=77
Golf Adult Leagues and Camps	26%	N=17	52%	N=35	15%	N=10	8%	N=5	100%	N=67
Golf Junior Leagues and Camps	29%	N=12	37%	N=16	23%	N=10	12%	N=5	100%	N=43
The Grille	35%	N=91	56%	N=149	7%	N=19	2%	N=4	100%	N=263
Golf Specials and Programs	33%	N=48	57%	N=83	8%	N=12	2%	N=3	100%	N=146

Table 15: Question #5 Diamond Peak Ski Resort part 1 with don't know responses

<b>DIAMOND PEAK SKI RESORT</b> Please rate the overall quality of each of the following activities offered by IVGID.	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Don't know</b>		<b>Total</b>	
Ski at Diamond Peak	34%	N=255	35%	N=262	7%	N=48	1%	N=4	23%	N=174	100%	N=743
Group Ski Lessons	8%	N=55	13%	N=93	1%	N=10	1%	N=10	77%	N=551	100%	N=719
Ski Special Events	6%	N=43	9%	N=65	2%	N=12	0%	N=3	83%	N=602	100%	N=725
Ski and Snowboard programs	7%	N=51	9%	N=63	1%	N=4	0%	N=3	83%	N=593	100%	N=715
Community Appreciation Events (Ski)	11%	N=80	14%	N=99	2%	N=16	0%	N=1	73%	N=529	100%	N=724
Food Court and Loft Bar	10%	N=77	29%	N=211	14%	N=103	3%	N=25	43%	N=320	100%	N=737
Last Tracks Wine and Beer Tastings	10%	N=72	10%	N=74	2%	N=12	0%	N=1	78%	N=571	100%	N=730

Table 16: Question #5 Championship and Mountain Golf Courses part 1 without don't know responses

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Please rate the overall quality of each of the following activities offered by IVGID.	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Total</b>	
Ski at Diamond Peak	45%	N=255	46%	N=262	9%	N=48	1%	N=4	100%	N=569
Group Ski Lessons	33%	N=55	55%	N=93	6%	N=10	6%	N=10	100%	N=168
Ski Special Events	35%	N=43	53%	N=65	10%	N=12	2%	N=3	100%	N=122
Ski and Snowboard programs	42%	N=51	52%	N=63	3%	N=4	2%	N=3	100%	N=122
Community Appreciation Events (Ski)	41%	N=80	51%	N=99	8%	N=16	0%	N=1	100%	N=195
Food Court and Loft Bar	18%	N=77	51%	N=211	25%	N=103	6%	N=25	100%	N=417
Last Tracks Wine and Beer Tastings	46%	N=72	46%	N=74	8%	N=12	1%	N=1	100%	N=159

Table 17: Question #5 Recreation part 2

RECREATION Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.	Never		1-11 times		12 to 24 times		25+ times		Total	
Health & Wellness Programs	82%	N=632	13%	N=101	2%	N=13	3%	N=22	100%	N=768
Massage Therapy	93%	N=715	7%	N=51	0%	N=3	0%	N=0	100%	N=768
Personal Training	96%	N=740	3%	N=22	1%	N=5	0%	N=0	100%	N=768
Kid Zone at the Recreation Center	95%	N=727	5%	N=36	0%	N=2	0%	N=3	100%	N=768
Totally Active (Ages 6-17)	92%	N=708	6%	N=47	1%	N=8	1%	N=5	100%	N=768
Group Fitness Classes	75%	N=579	15%	N=113	4%	N=29	6%	N=47	100%	N=768
Cardiovascular Room at the Recreation Center	70%	N=537	17%	N=129	6%	N=43	8%	N=59	100%	N=768
Strength Area at the Recreation Center	66%	N=509	18%	N=137	8%	N=61	8%	N=62	100%	N=768
Nutrition Services	97%	N=746	2%	N=16	1%	N=5	0%	N=2	100%	N=768
Children's Dance	99%	N=763	1%	N=4	0%	N=1	0%	N=0	100%	N=768
Adult Dance	97%	N=747	2%	N=19	0%	N=0	0%	N=3	100%	N=768
Hiking/snowshoe programs	88%	N=675	10%	N=80	1%	N=8	1%	N=5	100%	N=768
Senior Programs	90%	N=690	8%	N=62	1%	N=8	1%	N=9	100%	N=768
Group Aqua Fitness Classes	93%	N=717	3%	N=27	1%	N=10	2%	N=15	100%	N=768
Youth Swim Lessons	96%	N=736	3%	N=21	1%	N=5	1%	N=6	100%	N=768
Adult Swim Lessons	99%	N=759	1%	N=9	0%	N=0	0%	N=0	100%	N=768
Open swim times	79%	N=605	13%	N=97	5%	N=36	4%	N=31	100%	N=768
Preschool Programs	98%	N=751	2%	N=16	0%	N=1	0%	N=1	100%	N=768
Youth Programs	98%	N=755	1%	N=11	0%	N=1	0%	N=1	100%	N=768
Recreation Special Events	90%	N=695	9%	N=71	0%	N=2	0%	N=1	100%	N=768
Kids or Youth Camps	97%	N=744	3%	N=21	0%	N=3	0%	N=1	100%	N=768
Youth Sports	97%	N=744	2%	N=17	1%	N=4	0%	N=3	100%	N=768
Teen Sports	99%	N=758	1%	N=7	0%	N=3	0%	N=1	100%	N=768
Adult Sports	93%	N=718	4%	N=35	1%	N=8	1%	N=8	100%	N=768
Community Appreciation Events at the Recreation Center	88%	N=674	12%	N=92	0%	N=1	0%	N=1	100%	N=768

Table 18: Question #5 Tennis part 2

TENNIS Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.	Never		1-11 times		12 to 24 times		25+ times		Total	
Play tennis	84%	N=642	11%	N=87	2%	N=18	3%	N=22	100%	N=768
Play pickleball	95%	N=728	4%	N=32	1%	N=4	1%	N=5	100%	N=768
Tennis Lessons	93%	N=715	5%	N=41	1%	N=6	1%	N=6	100%	N=768
Tennis Junior Clinics or Camps	97%	N=744	2%	N=18	1%	N=5	0%	N=3	100%	N=768
Tennis Adult Clinics or Camps	94%	N=720	6%	N=45	0%	N=3	0%	N=1	100%	N=768
Community Appreciation Events at the Tennis Center	96%	N=734	3%	N=26	1%	N=8	0%	N=1	100%	N=768

Table 19: Question #5 Championship and Mountain Golf Courses part 2

CHAMPIONSHIP AND MOUNTAIN GOLF COURSES Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.	Never		1-11 times		12 to 24 times		25+ times		Total	
Play golf	55%	N=420	32%	N=242	7%	N=54	7%	N=52	100%	N=768
Community Appreciation Events at the golf courses	87%	N=669	13%	N=97	0%	N=2	0%	N=1	100%	N=768
Golf Custom Clinic Series	94%	N=723	5%	N=42	0%	N=3	0%	N=1	100%	N=768
Golf Adult Leagues and Camps	94%	N=724	5%	N=36	1%	N=6	0%	N=2	100%	N=768
Golf Junior Leagues and Camps	97%	N=745	3%	N=21	0%	N=2	0%	N=0	100%	N=768
The Grille	69%	N=530	26%	N=198	3%	N=25	2%	N=15	100%	N=768
Golf Specials and Programs	83%	N=641	16%	N=123	0%	N=3	0%	N=1	100%	N=768

Table 20: Question #5 Diamond Peak Ski Resort part 2

DIAMOND PEAK SKI RESORT Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.	Never		1-11 times		12 to 24 times		25+ times		Total	
Ski at Diamond Peak	35%	N=266	42%	N=322	14%	N=110	9%	N=70	100%	N=768
Group Ski Lessons	83%	N=641	15%	N=114	1%	N=9	1%	N=5	100%	N=768
Ski Special Events	86%	N=664	12%	N=93	1%	N=8	0%	N=3	100%	N=768
Ski and Snowboard programs	88%	N=675	10%	N=79	1%	N=9	1%	N=5	100%	N=768
Community Appreciation Events (Ski)	78%	N=596	20%	N=157	1%	N=10	1%	N=5	100%	N=768
Food Court and Loft Bar	51%	N=394	40%	N=308	7%	N=52	2%	N=15	100%	N=768
Last Tracks Wine and Beer Tastings	82%	N=628	17%	N=127	1%	N=11	0%	N=3	100%	N=768

Table 21: Question #6 with don't know responses

Please rate how important it is for IVGID to provide the following programs.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Children (ages 12 and under) recreation and sports programs	25%	N=183	31%	N=230	16%	N=120	8%	N=57	20%	N=152	100%	N=743
Youth (ages 13 to 19) recreation and sports programs	25%	N=184	29%	N=216	17%	N=122	8%	N=60	21%	N=151	100%	N=734
Adult recreation and sports programs	23%	N=170	34%	N=247	23%	N=168	5%	N=40	15%	N=110	100%	N=735
Older adult (ages 55 and over) recreation and sports programs	28%	N=213	31%	N=231	21%	N=160	6%	N=44	14%	N=107	100%	N=755
Programs for people with special needs (people with physical or developmental disabilities)	18%	N=137	29%	N=215	25%	N=183	7%	N=52	21%	N=157	100%	N=745
Seniors Excursion Programs (e.g., Virginia City, etc.)	12%	N=87	21%	N=158	28%	N=212	16%	N=116	23%	N=173	100%	N=746
Arts, Cultural and natural history interpretive programs	11%	N=82	27%	N=204	29%	N=215	12%	N=92	21%	N=153	100%	N=745
Environmental education and exploration	14%	N=103	30%	N=221	25%	N=185	12%	N=91	19%	N=141	100%	N=741
Recreation Center programs (e.g., Fitness Challenge, etc.)	15%	N=112	27%	N=204	28%	N=210	10%	N=73	19%	N=144	100%	N=743



Table 22: Question #6 without don't know responses

Please rate how important it is for IVGID to provide the following programs.	Essential		Very important		Somewhat important		Not at all important		Total	
Children (ages 12 and under) recreation and sports programs	31%	N=183	39%	N=230	20%	N=120	10%	N=57	100%	N=591
Youth (ages 13 to 19) recreation and sports programs	32%	N=184	37%	N=216	21%	N=122	10%	N=60	100%	N=582
Adult recreation and sports programs	27%	N=170	40%	N=247	27%	N=168	6%	N=40	100%	N=625
Older adult (ages 55 and over) recreation and sports programs	33%	N=213	36%	N=231	25%	N=160	7%	N=44	100%	N=648
Programs for people with special needs (people with physical or developmental disabilities)	23%	N=137	37%	N=215	31%	N=183	9%	N=52	100%	N=588
Seniors Excursion Programs (e.g., Virginia City, etc.)	15%	N=87	27%	N=158	37%	N=212	20%	N=116	100%	N=573
Arts, Cultural and natural history interpretive programs	14%	N=82	34%	N=204	36%	N=215	15%	N=92	100%	N=592
Environmental education and exploration	17%	N=103	37%	N=221	31%	N=185	15%	N=91	100%	N=600
Recreation Center programs (e.g., Fitness Challenge, etc.)	19%	N=112	34%	N=204	35%	N=210	12%	N=73	100%	N=599

Table 23: Question #7

Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes.	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Total	
To provide opportunities for residents to maintain and improve their health	64%	N=482	30%	N=222	3%	N=21	3%	N=25	100%	N=749
To make it attractive for family members with children to visit	52%	N=388	36%	N=271	7%	N=54	4%	N=32	100%	N=745
To attract visitors and promoting tourism	25%	N=186	34%	N=251	25%	N=183	17%	N=123	100%	N=744
To enhance the property values in the community	58%	N=433	31%	N=233	8%	N=57	4%	N=27	100%	N=751
To provide sports and recreational opportunities	58%	N=427	37%	N=269	3%	N=26	2%	N=16	100%	N=737
To provide opportunities for residents to make social connections	41%	N=306	44%	N=327	11%	N=82	4%	N=34	100%	N=748
To provide positive activities for children and teens (ages 19 and younger)	52%	N=382	38%	N=281	6%	N=44	5%	N=34	100%	N=741
To provide recreational, social and health strengthening opportunities for older adults (ages 55 and older)	56%	N=419	35%	N=264	5%	N=35	4%	N=29	100%	N=748
To promote a more beautiful community and a greater "sense of place" for residents	64%	N=481	28%	N=207	4%	N=32	4%	N=29	100%	N=750

Table 24: Question #8 with don't know responses

To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
Dedicated dog park	31%	N=233	37%	N=280	9%	N=71	17%	N=128	7%	N=51	100%	N=762
Warm water pool	23%	N=168	33%	N=245	16%	N=119	16%	N=121	12%	N=91	100%	N=744
Additional multi-purpose fields (soccer, football and lacrosse fields)	10%	N=73	35%	N=261	22%	N=165	20%	N=149	14%	N=108	100%	N=756
Skate park expansion	4%	N=28	21%	N=162	29%	N=216	30%	N=230	16%	N=121	100%	N=756
Cross-country ski facility	25%	N=191	42%	N=318	13%	N=97	11%	N=83	9%	N=66	100%	N=756
Additional gymnasium	8%	N=61	22%	N=162	27%	N=200	25%	N=189	18%	N=138	100%	N=749
Outdoor basketball courts	10%	N=74	35%	N=263	21%	N=158	17%	N=125	17%	N=124	100%	N=744
Indoor tennis courts	9%	N=68	25%	N=188	24%	N=181	25%	N=189	17%	N=124	100%	N=750
Additional kayak/paddleboard storage racks	27%	N=200	33%	N=250	14%	N=104	10%	N=77	16%	N=120	100%	N=751
Ice skating rink	17%	N=127	26%	N=199	18%	N=135	30%	N=224	9%	N=70	100%	N=756
More trails within the District	32%	N=241	42%	N=319	9%	N=66	9%	N=69	8%	N=64	100%	N=759
Field house (indoor multi-use facility)	8%	N=59	28%	N=206	19%	N=141	25%	N=190	20%	N=149	100%	N=745
Bocce ball courts	17%	N=132	35%	N=264	16%	N=122	15%	N=112	17%	N=126	100%	N=756
Pickleball courts	11%	N=86	30%	N=223	20%	N=152	18%	N=135	21%	N=157	100%	N=752
Snowplay/sledding	20%	N=150	42%	N=315	15%	N=113	14%	N=109	9%	N=70	100%	N=757
Additional volleyball courts	7%	N=53	28%	N=208	26%	N=187	18%	N=131	21%	N=153	100%	N=733

Table 25: Question #8 without don't know responses

To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Dedicated dog park	33%	N=233	39%	N=280	10%	N=71	18%	N=128	100%	N=712
Warm water pool	26%	N=168	38%	N=245	18%	N=119	19%	N=121	100%	N=653
Additional multi-purpose fields (soccer, football and lacrosse fields)	11%	N=73	40%	N=261	25%	N=165	23%	N=149	100%	N=648
Skate park expansion	4%	N=28	26%	N=162	34%	N=216	36%	N=230	100%	N=636
Cross-country ski facility	28%	N=191	46%	N=318	14%	N=97	12%	N=83	100%	N=690
Additional gymnasium	10%	N=61	26%	N=162	33%	N=200	31%	N=189	100%	N=610
Outdoor basketball courts	12%	N=74	43%	N=263	25%	N=158	20%	N=125	100%	N=619
Indoor tennis courts	11%	N=68	30%	N=188	29%	N=181	30%	N=189	100%	N=626
Additional kayak/paddleboard storage racks	32%	N=200	40%	N=250	17%	N=104	12%	N=77	100%	N=632
Ice skating rink	19%	N=127	29%	N=199	20%	N=135	33%	N=224	100%	N=685
More trails within the District	35%	N=241	46%	N=319	9%	N=66	10%	N=69	100%	N=695
Field house (indoor multi-use facility)	10%	N=59	35%	N=206	24%	N=141	32%	N=190	100%	N=597
Bocce ball courts	21%	N=132	42%	N=264	19%	N=122	18%	N=112	100%	N=629
Pickleball courts	14%	N=86	37%	N=223	25%	N=152	23%	N=135	100%	N=595
Snowplay/sledding	22%	N=150	46%	N=315	16%	N=113	16%	N=109	100%	N=687
Additional volleyball courts	9%	N=53	36%	N=208	32%	N=187	23%	N=131	100%	N=579

Table 26: Question #9 with don't know responses

To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.)	14%	N=102	38%	N=286	15%	N=113	16%	N=116	17%	N=128	100%	N=745
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.)	14%	N=102	39%	N=288	15%	N=110	15%	N=114	17%	N=124	100%	N=739
Teen programs	16%	N=118	42%	N=308	13%	N=95	14%	N=104	16%	N=115	100%	N=740
Adult programs (ages 18 to 54)	15%	N=111	39%	N=292	19%	N=139	14%	N=108	13%	N=98	100%	N=748
Senior programs (ages 55+)	25%	N=187	36%	N=267	15%	N=115	13%	N=98	11%	N=81	100%	N=748
Intergenerational programs	10%	N=77	33%	N=244	20%	N=147	17%	N=124	20%	N=152	100%	N=745
Special needs programs	14%	N=103	38%	N=281	17%	N=125	14%	N=106	17%	N=129	100%	N=744
Special events	12%	N=85	34%	N=248	19%	N=137	15%	N=112	20%	N=147	100%	N=728

Table 27: Question #9 without don't know responses

To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.)	17%	N=102	46%	N=286	18%	N=113	19%	N=116	100%	N=617
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.)	17%	N=102	47%	N=288	18%	N=110	19%	N=114	100%	N=615
Teen programs	19%	N=118	49%	N=308	15%	N=95	17%	N=104	100%	N=625
Adult programs (ages 18 to 54)	17%	N=111	45%	N=292	21%	N=139	17%	N=108	100%	N=650
Senior programs (ages 55+)	28%	N=187	40%	N=267	17%	N=115	15%	N=98	100%	N=667
Intergenerational programs	13%	N=77	41%	N=244	25%	N=147	21%	N=124	100%	N=593
Special needs programs	17%	N=103	46%	N=281	20%	N=125	17%	N=106	100%	N=615
Special events	15%	N=85	43%	N=248	24%	N=137	19%	N=112	100%	N=582

**Table 28: Question #10**

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years? Statement to the left: Focus on taking better care of what we have and improve the condition and appeal of the recreation facilities and parks. This means new facilities or parks would not be built, expanded or acquired. Statement to the right: Invest in building or expanding recreation facilities in response to the increasing demand; be visionary for the future. (This means the existing facilities would continue to be maintained but not receive significant new improvements.)		
	Percent	Number
Strongly lean towards focus on taking better care of what we have	33.5%	N=254
Somewhat lean towards focus on taking better care of what we have	19.1%	N=145
Weakly lean towards focus on taking better care of what we have	15.2%	N=116
Weakly lean towards invest in building or expanding recreation facilities in response to the increasing demand	13.7%	N=104
Somewhat lean towards invest in building or expanding recreation facilities in response to the increasing demand	10.5%	N=79
Strongly lean towards invest in building or expanding recreation facilities in response to the increasing demand	8.1%	N=61
Total	100.0%	N=759

**Table 29: Question #11**

How do you feel about the value of the Recreation Fee (\$730) and Beach Fee (\$100) that you currently pay, which helps fund all of IVGID's amenities?	Percent	Number
Very good value	25%	N=192
Fairly good value	33%	N=259
Average value	24%	N=185
Somewhat poor value	10%	N=80
Very poor value	7%	N=58
I do not pay this fee	0%	N=2
Total	100%	N=776

Table 30: Question #12 with don't know responses

If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities?												
	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
An increase of \$50 per year	28%	N=210	28%	N=206	10%	N=75	31%	N=226	3%	N=21	100%	N=738
An increase of \$100 per year	16%	N=119	25%	N=181	12%	N=85	45%	N=329	3%	N=25	100%	N=739
An increase of \$200 per year	5%	N=34	8%	N=57	19%	N=139	65%	N=467	4%	N=26	100%	N=722
An increase of \$500 per year	1%	N=7	2%	N=15	8%	N=56	85%	N=610	4%	N=30	100%	N=718

Table 31: Question #12 without don't know responses

If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities?										
	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
An increase of \$50 per year	29%	N=210	29%	N=206	11%	N=75	32%	N=226	100%	N=717
An increase of \$100 per year	17%	N=119	25%	N=181	12%	N=85	46%	N=329	100%	N=714
An increase of \$200 per year	5%	N=34	8%	N=57	20%	N=139	67%	N=467	100%	N=696
An increase of \$500 per year	1%	N=7	2%	N=15	8%	N=56	89%	N=610	100%	N=688



Table 32: Question #13 with don't know responses

Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?	Percent	Number
Strongly support	6%	N=44
Somewhat support	7%	N=50
Somewhat oppose	10%	N=75
Strongly oppose	74%	N=555
Don't know	4%	N=30
Total	100%	N=753

Table 33: Question #13 without don't know responses

Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?	Percent	Number
Strongly support	6%	N=44
Somewhat support	7%	N=50
Somewhat oppose	10%	N=75
Strongly oppose	77%	N=555
Total	100%	N=724

Table 34: Question #15

Do you live in Crystal Bay or Incline Village?	Percent	Number
Yes, in Crystal Bay	2%	N=17
Yes, in Incline Village	83%	N=649
No, I do not live in either location	15%	N=113
Total	100%	N=779

Table 35: Question #16

Which times of year are you in Crystal Bay/Incline Village? (Check all that apply. If you live here year-round, check all four seasons.)	Percent	Number
Spring	71%	N=551
Summer	89%	N=692
Weekends, holidays, select vacation days	25%	N=195
I own property there, but never live or visit there	2%	N=12
Fall	76%	N=587
Winter	73%	N=565
Total	100%	N=775

Table 36: Question #16

Which times of year are you in Crystal Bay/Incline Village?	Percent	Number
Year-round	46%	N=384
Three or fewer seasons	30%	N=249
Weekends, holidays or select vacation days	23%	N=193
Own property, don't live there	1%	N=12
Total	100%	N=838

Table 37: Question #17

Do you have family or friends that come to stay at your property in Crystal Bay/Incline Village?	Percent	Number
No	21%	N=164
Yes, for less than a month	72%	N=566
Yes, for a month or more	7%	N=52
Total	100%	N=781

Table 38: Question #18

Do any of the following live in your household?	yes		no		Total	
Children (ages 12 and under)	10%	N=58	90%	N=523	100%	N=581
Teenagers (ages 13 to 19)	13%	N=79	87%	N=513	100%	N=592
Adults (ages 20 to 54, including yourself)	41%	N=267	59%	N=391	100%	N=658
Adults (ages 55 or older, including yourself)	82%	N=584	18%	N=124	100%	N=708

Table 39: Question #19

What is your gender?	Percent	Number
Female	47%	N=356
Male	53%	N=406
Total	100%	N=762

Table 40: Question #20

Which of the following describes your age?	Percent	Number
18 - 24	0%	N=2
25 - 34	1%	N=8
35 - 44	5%	N=35
45 - 54	12%	N=95
55 - 64	32%	N=246
65 years or older	50%	N=382
Total	100%	N=770

Table 41: Question #21

What is your race/ethnicity? (Please check all that apply.)	Percent	Number
American Indian or Alaskan native	1%	N=9
Asian or Pacific Islander	2%	N=12
Black or African American	1%	N=5
Hispanic/Latino/Spanish	1%	N=7
White/Caucasian	94%	N=673
Other	4%	N=28

Table 42: Question #22

What was your total household income (before taxes) in 2016?	Percent	Number
Under \$25,000	2%	N=10
\$25,000 to \$49,999	3%	N=22
\$50,000 to \$74,999	6%	N=39
\$75,000 to \$99,999	7%	N=45
\$100,000 to \$124,999	11%	N=70
\$125,000 to \$149,999	11%	N=69
\$150,000 to \$174,999	9%	N=56
\$175,000 to \$199,999	6%	N=37
\$200,000 or more	45%	N=280
Total	100%	N=628

## Appendix B: Verbatim Responses to Open-ended Questions

Following are verbatim responses to the open-ended question on the survey, sorted alphabetically. The verbatim responses were not edited for grammar or punctuation.

***Question #3: Please tell us why you would or would not recommend IVGID's Community Services offerings.***

- If they live in Incline Village, yes. However, if they live in California and use our facilities like beaches and rec center..they are taking away our space and privacy.
- A useful community facility
- Activity for almost all outdoor & indoor interests, well maintained & surprised, for all ages.
- Affordability.
- Aging facilities
- Agreat variety of activities clean, friendly employees the only negative is the fitness room- small, cramped, not enough equipment- long waits.
- All facilities are beautifully maintained and the best in the Tahoe basin
- Although I live here year around. I rarely use any of the community serive offerings.
- Always a pleasant experience
- Aqua fitness classes are horrible. More talking then fitness when I ask them to improve them I am told they receive class for improve them but the teachers won't do it.
- are you kidding.!!..we have a menu that is just fantastic and not likely to be matched by other communities our size
- Available and reliable and affordable
- B/c you do a nice job and offer plenty.
- beach access, discounts at Diamond Peak and golf
- beach is almost always too crowded in summer.
- Beaches are supposed to be for RESIDENTS only!!!!!! We pay the taxes to support them, not "Guests"!!!!
- beaches/parks/golf is great; gym could be much nicer
- Beautiful environment, with good facilities, and helpful staff
- Because club is clean; beaches are clean & all inclusive for every member of family & people at IVGID always knowledgeable and friendly.
- Because I don't see IVGID being more proactive about getting the St. Center open & utilized.
- because they are a good value and enhance the quality of life locally
- Because they are fabulous and reasonably priced.
- become too expensive
- Between the rec fees and property taxes, Incline is an expensive place to live.
- By the terms "Community Services" I assume you mean the recreational facilities and programs which I use frequently and think are GREAT, especially the Aqua offerings.
- Classrooms size inadequate for participants downstairs flooring, all spaces have major odors, germy feel.
- Clean and well kept up
- clean, friendly & help personal, lots of activities

- Clean, well maintained, good variety
- Community services are why we bought a second home in Incline Village; to use.
- Comprehensive offers.
- Convenience & good quality
- Convenience and quality. Prefer longer working hours though
- Convenience and supportive of the community
- Convenient, local.
- Cost for family members (greater than 5 at same visit); crowds (of non-residents & guests) at beaches
- Cost much more than they are worth. eg. Rec center is more than High Altitude fitness by FAR and costs only slightly less
- Cost of the beach.
- Cost to use beach is very expensive
- Crystal Bay "No Beach" a ridiculous exclusion; makes me feel second class and i'm not eligible for events like Bocce
- Crystal Bay residents are thought of as second class so I have little interest
- Delays in service when getting beach passes and season ski pass, public utility service not reliable or responsive
- Diamond Peak should not be letting employees park there on weekends. They should shuttle in. I'm a season ticket holder, why should an employee get a better parking space than me? Why do Diamond Peak employees get to bring their kids to work? Does every IVGID employee get this perk?
- Dishonest portrayal of costs and budgets. Unfair competition with private business. Excessive spending.
- diversity of offerings
- Do not use. Believe cost excessive for home owners.
- don't know a lot about it
- Don't know enough about them
- don't know much about them
- Don't know what "community services offerings" refers to.
- DP & the beaches are absolutely incredible assets that make Incline a truly special and unique place.
- During peak seasons, too crowded.
- Employees are friendly and the facility is clean
- Enjoy beach & ski area.
- Everything is top of the line-
- excellent
- Excellent facilities but cost can be high.
- expensive
- facilities are great
- Facilities excellent (R), our experience with rec programs is limited and the child swim classes we took our children to were fair (NR).

- Facility itself is not state of the art. Locker rooms are poor. Sauna inadequate. No steam room. Larger group rooms would be good.
- Fairly pricey if you are not a resident
- family atmosphere, fun activities, no competition in the area.
- Fees are outrageous for part timers
- First class facilities, excellent and courteous staff
- For people that can use the facilities, they are excellent, however, if you don't use them, due to handicap or age, it's value is questionable .
- Fun opportunities for many ages
- Generally good
- Generally good facilities and pricing
- Generally things are good but beaches too crowded and facilities not adequate. Kayak storage/food service at Incline Beach
- Generally, services are good and worthwhile in my opinion.
- Given how much you charge they are inadequate. You give away too many free memberships. Employeee,their families and SNC students. Beach chairs needto be replaced. Dog park for small dogs. Free entry for kayaks at boat ramp. Summer water beach for dogs.
- Golf is too expensive for locals
- Golf is too expensive- so is skiing especially when non- residents get a better deal on a ticket. Skiing negatively impacts our community. 4th of July festivities are big & also negatively affect all of us.
- Good all around services.
- Good and reliable
- Good facilities, excellent customer service.
- Good facilities. I'm not able to take advantage of many activities.
- good overall recreational offer for a community of this size
- Good program & safe.
- good selection of activities
- Good selection, reasonable prices
- Good value
- Good variety of offerings --- something for every member of the family.
- Great amenities and great value.
- Great community and great services
- Great facilities and programs
- Great offering of programs and facilities, professionally operated.
- Great options and variety for preparation.
- Great options at very reasonable price
- Great outdoor facilities
- Great place to live
- Great services and opportunities. Nice people.
- Great services!

- great spaces and facilities that are clean and well kept with friendly service
- great value
- Great Value
- Great value for our tax dollars- Tennis facility, golf courses, rec center, beaches, walking trails- all wonderful.
- Guest services
- Hard to find information about the programs
- Have not been up in a while, but has always been impeccable 2015 & 2016, life events prevented my coming to incline. So I do not feel I can answer the question below & next page.
- Have not used any of them and don't know what they are?
- Haven't used them this year (first year here). At this point I feel it's a donation for others in the community.
- High quality facilities at reasonable cost, good availability
- How would I recommend the offerings to someone who doesn't own a house here? This is not an applicable question.
- I appreciate having so many different types of activities available.
- I do not participate in some of the recreation opportunities but I still have to pay for them + more for Rec fees
- I don't feel any benefit
- I don't use them that often to know.
- I don't use rec services much they aren't really interesting to me. Only golf and ski.
- I have a rec center membership. Management used social media to inform members of hot water shutdown to inform paying members. Considering we live in a retirement community I feel that choice was exceptionally narrow minded.
- I have enjoyed using them and I think there will too.
- I like that things are private, to owners, keeping facilities less busy.
- I love everything except the abundance of people in rec center who are not residents. I believe the college should provide its own rec center. I have found it much more crowded lately
- I love IVGID but I think that the REC (monthly & annual) fees are too high!
- I really dislike the fact that you always have FOX news on in your workout space. I had to stop going and drop my membership because of it.
- I think Crystal Bay residence should receive all the benefits of Incline. (Beach access) It's absurd.
- I think it is a 7 based on the services I am familiar with
- I think it's extremely expensive and a little to well maintained.
- I think that you should limit guest passes to the beaches and passes to people who rent up there.
- I think the facilities are well kept by staff for the most part and staff are ge
- I think the services lean too far into caring for tourists as opposed to caring for homeowners.
- I thought Incline Village is a "residents and guests only" community. We don't want to be invaded with nonresidents.
- I would and have recommend the offerings, but the addition cost need to be look at.
- I would recommend because they are clean and the staff is usually pleasant and knowledgeable.



- I would recommend but I also believe there's plenty of room for improvement
- I would recommend if they are up to date and something that interests them.
- I.V is not for everyone.
- I believe all current facilities are more than adequate and therefore there is no need for further development or unnecessary capital [?]- just maintain what we currently have!
- I enjoy the beaches tremendously.
- If you play golf its great.
- I'm extremely interested in the IVGID beach access & discounts as a summer resident, so I recommend their services.
- I'm just real tired of paying the rec fee for services I have chosen not to use.
- i'm not sure i understand the question. are IV's parks and so forth excellent? yes.
- In comparison to other Tahoe communities, IVGID's offerings are about average with the acception of the beaches.
- In general they are very good.
- In town, not busy, great pool, small group sizes
- Incline Village has, simply put, everything.
- Insufficient beach parking for residents
- I only recommend the golf courses. I prefer North star to D.P; HAF to the rec center. I am indifferent to tennis and the baseball field. I avoid village green (too many dogs).
- It can still cost local residents more to use these services than tourists!
- It has been several years since I put my daughter swim lessons at Burnt Cedar but we enjoyed them.
- It is a good value.
- It is not an issue of recommending IVGID. It is about living in Incline Village.
- It is only one rec. center in town.
- It is too expensive for a group of 4 or more.
- I think in a disgrace that you allow any visitor access to our beaches (usually CA visitors) but do not allow Crystal Bay homeowners access.
- I think that the system is organized and the quality of the services provided is exceptional.
- It's a community in the real sense of the word
- It's corrupt. We pay the same as incline but can't use their beaches
- it's what's available
- I've never made contact with IVGID. Just haven't had time.
- IVGID does far too much stuff it shouldn't be doing and spends far too much stuff on things that are not its responsibility.
- IVGID has great facilities, we pay them our property taxes, so they should be used & they are a great way to get involved in the IV community.
- IVGID is available to residents, so they are already aware of them. We do make available to family when visiting.
- IVGID is too big, too bloated. I do not support or agree with their wasteful way of operating.
- IVGID offers a comprehensive program of services and recreational facilities.

- IVGID provides a wide variety of activities of which some should be of interest to members of the community.
- IVGID TAKES AN ACTIVE ROLE IN MAINTAINING AND PROVIDING QUALITY SERVICES FOR PARCEL OWNER'S
- IVGID's relentless desire to expand itself is out of hand.
- IVGID offers unique services and many people do not know all that is offered.
- I was happily surprised to find all community services offered when we decided to buy in Incline Village.
- I wish there were more mid-week rec program offerings, esp. in the summer. So many of us work weekends and can't participate.
- I would recommend IVGID's because they are high quality and reservedly period.
- I would recommend IVGID for its quality of life.
- Kayak rack is hard to get
- Keep doggie access to lake open longer, it is a wonderful perk.
- known product and quality
- limited parking at beaches
- Lots of activities throughout the year
- lots of good stuff to do; it's a big part of why the community is attractive
- Lots of great programs, facilities, discounts with belonging
- lots of programs for different age groups and interests.
- Lots of unique services offered that aren't typically found in many communities
- Many of our "Community Services" have been developed into crowded/overcrowded costly tourist attractions. Our ski area is chaotic when crowds exceed the "comfortable carrying capacity". The golf courses never could live within their means and require large subsidies by non-golfers. The facilities should never have been built as tourist amenities when they are financed by local property owners.
- Many opportunities to enhance your recreation.
- Many programs for every age group.
- MOST PROGRAMS ARE EXPENSIVE AND NOT VERY INTERESTING
- Mostly for older people. Also, rec center classes are stale. Need to incorporate new instructors.
- Na
- Need a skating rink.
- Need to have a bubble on tennis courts so we can play all year !!
- Neutral on them.
- Nice
- nice beaches and skiing for residents. It would be nice if programs at the rec center were included in rec center membership
- Nice facility. Great community events, such as snow shoeing the 4th July, and senior transportation. Group sports.
- Nice people, easy to get to, clean.
- Nice value of programs. Helps fill vacation time for kids. More would be appreciated.

- Nice variety of services and facilities which are generally well kept and convenient to use. Would like to see additional offerings at Diamond Peak - both summer and winter.
- no beach access for crystal bay residents
- no comment
- No comment
- No opinion
- not certain about them
- Not familiar with them- do not use them.
- not that great
- Offerings are great however we are only there about a month a year & have no small children.
- often too crowded at rec center, beach
- Once game in town, no bad experiences. But I'd like a hot tub for app & ski.
- Only cater to kids and seniors
- Only if they are residents or guests. I would not recommend to non-residents.
- Only use beach
- Only with waste management delivering garbage pails that are not bear proof.
- Our beaches, Aspen grove trail, disc golf all provide beauty in nature & kept nice more space rec center needs a yoga/ Pilates/ room & a cardio class room.
- Our parks & facilities are fantastic.
- Over crowding at beaches. Do not want all of Reno & the world to have access to our beaches.
- Over services are quite good.
- Overall I feel that the community offerings that are not at the beach are a good value
- Overall IVGID does a good job.
- Overall IVGID offers great services.
- Overall not well run, inefficient and too costly for what is provided
- Overall services are good to excellent.
- Overall, the offerings of IVGID community services are varied and very good.
- Overall, the services are good, pricing should be a little more affordable for full time residents especially for teens and golf.
- Overcrowded @ Burnt cedar beach.
- overrun with tourists....residents are not given preference in spite of high mandatory fee
- parking by npn resiidenrns at beaches is a huge disappointment
- Parking is always an issue. It makes it stressful. Plus homeowners are treated the same as visitors which just isn't fair.
- People are friendly for the times I have interacted with them.
- Pleasant, informed staff available & great facilities conveniently located.
- Prices
- Prices for some things are high.
- Pricey
- Private Beach access, Diamond Peak access
- Private beaches, rec center, clubhouse, etc.

- Process to get extra beach passes for visiting family is very inefficient and not user friendly
- Programs and facilities are good.
- programs are generally very good
- Programs seem to target kids or seniors. This misses a large part of the community.
- Properties well maintained facilities, programs, etc. vary what they offer.
- Property owner only! We pay for it!
- Programs for children
- quality and affordability
- quality of fitness classes at rec center not as good as it used to be
- Quality, clean and attitude of staff.
- Quality, good value venues. Great staff. Rules are fair
- Really isn't that different than other areas, Truckee for instance I think has excellent facilities and community involvement which outside of the golf community is lacking.
- Rec center equipment very outdated.
- Rec center is excellent.
- Rec facilities, beaches
- Rec fees from all owners are used to subsidize recreation for other owners and non-owners.
- Rec. facilities good/ transportation great difficulty in being heard by employees.
- Reliably well organized and almost always a good value.
- responsive to group needs i.e. offering painted pickle ball courts for new sport to Incline
- Rich variety of outstanding venues.
- Sadly, I bought in believing it was for the use and enjoyment of the owners.... that is no longer the case.
- Scheduling is not always convenient for the programs. Some fees are too high.
- Senior Services and the IVCB Veterans Club are excellent. Jennifer is outstanding.
- Serves the community at large
- Services are available for all ages, and the facilities are excellent, in addition to off premises activities.
- Services are good, but don't want overcrowding
- Services are good, but not always easy to find out about.
- Silly Question...you either have access to them or you don't. What is to recommend?
- So Many Opportunities
- Some are good- some not so good. Eg. rec center locker rooms are old & tired.
- Some good, some not.
- Some service offerings seem well staffed, managed, and run. Other services not so much. There seems to be a pretty varied level of professionalism depending on venue and activity. Also, I absolutely do not care about the golf courses one iota and have no idea why IVGID continues to subsidize that venue at the expense of other venues. Golf is a dying activity played by old retired curmudgeons. The next generation of residents (like me) don't care about golf. Let it die already. Stop stealing money from the ski resort (which I use) to pay for something no one in my demographic cares about.
- Something for everyone.

- Sometimes dining & prices are issues but the stuff for kids is great
- sometimes organized classes are crowded and unwelcoming
- Streets are not clean. too pricey. beaches not cleaned.
- Superannuated, I am not very social.
- The beaches, tennis program, gym programs, staff--all of these are top notch. You can't find them anywhere in Tahoe.
- The beauty of the area makes IVGID services work.
- The classes at the rec center are hit or miss. Some instructors are good and others I avoid.
- The facilities are great the folks working here are knowledgeable and familiar with the programs and facilities.
- The IVGID community service offerings is a huge positive for our community....its why we are different
- THE OVERALL FACILITIES AND PROGRAMS ARE ENJOYABLE AND HEALTHFUL
- The people at the rec desk are very helpful and can point you to all the great things available in our community
- The price to go to the beach is outrageous
- The quality is very good and the variety of options is remarkable.
- The rec center is in need of improvements and the classes are too crowded.
- The senior programs are excellent.
- The services fit into my schedule
- The services are one of the strongest reasons for living in Incline Village.
- The services I am charged for, I don't use, what I would use, the beach, I must pay extra for. I subsidize services I don't use and being ripped off.
- The staff is always extremely friendly and helpful
- The staff is friendly and well informed. The parks are beautiful.
- The swim lessons, summer camps, beaches, and other facilities our family have used have been wonderful and reasonably priced in our opinion.
- The value of services provided relative to the cost of the recreation and discounted fees far exceeds what I have experienced in other communities.
- The variety seems to reach all age groups and interests
- The venues are integrated into our mountain living.
- The Waste Management people are arrogant and snotty. They don't pick up ANYTHING, including a box, if its not in a container. they are snotty at the dump site. We have had a TAX increase due to being billed separately for their services. Did our taxes go down due to this separate billing? No.
- There are a wide variety of services
- There is a good variety of offerings for all age groups.
- There is a good variety of programs- something for everyone I do not have time to do it all but I'm aware and pick the programs or services I want to participate in.
- there is a great variety and they are good
- There is a huge variety of variant activities. Our choices are grown and we used to use everything.

- There is a, broad diverse assortment of activities that are available.
- There is lots to do in incline if you choose.
- There is no other choice for those of us who live here.
- There should be more summer concerts I own but beach prices for guests are too high.
- There's a good variety & good quality.
- They are clean and maintained
- They are convenient'y located
- They are great!
- They offer a lot of different things and they are very helpful and knowable when asked.
- They're broadly diversified/varied, inclusive, and welcoming....
- They're fun, a good value, and safe!
- Things to do in a great spot.
- Too difficult to get golf times if you are a local..
- Too expensive
- too expensive
- too expensive for visitors
- Too many renters abusing and over crowding our facilities. Men's club monopolies of prime tee times for weekly outing and weekend tournaments in addition to excessively high green fees for property owners needs to be addressed. Board and IVGID managment are not focused on PROPERTY OWNER occupied wishes. They are pandering to the rental market. General Improvement Districts by law are NON PROFIT business models. Board and IVGID management still don't understand this and make business adjustments and models in accordance with the legal mandate.
- Tourism is good for business lent and for tax payers.
- trash and bear issues...i think that is more of waste management issue.....recycle bins!!!
- Usually clean rest rooms, friendly atmosphere
- Variety I gets us out among our surrounding & meeting others.
- Variety of options, excellent facilities including beaches
- Variety of services available is good.
- Variety, quality, values. Great beaches!
- Very comprehensive in both programs and age groups
- Very diversified & well run.
- We also have a home in southern california in a beach community. their offerings to the community is minimal. what IVGID offers just for the beach/lake, the golfing and skiing is outstanding. The rec center is also very nice, but i have only taken one class. i want to try more.
- We are not able to come to I.V more than 3 times a year; but use and love whatever services we enjoy. We're both 85.
- We are not in need of your services yet.
- We are so fortunate to have such a variety of services and activities located in our community.
- We do not want more visitors/ tourists here. Protect the quality for our residents.

- We have a vacation unit at McCloud. If asked by family or friends, we definitely would recommend IVGID's services.
- We have enjoyed all the programs. The staff is great, the facilities are generally very good.
- We have young kids and the times available for open swim often don't work with our schedule. Given that we choose to not go to use the facilities for basketball or swim.
- We love all of the facilities and all of the staff. We have had all wonderful experiences!
- We pay through taxes and then we pay again to use the facilities in our community. Is this not called double dipping?
- We use many of the IVGID service as a family, and with out of town guest. All are very satisfied with the quality of what's available.
- Weight room/physical fitness area ridiculously small and useless
- well maintained, close to our property
- We've always found IVGID's Community Services to be well organized and the people providing them friendly and flexible.
- When factoring the inclusion of the REC fee, too expensive.
- When family is in town it is nice to have the access for beaches, golf, swimming close by (although we do pay for this with our IVGID fees),
- Why not?
- Would make recommendations based on interest.
- Would recommend based somewhat on personal experience but mostly on recommendation of other residents.
- Would recommend.
- Yes, nice facilities. No, too crowded.
- You offer lots of recreational services
- You provide great services!



***Question #6: Please rate how important it is for IVGID to provide the following programs. – Any others?***

- Art classes, Book Club.
- beach access for crystal bay residents
- Better After School Programs. Pick up the kids from the school, take them to Rec Center or anywhere and get them active.
- Bocce ball
- Community input forums
- Dog park.
- Education programs to protect bears is important mandate bear proof trash her receptacles. IVGID purpose is for utilities, & maintenance of facilities.
- Family Programs (essential)
- Great to have- seem important. I don't use them.
- history programs, genealogy might be possibilities
- How about not trying to be all things to all people and do less?
- I really like music on the beach on Friday. I'd like other beach programs during the week. Like group kayak etc.
- I use the Rec enter up to 6 times a week...fitness room and swimming...it has become increasingly crowded and noisy due to the increased number of non-resident users.
- I would like to see a large room dedicated to the game of bridge, and an active bridge program.
- I would like to see faster progress on the incline lakes cross country ski area.
- I would like you to have extra personal and staff when having any event at Preston Park
- Ice Skating.
- Important not to favor senior programs. Like the \$2 breakfast
- Indoor or outdoor track for runners
- It is not your job to entertain locals and visitors.
- IVCB Veterans Club is very important. Wetlands Hunt Program is VERY important.
- IVGID keeps trying to do all these "social" programs for the "needy", but charges \$15 for a sandwich. Doesn't anyone see the irony? Stop trying to save the world!
- IVGID should leave the adult programs to the private sector.
- Jazzercise
- Jazzercise for adults.
- Maybe an organized intellectual group that has interest areas for conversation. Like a book club or salon groups
- More machines.
- More Senior Programs around the ski hill
- More special events and activities specifically for teens. IE- Teen hangout night, Teen only activities, parties, whatever.
- More young child programs (<6 yo)
- NNA Swim team support is essential to my family
- No



- no
- No
- Not until IVGID does a better job of living within its means (not dependent on the rec fee).
- Personally think this all is overkill... increased services equal increased taxes and costs and more wear and tear on facilities in the community.
- Rec fees should not be used to subsidize any program or event. Each program or event should be funded by the people that use them.
- resident adults are paying a lot of the freight for things and should be respected...let us use our punch cards for fees
- Seniors and people with disabilities should have more options and should be free for low income. Too many of our residents are struggling
- Special needs programs for children and teenagers!
- Sure how about sidewalks so people can get around, how about a decent boat ramp for boaters and parking, how about bike paths and walking paths - provide the basics then worry about golf courses and pole dancing. Appeal to the masses before we get so golf focused.
- Tai Chi or meditation owing to the continuing, and overwhelming scientific evidence of the benefits of these practices for all ages.
- Tax dollars to IVGID should not provide programs that are interesting to few and/or offered by other areas of community
- The business of IVGID should be to maintain the community and facilities. Period. If people want other services, they should pay for them. They need to stand on their own and not use IVGID fees.
- The food court at Diamond Peak is seriously in need of review.
- The programs are all good. I have just never used them.
- Too many as is
- Transportation out of basin services.
- Want beach access
- We are seniors & infrequent users.
- We are spending more time in Incline and I am very excited to play tennis as I am an avid tennis player. I just have not been up there enough to get started and am hoping to do so this summer!
- We don't need IVGID spending our money on these personnel and programs. Just utilities and basic rec., please.
- we need more storage space for kayaks at IV beach and start providing storage at Burnt Cedar beach!!
- what do people actually use?
- Would love to have craft faires at the Chateau
- Would love to see youth programs for archery in summer and bowling in winter

***Question #8: To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees? – Any others?***

- add to rec. center Jacuzzi and larger sauna
- A "village" !
- A better, larger fitness center with more exercise equipment.
- A fenced in dog park. Not a soccer field that dogs poop all over!
- Additional ski lifts to additional Diamond peak terrain.
- Again all of this is a great addition if I can walk or ride a bike to it, if I can't then it's not worth considering. Take a clue from kings bracket and Tahoe city - real cities that are providing access, attracting families and generating revenue. Incline looks like a dump driving thru compared to kings beach fix the basics. The post office and that strip mall looks like he'll fix it first. If you want to add value and maintain property prices then fix the problem areas put the money where it'll do the most good. Creating a pick-up basketball game isn't going to attract 30 somethings if the area looks like a dilapidated throwback to the late 50's.
- Another Disc Golf Course
- Another fitness class room- one heated/ other room as is for Cardio classes.
- Avoid government creep. Limit IVGID to maintaining the facilities it was created to maintain and not build any new ones.
- Beach access. You make it so crystal bay residents feel inferior to incline residents
- Biking park
- Can you use current facilities and convert partial space to indoor tennis/volleyball/handball/racquetball/pickleball courts and not kill any budget??
- climbing wall
- Community greenhouse.
- Dedicated building at Diamond Peak for Ski Team children, coaches and parents. Improved paddle board storage with locking bars. Improved security at existing kayak/paddle board storage. Water play area (inflatable slide/trampoline) at Incline beach- anchored down.
- Dedicated room for the game of bridge.
- Diamond Peak Expansion of facilities-
- Do not become an entertainment company.
- Dog beach all year.
- Dog ownership is a personal choice, not a community tax funded operation. Trails are everywhere around us.
- Dog park access to the lake!!
- Don't move the dog park!!!!!! It provides great social interaction and we don't want a dedicated one!!!!
- Downhill Bike.
- Downhill bike.
- EMPHASIZE Warm Water Pool! I quit the Aquacise Program because of the cold water
- Enhancements should benefit residents before visitors.
- European heater in the existing sauna (one on which water could be poured).

- Expand Diamond Peak
- facilities for residents NOT tourists!!! air bnb is overrunning town and facilities!! we pay a lot to live here, we deserve preference
- Golf for members should be cheaper.
- Handicap accessible trails.
- Hot chocolate/minor food vending at the chateau with snow play/sledding
- Hot tub in rec center
- Hot tub, youth facility.
- I assume you are talking about rec fees, not user fees; question should have been worded more clearly.
- I don't know if there is diamond for the extra courts.
- I would like to see and other gymnasium and other fitness facilities, but day use rates are way too high for value
- if are going to outsource the food/beverage service at Snowflake Lodge do it to someone that has organizational skills in handling crowds. The service and wait is embarrassing not only to locals but I hear massive complaints from tourist. They are making easy hard. You can't even go in to get a drink without waiting in the food line????
- improve current workout facilities, exercise rooms, cardio & strength training facilities
- improve ski beach
- Indoor or outdoor track for runners!!!!
- Indoor walking/running track would greatly enhance winter exercise and rehabilitation
- It's not IVGID's job to entertain us. We should create and pay for our own entertainment.
- Kid free lap pools or some way to deter pee in the current pools. I am scared to go in the current pools and I'd love to swim laps especially the outdoor pools in the summer.
- lockers/changing rooms at the beaches
- low maintenance and low budget activities that can be used year round...
- more Bocci courts
- More exercise space in rec center.
- more parking area's around the beach.
- More walking paths, especially along heavily travelled roads where a lot of people & school children walk.
- mountain bike trails, bike paths, running trails
- Mountain biking & zip line @ Diamond peak in summer.
- Need "real" dedicated pickle ball facility/ courts.
- Need to focus on residents needs, not tourists.
- New pool at burnt cedar.
- No
- no
- No
- No bike riding trails
- No facility should be added or expanded that results in increased rec fees or prevents rec fees from being eliminated entirely.

- No new structures!
- Paddle Tennis Courts - Strongly Support, can be built cheaply with minimal space required. Need winter outdoor sports, not summer, can play all year round and at night.
- Pump track near Aspen group/ village green.
- Racquetball court.
- Removal snowflake lodge @ diamond peak.
- saline pool would be great vs the chlorine indoor
- Showers at incline beach.
- Snow tubing park - Mountain course shop near Mt. Rose Hwy is perfect location - tubing + absolute beginner ski
- Steam room
- Stop spending \$ on new facilities that cost money to maintain
- storage for paddleboards and kayaks!! we've been on waiting list for 3 years!!
- Strongly oppose zip line
- **STRONGLY WANT XC SKI AREA ON THE 5 ACRES WE PURCHASED!!!!**
- summer Mtn activities @ Diamond peak.
- support music at the beach.
- The dog park should be permanent and dedicated.
- The fees taken from put Property tax payments is quite enough these days. I am not in favor of anymore money going to the Rec Dept as the already get a big chunk
- The first set of questions were too open ended.
- There are plenty of already underutilized facilities. No need for more gyms, pools, etc when some already exist. Fees already too high for the value received.
- There is enough sport activities already available in the area at the facility and elsewhere. IV is a beautiful place, it is good to get outside and use it without more built facilities!
- This is achievable with out raising fees!!! Like over paying a Manager that for the most part outsources his job!!!
- Upgrade fitness center - larger area for cardio and strength, **BETTER MACHINES** (ours our dated and lower quality than most fitness clubs)
- Upgraded boat ramp
- Very small audience and very high costs. Where does it end? Squash courts? Shooting range? Helicopter rides? Let the private sector do it.
- We do not IVGID attempting to create an expensive utopia. Residents can do it themselves!
- We live in a winter wonderland so an ice rink is paramount, as well as x-c ski.
- Weight and cardio room expansion so I don't need to go somewhere else
- When is all of this too much... don't need higher taxes and more stuff to take care of
- Where would you put a warm water pool? for what purpose? How often are the beach volleyball courts used?
- Would not approve funding for any improvements that would allow access to **NON PROPERTY OWNERS**. No more renters, punch card holders!!!
- You have to do any of this without raising taxes. Otherwise, we oppose. User fees OK, but has to cover cost of building.

***Question #9: To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees? – Any others?***

- "Real" pickle ball courts.
- add programs that build stewardship for the region, working with local non-profits promoting stewardship....like bear League, Sugarpine. engage people in the programs available.. we dont need suburban style programs. we need programs that serve the Lake
- Again, if there is a need & programs can move towards self sufficiency then we would tolerate moderate tax impact. But I expect users to pay part of fees even if they are rest property owners.
- Charge a fee to cover the costs. There should be no impact to the rec fee.
- dont know the current participation rates / offerings of the "Don't Know" responses above
- Don't raise IVGID fees !
- Game of bridge
- I do not want to see the fee's raised. I really feel ivgid does a great job with the amount of programs available
- i feel like lots of money is wasted by ivgid on events for a small handful of people who go to everything...we dont need it
- I would like to see more diversity in the sports. Not just baseball and softball. Mt. Biking, Soccer, lacrosse,
- If expansion raises fees, it's going to be hard for a lot of residents who are already struggling
- I'm not sure any of these should impact the fees - the participants should pay the full incremental cost.
- IVGID is a community not a recreation focused business with a bottom line. Squaw, Heavenly and Northstar are to be competed with. They are businesses with for profit business models. They ARE NOT community owned and not for profit models.
- IVGID's purpose is not to manage the community members social lives.
- less is more
- Let the schools and parents set up and fund sports programs
- Make an attempt to promote what we have now so they are utilized more in the community.
- More dog play dates at the beach & pool.
- More opportunities like the painting, etc.
- no
- No
- No
- No more using one set of people's money to provide services to others.
- No new programs until IVGID provides a zero based budget so we know what each program actually costs.
- No program should be added which results in increased rec fees or prevents rec fees from being eliminated entirely.
- Offer free Tuesday skiing to locals on none Peak days , instead of a solid week of free skiing. Get rid of senior discount passes. If they live here they can afford it and should not get special benefits!

- refer to previous comment
- Snowshoe
- Special needs programs...YES YES YES!
- Stronger partnerships with Sierra Nevada College for academic/environmental/Tahoe topics
- Stop allowing tourists to use ANY facilities based on nightly rentals!!!!!!
- Strongly oppose zip line
- Use surplus fees from unused punch cards instead of increasing any fees. Where does that money go??
- use Village Green for more community events - weekend concerts, movie nights, etc.
- we cannot replace schools, parents, churches and do it all. impossible and thankless task we are not a welfare state either.
- We like the red, white & Tahoe blue but volunteer as it is.
- Your job is not to entertain the population.

***Question #14: What do you think should be IVGID's top priority for Community Services over the next 10 years? (If you need more space, attach your comments or email them to [csmp@ivgid.org](mailto:csmp@ivgid.org))***

- "Fix" overcrowding @ Beach & do not allow huge tents etc. Keep our beaches private.
- ?
- 1) BMP's for Diamond Peak 2) Solar water heating for Rec Center 3) In collaboration with local NGO's choose ONLY programs that SUSTAIN or ENHANCE the sensitive watershed. 4) All recreational activities need to inspire watershed stewardship at some level. 5) All IVGID facilities need to incorporate and model clean green energy
- 1) Evaluate the need for two golf courses vs cost. 2) Maintain & Improve existing facilities. 3) Increase guest & non resident fees.
- 1) Fix up existing facilities- Rec center lower rooms should be upgraded home like a spa facility- add steam room, etc. 2) Add winter facilities for X-country at Chateau,
- 1) We have many seniors, so more services for them. 2) Senior ski season pass should cost more with surplus donated to children of low-income, families so they can learn to ski. 3) No costly development @ D.P. for summer activities, only biking & hiking.
- A drastic shake up is NOT necessary. People easily resent paying for things they don't use/ As many people are NOT full time, bumping REC fees will increase dissatisfaction!! Let people who use the facilities the most, pay the most.
- Accounting Transparency, focus more on residents needs and not tourism for guests.
- Adding 3x kayak storage and reducing the price. Only rich people can afford it now.
- Allowing beach access for a fee to residents of Crystal Bay.
- allowing family members to use the beach with members without having to pay
- An Incline dock for boat launching, repair and maintenance of Ski Beach launch ramp during low water years. Find a way to not charge for each person on a boat that leaves Ski Beach. It is ridiculous to charge per head when a launch fee is paid and the boat is going to another area of the lake. Perhaps using launch only wrist bands, so that if those people with launch only bands appear on the beaches they must leave or pay.
- annually improve bit by bit
- As non-resident, we do not use IVGID's facilities to a great extent. We are satisfied with existing facilities as they meet our vacation needs. The usage of various facilities varies with the age and interest of family members. For instance, we no longer have a golfer, but we have skiers!
- Based on survey focus in educating residents of programs owned 20 years and some listed were a surprise.
- Basic services of trash, water, sewer while maintaining (but expanding) rec facilities.
- Be customer centric to the property owners. Try not to be everything and the field of dreams is just that, use local data...
- Be very careful about spending.
- Beach & Golf.
- Beach access for Dogs (year round) would be an advantage more dog parks/ & dog friendly areas to walk, besides on the road. Love the rec center & all of its program/ nice variety.
- Beach utility and parking.



- Beaches are overrun with non-residents who rent (short term) in vacation properties. Increase beach access fees- (Unless owner is present) so renters pay for cost of improvements or go to public beaches.
- Beautifying the town with public works/landscaping projects. Improving financial accountability/management
- Because I'm there part time I find the status que suits me. I don't mind paying fees when I use tennis courts etc. Since I don't have time to use the rec center, I appreciate that those who do- extra fees they pay for usage help fund what they use that I don't. I think we take better care when we pay out of pocket too.
- Better collaboration (at least coordination) among the diverse array of residents and visitors (e.g., different economic classes, different ethnicities, different stages of life, different levels of residency)
- Better snow removal in winter month. Snow removal was very bad last winter. We should be prepared for heavy snow.
- Better use of Diamond Peak during Summer
- Bike and hiking trails, places to park and better access to the lake with a boat, like a pier.
- Build out rec facilities and add new ones such as zip line, ice skating, roller blading, more kayak storage etc.
- Build summer recreation at Diamond Peak: zip lines and mt biking- use long term proceeds to underwrite additional IVGID needs. Not utilizing DP during summer for increased income is fiscally irresponsible.
- Build the XC Ski facility on the 5 acres IVGID purchased.
- Championship golf course is beautiful, but condition are less than other courses in surrounding areas, i.e, south shore, thunder Reno, Carson valley (stop blaming the weather/ winters).
- Change the fees. Rentals should not be paying same access fees as residents. Having unlimited and being used for airbnb at the resident rate isn't right.
- Charge for what we use and stop strong arming us for things we do not use.
- Children and seniors
- Commit to the community needs and wants then, deliver on these commitments.
- Community focus not commercial tourist focus
- Community outreach: involvement create a community, not a tourist destination.
- Complete modified master plan for ski area- no coasters or high risk amusements. Complete senior services facility, improve existing facilities in town, and maintain them.
- Connecting facilities with walking paths, bike paths and gondola/ ski lifts. It would be great to enjoy all incline has to offer without driving to everything. Public transportation (a gondola) between the beach area and DP would be a huge benefit in both summer and winter and cut down on congestion in both places letting people get between inclines to major attractions..
- Consider that many seniors are not computer active and find alternative ways to attend the older residents of available senior programs. Separate 55's & over 80's in programs that are physically active. I don't have energy for younger pace.
- Consider who you are building/ planning for the residents? or the tourists? Don't crowd us out of our own facilities.
- Continue to maintain & improve existing properties.
- Continue to offer strong programs and good facilities.



- Continue to offer the beach & pool facilities as part of the fees. All other activities should be pay to play. Our house is a family owned vacation home with 7 siblings, the fees to use close by facilities (ski & burnt cedar) are crazy for admission, and we use none of the other year-round activities that we obviously are paying for.
- continuing to maintain facilities and programs while responding to needs for expansions/enhancements that have strong and widespread support
- Control beach access and improve tennis clubhouse.
- Controlling who and who cannot use the beaches, they are basically overcrowded all summer with all the additional passes that are allowed.
- Correct current abuse of rec. punch cards. Restrict use to residents/ families/ legitimate guests. Create systematic controls requiring parcel owners to register authorized guests in advance.
- Cost control
- creating a master plan which includes architectural guidelines, and a "Walkable village and village square" where people can congregate around restaurant, theatre, shopping etc. The Raleys parking lot is not good enough for Incline Village.!!
- Creating ala carte fee structure to reduce burden on residents who don't use facilities/services.
- Crooscountry ski facility
- Cross Country skiing and lower golf rates for residents and higher golf rates for nonresidents
- Develop a world class designation for residents. We should increase user fees and discourage tourists. Parking should be resident only and air BNB should be prohibited ! Impose harsh rental fees to offset costs associated to renters and visitors.
- Develop summer activities at D.P. Limit 4th of July beach access.
- Diamond Peak Master Plan - build out
- Diamond Peak summer use and/or Cross County skiing
- Discontinue picture passes, only use punch passes which need to be bought to replace. The more you use the more you pay.
- Do nothing
- Dog park.
- Dog/ pet friendly restaurants and facilities, expand diamond peak. (Back Side).
- Don't know.
- Don't know.
- DPSR Master Plan
- Easier access to beaches w/o cards invest on computer tech.
- efficient restructuring and proper employee training
- Eliminate use by renters unless they pay out of pocket. This will give us much needed funds.
- Encourage social interactions and community events among residents. Ensure ample activities all 12 months of the year but particularly for winter and summer. More activities for young children. Summer and winter camps. Make beach access more simple during summer for guests of residents. Be responsive when people email questions to IVGID - usually we never get a reply
- Enhance the quality of life for all residents with exceptional water- based programs and superior capital facilities. Eliminate illegal access to our beaches.

- Enhancement and improvement of current facilities. Beautification of our village- work in concert with appropriate agencies to ensure i.v. priorities.
- Enhancement of existing facilities and services with very select additions. Focus on the needs of property owners and residents, not tourism. Maintain the balance of some fixed contribution across all property owners, as you currently do (possibly with a minor increase) while at the same time having user fees in place so that costs are appropriately spread across those benefiting the most from the things that they use the most.
- Excellence with current facilities
- Excellent family and youth recreational programming and well maintained and high quality facilities
- Expand continue to provide all services and good quality facilities
- expand outdoor access - mountain biking, hiking, snow shoeing, ski/snowboard, safe bike paths in town. do not subsidize facilities fees - including rec center, golf courses, etc. make it optional for people who WANT to use them.
- Expand revenue opp'ty's by expanding the grille hours & menu (its under utilized). Top priorities= take care of what we have, keep it affordable, and look for smart ways to improve facilities in economical fashion.
- expand summer operations at Diamond Peak.
- Expand the ski area at Diamond Peak.
- Expanded use of diamond peak indoor tennis.
- Expanding & improving Diamond Peak facilities, and especially summer use (per DP master plan)
- Expanding Diamond Peak to accommodate more skiers and a bigger ski team. Providing summer programs at Diamond Peak to attract summer visitors and make use of the facilities. Art and drama programs for teens. Survival skills training for teens. Ice skating rink, climbing wall
- Expanding Diamond Peak trails, more bicycle trails
- expanding our facilities, Cross Country ski center, better Rec Center, Ice Rink (???)
- expanding use of Diamond Peak through non-winter months. increase facilities at rec center
- Facilities should only be used by homeowners and there guests. Too many people renting that use the facilities.
- Families move here because of opportunities for their kids....kids programs. Many residents resent the kids (ie at Diamond Peak)....not good, very short sighted. Unhappy kids, unhappy parents, lower demand, property values go down. So continue to focus on kids programs at rec center, and Diamond Peak
- Figure out a way to get rid of the special assessment for my property taxes
- Find a way to cut the fee for those who use none of the services and increase individual fees for those who do use the services. Use Fees....not taxes. Currently you're effectively taxing all of us to pay the use fees for the minority that use various services.
- First class maintenance with no expansion. Partner with the high school and college to offer programs which enhance the enjoyment of the community.
- First update and improve the current facilities. Secondly identify greatest areas of need & strategically plan new facilities/ services over the 10 yr. period. Exception- get the senior ctr. open this year.

- Fix beach parking- more spaces or no non- photo card use.
- Focus exclusively on keeping crowds and costs down. Consider leasing the ski resort and golf courses to private parties who will provide discounts for residents. Develop pay per use or optional fee programs so residents who do not use facilities would not have to subsidize them for those who do.
- Focus on homeowners. We are the ones paying for things.
- Focus on maintaining and improving existing facilities while staying within the existing budget. Don't waste money on expensive new facilities (e.g. ice skating, summer activities at Diamond Peak) that are unlikely to ever return a profit to the community.
- Focus on maintenance of existing facilities and services without adding new ones.
- Focus on taking better care of what we have in the rec center better equipment, more classes with quality instructors, well train personnel who knows how to work with costumers well mannered, kind & attentive.
- Focus on the needs of PROPERTY OWNERS. Eliminate ALL FORMS OF ACCESS to facilities to renters, timeshares, public. Require any guest access that property owner MUST accompany their guests. Tired of rental income owners marketing our facilities for their own financial gain. They are giving picture pass cards to anyone who asks. I have first hand knowledge of these abuses. I do not use facilities such as rec center, beaches and golf because they are overcrowded and abused by NON PROPERTY OWNERS. Over the 15 years since moving hear there are increasingly more services that I originally moved here to use I no longer frequent because of IVGID's inability and refusal to adhere to the PROPERTY OWNER exclusivity. I have observed realtors showing facilities to prospective buyers and stating, " this beach/ golf course/ rec center are for the exclusive use of property owners." That is a falsehood.
- Focus on the residents and their guests (provided their is a guest fee. No free services to non residents and the college should provide its own recreational center etc.
- Focus on what we have; focus on services for our residents. Do not add facilities for even more visitors. Focus on use by our residents; significantly limit/ discourage use by visitors. Significantly increase fees to visitors.
- Follow through with master plan implementation. It seems that once we do the plans such as the Diamond Peak plan, it sits on the shelf and nothing gets done afterwards.
- Foccus on maintaining rather than growing IVGID. Keep up our current water, sewer, trash and facilties as they are.
- General comments- We should have a Nordic ski area. We are a ski town. A high elevation area like incline lakes is ideal; the high elevation would enable it to open early and late in the season when other areas remain closed. Separately, one problem with the trails near Aspen grave is that the dog park owners think it's part of the dog park.
- Get a simple ice skating rink with a stand for warm drinks.
- Get rid of the idea that all residents are in favor of opening IVGID facilities, parking and beaches up to non-residents.
- getting beach access for everyone
- Go all the way back to just water & sewer. No rec, no retail shops, no bus line. No Golf, no tennis- and get someone who knows how to retire bonds.

- Go to a pay for what you use model. Get rid of the rec fee. Charge user fees that cover both operating and capital costs or get out of the business. Sales and property tax subsidies should be enough.
- Go with the flow.
- Good quality. Programs and facility while focusing on a state line budget. So many cities have insufficient budget and bloated staff. Lets set an example.
- Gradually expand & maintain (at least) the current quality & variety. Find an increase producing balance b/n serving the range of parks (abilities, usable etc.) and attracting vacation visitors.
- Having a more state of the art gym and better boating/watersports options.
- Honest discussions about costs and budgets. Stop lying to us!
- I am a big fan of the indoor pool at rec center! Dislike when swim teams take over the facility and stay beyond their scheduled times.
- I and I'm pure many like me don't we golf and/ or ski, and swimming facilities, all the high cost/ maintenance activities so those activities shouldn't be charged to all. I hike prowake, Kayak, walk, and picnic & play bocce on the beach, nothing involving high cost to maintain.
- I believe incline village is pretty damn good. The way it is currently set up. It would be hard to say what should be built since I don't know the state of the current budget. I suppose if we had a large surplus it would make sense of build initiative and add personal, But as a non-resident home owner I don't see any immediate benefit for raising fees home I would be against most of these big expensive programs.
- I do not have sufficient information to answer this question & I strongly believe most (85%+?) don't have it.
- I don't want growth. I don't care about tourism or rents. I own a home and want to keep incline as small and quaint as possible. I don't want it to become another star community.
- I feel that the needs for permanent and part- time residents are different. I am only a resident for approx one month of the year do not rent my condo, so I am oppose to additional fees.
- I feel we have adequate community services I personally feel no need for the trustees to look for more ways to spend tax payer \$.
- I like the idea of most improvements, esp for dogs! I would like to see the post office, village, market etc. be painted a different color other than that horrible blue. It certainly does not fit in with the IVGID look!
- I love the idea of a youth facility. They have a great one in sunny side hot- tub. Youth monitors/ counselors, and get pickle ball & classes off the bb courts.
- I support a cross country ski area in the blueline lake area. IVGID bought an acre of land up there several years ago. Time to get it going.
- I think ice skating ring good for when there is light on no snow. Also improve tourism.
- I think IVGID should keep things as they are and not let too many people who are not residents use the beaches & facilities. Then they won't be overcrowded and they won't cost as much to maintain. Incline village is a small town. There is nothing wrong with that.
- I think we should maintain what we have. If my fees were to increase, I would have to sell.
- I would accept a \$500 increase (\$1330.00 annual fee) but residents should have access to rec center, tennis beaches and discount when paid current.
- I would like to see clear accounting for the services that we use and perhaps a more ala carte menu of items that I can purchase. For example, no one in my life uses the golf courses. For

another example, my rec fee pays something for Diamond Peak, but I still have to purchase a pass or lift tickets to ski there. I have to buy beach passes, but every time I go to the beaches they are filled with non residents that are buying tickets somehow. I have a rec fee, but I still have to pay to go swim at the Rec Center or swim in the lake. I have a High Altitude membership, because the classes at the rec center aren't even close to hard enough and the equipment and facilities are far from current. it would be great to be able to have one membership and get hard classes + swimming. We are paying \$1200 / year for High Altitude + \$800 for IVGID - it would be great if I got to use everything in town rather than again having to pay more for using Diamond Peak and the Rec Center. This is not intended as a dig - but I also don't quite understand why IVGID is involved in concessions and I really hope that my rec fees are not going to fund that. It would seem that concessions should be managed by 3rd party companies and IVGID should receive a financial boost from licensing that franchise.

- I would like to see IVGID work on establishing a pleasant, centralized, pedestrian friendly town center with shops, restaurants & services. For example, turn Alder into a street that has sidewalks, shops, etc. it won't interfere with traffic on 28 but could attract people to spend \$ in incline. I am not a shop owner but we don't support & help our local merchants. Stores & services are leaving.
- I would love for day care hours to be extended so I could go to exercise classes earlier. I also would be grateful for expanded programs for children and infants.
- Ice skating rink.
- If a resident parcel owner does not use the rec center. Their annual rec ctr fee should be reduced. It was supposed to be reduced when the bond was paid off- but it never was. Most people are paying for facilities they are not using. The fee should be changed to "pay as you go".
- If we pay for the services through our fees we should have first priority before purchased pass holders and other visitors... ie parking, tee times, court time etc
- Improve beach experience and better regulate vacation rental use of beaches
- Improve beach facilities at Incline Beach, expand Diamond Peak (especially year-round), add dog park (ban them from the Green), then work on the pool at Burnt Cedar, and a handball court.
- Improve beach facility and restrict access with priority given to picture card holders. Beach is too busy in most summer weekends.
- **IMPROVE CURRENT FACILITIES AND DISCUSS THE \$2300.00 CHARGE. WHAT WOULD IT ACTUALLY INCLUDE**
- improve Diamond Peak eating facilities
- Improve existing facilities and parks for the paying home owner in Tahoe.
- Improve existing facilities.
- Improve facilities and more activities for all ages
- Improve facilities as Incline Beach
- Improve what we have, not go over board with costs & fees.
- Improve/ update existing facilities with measured expansion. We already have a lot of programs, no major expansion there.
- Improvements of what we already have and less priority to attracting outside usage.
- Improving & maintaining facilities- more Kayak storage better fitness facility more trails more social activities for seniors.

- Improving facilities we already have. Put in place additional limitations for beach entry to address over crowding.
- Improving services while keeping costs down
- In my humble opinion, this is a poorly designed survey tool.
- Incline should be the mecca of outdoor activity for the entire family in all four seasons
- Incline village already has great facilities & progress. I believe we should focus on investing to improve and upgrade what we have rather than spend significant \$ on new facilities like Diamond peak ski area expansion.
- Incline Village is a recreation area for both its residents and visitors or guests. We have some of the best all around recreation facilities and some of the worst dining facilities. The city center is scattered and the housing is great.
- Include crystal bay in full package of amenities, charge \$2300 and only allow residents (including incline village and crystal bay) and not visitors or guests, not renters either!
- Increase fees on residents who rent their homes (particularly short term). - these are the individuals who renters most stress the facilities and programs we have.
- Increasing hiking and biking trails!
- Indoor facility for bridge-playing, etc.
- Indoor tennis courts. Improve Diamond peak.
- Indoor tennis.
- Integrating new comers. At the moment we are facing a "closed" society.
- Invest in improvements to existing offerings ..AND.. do comparative assessment of competing offerings in Tahoe Basin BEFORE obligating Residents to Bond(s) .... e.g. Rope/Zip Line, Mountain Coaster (@ Squaw, Heavenly, Grendilbakken)
- It is \*NOT\* IVGID's job to provide "a sense of place" or community - when we have a decent local paper, with local news, we have a sense of community. Our recently-departed "local" editor didn't live in town and had nothing but disdain for the residents; not surprisingly, our "sense of community" eroded. / / When I drive past the skate park, I notice there is generally no one there. When I do see people, it is usually a college-age crowd. (I notice because of all the vehicles parked around the skate park.) Instead of asking how we feel about expanding the skate park, perhaps the question should be why our skate park sees very little use. / / Washoe County Senior Services should be picking up the slack on lack of senior services/activities. It has been stated publicly that our community is underserved. If anything, IVGID should be rallying the community to be a thorn in the county's side until it provides services to Incline similar to the rest of the county. / / IVGID cannot be all things to all people. Programs for all ages should be offered if there is enough support (including financial support from participants) to keep it going. It is OK to offer a new program, but if it doesn't catch on and draw enough participants (enough to make it financially feasible) it needs to end. / / IVGID should be a COORDINATOR, not an organizer, of programs, especially for adults (ages 18+). I am more willing to support an "organizer" role for under age 18 programming because it would seem to need a full-time person to oversee it all and offer good GENERAL programming. [I am NOT, however, willing to support a role much beyond general programming. "I'm bored" is part of being a kid; kids in New York City and Los Angeles complain about boredom even though they have more opportunities than most of us.] For over-18 programming, the group of participants should carry more of the responsibility for organizing their activity and running it. IVGID's role should be more of providing and operating the facility, not running the program. / / I would like to see IVGID "lease" more activities to private vendors. For example, lease



'booth space' at one of the beaches to a water sport company and let them manage kayak storage for residents. Let private vendors run the concessions at the beaches and Diamond Peak. While I have not eaten at the Grille for many years, it was very good (and reasonably priced) the first few years it was open. In 20+ years, I have NEVER had a good meal at the Chateau so I'm completely in favor of leasing it out to a private party. IVGID would need to be responsible to routinely (WEEKLY) inspect the premises to ensure the facility is not being abused and all equipment is accounted for. /

- It is expensive enough to enjoy this community, raising fees is a terrible idea, especially to an "all inclusive" type pass.
- It is getting so crowded- keep the beaches a more relaxed place. People are playing baseball etc by the pool always so you can't use that grass area for picnics or relaxing.
- It is OK the way it is. We pay a lot and do not get a great deal--extremely limited passes for friends and family. I was walking on Lakeshore with a friend from out of town and she needed a bathroom. She was not let in (without a fee) even though I / live here and we did not want to go to the beach only make a pit stop! At the time I paid a Rec fee and a beach fee. It was ridiculous. Also, do we pay to clean up after the 4th of July when people trash the beaches? Can't something be done to stop the mess? I sound like a curmudgeon, I'm really not, but I think a few fines might stop the destruction and mess???
- It is ridiculous to be on a kayak wait list for several years. Need more cardio space @ the gym. Outdoor classes like Tai Chi could be nice during the morning more bike/ walk paths in incline itself.
- ivgid is doing quite a lot for a relatively small town. overall, we are very happy with what is currently provided. better to continue to serve us well with what we have than expand too much. i think we should meet our deficiencies (ie more storage for paddleboards since that's a growing sport, but can be provided at existing facilities with minimal additional expense). expand programs that can be held in existing facilities. building new facilities is a major capital expense and additional staffing and maintenance exps.
- IVGID needs to divest itself of its recreational assets (except the beach). It is unfair for them to compare against the private sector and receive a taxpayer subsidy. If divestment is impossible, then they should change market rates so they at least break even (including cost of capital). The rec fee should be 0.
- IVGID should keep in mind the possibility that an increase to \$2,300/ annually must be burdensome to seniors and young families. Fees should be paid by users- second. A dog park is essential. Children playing soccer on a field where dogs have recently been- even though they were "picked up after" poses a health hazard- yuk!
- Kayak wait list is too long. D.P. should expand & when grooming should it @ night. More cardio space @ the gym.
- Keep current facilities up to date and maintained.
- keep Diamond Peak and Championship Golf Course in great condition and build paddle tennis courts
- Keep everything clean and updated
- Keep existing facilities in good shape & expand if money/ budget permits. Do not build facilities for non- residents & give up on the zip line, roller coaster etc. Keep I.V. as I.V.
- keep facilities current
- Keep facilities well maintained and safe

- Keep the beaches & launching facilities for property owners & their families only no more passes for the Hyatt. They have a beach.
- Keep the beaches private! Reduce or charge more for guests and reduce or charge more for punch cards.
- keep the crowns out of the beach. I can hardly find room to sit most of summer days. There seems to be many more visitors than IV residents at the beaches.
- Keep the incline community healthy and offer the programs to do so but don't go overboard. Remember that there all still a lot of people who don't life full time in incline and keep them in mind.
- Keep the lights on, the roads well maintained and clear, the water running (either directly or through coordination with county/state) and existing recreational facilities well maintained. Maintain revenue primarily through "users pay" priority, not blanket fee increases and subsidization of recreational facility users.
- Keep user fee at current levels so those who live here, or want to live here can afford to do so. To increase fees to \$2,300 per year is absurd. If the goal is to only have the elite super rich live here then I understand the logic of this proposed increase, but I do not support it and oppose it.
- Keeping costs down and giving value for what is already here.
- Keeping current facilities in tip top shape. We have a ton of activities available to the community. Watch the expenses and make what we have multi-use.
- Keeping Incline Village a small mountain community encouraging people to walk more by adding walkways on more streets and having speed limits enforced on all streets and adding more crosswalks. Keep Incline aesthetically pleasing.
- Keeping IV pristine and green
- Keeping Recreation costs low. / / /
- Keeping the beaches clean, beach facilities maintained and expanding beach amenities such as kayak and board storage and minimizing abuse of privileges I.e. doing a better job of limiting access to residents and their guests to curb overcrowding
- Keeping the beaches free of rocks at the shoreline, better bar and eating area, chairs and loungers on the beach and overall beach maintenance.
- Keeping the facilities we have in good working order.
- Kept to a minimum until it can show a breakeven or better position on all activities and facilities
- Let us use our tap cards until they are empty. It is very annoying to pay this fee and see our cards expired unused. Why can't we use them ourselves if we don't have enough visitors in the year to use all the credit we've PAID FOR?
- Limit access to the beach to outsiders. Always very crowded at the 4th of July! This is a small town and can't handle big crowds.
- Limit Beach access to Residents ie: Tax Payers only!!!!!!!!!!
- Linking bike and walking paths throughout the entire district
- Look @ the service of employees @ the rec center. On numerous occasions they are down right rude.
- lower costs and fees
- Maintain & improve cement facility do not waste time and resources on tourism. This is a living community not a destination resort.



- Maintain & upgrade existing rec. facilities. Clean up Hwy 28 Corridor with improved sidewalks & round-a-bouts.
- Maintain / enhance what we have in place currently / More benefits for property owners / Decrease use of beaches by non-property owners
- Maintain a fine balance between the needs of all age groups and preserve our natural resources.
- Maintain and enhance current facilities with only minor increases in fees.
- Maintain and enhance what we have; address the needs of our very active senior population, and keep the kids in our community engaged and healthy.
- Maintain and enhance, where absolutely necessary, that which we have. What we have is already exceptional,...."Polish what we have,....and be proud of it,...and thankful for it...."
- Maintain and improve all existing facilities and look for self-funding opportunities to add.
- Maintain and improve existing facilities
- Maintain and improve existing facilities and programs.
- Maintain and improve existing facilities while restricting access and usage to incline/ crystal bay only! Residents.
- Maintain and improve out current community interests. Assess to what extent our current facilities are being used and assess based on that use.
- maintain and improve the great amenities currently existing.
- Maintain and upgrade where needed current facilities.
- Maintain better control over beach access.
- Maintain everything they have.
- Maintain existing facilities to a high standard, but limit growth and new costs. Get over the idea that you are an entertainment company.
- Maintain existing facilities, Minimize daily user fee increases.
- MAINTAIN FACILITIES, DO NOT ADD TO ANYTHING!
- maintain rec center, beach and diamond peak
- Maintain the beaches and stop selling "clip cards" the beaches are way over crowded. Week-ends in summer are like a zoo. Most cars have out of lawn license plates.
- Maintain the facilities and the community infrastructure. Period.
- maintain the quality of the facilities that we have: workout/weight room, machines, classes, basketball courts, indoor pool.
- Maintain the Rec Center and beach facilities in top condition to preserve their appeal and function. For example, please invest in refurbishing Burnt Cedar Pool before constructing new facilities. Also, consider the age demographics in deciding where to spend money. IF our population has more people over age 55 than under 17, invest proportionally. Also spend less on winter facilities since a large proportion of our tax payers are not even there in the winter months. Spend money in areas that the MAJORITY of tax payers will use, not small interest groups, I would be curious to learn what proportion of tax payers use the "Disc Golf"??? The skate park?
- Maintain what is there
- Maintain what we already have.
- Maintain what we already have. Reinvest in existing infrastructure. Stay focused on improving the living wages and available housing for employees so they can actually afford to live where

they work. Instead of trying to expand and add additional venues, services, and activities, show a real ability to run the ones IVGID already has in place effectively, efficiently, and with proper staffing. Stop trying to be and act like a city in redevelopment mode. It's not clear why the Board of Trustees went out and hired a General Manager with a big city California redevelopment background when I don't see how or where Incline Village, Nevada needs to be redeveloped. It seems overreaching to me for IVGID to be acting like a California city when they aren't are won't ever be one. Stay focused on what IVGID actually is, a District in NEVADA (not California). Other than public works it's no more than an HOA. / / Stop robbing Peter to pay Paul and let the golf courses die the slow agonizing death that the entire golf industry is already experiencing and instead take the money and invest into the ski resort. Replace Snowflake lodge already. That structure is an absolute disgrace and yet we keep taking money away from the ski resort to fund the elderly golfers. That seems criminal to me. I understand that IVGID is a government entity and therefore can't exactly run venues like for-profit businesses and yet when it comes to the ski resort it basically is run like a for-profit business but then IVGID gets to pick and choose how that money is spread across other organizations to buoy them up so they don't fail. I strongly disagree with this financial shell game. If you are going to run ski like a business then reinvest in the venue where that money is being made.

- maintain what we have
- Maintain what we have and limit anyone without an IVGID PASS or PUNCH CARD.
- Maintain what we have and restrict beach use to owners of incline village property.
- Maintain what we have in excellent condition and make improvements when essential to not make any major investments- growth in mountain.
- Maintain what we have, lower our dues when bonds are retired.
- Maintain what we have.
- Maintain what we have. Direct their attention to the residents not tourists..
- Maintain, not expand. Or raise fees
- Maintaining & upgrading existing facilities more teen activities.
- Maintaining all current facilities with emphasis on beach facilities.
- Maintaining and improving existing facilities, except where the community in general strongly supports an additional facility (like a dog park). If there is not strong support for a new facility or capability, do nothing.
- Maintaining and improving what we have.
- Maintaining and preserving our existing facilities
- Maintaining beaches, Aspen Grove and improving Gym and machines.
- Maintaining consistent, quality service levels. Selective change and expansion of program offerings.
- Maintaining current facilities and expanding or adding amenities that garner community support.
- Maintaining existing facilities
- Maintaining existing facilities
- Maintaining facilities and recreation for residents.
- Maintaining our wonderful facilities. Perhaps enhancing the ski area.
- Maintaining property vehicles.

- maintaining the facilities we have in place and sorting out the beach access problem of parking and usage by guests VS property owners
- Maintaining what we have and do away with programs that are not attended well.
- Maintenance
- maintenance
- Maintenance of existing facilities. Find alternate sources of funding such as pay-to-play events. Preserve natural beauty of area. Limit interference of individual freedoms for use of common areas/ public land.
- Maintenance of the natural environment. We don't need more sports fields and buildings that obscure the beauty of Incline Village
- Maintenance of what we have, and better beach parking for residents
- Make breakeven not at taxpayers expense
- Make certain maintenance, security & excellent clean, comfortable include programs for all safe facilities are age groups & grulti- generation levels present.
- Make current facilities/ amenities operate in the black! What about existing bonds not retired? Those funds are not an IVGID entitlement- Why is IVGID relying on an out-of-town expert from NJ to shape our future? At what cost?
- Make diamond peak a summer playground. Zip lines, mountain bike, to beggar, it just sits there all summer, use it give us indoor tennis; not for the Hyatt but forest be residents.
- Make Diamond peak a year round facility. Bigger rec center.
- Make economic sense of what we have. Stop trying to cater to every whim. Tell people that they moved here for what we have, not what they want to bring with them from whence they came
- Make existing facilities more efficient
- Make the community resources more accessible, useable and affordable by community members. Support summer use of Diamond Peak for hiking/biking and community events.
- Making access to the facilities for property owners only. Not for renters (i.e. VRBO or AIR B & B) and keep the pool, at Burnt Cedar open longer in the fall. I can't take my smaller grandchildren there due to the massive amount of tourists in the pool
- Making existing facilities best in class
- Maximize value of community resources to residents.
- Maximizing the potential of current facilities and services---adjusting services based on changing demographics or interests
- More pickle ball courts and another gymnasium to support winter youth sports with an indoor running/walking track.
- more walking/hiking trails and walkways within community
- New pools- burnt cedar (multi- purpose lap lanes available all day, recreation swim all day) and warm water (therapy, instructional, & H2O exercise) pool at rec center.
- No Growth!!!!
- Not everyone uses all of the facilities. A flat fee of \$2,3000 is a big mistake, pay as you play !!!! Re: ten year priority, just keep the existing facilities up to date. This is not Northstar or Squallywood. You don't have to keep up with these guys.
- Not fair at all for the residents that don't use the facilities. It's okay to pay a base fee, however above that it should be pay to play.

- Not to destroy the quality of life in the village and to limit severely growth that would be detrimental to the environment and to do all things possible to protect lake Tahoe.
- Not trying to increase fees. Relax and take care of what you have now. Allow crystal bay residents beach access and stop the rift between the two communities
- Offer opportunities for health promoting exercise & social interaction.
- Only raise the IVGID faculty program fees to full time owner. I only use my home about 2-3 month at most on weekends and only use the beach in the summer. Would be against a \$2300 sec. fee.
- Parking
- Pay if you use services. Self supporting!
- Pay your employees a decent wage.
- Pickleball courts
- Please do not increase the Recreation fee, as I am not getting my money's worth as it is. I am 56, and have lived here for 24 years. I walk on the beach and go for hikes and occasionally attend special events.
- Programs/ facilities that increase off-season attractiveness of community and options for off-season/ winter use- i.e. cross country skiing, ice skating, indoor tennis and warm water pool.
- Provide and maintain recreational facilities and services for IV residents at an affordable price and charge non residents higher fees. Incline beaches should be for residents and their guests only. Incline golf should offer a wider variety of family playing options, such as a husband wife ten play package. One of the fastest growing sports which appeals to individuals of both sexes and all ages is bocce. Incline offers one court and forces groups of residents to travel to Reno, Truckee and Kings Beach. Regulation courts are inexpensive to build and Incline has the land.
- provide broadband internet service---Charter is terrible!
- Provide current services in an excellent manor. Provide additional services for the disabled
- Provide well run and updated facilities for ski, golf, tennis, beaches, and recreation. This would include not losing many dollars at ski rental (second year this has happened) due to nonworking rental system. And, open the Crystal Quad on time. / Punch cards should be able to be used as dollars towards passes for golf, ski and tennis. Not all households need five photo rec cards and are punished by not having an avenue to use these dollars.
- providing high quality fitness opportunities for residents
- Providing information services and assisting residents with networking and getting maximum benefit from fees paid.
- Pump track- centrally located (par course area > D. peak). Update rec locker rooms.
- Realize that the population has not grown..only the size of the IVGID staff and provision for out of area "guests" who pay to use the facilities and therefore for support the growth of staff. Streamline and maintain would be the top priority.
- Rec center maintenance and improvements without expansion, plus golf, tennis, ski, beach upkeep
- Redevelopment of what we currently have available. We should make what we already have beautiful with not a lot of emphasis on new development. Kings Beach has done a nice job of redevelopment and seems to have an increase in tourism/outside money coming in partially due to their redevelopment.

- Redo snack bar & restrooms at India beach. Allow access to snowflake lodge during summer including food.
- Reduce the beach and golf course fees for property owners.
- REDUCE the number of non-parcel owners who use the recreation facilities, especially the beaches.
- Reducing congestion and inappropriate access to the Beach Facilities. Overcrowding has diminished their value immensely.
- regulate beach access, there are too many non residents in the summer at the beach. Restrict AND LIMIT punch/non-resident access
- remodeling the snack bar at incline beach/offer more of a full service restaurant and bar
- Residents who have access to beach privileges should be limited to bringing 4-6 guests to the beach at 1 time. On major holidays like July 4, guests should be limited to using beach to a 2-3 hour period of times. It is unfair. That some residents bring 30 guests, and this limits beach access for owners.
- Restrict use of beach facilities to property owners and their guests
- Return to the original function of providing services for property owners and STOP encouraging tourism and stop promoting Incline Village as a "Lake Tahoe destination".
- Safety
- Should be able to use the funds on the punch card for facilities
- Sidewalk snow removal - safety
- Solid discounts for college age kids and diamond peak, including rentals . These people are the future of the sport
- Stop allowing tourists to use the beach based on nightly or weekly rentals! Stop taking surveys of what tourists want when they enter the beaches! Allow only tax payers and yearly renters to use IVGID facilities because tax payers are indeed paying for this and are often unable to use facilities because they are over-run with tourists!
- Stop doing things without approval by those of us who pay the recreation fee.
- Stop spending \$5 for outside consulting services protect our declining bear population don't proceed with summer rec. facilities @ Diamond peak.
- Stop spending our money
- Stop the promotion of tourism! Restrict all beach access a major priority. IVGID must provide for greater clarity to fiscal control; IVGID it must begin providing more direct & timely response to tax- payer questions.
- Stop wasting money on bloated management and get costs under control while fixing things that are broken
- Summer activities at Diamond peak
- summer activities at Diamond Peak
- Summer use at diamond peak
- Support community access to our beautiful environment and foster recreation through the augmentation of our natural resources.
- Supporting a healthy and engaged community.
- Take care of existing; limit beach access to residents
- Take care of what we have. Keeping costs down.

- Taking care of our struggling residents who can't afford to live here.
- Taking care that our residents have a safe, up to date and lovely environment in which to enjoy the recreation facilities.
- that kind of increase is Horrible!!! there are seniors in town who live alone, and dont use facilities already and not getting existing value....raising fee would be a hardship... STOP TRYING TO MAKE INCLINE A TOURIST SPOT...IT'S FOR RESIDENTS
- That's \$1500 more for our family and we can get a family Rec Center membership for less than that. Doesn't make sense for our family of 5 who doesn't play golf. However, does this include a Diamond Peak Pass? If so, that would be even to what we currently pay. If this includes kids camps, it FAR outweighs and we would strongly support !
- That's wAy too much - I need to see the usage vs cost numbers before I would agree to any increase
- The above question is extremely unfair ,inthat you can provide access without having to raise the fees to \$2,300. The staff is giving the board a false sense of the Comunity wishes!
- the above question is poorly worded... do you mean no user fees at all for ANY of the facilities? incl golf, ski, rec center?? /
- The amount of money put into a community is directly proportionate to the status of the community and desirability to live their. Increasing any and all services will greatly benefit our the quality existence.
- The beaches are my top priority since Incline is my second home. Golf will become my top priority when I can move back to Incline. Diamond Peak is a gem, we should try to keep it as the great value for residents that it is.
- the beaches food srevic
- The facilities s/o for the residents first and the non-resident second. Residents should get advance availability and preference over the non-residence partner with Hyatt to increase non resident revenue.
- The facility we have is outstanding for the fee! Maintaining our private home owner facilities if demand add facilities. do not expand without demand do not guess what home owners may want, budget , budget.
- The Fees for residence and guesses for beach access has increase every year by leaps and bounds. It should not cost residence \$15 to bring a visiting family member to the beach. THat is just robbery as we already pay \$830 a year to use the beach. The beach is closed to the Public unless accompanied by a resident so keeping out strangers is not the drive for such a High Fee....Lower the Adult and Child enter fee so families that pay and live up there can enjoy the Beach they pay for. As far as weekend vacation renters, they are not residence and don't pay taxes so they can pay higher fees to play!!!!!!!!!!!!!!
- The growth has already surpassed the original 14,500 build out. Maintain all the good that is in place & slow the growth & visitors. I personally go to Tahoe (I will becoming up again soon) for the beauty & to get away from the Bay area congestion .
- the home owners
- The mass should not have to pay for the few. I have found raising a pay as you go fee tends not to decrease use
- The option to have beach access fee for owners but have the IVGID facilities be pay as you use.
- The rec center is not big enough to handle that many people



- Therapy pool. Our indoor pool is too cold for seniors and small children.
- There are too many people who do not use the facilities that would be required to pay this fee. I feel we need to maintain what we have.
- Time to upgrade locker at Rec Center, add better sauna and put in big nice jacuzzi for after work outs and activities to sooth the muscles and relax!
- To cut back on maintenance employees wandering around in pairs doing the job of one person and to take over consession operations at the beaches. Lifeguards trade actually working at the pool. Again, huge maintenance department for not much work. Make golf fees match other courses so they don't lose money.
- To host better communication between Waste Management, Washoe County Roads, & NDOT in winter months. Otherwise, I think golfing, skiing, boating, and beach activities are very well managed and offered for our residents and visitors.
- To keep costs down! \$830 Is enough!
- To keep current facilities in good condition but it back on spending.
- To maintain all facilities in top condition and to consider adding new or expanding programs when population warrants a change.
- To maintain our current facilities and no expansion of IVGID at all.
- To maintain the quality of life for residents and home owners in the village and to limit. Further development. Also to make it totally illegal for any entity or home owner to operate any kind of home business or service within the residential areas.
- To maintain the services that we currently have. Keep our annual fees reasonable. To consider a lower cost to residents who just want to swim and not workout. I have have to pay \$11.00 just to swim!
- To provide better service at all the facilities we already have.
- To question 13- assuming the means, access, to rec. center golf course, tennis courts, Diamond peak.
- Top priority should be providing (and keeping up) services for residents and guests of residents not tourists.
- Trick question! We support a higher annual fee if we have access to golf and skiing. Hyatt should not have discounted fees. Renters should not have access to anything unless they pay.
- up grade beach parking
- Update and maintain existing facilities well. Some areas of the rec center need to be expanded, i.e. cardio room. Need strong programs for children, youth and special needs in order to develop healthy fitness and social habits. Keep senior program costs within reason as many are on fixed income which may not be that high.
- Update the facilities at Incline Beach and find a way to increase the utilization of Winter only venues.
- Updating and modernizing current facilities.
- Updating existing Rec Center facilities. Making Diamond peak a year round sporting experience.
- Upgrade existing facilities & implement future plans
- Upgrade school house lift @ diamond peak to detachable quad. Provide more trails for hiking.
- Upkeep on current facilities, better facility at Snowfake Lodge, add new facilities/programs where demand is.

- Use of diamond Peak during summer
- Utilities and beaches. Nothing more!!
- Walking and bike paths, sidewalks, fix the roads, bulldoze most of hwy 28 and clean it up. Become something other than a GID, retain a greater percentage of our tax dollars, take control of the area and clean it up. Until things like the orbit gas station, the empty school building and other unsightly properties are dealt with I have little confidence in IVGID.
- Watershed protection, dog friendly activities, continued beach and lake access.
- We are part time owners & visit in a limited basis. Not sure I would be a good judge of setting priorities.
- We are paying \$830/lot for beaches and an out-of-control monster bent on expanding every conceivable "service" to the blind detriment of those who live here -- expanding things of questionable value, very limited use, and excessive cost.
- We are residence for nearing 41 years love Tahoe & so far all it offers open space to share too!
- We are vacation home owner in Incline since 1981. We are not Nevada residents.
- We have used many facilities & services in the past and our visitor use many of them. We're now 85, but allow friends & family to stay for short periods in our unit.
- We need more storage for paddle boards at the beach. We need a year around use at the Ski area. Bike trails and sledding (Summer). We need more indoor space at the Ski area.
- What they do far surpasses similar communities.
- Whatever they are to be available to all who sign up. If you need to hire more instructors, you do. If you need to hire more child care givers, you do.
- Why isn't there a "town center", complete with theatre where people play music, in Incline Village. (The Raley's parking lot should not be town center.)
- Winter sports for non-skiers. Improve access to both golf courses for snowshoeing. Do something with Incline Lake property (in conjunction with USFS) to enhance trails and parking for xc skiing, snowshoeing (& hiking)
- With TRPA approval build a better boat ramp similar to Tahoe forest which provides breakwater walk way and much safer conditions for boat launch and trailer loading. I have lots of boat damage & some injuries.
- Would love to see better bike trails all around the lake as well as bike lanes; more info placed online and an emailed newsletter that describes activities & events.
- Youth & seniors.
- Youth and teen programs
- - We subsidize the golf course and resident golfers to an obscene level. The price structure should be changed.
- - I'd like to see the overhead electric and phone and cable wires buried in all of town over the next five years. And would be happy to see IVGID take the lead on that. It will cost money and greatly beautify the Village.
- I wish the state of CA (the Left Coast) were as well managed as IVGID. I use the beaches, pool and hiking a lot; not so much the golf courses. No complaints. Keep up the good work. P.S. Love DP, has to be the best managed ski area anywhere!!
- I think you guys all do a great job of making Incline Village much more than just a vacation spot. Thank you!!



## Appendix C: Crosstabulations of Survey Results by Respondent Characteristics

ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Cells shaded grey indicate statistically significant differences ( $p \leq 0.05$ ) between at least two of the subgroups.

### Selected Survey Results by Location of Residence, Times Live/Visit, Type of Visitors

**Table 43: Question #1 by Location of Residence, Times Live/Visit, Type of Visitors**

Please rate the quality of each of the following for IVGID’s Community Services facilities. Percent rating as excellent or good	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Overall quality of services provided	69%	91%	98%	90%	96%	94%	93%	87%	93%	95%	92%
IVGID recreation facilities	67%	89%	100%	88%	92%	99%	94%	85%	92%	81%	90%
IVGID recreation programs	70%	89%	96%	87%	96%	93%	86%	91%	90%	84%	90%
IVGID parks, trails & open space	52%	92%	99%	89%	94%	100%	100%	94%	91%	95%	92%
Availability of information about IVGID’s recreation offerings to the community.	74%	82%	91%	81%	89%	75%	89%	78%	84%	80%	83%

**Table 44: Question #2 by Location of Residence, Times Live/Visit, Type of Visitors**

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Absolutely not	15%	2%	0%	2%	2%	0%	0%	2%	2%	0%	2%
2	0%	1%	0%	1%	0%	1%	0%	3%	0%	1%	1%
3	2%	1%	0%	1%	0%	1%	0%	3%	1%	2%	1%
4	19%	1%	2%	2%	1%	0%	0%	3%	1%	2%	1%
5	39%	6%	9%	8%	7%	6%	0%	14%	6%	1%	7%
6	0%	7%	2%	8%	4%	2%	0%	8%	6%	2%	6%
7	5%	8%	0%	7%	6%	6%	5%	8%	6%	9%	7%
8	2%	22%	18%	20%	19%	27%	28%	18%	21%	20%	20%
9	12%	20%	19%	20%	20%	19%	5%	14%	21%	24%	20%
Absolutely yes	5%	33%	50%	32%	41%	40%	61%	27%	37%	40%	35%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 45: Question #2 by Location of Residence, Times Live/Visit, Type of Visitors

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues? Average rating	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	5.07	8.21	8.78	8.07	8.48	8.63	9.23	7.48	8.41	8.69	8.24

Table 46: Question #4 part 1 by Location of Residence, Times Live/Visit, Type of Visitors

Please rate the overall quality of each of the following IVGID recreation facilities. Percent rating as excellent or good	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Aspen Grove Community Center	81%	74%	90%	71%	90%	50%	.	75%	77%	84%	77%
Diamond Peak Ski Resort	84%	90%	96%	88%	96%	95%	93%	90%	91%	83%	91%
Incline Tennis Center	93%	88%	98%	87%	91%	100%	.	93%	88%	96%	90%
Recreation Center	65%	85%	93%	82%	91%	96%	95%	81%	88%	75%	86%
Incline Skate Park	84%	85%	90%	84%	86%	100%	.	97%	81%	94%	86%
Incline Park Ball Fields	84%	91%	91%	90%	91%	100%	.	93%	90%	92%	91%
Preston Park	86%	92%	89%	92%	89%	100%	0%	96%	90%	97%	92%
Village Green	70%	87%	87%	83%	89%	100%	100%	86%	87%	84%	87%
Incline Beach	60%	90%	98%	89%	94%	96%	95%	94%	91%	83%	91%
Ski Beach	56%	89%	91%	89%	87%	100%	100%	91%	88%	90%	89%
Hermit Beach	0%	84%	93%	86%	73%	97%	91%	86%	84%	77%	85%
Burnt Cedar Beach	63%	93%	100%	93%	95%	100%	92%	93%	94%	91%	94%
The Chateau at Incline Village™	52%	92%	91%	90%	93%	100%	100%	85%	93%	93%	92%
The Grille at the Chateau	62%	89%	87%	86%	91%	100%	100%	88%	89%	85%	88%
Fitness Trail	93%	82%	87%	80%	86%	97%	100%	81%	84%	84%	83%
Disc Golf Course	50%	87%	84%	84%	89%	100%	100%	91%	87%	81%	85%
Championship Golf Course	87%	94%	93%	93%	96%	92%	86%	91%	94%	99%	94%
Mountain Golf Course	53%	91%	87%	88%	94%	93%	0%	89%	90%	97%	90%

Table 47: Question #4 part 2 by Location of Residence, Times Live/Visit, Type of Visitors

Indicate how often, if ever, you personally have used the facility in the last 12 months. Percent ever using	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Aspen Grove Community Center	33%	20%	1%	21%	15%	0%	.	23%	15%	28%	18%
Diamond Peak Ski Resort	70%	55%	49%	60%	49%	29%	46%	65%	51%	66%	54%
Incline Tennis Center	86%	42%	34%	39%	49%	0%	.	49%	40%	49%	42%
Recreation Center	53%	57%	39%	59%	52%	38%	56%	37%	58%	68%	54%
Incline Skate Park	0%	39%	16%	49%	10%	.	.	36%	39%	25%	40%
Incline Park Ball Fields	0%	38%	5%	39%	29%	0%	.	36%	35%	40%	37%
Preston Park	0%	24%	25%	27%	15%	25%	0%	20%	24%	28%	25%
Village Green	30%	45%	33%	48%	31%	41%	100%	42%	41%	77%	43%
Incline Beach	43%	71%	71%	71%	74%	57%	61%	60%	72%	93%	71%
Ski Beach	39%	62%	53%	64%	55%	53%	100%	50%	63%	78%	60%
Hermit Beach	0%	64%	50%	66%	36%	63%	100%	54%	64%	61%	61%
Burnt Cedar Beach	68%	58%	54%	61%	49%	64%	92%	49%	59%	82%	58%
The Chateau at Incline Village™	26%	46%	21%	45%	42%	48%	0%	45%	43%	44%	43%
The Grille at the Chateau	30%	46%	12%	44%	42%	32%	0%	46%	42%	40%	42%
Fitness Trail	0%	43%	27%	43%	34%	37%	100%	40%	39%	61%	40%
Disc Golf Course	0%	40%	18%	42%	30%	21%	0%	29%	38%	31%	36%
Championship Golf Course	68%	49%	36%	45%	59%	20%	0%	52%	47%	44%	47%
Mountain Golf Course	74%	42%	35%	44%	40%	24%	0%	33%	44%	50%	41%

Table 48: Question #4 part 3 by Location of Residence, Times Live/Visit, Type of Visitors

Indicate how often, if ever, how often others in your household have used them (including visiting family or friends). Percent ever using	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Aspen Grove Community Center	0%	16%	15%	17%	14%	0%	.	11%	16%	27%	16%
Diamond Peak Ski Resort	45%	53%	38%	56%	43%	31%	86%	59%	46%	71%	51%
Incline Tennis Center	100%	43%	71%	51%	52%	7%	.	62%	43%	71%	49%
Recreation Center	90%	51%	32%	52%	47%	31%	42%	40%	48%	58%	48%
Incline Skate Park	0%	32%	28%	35%	24%	0%	.	56%	25%	23%	32%
Incline Park Ball Fields	0%	35%	31%	37%	35%	14%	.	40%	32%	53%	35%
Preston Park	0%	27%	18%	29%	22%	0%	0%	30%	24%	23%	26%
Village Green	0%	41%	40%	46%	28%	35%	100%	31%	39%	71%	41%
Incline Beach	43%	70%	75%	69%	73%	55%	94%	59%	71%	89%	70%
Ski Beach	28%	57%	62%	60%	50%	60%	100%	43%	60%	68%	57%
Hermit Beach	0%	59%	53%	62%	38%	52%	100%	56%	57%	61%	56%
Burnt Cedar Beach	53%	57%	63%	63%	44%	68%	92%	47%	59%	76%	58%
The Chateau at Incline Village™	12%	40%	19%	35%	40%	48%	0%	39%	38%	29%	37%
The Grille at the Chateau	10%	38%	12%	30%	40%	31%	0%	31%	36%	30%	34%
Fitness Trail	0%	35%	43%	39%	28%	45%	100%	26%	35%	64%	37%
Disc Golf Course	100%	37%	27%	38%	46%	7%	0%	34%	35%	55%	37%
Championship Golf Course	63%	46%	27%	40%	49%	43%	0%	39%	42%	74%	43%
Mountain Golf Course	76%	42%	40%	42%	48%	31%	0%	35%	43%	66%	43%

Table 49: Question #5 Recreation part 1 by Location of Residence, Times Live/Visit, Type of Visitors

<b>RECREATION</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	Live in Crystal Bay	Live in Incline Village	Not in either location	Year- round	One to three seasons	Week- ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Health & Wellness Programs	100%	83%	100%	76%	100%	100%	.	84%	87%	55%	85%
Massage Therapy	84%	71%	94%	59%	88%	100%	.	75%	78%	57%	74%
Personal Training	100%	71%	100%	61%	90%	.	.	77%	75%	54%	74%
Kid Zone at the Recreation Center	86%	82%	92%	83%	81%	.	.	93%	78%	86%	83%
Totally Active (Ages 6-17)	88%	87%	100%	83%	98%	100%	.	80%	89%	100%	88%
Group Fitness Classes	7%	88%	84%	84%	88%	100%	.	88%	88%	59%	87%
Cardiovascular Room at the Recreation Center	46%	77%	98%	70%	84%	100%	100%	65%	80%	80%	78%
Strength Area at the Recreation Center	50%	69%	87%	65%	74%	88%	100%	64%	70%	80%	70%
Nutrition Services	0%	61%	100%	57%	54%	.	.	72%	56%	58%	61%
Children's Dance	100%	97%	100%	95%	100%	.	.	95%	100%	.	98%
Adult Dance	100%	79%	100%	83%	76%	.	.	79%	85%	.	84%
Hiking/snowshoe programs	100%	89%	97%	94%	82%	100%	100%	87%	91%	100%	91%
Senior Programs	67%	80%	100%	78%	86%	100%	.	80%	81%	100%	81%
Group Aqua Fitness Classes	0%	80%	100%	73%	83%	100%	.	75%	79%	88%	79%
Youth Swim Lessons	0%	84%	100%	82%	74%	100%	.	98%	74%	86%	82%
Adult Swim Lessons	100%	75%	100%	71%	100%	.	.	79%	79%	100%	81%
Open swim times	95%	84%	94%	83%	91%	89%	.	84%	87%	81%	86%
Preschool Programs	0%	67%	100%	63%	50%	.	.	59%	63%	100%	65%

<b>RECREATION</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	Live in Crystal Bay	Live in Incline Village	Not in either location	Year- round	One to three seasons	Week- ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Youth Programs	100%	85%	100%	83%	100%	.	.	94%	78%	86%	87%
Recreation Special Events	0%	91%	100%	90%	82%	100%	.	87%	90%	100%	90%
Kids or Youth Camps	0%	83%	100%	81%	75%	.	.	93%	73%	86%	82%
Youth Sports	0%	92%	100%	92%	78%	100%	.	97%	86%	93%	90%
Teen Sports	0%	83%	100%	79%	77%	.	.	64%	86%	100%	79%
Adult Sports	54%	81%	100%	83%	78%	0%	100%	74%	82%	95%	82%
Community Appreciation Events at the Recreation Center	91%	87%	70%	84%	93%	50%	.	86%	87%	82%	86%



Table 50: Question #5 Tennis part 1 by Location of Residence, Times Live/Visit, Type of Visitors

<b>TENNIS</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	Live in Crystal Bay	Live in Incline Village	Not in either location	Year- round	One to three seasons	Week- ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Play tennis	100%	85%	97%	83%	96%	100%	.	82%	89%	87%	88%
Play pickleball	.	78%	100%	77%	83%	.	.	63%	83%	100%	82%
Tennis Lessons	84%	83%	100%	76%	92%	100%	.	84%	87%	58%	85%
Tennis Junior Clinics or Camps	.	76%	93%	74%	88%	100%	.	82%	80%	54%	78%
Tennis Adult Clinics or Camps	84%	92%	88%	92%	87%	.	.	78%	96%	100%	91%
Community Appreciation Events at the Tennis Center	100%	85%	100%	81%	92%	.	.	83%	94%	16%	86%

Table 51: Question #5 Championship and Mountain Golf Courses part 1 by Location of Residence, Times Live/Visit, Type of Visitors

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Play golf	95%	91%	100%	90%	96%	100%	100%	88%	93%	100%	93%
Community Appreciation Events at the golf courses	100%	80%	100%	76%	97%	64%	.	66%	91%	38%	82%
Golf Custom Clinic Series	100%	79%	100%	73%	98%	100%	.	88%	81%	57%	81%
Golf Adult Leagues and Camps	0%	79%	100%	70%	86%	.	.	89%	75%	28%	77%
Golf Junior Leagues and Camps	0%	66%	92%	60%	67%	100%	.	78%	61%	61%	66%
The Grille	100%	89%	100%	86%	96%	100%	.	87%	91%	100%	91%
Golf Specials and Programs	100%	88%	100%	84%	97%	100%	.	82%	92%	81%	89%

Table 52: Question #5 Diamond Peak Ski Resort part 1 by Location of Residence, Times Live/Visit, Type of Visitors

<b>DIAMOND PEAK SKI RESORT</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Ski at Diamond Peak	85%	90%	97%	88%	95%	99%	54%	88%	92%	83%	91%
Group Ski Lessons	0%	87%	92%	85%	89%	96%	100%	93%	87%	75%	88%
Ski Special Events	67%	89%	97%	88%	94%	100%	100%	87%	93%	70%	88%
Ski and Snowboard programs	.	95%	88%	94%	90%	100%	.	100%	92%	100%	94%
Community Appreciation Events (Ski)	67%	93%	87%	93%	92%	100%	100%	82%	95%	96%	91%
Food Court and Loft Bar	27%	69%	69%	68%	67%	76%	100%	51%	72%	81%	69%
Last Tracks Wine and Beer Tastings	60%	93%	90%	90%	92%	100%	.	81%	93%	100%	92%

Table 53: Question #5 Recreation part 2 by Location of Residence, Times Live/Visit, Type of Visitors

RECREATION Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Live in Crystal Bay	Live in Incline Village	Not in either location	Year- round	One to three seasons	Week- ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Health & Wellness Programs	25%	25%	5%	25%	21%	11%	0%	14%	25%	24%	22%
Massage Therapy	4%	10%	3%	8%	9%	9%	0%	4%	9%	18%	9%
Personal Training	0%	6%	0%	5%	6%	0%	0%	3%	5%	11%	5%
Kid Zone at the Recreation Center	8%	8%	0%	9%	6%	0%	0%	10%	6%	7%	7%
Totally Active (Ages 6-17)	33%	11%	5%	11%	10%	11%	0%	8%	11%	12%	10%
Group Fitness Classes	28%	34%	8%	34%	28%	17%	0%	19%	34%	36%	30%
Cardiovascular Room at the Recreation Center	29%	39%	19%	36%	35%	39%	22%	22%	40%	39%	36%
Strength Area at the Recreation Center	32%	45%	19%	40%	42%	39%	22%	25%	43%	59%	41%
Nutrition Services	0%	4%	2%	4%	4%	0%	0%	3%	3%	13%	4%
Children's Dance	0%	1%	0%	1%	0%	0%	0%	1%	1%	5%	1%
Adult Dance	0%	4%	0%	4%	4%	0%	0%	4%	3%	5%	4%
Hiking/snowshoe programs	0%	17%	10%	16%	15%	15%	28%	9%	18%	15%	16%
Senior Programs	18%	14%	8%	13%	16%	5%	0%	11%	15%	9%	13%
Group Aqua Fitness Classes	4%	10%	2%	8%	12%	5%	0%	3%	11%	8%	8%
Youth Swim Lessons	0%	6%	3%	7%	3%	6%	0%	4%	6%	7%	5%
Adult Swim Lessons	0%	2%	0%	2%	2%	0%	0%	1%	1%	5%	2%
Open swim times	54%	27%	22%	28%	22%	34%	0%	24%	26%	45%	26%
Preschool Programs	0%	3%	0%	4%	0%	0%	0%	5%	2%	5%	3%

<b>RECREATION</b> <b>Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.</b> <b>Percent ever participating</b>	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Youth Programs	0%	3%	0%	4%	0%	0%	0%	4%	1%	6%	2%
Recreation Special Events	0%	14%	3%	13%	9%	10%	0%	14%	12%	11%	12%
Kids or Youth Camps	0%	5%	0%	6%	2%	0%	0%	4%	4%	7%	4%
Youth Sports	0%	4%	7%	5%	1%	6%	0%	3%	4%	8%	4%
Teen Sports	0%	2%	2%	2%	2%	0%	0%	1%	2%	5%	2%
Adult Sports	26%	9%	2%	8%	7%	0%	28%	6%	9%	6%	8%
Community Appreciation Events at the Recreation Center	3%	18%	5%	16%	15%	10%	0%	7%	18%	17%	16%

Table 54: Question #5 Tennis part 2 by Location of Residence, Times Live/Visit, Type of Visitors

<b>TENNIS</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Live in Crystal Bay	Live in Incline Village	Not in either location	Year- round	One to three seasons	Week- ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Play tennis	29%	21%	9%	20%	20%	7%	0%	21%	18%	32%	20%
Play pickleball	0%	7%	2%	7%	6%	0%	0%	5%	6%	7%	7%
Tennis Lessons	26%	9%	3%	9%	8%	6%	0%	12%	7%	12%	9%
Tennis Junior Clinics or Camps	0%	5%	3%	6%	2%	1%	0%	5%	4%	6%	4%
Tennis Adult Clinics or Camps	26%	9%	0%	9%	9%	0%	0%	5%	9%	13%	8%
Community Appreciation Events at the Tennis Center	4%	7%	0%	6%	4%	0%	0%	8%	6%	0%	6%

Table 55: Question #5 Championship and Mountain Golf Courses part 2 by Location of Residence, Times Live/Visit, Type of Visitors

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Play golf	43%	53%	44%	49%	58%	48%	5%	41%	54%	61%	52%
Community Appreciation Events at the golf courses	18%	18%	7%	15%	19%	13%	0%	15%	17%	11%	16%
Golf Custom Clinic Series	0%	8%	3%	7%	10%	1%	0%	5%	8%	11%	8%
Golf Adult Leagues and Camps	0%	9%	0%	7%	9%	0%	0%	5%	8%	7%	7%
Golf Junior Leagues and Camps	0%	4%	3%	4%	4%	1%	0%	3%	4%	8%	4%
The Grille	40%	52%	35%	46%	59%	39%	0%	39%	53%	46%	49%
Golf Specials and Programs	15%	23%	9%	20%	25%	14%	0%	14%	23%	23%	21%

Table 56: Question #5 Diamond Peak Ski Resort part 2 by Location of Residence, Times Live/Visit, Type of Visitors

<b>DIAMOND PEAK SKI RESORT</b> <b>Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.</b> <b>Percent ever participating</b>	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Ski at Diamond Peak	63%	74%	66%	76%	66%	78%	48%	63%	76%	68%	73%
Group Ski Lessons	4%	22%	17%	21%	21%	13%	28%	16%	23%	15%	21%
Ski Special Events	10%	17%	12%	20%	10%	11%	28%	16%	17%	9%	16%
Ski and Snowboard programs	0%	15%	17%	15%	12%	21%	0%	9%	17%	11%	15%
Community Appreciation Events (Ski)	7%	30%	14%	34%	15%	25%	28%	28%	28%	21%	27%
Food Court and Loft Bar	34%	57%	50%	58%	50%	61%	28%	40%	62%	42%	55%
Last Tracks Wine and Beer Tastings	17%	24%	11%	24%	17%	20%	0%	15%	25%	13%	22%



Table 57: Question #6 by Location of Residence, Times Live/Visit, Type of Visitors

Please rate how important it is for IVGID to provide the following programs. Percent rating as essential or very important	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Children (ages 12 and under) recreation and sports programs	39%	69%	84%	70%	70%	76%	100%	60%	73%	73%	70%
Youth (ages 13 to 19) recreation and sports programs	39%	68%	86%	69%	70%	69%	100%	59%	71%	83%	69%
Adult recreation and sports programs	44%	66%	78%	65%	72%	64%	100%	58%	69%	69%	67%
Older adult (ages 55 and over) recreation and sports programs	41%	68%	84%	65%	76%	74%	92%	59%	72%	69%	68%
Programs for people with special needs (people with physical or developmental disabilities)	39%	57%	86%	56%	65%	74%	84%	52%	63%	62%	60%
Seniors Excursion Programs (e.g., Virginia City, etc.)	18%	42%	54%	37%	52%	54%	84%	40%	46%	26%	43%
Arts, Cultural and natural history interpretive programs	39%	46%	61%	43%	56%	63%	84%	45%	51%	30%	48%
Environmental education and exploration	42%	52%	69%	49%	62%	67%	84%	52%	55%	45%	54%
Recreation Center programs (e.g., Fitness Challenge, etc.)	36%	50%	70%	48%	62%	51%	84%	46%	55%	43%	53%

Table 58: Question #7 by Location of Residence, Times Live/Visit, Type of Visitors

Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes. Percent strongly or somewhat agreeing	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
To provide opportunities for residents to maintain and improve their health	81%	95%	91%	92%	97%	96%	95%	88%	95%	96%	94%
To make it attractive for family members with children to visit	81%	88%	91%	86%	94%	88%	100%	82%	91%	85%	88%
To attract visitors and promoting tourism	42%	57%	76%	52%	71%	74%	89%	52%	62%	50%	59%
To enhance the property values in the community	75%	88%	96%	88%	94%	91%	100%	85%	92%	75%	89%
To provide sports and recreational opportunities	83%	94%	96%	95%	94%	96%	100%	90%	96%	91%	94%
To provide opportunities for residents to make social connections	83%	85%	81%	82%	88%	91%	95%	77%	88%	74%	85%
To provide positive activities for children and teens (ages 19 and younger)	81%	90%	89%	91%	90%	88%	100%	84%	92%	86%	89%
To provide recreational, social and health strengthening opportunities for older adults (ages 55 and older)	83%	92%	87%	91%	92%	96%	95%	82%	95%	86%	91%

Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes. Percent strongly or somewhat agreeing	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
To promote a more beautiful community and a greater "sense of place" for residents	64%	92%	91%	90%	94%	96%	95%	86%	94%	85%	92%

Table 59: Question #8 by Location of Residence, Times Live/Visit, Type of Visitors

To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees? Percent strongly or somewhat supporting	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Dedicated dog park	36%	73%	77%	73%	69%	85%	54%	75%	72%	64%	72%
Warm water pool	63%	64%	64%	61%	67%	83%	54%	50%	67%	69%	63%
Additional multi-purpose fields (soccer, football and lacrosse fields)	11%	53%	54%	52%	49%	78%	7%	43%	53%	60%	52%
Skate park expansion	5%	31%	28%	30%	26%	45%	0%	27%	30%	34%	30%
Cross-country ski facility	47%	75%	74%	72%	75%	86%	93%	66%	75%	84%	74%
Additional gymnasium	8%	39%	33%	35%	38%	48%	76%	30%	38%	49%	36%
Outdoor basketball courts	11%	55%	60%	55%	52%	66%	88%	45%	56%	58%	54%
Indoor tennis courts	20%	43%	33%	40%	43%	43%	24%	37%	43%	41%	41%
Additional kayak/paddleboard storage racks	10%	74%	65%	73%	68%	73%	88%	66%	73%	69%	71%
Ice skating rink	8%	49%	46%	46%	47%	59%	46%	42%	49%	50%	48%
More trails within the District	43%	82%	82%	80%	80%	94%	93%	67%	85%	81%	81%
Field house (indoor multi-use facility)	9%	46%	42%	41%	48%	58%	12%	31%	47%	61%	45%
Bocce ball courts	48%	63%	60%	63%	61%	67%	12%	54%	65%	60%	63%
Pickleball courts	21%	54%	42%	53%	50%	50%	12%	50%	53%	44%	52%

To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees? Percent strongly or somewhat supporting	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Snowplay/sledding	46%	68%	68%	66%	69%	82%	93%	51%	73%	67%	68%
Additional volleyball courts	8%	45%	52%	44%	45%	50%	88%	38%	48%	37%	45%

Table 60: Question #9 by Location of Residence, Times Live/Visit, Type of Visitors

To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees? Percent strongly or somewhat supporting	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.)	45%	64%	65%	63%	65%	72%	54%	50%	67%	69%	63%
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.)	45%	64%	70%	62%	67%	80%	54%	51%	67%	69%	64%
Teen programs	45%	67%	79%	67%	71%	86%	54%	56%	72%	67%	68%
Adult programs (ages 18 to 54)	39%	64%	59%	61%	67%	62%	54%	51%	66%	54%	62%
Senior programs (ages 55+)	44%	69%	72%	66%	73%	81%	93%	55%	72%	69%	68%
Intergenerational programs	56%	54%	57%	54%	55%	63%	46%	37%	59%	56%	54%
Special needs programs	39%	62%	72%	60%	67%	73%	85%	48%	66%	74%	63%
Special events	42%	57%	68%	55%	60%	75%	54%	41%	62%	64%	57%

Table 61: Question #10 by Location of Residence, Times Live/Visit, Type of Visitors

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years?	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Focus on taking better care of what we have and improve the condition and appeal of the recreation facilities and parks. This means new facilities or parks would not be built, expanded or acquired.	95%	66%	72%	67%	70%	65%	7%	79%	65%	63%	68%
Invest in building or expanding recreation facilities in response to the increasing demand; be visionary for the future. (This means the existing facilities would continue to be maintained but not receive significant new improvements.)	5%	34%	28%	33%	30%	35%	93%	21%	35%	37%	32%

Table 62: Question #10 by Location of Residence, Times Live/Visit, Type of Visitors

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years?	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Strongly lean towards focus on taking better care of what we have	70%	35%	21%	35%	37%	7%	7%	43%	31%	37%	33%
Somewhat lean towards focus on taking better care of what we have	0%	19%	18%	19%	14%	40%	0%	23%	19%	6%	19%
Weakly lean towards focus on taking better care of what we have	25%	12%	33%	13%	19%	18%	0%	13%	15%	21%	15%
Weakly lean towards invest in building or expanding recreation facilities in response to the increasing demand	2%	15%	8%	14%	14%	13%	46%	7%	15%	19%	14%
Somewhat lean towards invest in building or expanding recreation facilities in response to the increasing demand	2%	11%	10%	9%	11%	14%	7%	7%	12%	5%	10%
Strongly lean towards invest in building or expanding recreation facilities in response to the increasing demand	0%	8%	11%	9%	6%	9%	39%	6%	8%	13%	8%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



Table 63: Question #11 by Location of Residence, Times Live/Visit, Type of Visitors

How do you feel about the value of the Recreation Fee (\$730) and Beach Fee (\$100) that you currently pay, which helps fund all of IVGID's amenities?	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Very good value	17%	24%	27%	26%	26%	11%	22%	21%	25%	24%	25%
Fairly good value	5%	34%	31%	27%	38%	65%	26%	26%	35%	40%	33%
Average value	0%	24%	29%	25%	24%	12%	30%	28%	23%	22%	24%
Somewhat poor value	34%	11%	7%	11%	10%	6%	0%	13%	10%	7%	10%
Very poor value	32%	7%	6%	10%	3%	5%	22%	12%	6%	7%	7%
I do not pay this fee	12%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 64: Question #12 by Location of Residence, Times Live/Visit, Type of Visitors

<p>If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities?</p> <p>Percent strongly or somewhat supporting</p>	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
An increase of \$50 per year	23%	60%	51%	57%	56%	80%	33%	44%	62%	62%	58%
An increase of \$100 per year	20%	44%	37%	41%	40%	60%	7%	26%	46%	48%	42%
An increase of \$200 per year	0%	14%	13%	13%	12%	15%	7%	8%	13%	25%	13%
An increase of \$500 per year	0%	3%	3%	3%	3%	9%	0%	1%	3%	11%	3%

Table 65: Question #13 by Location of Residence, Times Live/Visit, Type of Visitors

Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?	Live in Crystal Bay	Live in Incline Village	Not in either location	Year-round	One to three seasons	Week-ends, holidays, vacations	Own property but never live/visit there	No visitors	Visitors for less than a month	Visitors for more than a month	Overall
Strongly support	0%	7%	5%	8%	3%	4%	0%	10%	4%	11%	6%
Somewhat support	3%	7%	8%	7%	6%	6%	0%	10%	7%	2%	7%
Somewhat oppose	0%	10%	10%	9%	13%	15%	0%	8%	11%	9%	10%
Strongly oppose	97%	76%	77%	76%	78%	76%	100%	72%	78%	78%	77%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

## Selected Survey Results by Gender, Age and Race/Ethnicity of Respondent

**Table 66: Question #1 by Gender, Age and Race/Ethnicity of Respondent**

Please rate the quality of each of the following for IVGID's Community Services facilities. Percent rating as excellent or good	Female	Male	18-34	35-54	55+	White	Other	Overall
Overall quality of services provided	91%	93%	76%	93%	92%	94%	79%	92%
IVGID recreation facilities	88%	91%	56%	88%	91%	91%	77%	90%
IVGID recreation programs	91%	88%	75%	83%	92%	91%	87%	90%
IVGID parks, trails & open space	90%	94%	76%	91%	93%	93%	83%	92%
Availability of information about IVGID's recreation offerings to the community.	83%	82%	64%	77%	84%	83%	83%	83%

Table 67: Question #2 by Gender, Age and Race/Ethnicity of Respondent

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	Female	Male	18-34	35-54	55+	White	Other	Overall
Absolutely not	3%	1%	0%	0%	2%	1%	8%	2%
2	1%	1%	0%	0%	1%	1%	1%	1%
3	2%	1%	0%	0%	1%	1%	0%	1%
4	1%	2%	4%	0%	2%	1%	0%	1%
5	6%	8%	24%	7%	7%	6%	17%	7%
6	5%	7%	20%	2%	6%	5%	13%	6%
7	6%	7%	4%	9%	7%	6%	11%	7%
8	18%	23%	4%	24%	20%	22%	13%	20%
9	15%	24%	20%	27%	18%	20%	18%	20%
Absolutely yes	44%	27%	24%	30%	36%	37%	20%	35%
Total	100%	100%	100%	100%	100%	100%	100%	100%

Table 68: Question #2 by Gender, Age and Race/Ethnicity of Respondent

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues? Average rating	Female	Male	18-34	35-54	55+	White	Other	Overall
On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	8.33	8.12	7.36	8.51	8.19	8.39	7.15	8.24

Table 69: Question #4 part 1 by Gender, Age and Race/Ethnicity of Respondent

Please rate the overall quality of each of the following IVGID recreation facilities. Percent rating as excellent or good	Female	Male	18-34	35-54	55+	White	Other	Overall
Aspen Grove Community Center	75%	78%	65%	80%	76%	77%	69%	77%
Diamond Peak Ski Resort	93%	88%	80%	91%	90%	90%	92%	91%
Incline Tennis Center	89%	90%	46%	95%	90%	90%	94%	90%
Recreation Center	83%	87%	50%	82%	87%	88%	75%	86%
Incline Skate Park	91%	82%	75%	80%	89%	87%	80%	86%
Incline Park Ball Fields	90%	91%	75%	88%	93%	91%	80%	91%
Preston Park	89%	93%	75%	92%	92%	92%	83%	92%
Village Green	89%	84%	77%	80%	89%	88%	57%	87%
Incline Beach	90%	92%	76%	91%	91%	90%	91%	91%
Ski Beach	89%	88%	72%	88%	89%	89%	81%	89%
Hermit Beach	84%	84%	58%	85%	85%	85%	77%	85%
Burnt Cedar Beach	93%	94%	56%	94%	94%	94%	92%	94%
The Chateau at Incline Village™	96%	87%	70%	94%	91%	93%	72%	92%
The Grille at the Chateau	91%	86%	72%	78%	90%	89%	84%	88%
Fitness Trail	85%	81%	70%	77%	85%	83%	73%	83%
Disc Golf Course	91%	84%	63%	89%	87%	89%	65%	85%
Championship Golf Course	94%	94%	70%	98%	93%	95%	80%	94%
Mountain Golf Course	90%	90%	70%	96%	89%	91%	81%	90%

**Table 70: Question #4 part 2 by Gender, Age and Race/Ethnicity of Respondent**

Indicate how often, if ever, you personally have used the facility in the last 12 months. Percent ever using	Female	Male	18-34	35-54	55+	White	Other	Overall
Aspen Grove Community Center	14%	20%	42%	15%	17%	15%	32%	18%
Diamond Peak Ski Resort	55%	55%	92%	60%	51%	53%	66%	54%
Incline Tennis Center	41%	44%	0%	48%	41%	43%	41%	42%
Recreation Center	58%	51%	56%	56%	54%	54%	74%	54%
Incline Skate Park	28%	52%	50%	52%	18%	27%	84%	40%
Incline Park Ball Fields	36%	37%	50%	46%	27%	34%	55%	37%
Preston Park	28%	21%	50%	39%	19%	23%	45%	25%
Village Green	45%	40%	70%	59%	38%	42%	49%	43%
Incline Beach	76%	67%	100%	81%	68%	70%	69%	71%
Ski Beach	65%	57%	80%	62%	60%	61%	65%	60%
Hermit Beach	65%	57%	86%	50%	64%	60%	62%	61%
Burnt Cedar Beach	61%	56%	80%	69%	55%	57%	72%	58%
The Chateau at Incline Village™	45%	42%	0%	36%	46%	42%	45%	43%
The Grille at the Chateau	44%	41%	12%	40%	43%	41%	47%	42%
Fitness Trail	46%	37%	58%	47%	39%	39%	54%	40%
Disc Golf Course	29%	41%	46%	47%	32%	36%	41%	36%
Championship Golf Course	45%	50%	67%	34%	50%	46%	55%	47%
Mountain Golf Course	42%	42%	59%	41%	42%	42%	45%	41%

**Table 71: Question #4 part 3 by Gender, Age and Race/Ethnicity of Respondent**

Indicate how often, if ever, how often others in your household have used them (including visiting family or friends). Percent ever using	Female	Male	18-34	35-54	55+	White	Other	Overall
Aspen Grove Community Center	13%	18%	.	13%	17%	15%	24%	16%
Diamond Peak Ski Resort	56%	46%	94%	56%	46%	48%	68%	51%
Incline Tennis Center	52%	46%	0%	59%	47%	50%	47%	49%
Recreation Center	45%	50%	8%	54%	47%	46%	72%	48%
Incline Skate Park	25%	37%	0%	50%	23%	27%	76%	32%
Incline Park Ball Fields	38%	35%	0%	51%	26%	32%	55%	35%
Preston Park	27%	25%	0%	46%	20%	24%	37%	26%
Village Green	40%	40%	28%	60%	35%	41%	31%	41%
Incline Beach	75%	67%	66%	82%	67%	70%	63%	70%
Ski Beach	58%	57%	32%	60%	58%	57%	64%	57%
Hermit Beach	62%	50%	86%	46%	59%	54%	69%	56%
Burnt Cedar Beach	64%	53%	66%	66%	56%	58%	60%	58%
The Chateau at Incline Village™	37%	37%	12%	32%	40%	36%	39%	37%
The Grille at the Chateau	33%	37%	12%	31%	36%	33%	45%	34%
Fitness Trail	42%	32%	28%	49%	34%	35%	45%	37%
Disc Golf Course	37%	36%	0%	49%	32%	35%	32%	37%
Championship Golf Course	45%	43%	14%	24%	48%	42%	55%	43%
Mountain Golf Course	46%	41%	0%	35%	45%	44%	53%	43%



Table 72: Question #5 Recreation part 1 by Gender, Age and Race/Ethnicity of Respondent

<b>RECREATION</b> <b>Please rate the overall quality of each of the following activities</b> <b>offered by IVGID.</b> <b>Percent rating as excellent or good</b>	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Health & Wellness Programs	81%	89%	91%	67%	88%	85%	70%	85%
Massage Therapy	77%	80%	.	74%	76%	75%	67%	74%
Personal Training	73%	73%	.	69%	73%	71%	100%	74%
Kid Zone at the Recreation Center	80%	87%	16%	85%	87%	85%	61%	83%
Totally Active (Ages 6-17)	81%	95%	0%	77%	98%	94%	50%	88%
Group Fitness Classes	88%	82%	54%	72%	90%	87%	75%	87%
Cardiovascular Room at the Recreation Center	75%	79%	58%	61%	83%	78%	65%	78%
Strength Area at the Recreation Center	67%	70%	50%	58%	73%	71%	51%	70%
Nutrition Services	57%	61%	.	45%	65%	56%	100%	61%
Children's Dance	100%	100%	.	86%	100%	97%	100%	98%
Adult Dance	70%	97%	.	80%	84%	80%	100%	84%
Hiking/snowshoe programs	89%	92%	100%	80%	91%	89%	92%	91%
Senior Programs	79%	82%	.	95%	80%	80%	94%	81%
Group Aqua Fitness Classes	83%	80%	0%	78%	82%	81%	37%	79%
Youth Swim Lessons	89%	77%	0%	74%	93%	85%	39%	82%
Adult Swim Lessons	78%	84%	0%	62%	100%	88%	14%	81%
Open swim times	91%	83%	92%	87%	86%	84%	92%	86%
Preschool Programs	70%	58%	100%	83%	57%	68%	33%	65%
Youth Programs	79%	95%	.	85%	88%	87%	100%	87%
Recreation Special Events	88%	91%	100%	89%	89%	93%	74%	90%
Kids or Youth Camps	75%	87%	.	87%	76%	83%	24%	82%
Youth Sports	89%	91%	.	98%	85%	89%	83%	90%
Teen Sports	82%	78%	.	96%	74%	77%	80%	79%
Adult Sports	79%	83%	100%	80%	82%	78%	100%	82%
Community Appreciation Events at the Recreation Center	89%	82%	.	80%	87%	86%	57%	86%

Table 73: Question #5 Tennis part 1 by Gender, Age and Race/Ethnicity of Respondent

<b>TENNIS</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Play tennis	93%	82%	0%	89%	87%	88%	95%	88%
Play pickleball	92%	70%	.	60%	84%	79%	100%	82%
Tennis Lessons	79%	89%	.	84%	84%	86%	100%	85%
Tennis Junior Clinics or Camps	70%	83%	.	81%	75%	82%	100%	78%
Tennis Adult Clinics or Camps	90%	92%	.	97%	90%	95%	100%	91%
Community Appreciation Events at the Tennis Center	89%	82%	.	53%	97%	86%	75%	86%

Table 74: Question #5 Championship and Mountain Golf Courses part 1 by Gender, Age and Race/Ethnicity of Respondent

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Play golf	93%	92%	69%	92%	93%	93%	83%	93%
Community Appreciation Events at the golf courses	81%	81%	.	62%	85%	84%	65%	82%
Golf Custom Clinic Series	84%	77%	.	61%	87%	82%	57%	81%
Golf Adult Leagues and Camps	83%	70%	.	52%	82%	77%	54%	77%
Golf Junior Leagues and Camps	64%	68%	.	56%	70%	72%	16%	66%
The Grille	93%	89%	100%	73%	93%	91%	88%	91%
Golf Specials and Programs	89%	89%	100%	77%	93%	90%	56%	89%

Table 75: Question #5 Diamond Peak Ski Resort part 1 by Gender, Age and Race/Ethnicity of Respondent

DIAMOND PEAK SKI RESORT Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	Female	Male	18-34	35-54	55+	White	Other	Overall
Ski at Diamond Peak	92%	89%	80%	94%	90%	90%	93%	91%
Group Ski Lessons	87%	88%	100%	88%	87%	87%	97%	88%
Ski Special Events	91%	88%	100%	87%	92%	88%	100%	88%
Ski and Snowboard programs	91%	96%	100%	96%	93%	93%	100%	94%
Community Appreciation Events (Ski)	94%	90%	93%	94%	92%	93%	100%	91%
Food Court and Loft Bar	70%	68%	90%	64%	69%	67%	73%	69%
Last Tracks Wine and Beer Tastings	90%	93%	100%	87%	93%	91%	86%	92%

Table 76: Question #5 Recreation part 2 by Gender, Age and Race/Ethnicity of Respondent

<b>RECREATION</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Health & Wellness Programs	26%	18%	55%	22%	21%	22%	33%	22%
Massage Therapy	13%	5%	0%	11%	8%	9%	2%	9%
Personal Training	4%	5%	0%	3%	5%	5%	0%	5%
Kid Zone at the Recreation Center	7%	8%	30%	14%	5%	7%	8%	7%
Totally Active (Ages 6-17)	10%	10%	25%	22%	7%	10%	19%	10%
Group Fitness Classes	42%	20%	55%	34%	29%	30%	32%	30%
Cardiovascular Room at the Recreation Center	39%	33%	60%	50%	33%	35%	43%	36%
Strength Area at the Recreation Center	42%	38%	60%	49%	38%	40%	46%	41%
Nutrition Services	4%	4%	0%	5%	4%	4%	2%	4%
Children's Dance	0%	1%	0%	4%	0%	1%	0%	1%
Adult Dance	5%	3%	0%	3%	4%	3%	1%	4%
Hiking/snowshoe programs	16%	15%	30%	12%	16%	16%	19%	16%
Senior Programs	14%	13%	0%	2%	15%	14%	11%	13%
Group Aqua Fitness Classes	13%	6%	25%	14%	7%	10%	7%	8%
Youth Swim Lessons	8%	4%	25%	13%	3%	5%	10%	5%
Adult Swim Lessons	1%	2%	25%	3%	1%	1%	6%	2%
Open swim times	25%	28%	60%	37%	24%	27%	32%	26%
Preschool Programs	3%	2%	5%	6%	2%	3%	2%	3%
Youth Programs	2%	3%	0%	8%	1%	3%	1%	2%
Recreation Special Events	17%	8%	30%	25%	9%	12%	22%	12%
Kids or Youth Camps	4%	4%	0%	16%	2%	4%	6%	4%
Youth Sports	4%	4%	0%	15%	2%	5%	1%	4%
Teen Sports	1%	2%	0%	4%	1%	2%	1%	2%
Adult Sports	7%	8%	5%	11%	8%	8%	8%	8%
Community Appreciation Events at the Recreation Center	18%	12%	0%	9%	17%	16%	14%	16%

Table 77: Question #5 Tennis part 2 by Gender, Age and Race/Ethnicity of Respondent

<b>TENNIS</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Play tennis	21%	18%	5%	30%	18%	20%	14%	20%
Play pickleball	7%	5%	0%	8%	6%	7%	1%	7%
Tennis Lessons	11%	7%	0%	14%	8%	10%	3%	9%
Tennis Junior Clinics or Camps	4%	5%	0%	13%	3%	5%	0%	4%
Tennis Adult Clinics or Camps	9%	7%	0%	12%	8%	9%	2%	8%
Community Appreciation Events at the Tennis Center	7%	5%	0%	8%	5%	6%	3%	6%

Table 78: Question #5 Championship and Mountain Golf Courses part 2 by Gender, Age and Race/Ethnicity of Respondent

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Play golf	48%	55%	44%	63%	50%	52%	56%	52%
Community Appreciation Events at the golf courses	16%	15%	4%	13%	17%	14%	21%	16%
Golf Custom Clinic Series	7%	7%	0%	11%	7%	8%	14%	8%
Golf Adult Leagues and Camps	6%	7%	0%	7%	8%	7%	13%	7%
Golf Junior Leagues and Camps	4%	4%	0%	8%	3%	4%	13%	4%
The Grille	50%	49%	25%	48%	50%	50%	62%	49%
Golf Specials and Programs	21%	20%	4%	26%	20%	21%	16%	21%

Table 79: Question #5 Diamond Peak Ski Resort part 2 by Gender, Age and Race/Ethnicity of Respondent

<b>DIAMOND PEAK SKI RESORT</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Ski at Diamond Peak	72%	74%	100%	97%	67%	72%	83%	73%
Group Ski Lessons	23%	20%	20%	24%	20%	20%	24%	21%
Ski Special Events	19%	14%	44%	36%	12%	17%	21%	16%
Ski and Snowboard programs	16%	14%	20%	24%	13%	14%	20%	15%
Community Appreciation Events (Ski)	32%	23%	52%	44%	23%	26%	29%	27%
Food Court and Loft Bar	58%	54%	56%	75%	52%	55%	64%	55%
Last Tracks Wine and Beer Tastings	25%	19%	28%	31%	20%	21%	28%	22%

Table 80: Question #6 by Gender, Age and Race/Ethnicity of Respondent

<b>Please rate how important it is for IVGID to provide the following programs.</b> Percent rating as essential or very important	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Children (ages 12 and under) recreation and sports programs	73%	67%	76%	73%	69%	72%	56%	70%
Youth (ages 13 to 19) recreation and sports programs	71%	67%	76%	70%	68%	71%	46%	69%
Adult recreation and sports programs	71%	63%	80%	66%	67%	68%	56%	67%
Older adult (ages 55 and over) recreation and sports programs	71%	67%	56%	70%	69%	71%	57%	68%
Programs for people with special needs (people with physical or developmental disabilities)	66%	54%	76%	61%	60%	62%	44%	60%
Seniors Excursion Programs (e.g., Virginia City, etc.)	48%	38%	25%	42%	44%	45%	29%	43%
Arts, Cultural and natural history interpretive programs	58%	39%	67%	45%	48%	50%	33%	48%
Environmental education and exploration	60%	48%	71%	54%	53%	55%	47%	54%
Recreation Center programs (e.g., Fitness Challenge, etc.)	56%	50%	46%	49%	53%	52%	55%	53%

**Table 81: Question #7 by Gender, Age and Race/Ethnicity of Respondent**

<b>Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes. Percent strongly or somewhat agreeing</b>	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
To provide opportunities for residents to maintain and improve their health	97%	91%	80%	97%	93%	94%	95%	94%
To make it attractive for family members with children to visit	88%	89%	96%	90%	88%	89%	93%	88%
To attract visitors and promoting tourism	62%	57%	92%	65%	57%	62%	45%	59%
To enhance the property values in the community	90%	89%	96%	91%	89%	90%	92%	89%
To provide sports and recreational opportunities	97%	92%	96%	98%	94%	95%	85%	94%
To provide opportunities for residents to make social connections	92%	78%	72%	86%	85%	85%	89%	85%
To provide positive activities for children and teens (ages 19 and younger)	93%	87%	80%	95%	88%	90%	85%	89%
To provide recreational, social and health strengthening opportunities for older adults (ages 55 and older)	95%	88%	80%	94%	91%	92%	85%	91%
To promote a more beautiful community and a greater "sense of place" for residents	95%	90%	96%	96%	91%	93%	95%	92%

**Table 82: Question #8 by Gender, Age and Race/Ethnicity of Respondent**

<b>To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees? Percent strongly or somewhat supporting</b>	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Dedicated dog park	75%	70%	100%	78%	70%	72%	76%	72%
Warm water pool	73%	57%	72%	77%	61%	66%	60%	63%
Additional multi-purpose fields (soccer, football and lacrosse fields)	56%	49%	72%	65%	48%	54%	46%	52%
Skate park expansion	28%	31%	10%	43%	26%	32%	19%	30%
Cross-country ski facility	75%	73%	80%	80%	72%	75%	75%	74%
Additional gymnasium	42%	33%	48%	49%	34%	38%	40%	36%
Outdoor basketball courts	57%	51%	52%	68%	50%	56%	45%	54%
Indoor tennis courts	43%	40%	48%	48%	40%	41%	48%	41%
Additional kayak/paddleboard storage racks	76%	68%	75%	82%	69%	74%	62%	71%
Ice skating rink	51%	45%	44%	59%	45%	48%	49%	48%
More trails within the District	81%	81%	96%	90%	78%	82%	82%	81%
Field house (indoor multi-use facility)	47%	42%	75%	57%	41%	44%	53%	45%
Bocce ball courts	65%	60%	52%	74%	60%	64%	65%	63%
Pickleball courts	59%	46%	48%	52%	52%	52%	41%	52%
Snowplay/sledding	70%	65%	76%	78%	65%	68%	67%	68%
Additional volleyball courts	41%	47%	52%	58%	42%	46%	38%	45%



**Table 83: Question #9 by Gender, Age and Race/Ethnicity of Respondent**

<b>To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees?</b>								
<b>Percent strongly or somewhat supporting</b>	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.)	63%	64%	52%	80%	59%	67%	54%	63%
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.)	65%	63%	52%	80%	60%	68%	51%	64%
Teen programs	71%	67%	52%	82%	65%	72%	61%	68%
Adult programs (ages 18 to 54)	65%	60%	76%	73%	59%	64%	62%	62%
Senior programs (ages 55+)	71%	67%	52%	74%	67%	71%	63%	68%
Intergenerational programs	59%	50%	56%	65%	51%	56%	46%	54%
Special needs programs	66%	60%	52%	82%	58%	65%	55%	63%
Special events	63%	54%	52%	67%	56%	61%	50%	57%

**Table 84: Question #10 by Gender, Age and Race/Ethnicity of Respondent**

<b>Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below.</b>								
<b>What do you think should be funding priority in the next few years?</b>	<b>Female</b>	<b>Male</b>	<b>18-34</b>	<b>35-54</b>	<b>55+</b>	<b>White</b>	<b>Other</b>	<b>Overall</b>
Focus on taking better care of what we have and improve the condition and appeal of the recreation facilities and parks. This means new facilities or parks would not be built, expanded or acquired.	68%	68%	52%	50%	71%	67%	67%	68%
Invest in building or expanding recreation facilities in response to the increasing demand; be visionary for the future. (This means the existing facilities would continue to be maintained but not receive significant new improvements.)	32%	32%	48%	50%	29%	33%	33%	32%

**Table 85: Question #10 by Gender, Age and Race/Ethnicity of Respondent**

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years?	Female	Male	18-34	35-54	55+	White	Other	Overall
Strongly lean towards focus on taking better care of what we have	31%	35%	4%	23%	36%	33%	35%	33%
Somewhat lean towards focus on taking better care of what we have	19%	19%	24%	21%	18%	19%	16%	19%
Weakly lean towards focus on taking better care of what we have	17%	14%	24%	6%	17%	15%	16%	15%
Weakly lean towards invest in building or expanding recreation facilities in response to the increasing demand	13%	15%	20%	20%	13%	13%	20%	14%
Somewhat lean towards invest in building or expanding recreation facilities in response to the increasing demand	12%	9%	4%	18%	9%	12%	3%	10%
Strongly lean towards invest in building or expanding recreation facilities in response to the increasing demand	8%	9%	24%	12%	7%	9%	9%	8%
Total	100%	100%	100%	100%	100%	100%	100%	100%

**Table 86: Question #11 by Gender, Age and Race/Ethnicity of Respondent**

How do you feel about the value of the Recreation Fee (\$730) and Beach Fee (\$100) that you currently pay, which helps fund all of IVGID's amenities?	Female	Male	18-34	35-54	55+	White	Other	Overall
Very good value	23%	25%	24%	28%	24%	26%	22%	25%
Fairly good value	34%	33%	32%	36%	33%	35%	21%	33%
Average value	25%	23%	0%	29%	23%	23%	35%	24%
Somewhat poor value	9%	12%	20%	3%	12%	11%	8%	10%
Very poor value	8%	6%	24%	4%	7%	6%	11%	7%
I do not pay this fee	0%	1%	0%	0%	0%	0%	4%	0%
Total	100%	100%	100%	100%	100%	100%	100%	100%

Table 87: Question #12 by Gender, Age and Race/Ethnicity of Respondent

If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities?								
	Female	Male	18-34	35-54	55+	White	Other	Overall
Percent strongly or somewhat supporting								
An increase of \$50 per year	55%	60%	40%	77%	55%	59%	59%	58%
An increase of \$100 per year	35%	48%	37%	57%	39%	42%	42%	42%
An increase of \$200 per year	11%	15%	5%	20%	12%	13%	9%	13%
An increase of \$500 per year	3%	4%	0%	8%	2%	3%	7%	3%

Table 88: Question #13 by Gender, Age and Race/Ethnicity of Respondent

Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?								
	Female	Male	18-34	35-54	55+	White	Other	Overall
Strongly support	9%	4%	44%	7%	5%	4%	18%	6%
Somewhat support	8%	7%	0%	12%	6%	7%	7%	7%
Somewhat oppose	12%	9%	0%	11%	11%	11%	8%	10%
Strongly oppose	71%	80%	56%	70%	78%	78%	66%	77%
Total	100%	100%	100%	100%	100%	100%	100%	100%

## Selected Survey Results by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

**Table 89: Question #1 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>Please rate the quality of each of the following for IVGID's Community Services facilities. Percent rating as excellent or good</b>	<b>Children in HH</b>	<b>NO children</b>	<b>Teenagers in HH</b>	<b>NO teenagers</b>	<b>Adults 20-54 in HH</b>	<b>NO adults 20-54</b>	<b>Adults 55+ in HH</b>	<b>NO adults 55+</b>	<b>Overall</b>
Overall quality of services provided	92%	93%	96%	92%	90%	93%	91%	96%	92%
IVGID recreation facilities	95%	90%	83%	90%	87%	92%	90%	92%	90%
IVGID recreation programs	86%	91%	87%	91%	85%	93%	90%	87%	90%
IVGID parks, trails & open space	92%	93%	87%	93%	90%	94%	93%	89%	92%
Availability of information about IVGID's recreation offerings to the community.	79%	83%	87%	83%	82%	83%	85%	77%	83%

**Table 90: Question #2 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Absolutely not	1%	2%	1%	2%	1%	2%	1%	2%	2%
2	0%	1%	1%	1%	0%	1%	1%	0%	1%
3	0%	1%	0%	1%	2%	1%	1%	0%	1%
4	0%	1%	0%	1%	0%	2%	2%	2%	1%
5	6%	7%	8%	6%	9%	5%	6%	9%	7%
6	3%	6%	8%	6%	4%	6%	6%	3%	6%
7	6%	6%	11%	6%	8%	5%	6%	10%	7%
8	25%	20%	12%	21%	16%	24%	20%	21%	20%
9	18%	23%	16%	23%	24%	18%	21%	15%	20%
Absolutely yes	41%	34%	44%	34%	34%	35%	35%	37%	35%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Table 91: Question #2 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues? Average rating	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	8.61	8.25	8.46	8.27	8.27	8.20	8.26	8.22	8.24

Table 92: Question #4 part 1 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

Please rate the overall quality of each of the following IVGID recreation facilities. Percent rating as excellent or good	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Aspen Grove Community Center	90%	74%	77%	74%	74%	77%	75%	79%	77%
Diamond Peak Ski Resort	91%	91%	94%	91%	89%	91%	90%	91%	91%
Incline Tennis Center	93%	88%	89%	87%	92%	85%	91%	85%	90%
Recreation Center	92%	85%	85%	85%	83%	87%	87%	82%	86%
Incline Skate Park	86%	89%	61%	90%	74%	96%	89%	85%	86%
Incline Park Ball Fields	86%	94%	77%	94%	85%	94%	94%	84%	91%
Preston Park	90%	92%	89%	92%	88%	93%	91%	90%	92%
Village Green	89%	88%	78%	87%	83%	90%	89%	83%	87%
Incline Beach	90%	90%	85%	91%	91%	90%	91%	91%	91%
Ski Beach	85%	89%	82%	90%	87%	90%	90%	89%	89%
Hermit Beach	69%	83%	76%	83%	85%	84%	83%	89%	85%
Burnt Cedar Beach	92%	94%	95%	94%	95%	94%	94%	95%	94%
The Chateau at Incline Village™	95%	91%	83%	92%	88%	92%	92%	86%	92%
The Grille at the Chateau	75%	89%	86%	89%	82%	90%	90%	85%	88%
Fitness Trail	84%	86%	71%	85%	78%	87%	87%	83%	83%
Disc Golf Course	93%	89%	81%	89%	85%	94%	88%	91%	85%
Championship Golf Course	98%	93%	90%	94%	93%	94%	93%	93%	94%
Mountain Golf Course	97%	90%	84%	90%	90%	91%	90%	91%	90%

Table 93: Question #4 part 2 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

Indicate how often, if ever, you personally have used the facility in the last 12 months. Percent ever using	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Aspen Grove Community Center	25%	19%	12%	20%	18%	20%	18%	20%	18%
Diamond Peak Ski Resort	61%	54%	61%	55%	61%	51%	52%	66%	54%
Incline Tennis Center	45%	44%	21%	48%	32%	49%	39%	62%	42%
Recreation Center	50%	56%	54%	56%	53%	54%	53%	65%	54%
Incline Skate Park	68%	27%	35%	34%	54%	27%	25%	33%	40%
Incline Park Ball Fields	63%	33%	42%	36%	50%	26%	35%	34%	37%
Preston Park	38%	20%	29%	26%	32%	19%	21%	27%	25%
Village Green	64%	42%	59%	43%	53%	39%	42%	50%	43%
Incline Beach	88%	67%	87%	68%	80%	66%	67%	82%	71%
Ski Beach	59%	58%	67%	58%	69%	56%	59%	67%	60%
Hermit Beach	59%	64%	45%	64%	59%	63%	66%	43%	61%
Burnt Cedar Beach	79%	57%	64%	58%	62%	56%	55%	66%	58%
The Chateau at Incline Village™	45%	46%	34%	46%	35%	47%	46%	38%	43%
The Grille at the Chateau	27%	44%	26%	44%	38%	44%	45%	34%	42%
Fitness Trail	34%	43%	27%	45%	33%	42%	42%	44%	40%
Disc Golf Course	46%	32%	25%	36%	39%	32%	35%	38%	36%
Championship Golf Course	46%	49%	32%	49%	38%	52%	53%	32%	47%
Mountain Golf Course	41%	44%	25%	43%	39%	42%	43%	43%	41%

Table 94: Question #4 part 3 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

Indicate how often, if ever, how often others in your household have used them (including visiting family or friends). Percent ever using	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Aspen Grove Community Center	19%	19%	6%	21%	16%	20%	16%	18%	16%
Diamond Peak Ski Resort	60%	47%	60%	47%	58%	44%	47%	60%	51%
Incline Tennis Center	46%	51%	41%	52%	41%	51%	46%	64%	49%
Recreation Center	58%	45%	61%	44%	55%	43%	45%	56%	48%
Incline Skate Park	29%	34%	39%	29%	35%	30%	23%	32%	32%
Incline Park Ball Fields	77%	34%	50%	37%	50%	29%	31%	47%	35%
Preston Park	37%	21%	37%	26%	35%	22%	19%	45%	26%
Village Green	63%	40%	61%	40%	51%	37%	36%	52%	41%
Incline Beach	87%	67%	84%	67%	80%	63%	65%	88%	70%
Ski Beach	56%	56%	57%	56%	61%	53%	54%	68%	57%
Hermit Beach	67%	60%	51%	60%	57%	58%	57%	59%	56%
Burnt Cedar Beach	77%	57%	64%	58%	62%	55%	55%	67%	58%
The Chateau at Incline Village™	50%	41%	21%	42%	28%	44%	41%	27%	37%
The Grille at the Chateau	39%	36%	19%	37%	29%	37%	36%	30%	34%
Fitness Trail	39%	34%	50%	34%	35%	33%	34%	53%	37%
Disc Golf Course	45%	36%	35%	38%	39%	37%	34%	48%	37%
Championship Golf Course	28%	43%	33%	44%	31%	48%	49%	26%	43%
Mountain Golf Course	31%	46%	41%	45%	36%	48%	46%	35%	43%



Table 95: Question #5 Recreation part 1 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

<b>RECREATION</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Children in HH</b>	<b>NO children</b>	<b>Teenagers in HH</b>	<b>NO teenagers</b>	<b>Adults 20- 54 in HH</b>	<b>NO adults 20-54</b>	<b>Adults 55+ in HH</b>	<b>NO adults 55+</b>	<b>Overall</b>
Health & Wellness Programs	87%	83%	89%	84%	79%	87%	83%	92%	85%
Massage Therapy	88%	65%	24%	69%	82%	73%	69%	92%	74%
Personal Training	86%	71%	21%	77%	76%	73%	73%	100%	74%
Kid Zone at the Recreation Center	73%	91%	62%	85%	77%	96%	91%	80%	83%
Totally Active (Ages 6-17)	63%	92%	95%	81%	85%	89%	93%	66%	88%
Group Fitness Classes	39%	89%	100%	87%	75%	92%	88%	78%	87%
Cardiovascular Room at the Recreation Center	70%	78%	75%	77%	70%	80%	80%	78%	78%
Strength Area at the Recreation Center	64%	69%	67%	67%	64%	69%	74%	59%	70%
Nutrition Services	0%	53%	100%	48%	66%	42%	56%	72%	61%
Children's Dance	100%	100%	50%	100%	91%	100%	100%	100%	98%
Adult Dance	100%	81%	0%	81%	88%	80%	81%	100%	84%
Hiking/snowshoe programs	100%	87%	89%	88%	93%	86%	90%	89%	91%
Senior Programs	100%	77%	91%	78%	98%	76%	79%	100%	81%
Group Aqua Fitness Classes	12%	82%	92%	78%	63%	80%	83%	70%	79%
Youth Swim Lessons	69%	91%	66%	82%	74%	89%	94%	68%	82%
Adult Swim Lessons	12%	88%	50%	85%	56%	100%	89%	57%	81%
Open swim times	92%	89%	95%	89%	80%	90%	86%	85%	86%
Preschool Programs	85%	55%	0%	61%	88%	43%	57%	87%	65%
Youth Programs	79%	100%	89%	97%	80%	100%	90%	91%	87%
Recreation Special Events	83%	91%	86%	90%	97%	89%	92%	93%	90%
Kids or Youth Camps	80%	82%	74%	78%	90%	72%	82%	88%	82%
Youth Sports	97%	89%	96%	91%	91%	86%	83%	97%	90%
Teen Sports	100%	68%	87%	70%	95%	63%	72%	94%	79%
Adult Sports	82%	82%	94%	81%	82%	81%	82%	79%	82%

<b>RECREATION</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Community Appreciation Events at the Recreation Center	91%	86%	74%	85%	97%	85%	85%	100%	86%

**Table 96: Question #5 Tennis part 1 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>TENNIS</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Play tennis	93%	84%	96%	84%	85%	86%	90%	77%	88%
Play pickleball	60%	75%	54%	79%	79%	83%	83%	68%	82%
Tennis Lessons	94%	86%	72%	87%	80%	83%	79%	100%	85%
Tennis Junior Clinics or Camps	90%	84%	58%	85%	76%	81%	67%	93%	78%
Tennis Adult Clinics or Camps	90%	95%	68%	95%	86%	92%	89%	100%	91%
Community Appreciation Events at the Tennis Center	85%	82%	100%	82%	62%	95%	90%	76%	86%

**Table 97: Question #5 Championship and Mountain Golf Courses part 1 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Children in HH</b>	<b>NO children</b>	<b>Teenagers in HH</b>	<b>NO teenagers</b>	<b>Adults 20-54 in HH</b>	<b>NO adults 20-54</b>	<b>Adults 55+ in HH</b>	<b>NO adults 55+</b>	<b>Overall</b>
Play golf	99%	91%	94%	92%	91%	92%	94%	87%	93%
Community Appreciation Events at the golf courses	75%	82%	64%	83%	65%	89%	83%	84%	82%
Golf Custom Clinic Series	100%	74%	100%	73%	70%	81%	82%	69%	81%
Golf Adult Leagues and Camps	80%	74%	100%	73%	59%	78%	77%	73%	77%
Golf Junior Leagues and Camps	100%	62%	59%	59%	61%	65%	70%	68%	66%
The Grille	100%	93%	80%	94%	80%	94%	95%	90%	91%
Golf Specials and Programs	100%	87%	95%	87%	86%	89%	91%	89%	89%

**Table 98: Question #5 Diamond Peak Ski Resort part 1 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>DIAMOND PEAK SKI RESORT</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Children in HH</b>	<b>NO children</b>	<b>Teenagers in HH</b>	<b>NO teenagers</b>	<b>Adults 20-54 in HH</b>	<b>NO adults 20-54</b>	<b>Adults 55+ in HH</b>	<b>NO adults 55+</b>	<b>Overall</b>
Ski at Diamond Peak	96%	92%	97%	92%	89%	92%	90%	94%	91%
Group Ski Lessons	75%	93%	98%	93%	84%	93%	85%	100%	88%
Ski Special Events	92%	91%	85%	91%	90%	91%	91%	91%	88%
Ski and Snowboard programs	92%	94%	100%	94%	93%	94%	95%	91%	94%
Community Appreciation Events (Ski)	94%	92%	97%	92%	94%	91%	92%	93%	91%
Food Court and Loft Bar	63%	72%	68%	73%	69%	71%	73%	60%	69%
Last Tracks Wine and Beer Tastings	85%	94%	100%	92%	89%	95%	93%	83%	92%

Table 99: Question #5 Recreation part 2 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

RECREATION Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20- 54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Health & Wellness Programs	29%	20%	30%	20%	21%	20%	23%	18%	22%
Massage Therapy	8%	7%	7%	7%	9%	7%	8%	8%	9%
Personal Training	1%	4%	6%	3%	3%	4%	6%	0%	5%
Kid Zone at the Recreation Center	37%	4%	7%	6%	10%	6%	6%	12%	7%
Totally Active (Ages 6-17)	37%	7%	29%	7%	17%	6%	8%	15%	10%
Group Fitness Classes	26%	30%	25%	31%	32%	29%	31%	32%	30%
Cardiovascular Room at the Recreation Center	38%	33%	49%	34%	40%	30%	34%	41%	36%
Strength Area at the Recreation Center	37%	39%	52%	38%	42%	36%	40%	39%	41%
Nutrition Services	6%	3%	2%	4%	3%	4%	4%	3%	4%
Children's Dance	3%	1%	1%	1%	1%	1%	1%	1%	1%
Adult Dance	0%	5%	0%	5%	0%	6%	4%	0%	4%
Hiking/snowshoe programs	14%	16%	13%	17%	14%	18%	15%	19%	16%
Senior Programs	6%	17%	0%	18%	4%	20%	16%	7%	13%
Group Aqua Fitness Classes	6%	8%	12%	8%	8%	8%	9%	6%	8%
Youth Swim Lessons	31%	3%	4%	6%	8%	4%	5%	10%	5%
Adult Swim Lessons	6%	1%	2%	2%	2%	2%	1%	3%	2%
Open swim times	53%	26%	43%	27%	31%	26%	24%	41%	26%
Preschool Programs	13%	1%	0%	2%	3%	2%	3%	4%	3%
Youth Programs	11%	1%	6%	1%	6%	1%	2%	1%	2%
Recreation Special Events	47%	9%	19%	12%	14%	11%	9%	17%	12%
Kids or Youth Camps	27%	2%	10%	4%	7%	2%	2%	9%	4%
Youth Sports	30%	2%	12%	3%	9%	1%	3%	7%	4%
Teen Sports	3%	2%	5%	2%	2%	2%	2%	4%	2%

<b>RECREATION</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20- 54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Adult Sports	8%	7%	11%	7%	10%	7%	8%	10%	8%
Community Appreciation Events at the Recreation Center	7%	18%	17%	18%	8%	20%	16%	14%	16%

**Table 100: Question #5 Tennis part 2 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>TENNIS</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20- 54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Play tennis	26%	18%	28%	19%	25%	18%	18%	25%	20%
Play pickleball	3%	6%	9%	6%	7%	6%	6%	7%	7%
Tennis Lessons	16%	7%	8%	8%	11%	8%	8%	15%	9%
Tennis Junior Clinics or Camps	25%	2%	5%	3%	8%	3%	2%	10%	4%
Tennis Adult Clinics or Camps	7%	9%	10%	9%	9%	10%	7%	16%	8%
Community Appreciation Events at the Tennis Center	11%	6%	2%	7%	6%	6%	5%	10%	6%

**Table 101: Question #5 Championship and Mountain Golf Courses part 2 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Play golf	62%	48%	66%	48%	55%	48%	49%	57%	52%
Community Appreciation Events at the golf courses	10%	16%	11%	15%	15%	16%	17%	12%	16%
Golf Custom Clinic Series	6%	7%	12%	7%	9%	6%	7%	9%	8%
Golf Adult Leagues and Camps	3%	8%	5%	8%	5%	9%	8%	7%	7%
Golf Junior Leagues and Camps	6%	4%	15%	3%	4%	3%	3%	9%	4%
The Grille	30%	51%	42%	52%	48%	55%	49%	47%	49%
Golf Specials and Programs	22%	20%	30%	20%	23%	20%	21%	19%	21%

**Table 102: Question #5 Diamond Peak Ski Resort part 2 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>DIAMOND PEAK SKI RESORT</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Ski at Diamond Peak	91%	71%	88%	71%	84%	67%	70%	82%	73%
Group Ski Lessons	39%	18%	20%	21%	21%	21%	20%	23%	21%
Ski Special Events	43%	13%	17%	15%	24%	12%	12%	27%	16%
Ski and Snowboard programs	30%	12%	25%	13%	20%	12%	13%	22%	15%
Community Appreciation Events (Ski)	35%	26%	26%	28%	34%	25%	25%	35%	27%
Food Court and Loft Bar	75%	52%	70%	54%	64%	52%	52%	67%	55%
Last Tracks Wine and Beer Tastings	31%	20%	13%	22%	28%	19%	21%	26%	22%

Table 103: Question #6 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

Please rate how important it is for IVGID to provide the following programs. Percent rating as essential or very important	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Children (ages 12 and under) recreation and sports programs	88%	69%	84%	69%	70%	69%	71%	69%	70%
Youth (ages 13 to 19) recreation and sports programs	79%	68%	85%	67%	69%	68%	70%	67%	69%
Adult recreation and sports programs	75%	65%	74%	66%	68%	66%	68%	61%	67%
Older adult (ages 55 and over) recreation and sports programs	80%	69%	66%	69%	65%	70%	69%	65%	68%
Programs for people with special needs (people with physical or developmental disabilities)	71%	61%	68%	61%	59%	60%	61%	62%	60%
Seniors Excursion Programs (e.g., Virginia City, etc.)	55%	42%	49%	43%	42%	44%	43%	40%	43%
Arts, Cultural and natural history interpretive programs	55%	47%	49%	48%	45%	50%	47%	54%	48%
Environmental education and exploration	65%	52%	61%	53%	56%	54%	52%	55%	54%
Recreation Center programs (e.g., Fitness Challenge, etc.)	54%	50%	50%	51%	50%	51%	52%	54%	53%

**Table 104: Question #7 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes. Percent strongly or somewhat agreeing</b>	<b>Children in HH</b>	<b>NO children</b>	<b>Teenagers in HH</b>	<b>NO teenagers</b>	<b>Adults 20-54 in HH</b>	<b>NO adults 20-54</b>	<b>Adults 55+ in HH</b>	<b>NO adults 55+</b>	<b>Overall</b>
To provide opportunities for residents to maintain and improve their health	92%	94%	96%	94%	94%	94%	94%	94%	94%
To make it attractive for family members with children to visit	86%	90%	93%	89%	90%	89%	89%	91%	88%
To attract visitors and promoting tourism	58%	61%	50%	62%	58%	63%	58%	72%	59%
To enhance the property values in the community	86%	89%	92%	88%	92%	88%	88%	94%	89%
To provide sports and recreational opportunities	95%	95%	96%	95%	97%	94%	95%	93%	94%
To provide opportunities for residents to make social connections	86%	85%	88%	85%	83%	86%	86%	86%	85%
To provide positive activities for children and teens (ages 19 and younger)	89%	90%	98%	89%	92%	88%	90%	93%	89%
To provide recreational, social and health strengthening opportunities for older adults (ages 55 and older)	90%	92%	94%	91%	91%	92%	92%	88%	91%
To promote a more beautiful community and a greater "sense of place" for residents	89%	92%	95%	91%	94%	90%	92%	93%	92%



Table 105: Question #8 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees? Percent strongly or somewhat supporting	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Dedicated dog park	66%	73%	75%	73%	71%	72%	71%	82%	72%
Warm water pool	76%	62%	64%	64%	67%	62%	62%	74%	63%
Additional multi-purpose fields (soccer, football and lacrosse fields)	52%	52%	63%	53%	59%	47%	48%	67%	52%
Skate park expansion	37%	29%	40%	28%	35%	25%	28%	34%	30%
Cross-country ski facility	83%	74%	77%	73%	79%	72%	72%	84%	74%
Additional gymnasium	44%	35%	47%	37%	44%	32%	37%	44%	36%
Outdoor basketball courts	68%	53%	61%	55%	61%	51%	53%	63%	54%
Indoor tennis courts	38%	41%	42%	41%	46%	38%	41%	49%	41%
Additional kayak/paddleboard storage racks	70%	70%	77%	71%	72%	71%	70%	79%	71%
Ice skating rink	64%	48%	64%	48%	55%	46%	47%	53%	48%
More trails within the District	86%	80%	95%	80%	88%	79%	79%	88%	81%
Field house (indoor multi-use facility)	57%	42%	62%	43%	51%	39%	43%	54%	45%
Bocce ball courts	71%	61%	56%	63%	64%	64%	63%	60%	63%
Pickleball courts	54%	54%	53%	55%	50%	56%	55%	44%	52%
Snowplay/sledding	86%	66%	78%	67%	72%	66%	66%	76%	68%
Additional volleyball courts	53%	45%	52%	46%	49%	46%	43%	59%	45%

**Table 106: Question #9 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees? Percent strongly or somewhat supporting</b>	<b>Children in HH</b>	<b>NO children</b>	<b>Teenagers in HH</b>	<b>NO teenagers</b>	<b>Adults 20-54 in HH</b>	<b>NO adults 20-54</b>	<b>Adults 55+ in HH</b>	<b>NO adults 55+</b>	<b>Overall</b>
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.)	88%	61%	79%	62%	68%	60%	62%	67%	63%
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.)	89%	62%	76%	63%	67%	60%	63%	66%	64%
Teen programs	89%	67%	85%	68%	71%	67%	69%	69%	68%
Adult programs (ages 18 to 54)	62%	62%	85%	61%	64%	62%	61%	63%	62%
Senior programs (ages 55+)	74%	68%	83%	68%	68%	69%	69%	61%	68%
Intergenerational programs	74%	53%	72%	54%	55%	55%	54%	57%	54%
Special needs programs	74%	63%	82%	64%	67%	62%	62%	64%	63%
Special events	62%	59%	70%	59%	60%	60%	60%	56%	57%

Table 107: Question #10 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years?									Overall
	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	
Focus on taking better care of what we have and improve the condition and appeal of the recreation facilities and parks. This means new facilities or parks would not be built, expanded or acquired.	53%	68%	55%	68%	64%	70%	70%	56%	68%
Invest in building or expanding recreation facilities in response to the increasing demand; be visionary for the future. (This means the existing facilities would continue to be maintained but not receive significant new improvements.)	47%	32%	45%	32%	36%	30%	30%	44%	32%

**Table 108: Question #10 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household**

<b>Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years?</b>	<b>Children in HH</b>	<b>NO children</b>	<b>Teenagers in HH</b>	<b>NO teenagers</b>	<b>Adults 20-54 in HH</b>	<b>NO adults 20-54</b>	<b>Adults 55+ in HH</b>	<b>NO adults 55+</b>	<b>Overall</b>
Strongly lean towards focus on taking better care of what we have	23%	32%	26%	32%	29%	33%	34%	27%	33%
Somewhat lean towards focus on taking better care of what we have	22%	19%	14%	20%	22%	19%	19%	15%	19%
Weakly lean towards focus on taking better care of what we have	7%	17%	16%	16%	13%	18%	17%	14%	15%
Weakly lean towards invest in building or expanding recreation facilities in response to the increasing demand	14%	14%	20%	13%	16%	12%	14%	14%	14%
Somewhat lean towards invest in building or expanding recreation facilities in response to the increasing demand	19%	10%	18%	10%	12%	10%	8%	20%	10%
Strongly lean towards invest in building or expanding recreation facilities in response to the increasing demand	14%	8%	7%	9%	8%	8%	8%	10%	8%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Table 109: Question #11 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

How do you feel about the value of the Recreation Fee (\$730) and Beach Fee (\$100) that you currently pay, which helps fund all of IVGID's amenities?	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Very good value	34%	23%	34%	24%	20%	25%	24%	26%	25%
Fairly good value	34%	36%	36%	35%	35%	35%	34%	35%	33%
Average value	21%	22%	21%	21%	27%	20%	22%	26%	24%
Somewhat poor value	3%	12%	7%	12%	8%	12%	12%	6%	10%
Very poor value	9%	7%	2%	8%	9%	8%	8%	7%	7%
I do not pay this fee	0%	0%	0%	0%	1%	0%	0%	0%	0%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 110: Question #12 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities? Percent strongly or somewhat supporting	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
An increase of \$50 per year	71%	56%	66%	56%	67%	52%	55%	65%	58%
An increase of \$100 per year	53%	40%	52%	40%	46%	39%	40%	46%	42%
An increase of \$200 per year	23%	13%	14%	13%	14%	13%	12%	17%	13%
An increase of \$500 per year	5%	3%	7%	3%	6%	1%	3%	5%	3%

Table 111: Question #13 by Presence of Children, Teenagers, Adults 20-54, Adults 55+ in Household

Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?	Children in HH	NO children	Teenagers in HH	NO teenagers	Adults 20-54 in HH	NO adults 20-54	Adults 55+ in HH	NO adults 55+	Overall
Strongly support	6%	5%	11%	5%	8%	6%	6%	8%	6%
Somewhat support	11%	8%	4%	8%	7%	7%	7%	11%	7%
Somewhat oppose	12%	9%	13%	8%	10%	8%	11%	8%	10%
Strongly oppose	70%	78%	72%	78%	75%	80%	76%	74%	77%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

## Selected Survey Results by Annual Household Income

**Table 112: Question #1 by Annual Household Income**

Please rate the quality of each of the following for IVGID's Community Services facilities. Percent rating as excellent or good	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Overall quality of services provided	89%	99%	92%	98%	96%	80%	91%	95%	92%
IVGID recreation facilities	89%	99%	90%	94%	95%	79%	79%	91%	90%
IVGID recreation programs	73%	100%	93%	88%	94%	85%	78%	92%	90%
IVGID parks, trails & open space	95%	99%	77%	97%	94%	79%	97%	93%	92%
Availability of information about IVGID's recreation offerings to the community.	75%	93%	87%	70%	87%	85%	75%	86%	83%

Table 113: Question #2 by Annual Household Income

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Absolutely not	0%	0%	0%	1%	3%	4%	0%	2%	2%
2	1%	0%	0%	0%	1%	0%	0%	1%	1%
3	1%	0%	1%	0%	0%	5%	1%	1%	1%
4	0%	5%	2%	1%	3%	1%	1%	1%	1%
5	7%	7%	6%	11%	3%	16%	15%	6%	7%
6	14%	0%	8%	7%	0%	4%	8%	5%	6%
7	0%	1%	5%	14%	8%	12%	8%	5%	7%
8	38%	13%	28%	19%	23%	17%	24%	20%	20%
9	15%	22%	19%	20%	11%	9%	15%	21%	20%
Absolutely yes	24%	52%	31%	27%	48%	33%	28%	39%	35%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 114: Question #2 by Annual Household Income

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues? Average rating	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	8.02	8.80	8.32	8.03	8.52	7.54	7.91	8.41	8.24



Table 115: Question #4 part 1 by Annual Household Income

Please rate the overall quality of each of the following IVGID recreation facilities. Percent rating as excellent or good	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Aspen Grove Community Center	82%	69%	64%	80%	83%	67%	78%	76%	77%
Diamond Peak Ski Resort	98%	92%	91%	93%	99%	86%	99%	90%	91%
Incline Tennis Center	95%	96%	73%	96%	90%	81%	97%	91%	90%
Recreation Center	78%	90%	76%	93%	93%	81%	73%	86%	86%
Incline Skate Park	97%	67%	82%	97%	77%	67%	100%	89%	86%
Incline Park Ball Fields	97%	97%	81%	83%	99%	61%	95%	91%	91%
Preston Park	100%	97%	90%	96%	91%	77%	100%	91%	92%
Village Green	98%	88%	79%	83%	93%	68%	71%	91%	87%
Incline Beach	93%	99%	84%	84%	93%	90%	99%	91%	91%
Ski Beach	85%	94%	89%	79%	88%	80%	92%	90%	89%
Hermit Beach	100%	85%	75%	90%	86%	57%	100%	84%	85%
Burnt Cedar Beach	89%	100%	93%	86%	99%	88%	100%	95%	94%
The Chateau at Incline Village™	98%	100%	97%	91%	89%	77%	77%	93%	92%
The Grille at the Chateau	85%	100%	87%	84%	93%	77%	96%	88%	88%
Fitness Trail	91%	86%	72%	99%	89%	57%	59%	85%	83%
Disc Golf Course	97%	100%	100%	94%	95%	45%	100%	88%	85%
Championship Golf Course	100%	100%	99%	97%	85%	84%	100%	94%	94%
Mountain Golf Course	97%	100%	84%	97%	86%	83%	91%	89%	90%

Table 116: Question #4 part 2 by Annual Household Income

Indicate how often, if ever, you personally have used the facility in the last 12 months. Percent ever using	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Aspen Grove Community Center	24%	27%	27%	2%	20%	22%	8%	15%	18%
Diamond Peak Ski Resort	76%	60%	71%	48%	46%	59%	50%	55%	54%
Incline Tennis Center	84%	100%	31%	26%	30%	59%	60%	45%	42%
Recreation Center	71%	45%	69%	60%	54%	56%	51%	54%	54%
Incline Skate Park	100%	100%	100%	0%	14%	0%	.	59%	40%
Incline Park Ball Fields	50%	20%	56%	29%	23%	62%	16%	32%	37%
Preston Park	25%	17%	29%	34%	30%	39%	40%	17%	25%
Village Green	44%	49%	60%	33%	50%	49%	29%	39%	43%
Incline Beach	74%	76%	79%	72%	75%	66%	58%	72%	71%
Ski Beach	70%	66%	59%	62%	57%	50%	51%	63%	60%
Hermit Beach	50%	60%	62%	92%	67%	46%	76%	49%	61%
Burnt Cedar Beach	55%	60%	60%	73%	73%	58%	67%	50%	58%
The Chateau at Incline Village™	53%	47%	48%	46%	44%	66%	12%	39%	43%
The Grille at the Chateau	58%	27%	60%	41%	41%	54%	18%	37%	42%
Fitness Trail	48%	42%	51%	47%	47%	46%	4%	35%	40%
Disc Golf Course	36%	24%	40%	50%	23%	53%	100%	28%	36%
Championship Golf Course	60%	41%	61%	42%	44%	42%	56%	45%	47%
Mountain Golf Course	97%	14%	35%	41%	46%	35%	78%	41%	41%

Table 117: Question #4 part 3 by Annual Household Income

Indicate how often, if ever, how often others in your household have used them (including visiting family or friends). Percent ever using	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Aspen Grove Community Center	39%	12%	34%	3%	9%	18%	6%	13%	16%
Diamond Peak Ski Resort	71%	56%	66%	51%	54%	36%	46%	46%	51%
Incline Tennis Center	63%	50%	48%	71%	23%	53%	50%	55%	49%
Recreation Center	51%	23%	39%	46%	55%	60%	47%	50%	48%
Incline Skate Park	100%	54%	33%	7%	21%	12%	0%	32%	32%
Incline Park Ball Fields	69%	36%	40%	14%	22%	64%	14%	31%	35%
Preston Park	32%	39%	32%	30%	27%	53%	20%	15%	26%
Village Green	48%	18%	49%	33%	43%	56%	19%	42%	41%
Incline Beach	71%	81%	72%	68%	70%	63%	68%	76%	70%
Ski Beach	69%	63%	62%	53%	51%	48%	46%	64%	57%
Hermit Beach	41%	88%	68%	84%	48%	50%	46%	46%	56%
Burnt Cedar Beach	65%	56%	73%	67%	74%	40%	65%	53%	58%
The Chateau at Incline Village™	26%	53%	43%	51%	38%	45%	17%	30%	37%
The Grille at the Chateau	35%	6%	41%	35%	38%	32%	25%	34%	34%
Fitness Trail	84%	25%	29%	40%	38%	73%	9%	31%	37%
Disc Golf Course	67%	21%	36%	7%	29%	82%	100%	30%	37%
Championship Golf Course	36%	59%	63%	46%	26%	41%	47%	40%	43%
Mountain Golf Course	44%	39%	45%	36%	38%	52%	44%	45%	43%

Table 118: Question #5 Recreation part 1 by Annual Household Income

RECREATION Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Health & Wellness Programs	73%	56%	79%	97%	98%	98%	100%	80%	85%
Massage Therapy	0%	50%	65%	68%	90%	0%	0%	84%	74%
Personal Training	.	16%	0%	61%	93%	100%	100%	80%	74%
Kid Zone at the Recreation Center	100%	100%	46%	56%	96%	86%	100%	80%	83%
Totally Active (Ages 6-17)	50%	100%	88%	81%	70%	100%	100%	89%	88%
Group Fitness Classes	95%	100%	85%	82%	91%	93%	49%	78%	87%
Cardiovascular Room at the Recreation Center	31%	68%	78%	78%	88%	93%	55%	77%	78%
Strength Area at the Recreation Center	28%	52%	61%	75%	76%	77%	55%	72%	70%
Nutrition Services	0%	16%	0%	100%	100%	100%	100%	29%	61%
Children's Dance	.	100%	.	100%	75%	.	.	100%	98%
Adult Dance	.	54%	.	100%	24%	100%	.	100%	84%
Hiking/snowshoe programs	100%	100%	100%	100%	59%	100%	100%	92%	91%
Senior Programs	16%	100%	100%	60%	97%	100%	100%	86%	81%
Group Aqua Fitness Classes	0%	50%	88%	96%	96%	100%	100%	63%	79%
Youth Swim Lessons	.	100%	100%	80%	96%	88%	100%	60%	82%
Adult Swim Lessons	.	100%	.	88%	93%	0%	.	68%	81%
Open swim times	70%	97%	56%	95%	75%	87%	100%	91%	86%
Preschool Programs	100%	9%	0%	88%	88%	.	.	76%	65%
Youth Programs	100%	100%	0%	100%	89%	84%	100%	75%	87%
Recreation Special Events	100%	100%	84%	74%	100%	75%	100%	91%	90%
Kids or Youth Camps	100%	100%	46%	93%	94%	50%	.	80%	82%
Youth Sports	84%	100%	100%	100%	100%	50%	100%	83%	90%
Teen Sports	0%	0%	100%	100%	100%	0%	100%	78%	79%

<b>RECREATION</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Under \$50,000</b>	<b>\$50,000 to \$74,999</b>	<b>\$75,000 to \$99,999</b>	<b>\$100,000 to \$124,999</b>	<b>\$125,000 to \$149,999</b>	<b>\$150,000 to \$174,999</b>	<b>\$175,000 to \$199,999</b>	<b>\$200,000 or more</b>	<b>Overall</b>
Adult Sports	100%	46%	100%	100%	51%	94%	100%	76%	82%
Community Appreciation Events at the Recreation Center	67%	100%	69%	66%	95%	68%	100%	97%	86%

**Table 119: Question #5 Tennis part 1 by Annual Household Income**

<b>TENNIS</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Under \$50,000</b>	<b>\$50,000 to \$74,999</b>	<b>\$75,000 to \$99,999</b>	<b>\$100,000 to \$124,999</b>	<b>\$125,000 to \$149,999</b>	<b>\$150,000 to \$174,999</b>	<b>\$175,000 to \$199,999</b>	<b>\$200,000 or more</b>	<b>Overall</b>
Play tennis	88%	100%	93%	100%	80%	96%	95%	82%	88%
Play pickleball	100%	100%	67%	82%	37%	95%	100%	79%	82%
Tennis Lessons	100%	100%	9%	100%	100%	94%	100%	89%	85%
Tennis Junior Clinics or Camps	100%	100%	50%	100%	88%	84%	.	72%	78%
Tennis Adult Clinics or Camps	100%	100%	100%	100%	100%	93%	100%	93%	91%
Community Appreciation Events at the Tennis Center	100%	100%	100%	89%	58%	95%	.	78%	86%

Table 120: Question #5 Championship and Mountain Golf Courses part 1 by Annual Household Income

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Under \$50,000</b>	<b>\$50,000 to \$74,999</b>	<b>\$75,000 to \$99,999</b>	<b>\$100,000 to \$124,999</b>	<b>\$125,000 to \$149,999</b>	<b>\$150,000 to \$174,999</b>	<b>\$175,000 to \$199,999</b>	<b>\$200,000 or more</b>	<b>Overall</b>
Play golf	59%	97%	100%	95%	94%	88%	97%	94%	93%
Community Appreciation Events at the golf courses	77%	100%	96%	94%	72%	85%	100%	80%	82%
Golf Custom Clinic Series	50%	100%	100%	100%	76%	73%	100%	73%	81%
Golf Adult Leagues and Camps	0%	100%	100%	86%	79%	61%	100%	58%	77%
Golf Junior Leagues and Camps	0%	100%	100%	88%	50%	54%	.	69%	66%
The Grille	50%	100%	100%	100%	88%	91%	67%	90%	91%
Golf Specials and Programs	52%	100%	100%	93%	81%	100%	14%	91%	89%

Table 121: Question #5 Diamond Peak Ski Resort part 1 by Annual Household Income

<b>DIAMOND PEAK SKI RESORT</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Under \$50,000</b>	<b>\$50,000 to \$74,999</b>	<b>\$75,000 to \$99,999</b>	<b>\$100,000 to \$124,999</b>	<b>\$125,000 to \$149,999</b>	<b>\$150,000 to \$174,999</b>	<b>\$175,000 to \$199,999</b>	<b>\$200,000 or more</b>	<b>Overall</b>
Ski at Diamond Peak	94%	92%	90%	98%	94%	88%	92%	91%	91%
Group Ski Lessons	94%	85%	93%	100%	100%	81%	100%	88%	88%
Ski Special Events	100%	84%	72%	100%	84%	84%	100%	92%	88%
Ski and Snowboard programs	100%	100%	100%	100%	100%	100%	67%	92%	94%
Community Appreciation Events (Ski)	100%	100%	83%	100%	85%	96%	100%	96%	91%
Food Court and Loft Bar	52%	75%	59%	73%	72%	61%	62%	69%	69%
Last Tracks Wine and Beer Tastings	100%	100%	100%	97%	72%	100%	100%	89%	92%

Table 122: Question #5 Recreation part 2 by Annual Household Income

RECREATION Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Health & Wellness Programs	38%	23%	36%	18%	31%	30%	6%	18%	22%
Massage Therapy	2%	7%	26%	6%	11%	0%	1%	11%	9%
Personal Training	0%	7%	13%	1%	0%	11%	3%	4%	5%
Kid Zone at the Recreation Center	20%	15%	14%	7%	15%	6%	1%	5%	7%
Totally Active (Ages 6-17)	18%	21%	18%	7%	8%	2%	10%	10%	10%
Group Fitness Classes	22%	19%	46%	26%	39%	28%	20%	29%	30%
Cardiovascular Room at the Recreation Center	28%	23%	42%	36%	25%	43%	27%	40%	36%
Strength Area at the Recreation Center	32%	25%	51%	37%	31%	49%	33%	47%	41%
Nutrition Services	0%	1%	20%	1%	0%	5%	1%	3%	4%
Children's Dance	0%	0%	6%	0%	1%	0%	0%	1%	1%
Adult Dance	0%	9%	6%	8%	9%	1%	0%	2%	4%
Hiking/snowshoe programs	9%	9%	28%	10%	28%	16%	2%	15%	16%
Senior Programs	12%	18%	33%	24%	26%	10%	9%	7%	13%
Group Aqua Fitness Classes	2%	7%	9%	13%	14%	7%	3%	6%	8%
Youth Swim Lessons	0%	1%	12%	2%	13%	3%	3%	6%	5%
Adult Swim Lessons	0%	0%	6%	1%	4%	0%	0%	2%	2%
Open swim times	30%	26%	16%	29%	33%	31%	13%	28%	26%
Preschool Programs	2%	9%	8%	2%	4%	0%	0%	2%	3%
Youth Programs	9%	1%	8%	0%	0%	4%	1%	2%	2%
Recreation Special Events	11%	21%	14%	16%	23%	13%	3%	10%	12%
Kids or Youth Camps	9%	0%	13%	5%	7%	6%	0%	4%	4%
Youth Sports	9%	1%	6%	1%	6%	2%	1%	7%	4%

<b>RECREATION</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Teen Sports	0%	0%	13%	0%	3%	0%	1%	2%	2%
Adult Sports	0%	9%	33%	5%	14%	11%	3%	5%	8%
Community Appreciation Events at the Recreation Center	9%	28%	45%	23%	17%	17%	4%	10%	16%

Table 123: Question #5 Tennis part 2 by Annual Household Income

<b>TENNIS</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Play tennis	2%	4%	32%	12%	20%	15%	28%	24%	20%
Play pickleball	0%	1%	15%	3%	6%	15%	3%	6%	7%
Tennis Lessons	0%	0%	13%	7%	12%	11%	1%	12%	9%
Tennis Junior Clinics or Camps	9%	1%	12%	5%	5%	0%	0%	5%	4%
Tennis Adult Clinics or Camps	0%	0%	25%	2%	5%	10%	9%	10%	8%
Community Appreciation Events at the Tennis Center	0%	3%	21%	2%	9%	16%	0%	4%	6%



Table 124: Question #5 Championship and Mountain Golf Courses part 2 by Annual Household Income

CHAMPIONSHIP AND MOUNTAIN GOLF COURSES Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Play golf	40%	23%	53%	31%	49%	72%	51%	58%	52%
Community Appreciation Events at the golf courses	28%	16%	28%	8%	16%	26%	12%	12%	16%
Golf Custom Clinic Series	18%	0%	7%	2%	10%	15%	3%	9%	8%
Golf Adult Leagues and Camps	18%	1%	19%	2%	9%	8%	9%	4%	7%
Golf Junior Leagues and Camps	20%	0%	0%	2%	0%	17%	0%	5%	4%
The Grille	40%	31%	64%	33%	36%	62%	33%	56%	49%
Golf Specials and Programs	37%	3%	29%	6%	20%	30%	18%	23%	21%

Table 125: Question #5 Diamond Peak Ski Resort part 2 by Annual Household Income

<b>DIAMOND PEAK SKI RESORT</b> <b>Indicate how often, if ever, you or</b> <b>anyone in your household has</b> <b>participated in each in the last 12</b> <b>months.</b> <b>Percent ever participating</b>	<b>Under</b> <b>\$50,000</b>	<b>\$50,000</b> <b>to</b> <b>\$74,999</b>	<b>\$75,000</b> <b>to</b> <b>\$99,999</b>	<b>\$100,000</b> <b>to</b> <b>\$124,999</b>	<b>\$125,000</b> <b>to</b> <b>\$149,999</b>	<b>\$150,000</b> <b>to</b> <b>\$174,999</b>	<b>\$175,000</b> <b>to</b> <b>\$199,999</b>	<b>\$200,000</b> <b>or more</b>	<b>Overall</b>
Ski at Diamond Peak	65%	60%	69%	70%	67%	73%	69%	77%	73%
Group Ski Lessons	35%	30%	30%	21%	27%	22%	3%	18%	21%
Ski Special Events	33%	33%	22%	14%	22%	10%	9%	15%	16%
Ski and Snowboard programs	22%	23%	8%	27%	18%	8%	3%	14%	15%
Community Appreciation Events (Ski)	48%	39%	47%	19%	34%	19%	20%	22%	27%
Food Court and Loft Bar	46%	52%	67%	61%	58%	52%	35%	58%	55%
Last Tracks Wine and Beer Tastings	33%	14%	30%	24%	25%	9%	5%	21%	22%

Table 126: Question #6 by Annual Household Income

Please rate how important it is for IVGID to provide the following programs. Percent rating as essential or very important	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Children (ages 12 and under) recreation and sports programs	65%	82%	85%	66%	63%	51%	57%	78%	70%
Youth (ages 13 to 19) recreation and sports programs	63%	82%	77%	65%	58%	56%	57%	74%	69%
Adult recreation and sports programs	70%	61%	87%	66%	75%	51%	60%	70%	67%
Older adult (ages 55 and over) recreation and sports programs	68%	72%	85%	74%	74%	56%	53%	70%	68%
Programs for people with special needs (people with physical or developmental disabilities)	62%	64%	55%	59%	58%	43%	49%	64%	60%
Seniors Excursion Programs (e.g., Virginia City, etc.)	62%	36%	41%	39%	52%	29%	18%	46%	43%
Arts, Cultural and natural history interpretive programs	60%	44%	44%	48%	44%	28%	20%	55%	48%
Environmental education and exploration	49%	47%	63%	57%	56%	44%	18%	59%	54%
Recreation Center programs (e.g., Fitness Challenge, etc.)	53%	46%	44%	48%	44%	47%	35%	59%	53%

Table 127: Question #7 by Annual Household Income

Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes. Percent strongly or somewhat agreeing	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
To provide opportunities for residents to maintain and improve their health	98%	93%	99%	95%	97%	87%	82%	96%	94%
To make it attractive for family members with children to visit	90%	91%	82%	91%	85%	82%	78%	94%	88%
To attract visitors and promoting tourism	63%	66%	46%	58%	58%	60%	53%	68%	59%
To enhance the property values in the community	98%	93%	86%	81%	95%	86%	74%	94%	89%
To provide sports and recreational opportunities	100%	98%	99%	97%	92%	91%	81%	98%	94%
To provide opportunities for residents to make social connections	98%	75%	97%	86%	82%	73%	79%	88%	85%
To provide positive activities for children and teens (ages 19 and younger)	90%	93%	93%	86%	93%	78%	75%	94%	89%
To provide recreational, social and health strengthening opportunities for older adults (ages 55 and older)	98%	94%	99%	95%	93%	81%	79%	92%	91%
To promote a more beautiful community and a greater "sense of place" for residents	95%	94%	96%	90%	97%	86%	81%	94%	92%

Table 128: Question #8 by Annual Household Income

To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees? Percent strongly or somewhat supporting	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Dedicated dog park	86%	83%	46%	73%	78%	74%	79%	77%	72%
Warm water pool	62%	69%	53%	65%	71%	59%	48%	69%	63%
Additional multi-purpose fields (soccer, football and lacrosse fields)	22%	59%	52%	31%	49%	60%	54%	60%	52%
Skate park expansion	44%	40%	24%	24%	38%	19%	32%	34%	30%
Cross-country ski facility	52%	88%	75%	67%	80%	79%	68%	79%	74%
Additional gymnasium	35%	42%	33%	25%	38%	38%	30%	45%	36%
Outdoor basketball courts	65%	69%	53%	35%	54%	34%	57%	62%	54%
Indoor tennis courts	27%	45%	40%	32%	29%	43%	41%	51%	41%
Additional kayak/paddleboard storage racks	93%	56%	56%	68%	67%	79%	67%	80%	71%
Ice skating rink	41%	48%	30%	46%	57%	40%	42%	54%	48%
More trails within the District	64%	69%	91%	73%	81%	86%	77%	89%	81%
Field house (indoor multi-use facility)	45%	53%	43%	42%	33%	59%	37%	53%	45%
Bocce ball courts	67%	54%	53%	50%	67%	51%	76%	74%	63%
Pickleball courts	56%	48%	49%	40%	56%	56%	41%	57%	52%
Snowplay/sledding	70%	78%	67%	63%	69%	62%	65%	73%	68%
Additional volleyball courts	55%	53%	44%	28%	48%	43%	35%	53%	45%

Table 129: Question #9 by Annual Household Income

<b>To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees? Percent strongly or somewhat supporting</b>	<b>Under \$50,000</b>	<b>\$50,000 to \$74,999</b>	<b>\$75,000 to \$99,999</b>	<b>\$100,000 to \$124,999</b>	<b>\$125,000 to \$149,999</b>	<b>\$150,000 to \$174,999</b>	<b>\$175,000 to \$199,999</b>	<b>\$200,000 or more</b>	<b>Overall</b>
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.)	65%	66%	59%	51%	64%	54%	66%	74%	63%
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.)	65%	69%	57%	50%	62%	57%	67%	76%	64%
Teen programs	68%	71%	77%	64%	70%	53%	68%	79%	68%
Adult programs (ages 18 to 54)	60%	71%	60%	54%	61%	63%	52%	72%	62%
Senior programs (ages 55+)	84%	76%	63%	65%	66%	58%	75%	78%	68%
Intergenerational programs	58%	50%	55%	56%	48%	46%	54%	60%	54%
Special needs programs	59%	72%	78%	60%	54%	56%	63%	66%	63%
Special events	58%	48%	67%	44%	58%	66%	47%	67%	57%

Table 130: Question #10 by Annual Household Income

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years?	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Focus on taking better care of what we have and improve the condition and appeal of the recreation facilities and parks. This means new facilities or parks would not be built, expanded or acquired.	58%	59%	59%	82%	68%	58%	57%	63%	68%
Invest in building or expanding recreation facilities in response to the increasing demand; be visionary for the future. (This means the existing facilities would continue to be maintained but not receive significant new improvements.)	42%	41%	41%	18%	32%	42%	43%	37%	32%

Table 131: Question #10 by Annual Household Income

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years?	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Strongly lean towards focus on taking better care of what we have	26%	40%	35%	43%	37%	30%	28%	25%	33%
Somewhat lean towards focus on taking better care of what we have	25%	17%	11%	18%	12%	21%	15%	21%	19%
Weakly lean towards focus on taking better care of what we have	7%	1%	13%	21%	18%	6%	14%	17%	15%
Weakly lean towards invest in building or expanding recreation facilities in response to the increasing demand	16%	11%	8%	9%	14%	27%	24%	16%	14%
Somewhat lean towards invest in building or expanding recreation facilities in response to the increasing demand	9%	17%	27%	8%	15%	9%	4%	11%	10%
Strongly lean towards invest in building or expanding recreation facilities in response to the increasing demand	17%	13%	7%	1%	4%	6%	15%	11%	8%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%



Table 132: Question #11 by Annual Household Income

How do you feel about the value of the Recreation Fee (\$730) and Beach Fee (\$100) that you currently pay, which helps fund all of IVGID's amenities?	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Very good value	16%	24%	28%	16%	31%	34%	4%	30%	25%
Fairly good value	22%	27%	38%	42%	46%	16%	20%	35%	33%
Average value	23%	30%	11%	22%	9%	26%	51%	22%	24%
Somewhat poor value	15%	12%	19%	8%	10%	15%	15%	7%	10%
Very poor value	24%	7%	5%	12%	4%	9%	10%	5%	7%
I do not pay this fee	0%	0%	0%	0%	0%	0%	0%	1%	0%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

Table 133: Question #12 by Annual Household Income

If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities? Percent strongly or somewhat supporting	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
An increase of \$50 per year	34%	49%	55%	58%	61%	57%	60%	69%	58%
An increase of \$100 per year	17%	37%	33%	31%	40%	46%	42%	56%	42%
An increase of \$200 per year	8%	12%	2%	8%	9%	14%	3%	22%	13%
An increase of \$500 per year	0%	0%	1%	0%	1%	4%	1%	7%	3%

Table 134: Question #13 by Annual Household Income

Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?	Under \$50,000	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$124,999	\$125,000 to \$149,999	\$150,000 to \$174,999	\$175,000 to \$199,999	\$200,000 or more	Overall
Strongly support	0%	6%	13%	0%	1%	8%	6%	6%	6%
Somewhat support	16%	5%	1%	5%	9%	10%	9%	10%	7%
Somewhat oppose	8%	7%	2%	4%	8%	13%	8%	15%	10%
Strongly oppose	76%	81%	84%	90%	83%	69%	78%	70%	77%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

## Appendix D: Responses to Survey Questions – Open Participation Online Survey

The same survey that was mailed to a random selection of residents was also made available online. The URL link to the survey was publicized by the District. A total of 592 individuals answered the first question on the survey; less than 500 answered the last questions. Comparisons of the Open Participation survey to the Scientific Survey can be found in *Appendix F: Comparison of Scientific Survey Results with Open Participation Online Survey Results*.

The following tables show the complete set of responses for each question on the survey from the open participation online survey. For one of the questions, two tables are provided, one that includes the “don’t know” responses and one that excludes the “don’t know” responses.

**Table 135: Question #1 with don't know responses**

Please rate the quality of each of the following for IVGID's Community Services facilities.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall quality of services provided	28%	N=166	57%	N=337	12%	N=70	2%	N=9	1%	N=5	100%	N=587
IVGID recreation facilities	32%	N=190	54%	N=317	11%	N=67	2%	N=10	1%	N=8	100%	N=592
IVGID recreation programs	24%	N=143	51%	N=300	13%	N=74	2%	N=10	11%	N=62	100%	N=589
IVGID parks, trails & open space	33%	N=194	52%	N=308	10%	N=58	1%	N=8	3%	N=20	100%	N=588
Availability of information about IVGID's recreation offerings to the community.	30%	N=177	48%	N=283	15%	N=91	4%	N=23	3%	N=16	100%	N=590

Table 136: Question #1 without don't know responses

Please rate the quality of each of the following for IVGID's Community Services facilities.	Excellent		Good		Fair		Poor		Total	
Overall quality of services provided	29%	N=166	58%	N=337	12%	N=70	2%	N=9	100%	N=582
IVGID recreation facilities	33%	N=190	54%	N=317	11%	N=67	2%	N=10	100%	N=584
IVGID recreation programs	27%	N=143	57%	N=300	14%	N=74	2%	N=10	100%	N=527
IVGID parks, trails & open space	34%	N=194	54%	N=308	10%	N=58	1%	N=8	100%	N=568
Availability of information about IVGID's recreation offerings to the community.	31%	N=177	49%	N=283	16%	N=91	4%	N=23	100%	N=574

Table 137: Question #2

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	Percent	Number
Absolutely not	1%	N=8
2	1%	N=4
3	2%	N=12
4	2%	N=12
5	7%	N=44
6	5%	N=30
7	12%	N=72
8	17%	N=102
9	20%	N=120
Absolutely yes	32%	N=189
Total	100%	N=593

**Table 138: Question #2 by Gender, Age and Race/Ethnicity of Respondent**

Average rating	Average Rating	Number
On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	8.08	N=593

**Table 139: Question #4 part 1 with don't know responses**

Please rate the overall quality of each of the following IVGID recreation facilities.	Excellent		Good		Fair		Poor		Don't know		Total	
Aspen Grove Community Center	15%	N=83	40%	N=226	14%	N=79	3%	N=15	29%	N=167	100%	N=570
Diamond Peak Ski Resort	33%	N=189	45%	N=257	10%	N=56	2%	N=11	11%	N=64	100%	N=577
Incline Tennis Center	13%	N=77	24%	N=135	6%	N=32	2%	N=14	55%	N=313	100%	N=571
Recreation Center	28%	N=160	48%	N=277	15%	N=87	3%	N=20	6%	N=34	100%	N=578
Incline Skate Park	5%	N=30	13%	N=71	8%	N=43	1%	N=6	73%	N=410	100%	N=560
Incline Park Ball Fields	14%	N=77	24%	N=138	5%	N=27	2%	N=9	56%	N=314	100%	N=565
Preston Park	19%	N=107	29%	N=162	5%	N=30	1%	N=3	46%	N=261	100%	N=563
Village Green	19%	N=107	46%	N=258	16%	N=92	3%	N=19	16%	N=88	100%	N=564
Incline Beach	42%	N=240	46%	N=263	9%	N=51	1%	N=7	3%	N=15	100%	N=576
Ski Beach	34%	N=196	45%	N=258	8%	N=47	2%	N=12	11%	N=63	100%	N=576
Hermit Beach	12%	N=67	16%	N=86	7%	N=38	1%	N=8	64%	N=353	100%	N=552
Burnt Cedar Beach	50%	N=292	37%	N=214	5%	N=29	1%	N=6	7%	N=38	100%	N=579
The Chateau at Incline Village™	32%	N=185	41%	N=234	9%	N=53	1%	N=5	16%	N=94	100%	N=571
The Grille at the Chateau	29%	N=168	36%	N=210	6%	N=37	3%	N=20	25%	N=142	100%	N=577
Fitness Trail	16%	N=90	33%	N=188	8%	N=48	1%	N=8	41%	N=231	100%	N=565
Disc Golf Course	11%	N=63	18%	N=102	5%	N=27	1%	N=6	65%	N=363	100%	N=561
Championship Golf Course	33%	N=189	22%	N=122	3%	N=17	1%	N=3	42%	N=235	100%	N=566
Mountain Golf Course	27%	N=155	27%	N=152	7%	N=37	1%	N=6	38%	N=217	100%	N=567

Table 140: Question #4 part 1 without don't know responses

Please rate the overall quality of each of the following IVGID recreation facilities.	Excellent		Good		Fair		Poor		Total	
Aspen Grove Community Center	21%	N=83	56%	N=226	20%	N=79	4%	N=15	100%	N=403
Diamond Peak Ski Resort	37%	N=189	50%	N=257	11%	N=56	2%	N=11	100%	N=513
Incline Tennis Center	30%	N=77	52%	N=135	12%	N=32	5%	N=14	100%	N=258
Recreation Center	29%	N=160	51%	N=277	16%	N=87	4%	N=20	100%	N=544
Incline Skate Park	20%	N=30	47%	N=71	29%	N=43	4%	N=6	100%	N=150
Incline Park Ball Fields	31%	N=77	55%	N=138	11%	N=27	4%	N=9	100%	N=251
Preston Park	35%	N=107	54%	N=162	10%	N=30	1%	N=3	100%	N=302
Village Green	22%	N=107	54%	N=258	19%	N=92	4%	N=19	100%	N=476
Incline Beach	43%	N=240	47%	N=263	9%	N=51	1%	N=7	100%	N=561
Ski Beach	38%	N=196	50%	N=258	9%	N=47	2%	N=12	100%	N=513
Hermit Beach	34%	N=67	43%	N=86	19%	N=38	4%	N=8	100%	N=199
Burnt Cedar Beach	54%	N=292	40%	N=214	5%	N=29	1%	N=6	100%	N=541
The Chateau at Incline Village™	39%	N=185	49%	N=234	11%	N=53	1%	N=5	100%	N=477
The Grille at the Chateau	39%	N=168	48%	N=210	9%	N=37	5%	N=20	100%	N=435
Fitness Trail	27%	N=90	56%	N=188	14%	N=48	2%	N=8	100%	N=334
Disc Golf Course	32%	N=63	52%	N=102	14%	N=27	3%	N=6	100%	N=198
Championship Golf Course	57%	N=189	37%	N=122	5%	N=17	1%	N=3	100%	N=331
Mountain Golf Course	44%	N=155	43%	N=152	11%	N=37	2%	N=6	100%	N=350

Table 141: Question #4 part 2

Indicate how often, if ever, you personally have used the facility in the last 12 months.	Never		1-5 times		6+ times		Total	
Aspen Grove Community Center	40%	N=218	48%	N=259	12%	N=68	100%	N=545
Diamond Peak Ski Resort	21%	N=116	31%	N=167	48%	N=262	100%	N=545
Incline Tennis Center	68%	N=370	17%	N=95	15%	N=80	100%	N=545
Recreation Center	15%	N=80	26%	N=143	59%	N=322	100%	N=545
Incline Skate Park	93%	N=506	5%	N=26	2%	N=13	100%	N=545
Incline Park Ball Fields	73%	N=397	15%	N=83	12%	N=65	100%	N=545
Preston Park	57%	N=311	28%	N=153	15%	N=81	100%	N=545
Village Green	23%	N=126	38%	N=209	39%	N=210	100%	N=545
Incline Beach	6%	N=31	21%	N=114	73%	N=400	100%	N=545
Ski Beach	16%	N=89	29%	N=157	55%	N=299	100%	N=545
Hermit Beach	71%	N=387	10%	N=57	19%	N=101	100%	N=545
Burnt Cedar Beach	12%	N=65	30%	N=161	59%	N=319	100%	N=545
The Chateau at Incline Village™	25%	N=138	41%	N=226	33%	N=181	100%	N=545
The Grille at the Chateau	30%	N=164	39%	N=213	31%	N=168	100%	N=545
Fitness Trail	49%	N=265	27%	N=145	25%	N=135	100%	N=545
Disc Golf Course	76%	N=413	17%	N=94	7%	N=38	100%	N=545
Championship Golf Course	54%	N=296	22%	N=120	24%	N=129	100%	N=545
Mountain Golf Course	49%	N=269	26%	N=143	24%	N=133	100%	N=545

Table 142: Question #4 part 3

Indicate how often, if ever, how often others in your household have used them (including visiting family or friends).	Never		1-5 times		6+ times		Total	
Aspen Grove Community Center	53%	N=290	38%	N=206	9%	N=49	100%	N=545
Diamond Peak Ski Resort	29%	N=156	28%	N=151	44%	N=238	100%	N=545
Incline Tennis Center	72%	N=393	17%	N=92	11%	N=60	100%	N=545
Recreation Center	32%	N=172	22%	N=119	47%	N=254	100%	N=545
Incline Skate Park	89%	N=485	7%	N=36	4%	N=24	100%	N=545
Incline Park Ball Fields	75%	N=408	13%	N=70	12%	N=67	100%	N=545
Preston Park	65%	N=353	21%	N=113	14%	N=79	100%	N=545
Village Green	36%	N=197	33%	N=179	31%	N=169	100%	N=545
Incline Beach	17%	N=94	20%	N=110	63%	N=341	100%	N=545
Ski Beach	30%	N=164	26%	N=144	43%	N=237	100%	N=545
Hermit Beach	75%	N=407	10%	N=57	15%	N=81	100%	N=545
Burnt Cedar Beach	24%	N=132	26%	N=144	49%	N=269	100%	N=545
The Chateau at Incline Village™	41%	N=222	36%	N=194	24%	N=129	100%	N=545
The Grille at the Chateau	45%	N=247	32%	N=175	23%	N=123	100%	N=545
Fitness Trail	59%	N=320	22%	N=119	19%	N=106	100%	N=545
Disc Golf Course	79%	N=429	15%	N=81	6%	N=35	100%	N=545
Championship Golf Course	58%	N=314	20%	N=110	22%	N=121	100%	N=545
Mountain Golf Course	55%	N=302	23%	N=125	22%	N=118	100%	N=545



**Table 143: Question #5 Recreation part 1 with don't know responses**

<b>RECREATION</b> Please rate the overall quality of each of the following activities offered by IVGID.	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Don't know</b>		<b>Total</b>	
Health & Wellness Programs	7%	N=34	15%	N=75	6%	N=32	1%	N=6	71%	N=364	100%	N=511
Massage Therapy	2%	N=12	5%	N=26	2%	N=11	1%	N=6	89%	N=454	100%	N=509
Personal Training	3%	N=16	6%	N=31	3%	N=13	1%	N=3	88%	N=447	100%	N=510
Kid Zone at the Recreation Center	4%	N=20	5%	N=27	3%	N=15	0%	N=2	87%	N=444	100%	N=508
Totally Active (Ages 6-17)	4%	N=19	9%	N=48	2%	N=11	1%	N=5	84%	N=428	100%	N=511
Group Fitness Classes	10%	N=53	22%	N=115	7%	N=34	2%	N=10	59%	N=307	100%	N=519
Cardiovascular Room at the Recreation Center	10%	N=53	26%	N=134	14%	N=72	6%	N=30	43%	N=222	100%	N=511
Strength Area at the Recreation Center	9%	N=48	24%	N=125	15%	N=79	8%	N=39	43%	N=224	100%	N=515
Nutrition Services	2%	N=11	3%	N=14	2%	N=12	1%	N=5	92%	N=463	100%	N=505
Children's Dance	1%	N=6	2%	N=8	3%	N=13	0%	N=0	95%	N=482	100%	N=509
Adult Dance	1%	N=7	2%	N=12	2%	N=11	0%	N=0	94%	N=478	100%	N=508
Hiking/snowshoe programs	7%	N=36	7%	N=36	4%	N=22	0%	N=1	81%	N=411	100%	N=506
Senior Programs	4%	N=18	6%	N=30	4%	N=22	0%	N=1	86%	N=438	100%	N=509
Group Aqua Fitness Classes	5%	N=27	9%	N=46	2%	N=10	1%	N=5	83%	N=423	100%	N=511
Youth Swim Lessons	5%	N=26	6%	N=32	3%	N=17	1%	N=5	84%	N=426	100%	N=506
Adult Swim Lessons	2%	N=8	1%	N=6	2%	N=8	0%	N=1	95%	N=481	100%	N=504
Open swim times	10%	N=53	23%	N=117	7%	N=35	2%	N=8	58%	N=294	100%	N=507
Preschool Programs	4%	N=20	5%	N=23	2%	N=10	0%	N=2	89%	N=445	100%	N=500
Youth Programs	3%	N=13	3%	N=17	1%	N=7	0%	N=2	92%	N=462	100%	N=501
Recreation Special Events	9%	N=46	12%	N=59	4%	N=22	0%	N=2	74%	N=374	100%	N=503
Kids or Youth Camps	5%	N=25	7%	N=34	2%	N=11	1%	N=3	85%	N=429	100%	N=502
Youth Sports	3%	N=15	7%	N=37	2%	N=12	1%	N=3	87%	N=438	100%	N=505

RECREATION Please rate the overall quality of each of the following activities offered by IVGID.	Excellent		Good		Fair		Poor		Don't know		Total	
Teen Sports	1%	N=6	3%	N=14	2%	N=11	1%	N=3	93%	N=470	100%	N=504
Adult Sports	2%	N=10	10%	N=50	2%	N=12	1%	N=4	85%	N=427	100%	N=503
Community Appreciation Events at the Recreation Center	6%	N=32	12%	N=62	5%	N=25	1%	N=3	76%	N=377	100%	N=499

Table 144: Question #5 Recreation part 1 without don't know responses

RECREATION Please rate the overall quality of each of the following activities offered by IVGID.	Excellent		Good		Fair		Poor		Total	
Health & Wellness Programs	23%	N=34	51%	N=75	22%	N=32	4%	N=6	100%	N=147
Massage Therapy	22%	N=12	47%	N=26	20%	N=11	11%	N=6	100%	N=55
Personal Training	25%	N=16	49%	N=31	21%	N=13	5%	N=3	100%	N=63
Kid Zone at the Recreation Center	31%	N=20	42%	N=27	23%	N=15	3%	N=2	100%	N=64
Totally Active (Ages 6-17)	23%	N=19	58%	N=48	13%	N=11	6%	N=5	100%	N=83
Group Fitness Classes	25%	N=53	54%	N=115	16%	N=34	5%	N=10	100%	N=212
Cardiovascular Room at the Recreation Center	18%	N=53	46%	N=134	25%	N=72	10%	N=30	100%	N=289
Strength Area at the Recreation Center	16%	N=48	43%	N=125	27%	N=79	13%	N=39	100%	N=291
Nutrition Services	26%	N=11	33%	N=14	29%	N=12	12%	N=5	100%	N=42
Children's Dance	22%	N=6	30%	N=8	48%	N=13	0%	N=0	100%	N=27
Adult Dance	23%	N=7	40%	N=12	37%	N=11	0%	N=0	100%	N=30
Hiking/snowshoe programs	38%	N=36	38%	N=36	23%	N=22	1%	N=1	100%	N=95
Senior Programs	25%	N=18	42%	N=30	31%	N=22	1%	N=1	100%	N=71
Group Aqua Fitness Classes	31%	N=27	52%	N=46	11%	N=10	6%	N=5	100%	N=88
Youth Swim Lessons	33%	N=26	40%	N=32	21%	N=17	6%	N=5	100%	N=80
Adult Swim Lessons	35%	N=8	26%	N=6	35%	N=8	4%	N=1	100%	N=23
Open swim times	25%	N=53	55%	N=117	16%	N=35	4%	N=8	100%	N=213
Preschool Programs	36%	N=20	42%	N=23	18%	N=10	4%	N=2	100%	N=55
Youth Programs	33%	N=13	44%	N=17	18%	N=7	5%	N=2	100%	N=39
Recreation Special Events	36%	N=46	46%	N=59	17%	N=22	2%	N=2	100%	N=129
Kids or Youth Camps	34%	N=25	47%	N=34	15%	N=11	4%	N=3	100%	N=73
Youth Sports	22%	N=15	55%	N=37	18%	N=12	4%	N=3	100%	N=67
Teen Sports	18%	N=6	41%	N=14	32%	N=11	9%	N=3	100%	N=34

<b>RECREATION</b> Please rate the overall quality of each of the following activities offered by IVGID.	Excellent		Good		Fair		Poor		Total	
Adult Sports	13%	N=10	66%	N=50	16%	N=12	5%	N=4	100%	N=76
Community Appreciation Events at the Recreation Center	26%	N=32	51%	N=62	20%	N=25	2%	N=3	100%	N=122

Table 145: Question #5 Tennis part 1 with don't know responses

TENNIS Please rate the overall quality of each of the following activities offered by IVGID.	Excellent		Good		Fair		Poor		Don't know		Total	
Play tennis	10%	N=50	16%	N=80	3%	N=15	2%	N=8	70%	N=353	100%	N=506
Play pickleball	3%	N=16	8%	N=39	3%	N=13	1%	N=4	86%	N=425	100%	N=497
Tennis Lessons	5%	N=26	8%	N=42	1%	N=7	2%	N=8	83%	N=413	100%	N=496
Tennis Junior Clinics or Camps	2%	N=12	6%	N=29	1%	N=4	0%	N=2	90%	N=446	100%	N=493
Tennis Adult Clinics or Camps	4%	N=22	5%	N=24	2%	N=8	1%	N=4	88%	N=437	100%	N=495
Community Appreciation Events at the Tennis Center	4%	N=18	5%	N=27	3%	N=15	1%	N=6	87%	N=426	100%	N=492

Table 146: Question #5 Tennis part 1 without don't know responses

TENNIS Please rate the overall quality of each of the following activities offered by IVGID.	Excellent		Good		Fair		Poor		Total	
Play tennis	33%	N=50	52%	N=80	10%	N=15	5%	N=8	100%	N=153
Play pickleball	22%	N=16	54%	N=39	18%	N=13	6%	N=4	100%	N=72
Tennis Lessons	31%	N=26	51%	N=42	8%	N=7	10%	N=8	100%	N=83
Tennis Junior Clinics or Camps	26%	N=12	62%	N=29	9%	N=4	4%	N=2	100%	N=47
Tennis Adult Clinics or Camps	38%	N=22	41%	N=24	14%	N=8	7%	N=4	100%	N=58
Community Appreciation Events at the Tennis Center	27%	N=18	41%	N=27	23%	N=15	9%	N=6	100%	N=66

**Table 147: Question #5 Championship and Mountain Golf Courses part 1 with don't know responses**

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> <b>Please rate the overall quality of each of the following activities offered by IVGID.</b>	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Don't know</b>		<b>Total</b>	
Play golf	28%	N=140	27%	N=134	3%	N=14	1%	N=3	41%	N=206	100%	N=497
Community Appreciation Events at the golf courses	10%	N=51	16%	N=80	4%	N=19	1%	N=5	68%	N=337	100%	N=492
Golf Custom Clinic Series	8%	N=40	6%	N=29	1%	N=3	0%	N=1	85%	N=412	100%	N=485
Golf Adult Leagues and Camps	8%	N=38	5%	N=23	1%	N=7	0%	N=1	86%	N=420	100%	N=489
Golf Junior Leagues and Camps	2%	N=11	6%	N=29	1%	N=5	0%	N=2	90%	N=436	100%	N=483
The Grille	22%	N=112	31%	N=154	7%	N=37	2%	N=11	37%	N=187	100%	N=501
Golf Specials and Programs	10%	N=51	14%	N=71	2%	N=12	1%	N=3	72%	N=356	100%	N=493

**Table 148: Question #5 Championship and Mountain Golf Courses part 1 without don't know responses**

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> <b>Please rate the overall quality of each of the following activities offered by IVGID.</b>	<b>Excellent</b>		<b>Good</b>		<b>Fair</b>		<b>Poor</b>		<b>Total</b>	
Play golf	48%	N=140	46%	N=134	5%	N=14	1%	N=3	100%	N=291
Community Appreciation Events at the golf courses	33%	N=51	52%	N=80	12%	N=19	3%	N=5	100%	N=155
Golf Custom Clinic Series	55%	N=40	40%	N=29	4%	N=3	1%	N=1	100%	N=73
Golf Adult Leagues and Camps	55%	N=38	33%	N=23	10%	N=7	1%	N=1	100%	N=69
Golf Junior Leagues and Camps	23%	N=11	62%	N=29	11%	N=5	4%	N=2	100%	N=47
The Grille	36%	N=112	49%	N=154	12%	N=37	4%	N=11	100%	N=314
Golf Specials and Programs	37%	N=51	52%	N=71	9%	N=12	2%	N=3	100%	N=137

Table 149: Question #5 Diamond Peak Ski Resort part 1 with don't know responses

DIAMOND PEAK SKI RESORT Please rate the overall quality of each of the following activities offered by IVGID.	Excellent		Good		Fair		Poor		Don't know		Total	
Ski at Diamond Peak	36%	N=183	38%	N=194	9%	N=44	1%	N=6	16%	N=81	100%	N=508
Group Ski Lessons	11%	N=54	10%	N=51	3%	N=15	1%	N=6	74%	N=362	100%	N=488
Ski Special Events	10%	N=50	17%	N=83	2%	N=8	0%	N=2	71%	N=345	100%	N=488
Ski and Snowboard programs	8%	N=38	14%	N=67	2%	N=12	1%	N=3	75%	N=363	100%	N=483
Community Appreciation Events (Ski)	19%	N=92	20%	N=98	4%	N=21	2%	N=11	55%	N=270	100%	N=492
Food Court and Loft Bar	11%	N=54	32%	N=162	20%	N=99	6%	N=31	31%	N=153	100%	N=499
Last Tracks Wine and Beer Tastings	16%	N=76	13%	N=62	2%	N=11	1%	N=5	68%	N=334	100%	N=488

Table 150: Question #5 Diamond Peak Ski Resort part 1 without don't know responses

DIAMOND PEAK SKI RESORT Please rate the overall quality of each of the following activities offered by IVGID.	Excellent		Good		Fair		Poor		Total	
Ski at Diamond Peak	43%	N=183	45%	N=194	10%	N=44	1%	N=6	100%	N=427
Group Ski Lessons	43%	N=54	40%	N=51	12%	N=15	5%	N=6	100%	N=126
Ski Special Events	35%	N=50	58%	N=83	6%	N=8	1%	N=2	100%	N=143
Ski and Snowboard programs	32%	N=38	56%	N=67	10%	N=12	3%	N=3	100%	N=120
Community Appreciation Events (Ski)	41%	N=92	44%	N=98	9%	N=21	5%	N=11	100%	N=222
Food Court and Loft Bar	16%	N=54	47%	N=162	29%	N=99	9%	N=31	100%	N=346
Last Tracks Wine and Beer Tastings	49%	N=76	40%	N=62	7%	N=11	3%	N=5	100%	N=154

Table 151: Question #5 Recreation part 2

RECREATION Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.										
	Never		1-11 times		12 to 24 times		25+ times		Total	
Health & Wellness Programs	81%	N=424	13%	N=69	2%	N=11	4%	N=21	100%	N=525
Massage Therapy	92%	N=485	7%	N=38	0%	N=2	0%	N=0	100%	N=525
Personal Training	91%	N=476	6%	N=33	1%	N=6	2%	N=10	100%	N=525
Kid Zone at the Recreation Center	90%	N=475	7%	N=37	1%	N=6	1%	N=7	100%	N=525
Totally Active (Ages 6-17)	87%	N=455	9%	N=47	2%	N=11	2%	N=12	100%	N=525
Group Fitness Classes	65%	N=340	16%	N=86	7%	N=35	12%	N=64	100%	N=525
Cardiovascular Room at the Recreation Center	51%	N=269	18%	N=97	8%	N=42	22%	N=117	100%	N=525
Strength Area at the Recreation Center	51%	N=269	18%	N=94	9%	N=45	22%	N=117	100%	N=525
Nutrition Services	94%	N=495	4%	N=19	2%	N=8	1%	N=3	100%	N=525
Children's Dance	97%	N=510	2%	N=9	1%	N=3	1%	N=3	100%	N=525
Adult Dance	96%	N=505	3%	N=15	0%	N=2	1%	N=3	100%	N=525
Hiking/snowshoe programs	86%	N=449	13%	N=67	1%	N=6	1%	N=3	100%	N=525
Senior Programs	89%	N=466	8%	N=43	2%	N=9	1%	N=7	100%	N=525
Group Aqua Fitness Classes	86%	N=453	8%	N=44	1%	N=6	4%	N=22	100%	N=525
Youth Swim Lessons	87%	N=459	7%	N=38	3%	N=16	2%	N=12	100%	N=525
Adult Swim Lessons	98%	N=515	1%	N=7	0%	N=1	0%	N=2	100%	N=525
Open swim times	64%	N=336	19%	N=101	7%	N=39	9%	N=49	100%	N=525
Preschool Programs	92%	N=482	4%	N=23	2%	N=11	2%	N=9	100%	N=525
Youth Programs	95%	N=498	4%	N=20	1%	N=4	1%	N=3	100%	N=525
Recreation Special Events	79%	N=416	19%	N=99	2%	N=9	0%	N=1	100%	N=525
Kids or Youth Camps	90%	N=472	8%	N=43	2%	N=8	0%	N=2	100%	N=525
Youth Sports	90%	N=475	6%	N=30	2%	N=11	2%	N=9	100%	N=525



<b>RECREATION</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.										
	Never		1-11 times		12 to 24 times		25+ times		Total	
Teen Sports	96%	N=504	2%	N=12	1%	N=6	1%	N=3	100%	N=525
Adult Sports	88%	N=464	6%	N=32	2%	N=11	3%	N=18	100%	N=525
Community Appreciation Events at the Recreation Center	79%	N=414	20%	N=105	1%	N=5	0%	N=1	100%	N=525

Table 152: Question #5 Tennis part 2

<b>TENNIS</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.	<b>Never</b>		<b>1-11 times</b>		<b>12 to 24 times</b>		<b>25+ times</b>		<b>Total</b>	
Play tennis	75%	N=392	17%	N=87	3%	N=14	6%	N=32	100%	N=525
Play pickleball	88%	N=463	7%	N=35	2%	N=11	3%	N=16	100%	N=525
Tennis Lessons	88%	N=460	9%	N=48	2%	N=10	1%	N=7	100%	N=525
Tennis Junior Clinics or Camps	93%	N=490	5%	N=25	1%	N=7	1%	N=3	100%	N=525
Tennis Adult Clinics or Camps	91%	N=476	7%	N=35	1%	N=7	1%	N=7	100%	N=525
Community Appreciation Events at the Tennis Center	90%	N=474	8%	N=42	1%	N=5	1%	N=4	100%	N=525

Table 153: Question #5 Championship and Mountain Golf Courses part 2

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.	<b>Never</b>		<b>1-11 times</b>		<b>12 to 24 times</b>		<b>25+ times</b>		<b>Total</b>	
Play golf	48%	N=253	26%	N=138	11%	N=58	14%	N=76	100%	N=525
Community Appreciation Events at the golf courses	74%	N=388	24%	N=125	1%	N=6	1%	N=6	100%	N=525
Golf Custom Clinic Series	88%	N=464	10%	N=54	1%	N=5	0%	N=2	100%	N=525
Golf Adult Leagues and Camps	91%	N=476	6%	N=32	2%	N=10	1%	N=7	100%	N=525
Golf Junior Leagues and Camps	93%	N=490	5%	N=27	1%	N=7	0%	N=1	100%	N=525
The Grille	43%	N=225	40%	N=211	12%	N=63	5%	N=26	100%	N=525
Golf Specials and Programs	76%	N=401	20%	N=103	2%	N=13	2%	N=8	100%	N=525

Table 154: Question #5 Diamond Peak Ski Resort part 2

DIAMOND PEAK SKI RESORT Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months.	Never		1-11 times		12 to 24 times		25+ times		Total	
Ski at Diamond Peak	26%	N=134	41%	N=217	13%	N=66	21%	N=108	100%	N=525
Group Ski Lessons	82%	N=428	15%	N=77	2%	N=12	2%	N=8	100%	N=525
Ski Special Events	76%	N=398	21%	N=111	1%	N=7	2%	N=9	100%	N=525
Ski and Snowboard programs	83%	N=434	12%	N=65	2%	N=13	2%	N=13	100%	N=525
Community Appreciation Events (Ski)	61%	N=321	35%	N=184	2%	N=9	2%	N=11	100%	N=525
Food Court and Loft Bar	40%	N=208	46%	N=243	8%	N=42	6%	N=32	100%	N=525
Last Tracks Wine and Beer Tastings	76%	N=399	22%	N=117	1%	N=4	1%	N=5	100%	N=525

Table 155: Question #6 with don't know responses

Please rate how important it is for IVGID to provide the following programs.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Children (ages 12 and under) recreation and sports programs	38%	N=191	28%	N=142	14%	N=71	8%	N=42	11%	N=53	100%	N=499
Youth (ages 13 to 19) recreation and sports programs	36%	N=180	30%	N=149	15%	N=74	8%	N=39	11%	N=54	100%	N=496
Adult recreation and sports programs	31%	N=154	38%	N=186	20%	N=99	4%	N=21	6%	N=31	100%	N=491
Older adult (ages 55 and over) recreation and sports programs	34%	N=170	34%	N=169	20%	N=99	7%	N=33	6%	N=31	100%	N=502
Programs for people with special needs (people with physical or developmental disabilities)	24%	N=119	31%	N=154	24%	N=119	9%	N=47	12%	N=61	100%	N=500
Seniors Excursion Programs (e.g., Virginia City, etc.)	13%	N=66	24%	N=118	31%	N=154	21%	N=103	12%	N=59	100%	N=500
Arts, Cultural and natural history interpretive programs	15%	N=76	26%	N=131	32%	N=158	17%	N=86	10%	N=49	100%	N=500
Environmental education and exploration	23%	N=112	27%	N=136	27%	N=136	14%	N=68	9%	N=43	100%	N=495
Recreation Center programs (e.g., Fitness Challenge, etc.)	20%	N=102	32%	N=159	30%	N=148	10%	N=51	8%	N=41	100%	N=501

Table 156: Question #6 without don't know responses

Please rate how important it is for IVGID to provide the following programs.	Essential		Very important		Somewhat important		Not at all important		Total	
Children (ages 12 and under) recreation and sports programs	43%	N=191	32%	N=142	16%	N=71	9%	N=42	100%	N=446
Youth (ages 13 to 19) recreation and sports programs	41%	N=180	34%	N=149	17%	N=74	9%	N=39	100%	N=442
Adult recreation and sports programs	33%	N=154	40%	N=186	22%	N=99	5%	N=21	100%	N=460
Older adult (ages 55 and over) recreation and sports programs	36%	N=170	36%	N=169	21%	N=99	7%	N=33	100%	N=471
Programs for people with special needs (people with physical or developmental disabilities)	27%	N=119	35%	N=154	27%	N=119	11%	N=47	100%	N=439
Seniors Excursion Programs (e.g., Virginia City, etc.)	15%	N=66	27%	N=118	35%	N=154	23%	N=103	100%	N=441
Arts, Cultural and natural history interpretive programs	17%	N=76	29%	N=131	35%	N=158	19%	N=86	100%	N=451
Environmental education and exploration	25%	N=112	30%	N=136	30%	N=136	15%	N=68	100%	N=452
Recreation Center programs (e.g., Fitness Challenge, etc.)	22%	N=102	35%	N=159	32%	N=148	11%	N=51	100%	N=460

Table 157: Question #7

Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes.	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Total	
To provide opportunities for residents to maintain and improve their health	68%	N=343	23%	N=116	4%	N=21	4%	N=21	100%	N=501
To make it attractive for family members with children to visit	55%	N=276	30%	N=149	8%	N=41	7%	N=34	100%	N=500
To attract visitors and promoting tourism	21%	N=107	33%	N=165	21%	N=103	25%	N=126	100%	N=501
To enhance the property values in the community	52%	N=259	33%	N=167	9%	N=45	6%	N=29	100%	N=500
To provide sports and recreational opportunities	68%	N=339	27%	N=136	3%	N=14	3%	N=13	100%	N=502
To provide opportunities for residents to make social connections	47%	N=236	37%	N=184	10%	N=52	6%	N=28	100%	N=500
To provide positive activities for children and teens (ages 19 and younger)	58%	N=289	34%	N=168	4%	N=21	5%	N=23	100%	N=501
To provide recreational, social and health strengthening opportunities for older adults (ages 55 and older)	55%	N=276	36%	N=179	5%	N=26	4%	N=20	100%	N=501
To promote a more beautiful community and a greater "sense of place" for residents	66%	N=332	23%	N=114	7%	N=35	4%	N=21	100%	N=502

Table 158: Question #8 with don't know responses

To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		5		Total	
Dedicated dog park	34%	N=174	32%	N=162	14%	N=69	15%	N=76	5%	N=25	100%	N=506
Warm water pool	30%	N=148	30%	N=149	18%	N=89	16%	N=80	7%	N=34	100%	N=500
Additional multi-purpose fields (soccer, football and lacrosse fields)	17%	N=83	34%	N=168	23%	N=115	17%	N=86	10%	N=48	100%	N=500
Skate park expansion	9%	N=43	21%	N=107	26%	N=131	32%	N=159	12%	N=60	100%	N=500
Cross-country ski facility	32%	N=159	42%	N=210	8%	N=40	12%	N=61	6%	N=32	100%	N=502
Additional gymnasium	17%	N=85	28%	N=140	21%	N=104	25%	N=124	9%	N=47	100%	N=500
Outdoor basketball courts	14%	N=71	44%	N=219	16%	N=79	16%	N=79	10%	N=51	100%	N=499
Indoor tennis courts	14%	N=71	28%	N=138	23%	N=114	26%	N=129	9%	N=45	100%	N=497
Additional kayak/paddleboard storage racks	39%	N=196	33%	N=163	10%	N=48	10%	N=52	8%	N=40	100%	N=499
Ice skating rink	23%	N=115	34%	N=170	12%	N=59	24%	N=122	7%	N=36	100%	N=502
More trails within the District	36%	N=181	35%	N=173	11%	N=54	12%	N=61	6%	N=32	100%	N=501
Field house (indoor multi-use facility)	18%	N=89	29%	N=142	17%	N=85	23%	N=114	14%	N=68	100%	N=498
Bocce ball courts	24%	N=119	42%	N=214	12%	N=60	12%	N=62	10%	N=49	100%	N=504
Pickleball courts	15%	N=75	38%	N=192	20%	N=99	14%	N=69	13%	N=66	100%	N=501
Snowplay/sledding	27%	N=137	36%	N=183	15%	N=73	15%	N=74	7%	N=36	100%	N=503
Additional volleyball courts	9%	N=46	38%	N=189	22%	N=108	16%	N=78	16%	N=79	100%	N=500

Table 159: Question #8 without don't know responses

To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Dedicated dog park	36%	N=174	34%	N=162	14%	N=69	16%	N=76	100%	N=481
Warm water pool	32%	N=148	32%	N=149	19%	N=89	17%	N=80	100%	N=466
Additional multi-purpose fields (soccer, football and lacrosse fields)	18%	N=83	37%	N=168	25%	N=115	19%	N=86	100%	N=452
Skate park expansion	10%	N=43	24%	N=107	30%	N=131	36%	N=159	100%	N=440
Cross-country ski facility	34%	N=159	45%	N=210	9%	N=40	13%	N=61	100%	N=470
Additional gymnasium	19%	N=85	31%	N=140	23%	N=104	27%	N=124	100%	N=453
Outdoor basketball courts	16%	N=71	49%	N=219	18%	N=79	18%	N=79	100%	N=448
Indoor tennis courts	16%	N=71	31%	N=138	25%	N=114	29%	N=129	100%	N=452
Additional kayak/paddleboard storage racks	43%	N=196	36%	N=163	10%	N=48	11%	N=52	100%	N=459
Ice skating rink	25%	N=115	36%	N=170	13%	N=59	26%	N=122	100%	N=466
More trails within the District	39%	N=181	37%	N=173	12%	N=54	13%	N=61	100%	N=469
Field house (indoor multi-use facility)	21%	N=89	33%	N=142	20%	N=85	27%	N=114	100%	N=430
Bocce ball courts	26%	N=119	47%	N=214	13%	N=60	14%	N=62	100%	N=455
Pickleball courts	17%	N=75	44%	N=192	23%	N=99	16%	N=69	100%	N=435
Snowplay/sledding	29%	N=137	39%	N=183	16%	N=73	16%	N=74	100%	N=467
Additional volleyball courts	11%	N=46	45%	N=189	26%	N=108	19%	N=78	100%	N=421



Table 160: Question #9 with don't know responses

To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.)	26%	N=129	35%	N=171	14%	N=71	15%	N=76	9%	N=45	100%	N=492
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.)	27%	N=135	34%	N=168	13%	N=66	16%	N=77	9%	N=45	100%	N=491
Teen programs	28%	N=137	37%	N=182	12%	N=59	15%	N=72	9%	N=42	100%	N=492
Adult programs (ages 18 to 54)	20%	N=99	42%	N=206	15%	N=75	15%	N=71	7%	N=35	100%	N=486
Senior programs (ages 55+)	29%	N=146	37%	N=182	15%	N=73	14%	N=70	5%	N=24	100%	N=495
Intergenerational programs	19%	N=92	33%	N=164	20%	N=96	17%	N=85	11%	N=54	100%	N=491
Special needs programs	21%	N=103	37%	N=182	14%	N=69	15%	N=74	13%	N=63	100%	N=491
Special events	20%	N=95	34%	N=167	15%	N=73	17%	N=83	14%	N=68	100%	N=486

Table 161: Question #9 without don't know responses

To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.)	29%	N=129	38%	N=171	16%	N=71	17%	N=76	100%	N=447
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.)	30%	N=135	38%	N=168	15%	N=66	17%	N=77	100%	N=446
Teen programs	30%	N=137	40%	N=182	13%	N=59	16%	N=72	100%	N=450
Adult programs (ages 18 to 54)	22%	N=99	46%	N=206	17%	N=75	16%	N=71	100%	N=451
Senior programs (ages 55+)	31%	N=146	39%	N=182	15%	N=73	15%	N=70	100%	N=471
Intergenerational programs	21%	N=92	38%	N=164	22%	N=96	19%	N=85	100%	N=437
Special needs programs	24%	N=103	43%	N=182	16%	N=69	17%	N=74	100%	N=428
Special events	23%	N=95	40%	N=167	17%	N=73	20%	N=83	100%	N=418

Table 162: Question #10

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years? Statement to the left: Focus on taking better care of what we have and improve the condition and appeal of the recreation facilities and parks. This means new facilities or parks would not be built, expanded or acquired. Statement to the right: Invest in building or expanding recreation facilities in response to the increasing demand; be visionary for the future. (This means the existing facilities would continue to be maintained but not receive significant new improvements.)		
	Percent	Number
Strongly lean towards focus on taking better care of what we have	30%	N=147
Somewhat lean towards focus on taking better care of what we have	15%	N=76
Weakly lean towards focus on taking better care of what we have	11%	N=56
Weakly lean towards invest in building or expanding recreation facilities in response to the increasing demand	13%	N=66
Somewhat lean towards invest in building or expanding recreation facilities in response to the increasing demand	16%	N=80
Strongly lean towards invest in building or expanding recreation facilities in response to the increasing demand	14%	N=67
Total	100%	N=492

Table 163: Question #11

How do you feel about the value of the Recreation Fee (\$730) and Beach Fee (\$100) that you currently pay, which helps fund all of IVGID's amenities?	Percent	Number
Very good value	26%	N=131
Fairly good value	31%	N=157
Average value	22%	N=113
Somewhat poor value	12%	N=61
Very poor value	8%	N=40
I do not pay this fee	1%	N=5
Total	100%	N=507

Table 164: Question #12 with don't know responses

If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities?												
	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
An increase of \$50 per year	38%	N=182	23%	N=109	10%	N=46	27%	N=129	4%	N=18	100%	N=484
An increase of \$100 per year	21%	N=105	21%	N=105	13%	N=64	40%	N=196	4%	N=19	100%	N=489
An increase of \$200 per year	10%	N=47	9%	N=41	19%	N=92	58%	N=277	5%	N=23	100%	N=480
An increase of \$500 per year	3%	N=15	5%	N=22	10%	N=46	78%	N=371	5%	N=23	100%	N=477

**Table 165: Question #12 without don't know responses**

If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
An increase of \$50 per year	39%	N=182	23%	N=109	10%	N=46	28%	N=129	100%	N=466
An increase of \$100 per year	22%	N=105	22%	N=105	14%	N=64	42%	N=196	100%	N=470
An increase of \$200 per year	10%	N=47	9%	N=41	20%	N=92	61%	N=277	100%	N=457
An increase of \$500 per year	3%	N=15	5%	N=22	10%	N=46	82%	N=371	100%	N=454

**Table 166: Question #13 with don't know responses**

Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?	Percent	Number
Strongly support	8%	N=39
Somewhat support	12%	N=58
Somewhat oppose	14%	N=69
Strongly oppose	60%	N=300
Don't know	7%	N=37
Total	100%	N=503

Table 167: Question #13 without don't know responses

Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?	Percent	Number
Strongly support	8%	N=39
Somewhat support	12%	N=58
Somewhat oppose	15%	N=69
Strongly oppose	64%	N=300
Total	100%	N=466

Table 168: Question #15

Do you live in Crystal Bay or Incline Village?	Percent	Number
Yes, in Crystal Bay	1%	N=7
Yes, in Incline Village	94%	N=478
No, I do not live in either location	5%	N=23
Total	100%	N=508

Table 169: Question #16

Which times of year are you in Crystal Bay/Incline Village? (Check all that apply. If you live here year-round, check all four seasons.)	Percent	Number
Spring	87%	N=444
Summer	95%	N=482
Weekends, holidays, select vacation days	29%	N=149
Fall	1%	N=3
Winter	90%	N=457
I own property there, but never live or visit there	88%	N=445
Total	100%	N=508

Table 170: Question #16

Which times of year are you in Crystal Bay/Incline Village?	Percent	Number
Year-round	49%	N=295
Three or fewer seasons	26%	N=153
Weekends, holidays or select vacation days	25%	N=149
Own property, don't live there	1%	N=3
Total	100%	N=600

Table 171: Question #17

Do you have family or friends that come to stay at your property in Crystal Bay/Incline Village?	Percent	Number
No	23%	N=114
Yes, for less than a month	73%	N=369
Yes, for a month or more	4%	N=22
Total	100%	N=505

Table 172: Question #18

Do any of the following live in your household?	yes		no		Total	
Children (ages 12 and under)	26%	N=110	74%	N=317	100%	N=427
Teenagers (ages 13 to 19)	16%	N=65	84%	N=345	100%	N=410
Adults (ages 20 to 54, including yourself)	54%	N=241	46%	N=209	100%	N=450
Adults (ages 55 or older, including yourself)	75%	N=343	25%	N=112	100%	N=455

Table 173: Question #19

What is your gender?	Percent	Number
Female	50%	N=247
Male	50%	N=244
Total	100%	N=491

Table 174: Question #20

Which of the following describes your age?	Percent	Number
18 - 24	1%	N=4
25 - 34	5%	N=25
35 - 44	12%	N=59
45 - 54	16%	N=80
55 - 64	30%	N=148
65 years or older	36%	N=178
Total	100%	N=494

Table 175: Question #21

What is your race/ethnicity? (Please check all that apply.)	Percent	Number
American Indian or Alaskan native	3%	N=13
Asian or Pacific Islander	2%	N=10
Black or African American	0%	N=1
Hispanic/Latino/Spanish	3%	N=16
White/Caucasian	89%	N=419
Other	6%	N=28



Table 176: Question #22

What was your total household income (before taxes) in 2016?	Percent	Number
Under \$25,000	1%	N=6
\$25,000 to \$49,999	4%	N=18
\$50,000 to \$74,999	6%	N=23
\$75,000 to \$99,999	6%	N=25
\$100,000 to \$124,999	14%	N=55
\$125,000 to \$149,999	10%	N=39
\$150,000 to \$174,999	10%	N=41
\$175,000 to \$199,999	7%	N=28
\$200,000 or more	42%	N=167
Total	100%	N=402

## Appendix E: Verbatim Responses to Open-ended Questions from Open Participation Online Survey

Following are verbatim responses to the open-ended question on the survey, sorted alphabetically. The verbatim responses were not edited for grammar or punctuation.

***Question #3: Please tell us why you would or would not recommend IVGID's Community Services offerings.***

- If they live in Incline Village, yes. However, if they live in California and use our facilities like beaches and rec center..they are taking away our space and privacy.
- It that interesting to me
- A
- A great variety of services for a broad swath of the community.
- A great way for members to access all that the environment has to offer
- a nice variety
- A useful community facility
- Adequate and convenient
- Adequate, professionally administered for mkost part.
- Aging facilities
- All around great services.
- All facilities are beautifully maintained and the best in the Tahoe basin
- Although I live here year around. I rarely use any of the community serive offerings.
- Always a pleasant experience
- Always friendly, always helpful.
- Always in good shape & well run.
- Amazing stuff!
- are you kidding.!!.we have a menu that is just fantastic and not likely to be matched by other communities our size
- As noted earlier the offerings are mostly excellent. Cleanliness being one of the most determining factors for me.
- Available and reliable and affordable
- Balanced offering of quality year-round services for very reasonable price
- beach access, discounts at Diamond Peak and golf
- Beach Bathroom facilities are in dire need of being re-modeled....including the snackbar; Very, VERY dated-
- beach is almost always too crowded in summer.
- Beaches and ski areas are run very well. Programs are also good. Security for kayaks and paddle boards is inadequate and IVGID is not doing enough to solve the problem.
- Beaches are awesome! Clean, sandy and uncrowded. Pod at rec center. Hiking and biking trails with good connectivity to Tahoe Rim Trail. Bike paths! It is a large part of why we moved here. T-ball field is very well kept. Thank you.
- Beaches are supposed to be for RESIDENTS only!!!! We pay the taxes to support them, not "Guests"!!!!

- Beaches are very nice - bathrooms clean, etc. They can go to the rec center and it isn't very crowded and it's a nice facility.
- beaches/parks/golf is great; gym could be much nicer
- Beautiful environment, with good facilities, and helpful staff
- because everything costs extra at IVGID
- because they are a good value and enhance the quality of life locally
- Because they are fabulous and reasonably priced.
- because they are signed to accommodate IVGID staff desires, not residents
- become too expensive
- best deal for all that is provided
- Between the rec fees and property taxes, Incline is an expensive place to live.
- breadth and quality of services
- But for Diamond Peak, they are excessively priced. Insofar as Diamond Peak is concerned, you're getting what you're paying for.
- By the terms "Community Services" I assume you mean the recreational facilities and programs which I use frequently and think are GREAT, especially the Aqua offerings.
- Can't get any better than a "10" is self-explanatory.
- Clean and beautiful facilities, good service, helpful personnel.
- Clean and well kept up
- clean, friendly & help personal, lots of activities
- Clean, well maintained, good variety
- Cleanliness is lacking
- Condos package, knowledgeable, concession (hard to read the spelling)
- Convenience & good quality
- Convenience and quality. Prefer longer working hours though
- Convenience and supportive of the community
- Cost
- cost
- Cost for family members (greater than 5 at same visit); crowds (of non-residents & guests) at beaches
- Cost for non-pass holders.
- Cost much more than they are worth. eg. Rec center is worse than High Altitude fitness by FAR and costs only slightly less
- Cost of annual dues and facility use is too high for residents.
- Cost of the beach.
- Cost to use beach is very expensive
- Cost, availability of beach parking for residents
- Cost, difficulty to obtain schedule, limited options
- Crowds in controllable during holiday periods
- Crystal Bay "No Beach" a ridiculous exclusion; makes me feel second class and i'm not eligible for events like Bocce

- Crystal Bay residence are thought of a second class so I have little interest
- Customer service in recreation is good.
- Decent
- Delays in service when getting beach passes and season ski pass, public utility service not reliable or responsive
- Depending on what you are using, better options are available near by.
- Diamond Peak is wonderful. A summer alpine slide would be a nice addition. The beaches are beautiful, but overcrowded due to cards being given to Hyatt guests. The Rec Center is nice, but needs additional work out space, hot tubs and locker room & shower upgrades.
- Diamond Peak needs to become a year-round resort with summertime activities like Mountain Biking.
- Diamond Peak should not be letting employees park there on weekends. They should be shuttled in. I'm a season ticket holder, why should an employee get a better parking space than me? Why do Diamond Peak employees get to bring their kids to work? Does every IVGID employee get this perk?
- Dishonest portrayal of costs and budgets. Unfair competition with private business. Excessive spending.
- diversity of offerings
- Do not use. Believe cost excessive for home owners.
- don't know a lot about it
- Don't know enough about 'em.
- Don't know enough about them
- don't know much about them
- Don't know what "community services offerings" refers to.
- Employees are friendly and the facility is clean
- Enjoy living here
- Everything is nice.
- Everything is top of the line-
- Everything is well run and clean. Just would like more offerings / experiences.
- excellent
- Excellent facilities but cost can be high.
- excellent facilities, low cost to residents
- Excellent maintenance, varied activities for all ages year round
- Excellent variety and competent staff
- expensive
- expensive
- expensive
- Expensive
- experience with using the offerings has been good.
- extensive programs
- Facilities are getting old and dated
- facilities are great

- Facilities are great, staff are caring and professional. We have, however, experienced the once in a while "ball drop" trying to register for programs. Seems like communications at the Rec Center are sometimes shaky.
- Facility itself is not state of the art. Locker rooms are poor. Sauna inadequate. No steam room. Larger group rooms would be good.
- Fairly pricey if you are not a resident
- family atmosphere, fun activities, no competition in the area.
- Family friendly.
- Fees are outrageous for part timers
- Fenced dog park
- First Class Facilities and Services
- First class facilities, excellent and courteous staff
- For people that can use the facilities, they are excellent, however, if you don't use them, due to handicap or age, it's value is questionable .
- Friendly service for a very reasonable price
- Friendly staff, amazing venues, great value.
- from what I have seen of recreation sites and trails, everything seems nice and well kept and clean
- Fun for the grandkids
- Fun opportunities for many ages
- Fun,cheap,and easy
- Generally good
- Generally good facilities and pricing
- Generally things are good but beaches too crowded and facilities not adequate. Kayak storage/food service at Incline Beach
- Given how much you charge they are inadequate. You give away too many free memberships. Employeee,their families and SNC students. Beach chairs needto be replaced. Dog park for small dogs. Free entry for kayaks at boat ramp. Summer water beach for dogs.
- Golf course in poor shape and too expensive-need new superintendent and less pro shop staffing costs.Beaches too crowded with tourists and serenity lost with bad music.Recreation center crowded with events and activities of non residents.
- Golf is too expensive for locals
- Good and reliable
- Good breadth of facility, equipment and programs
- Good choice of activities.
- Good facilities. I'm not able to take advantage of many activities.
- Good for all ages and sports
- Good for residents
- good overall recreational offer for a community of this size
- good selection of activities
- Good selection, reasonable prices

- Good services but not happy about beach situation - is it really monitored as it should be - are we letting in those who don't have rights to be there?
- Good services great people
- GOOD VALUE
- Good value
- Good variety of offerings --- something for every member of the family.
- Good variety of offerings. Rec center is very nice.
- Good variety....pleasant settings.....professional help.....overall excellent assets of the community
- Great amenities
- Great amenities and great value.
- Great amenities.
- Great and fun community
- Great area for families with kids. Love babysitting at the rec center and Burnt Cedar beach for me and my toddler.
- Great beach, pool and tennis facilities, and skiing in the winter
- Great beaches, rec facility, boat ramp.
- Great community and great services
- Great facilities and great people working in the facilities
- Great facilities and programs
- Great facilities and services for a relatively small tax
- Great facilities.
- great facility
- Great offering of programs and facilities, professionally operated.
- Great options at very reasonable price
- Great outdoor facilities
- Great place to be
- Great place to live
- great recreation facilities
- Great services and opportunities. Nice people.
- Great services!
- Great setting, great programs
- great spaces and facilities that are clean and well kept with friendly service
- Great tennis and beaches; Diamond Peak is fabulous and amazingly inexpensive for residents.
- Great tennis facility and staff. Great golf course and staff, but overpriced. The
- great value
- Great Value
- Great value and funded predominately by property tax
- Great variety offered to the community!
- Great variety, well-maintained, generally helpful staff.
- Great year round community

- Great youth programs
- Guest services
- Hard to find information about the programs
- have always had a great time and the best part are your employees are extremely good to people
- Haven't used them this year (first year here). At this point I feel it's a donation for others in the community.
- High quality facilities at reasonable cost, good availability
- How would I recommend the offerings to someone who doesn't own a house here? This is not an applicable question.
- I always find the services very adequate
- I always recommend the beach, DP and the rec center. It is hard to recommend the baby swim program (instructor quality varies and cold water).
- I appreciate having so many different types of activities available.
- I caution family, friends, and colleagues that some users of IVGID's services think they are better than you are.
- I do not need more individuals coming to Incline. The services are/should be for residents.
- I do not participate in some of the recreation opportunities but I still have to pay for them + more for Rec fees
- I don't feel any benefit
- I don't use them that often to know.
- I don't use rec services much they aren't really interesting to me. Only golf and ski.
- I enjoy the availability of classes and equipment.
- I feel the area they have bit more options
- I have a rec center membership. Management used social media to inform members of hot water shutdown to inform paying members. Considering we live in a retirement community I feel that choice was exceptionally narrow minded.
- I have enjoyed using them and I think there will too.
- I have made suggestions to the Recreation Center, but never heard anything back so I don't know if they were even considered. Otherwise, all is good.
- I keep reminding other residents about the great deal on Season Passes at Diamond Peak
- I like that things are private, to owners, keeping facilities less busy.
- I love everything except the abundance of people in rec center who are not residents. I believe the college should provide its own rec center. I have found it much more crowded lately
- I love everything!
- I love IVGID but I think that the REC (monthly & annual) fees are too high!
- I love our community and the availability and variety of recreational services at an economical cost. I don't believe we should concern ourselves with being competitive with Squaw and Heavenly, especially during the summer. Primary focus should be on community, not tourism.
- I love your staff and the quality of your services and amenities.
- I really dislike the fact that you always have FOX news on in your workout space. I had to stop going and drop my membership because of it.
- I really have not used them but they look good

- I think Crystal Bay residence should receive all the benefits of Incline. (Beach access) It's absurd.
- I think it is a 7 based on the services I am familiar with
- I think it's extremely expensive and a little to well maintained.
- I think that you should limit guest passes to the beaches and passes to people who rent up there.
- I think the facilities are well kept by staff for the most part and staff are ge
- I think the programs are good and the people administering them do a good job
- I think the services lean too far into caring for tourists as opposed to caring for homeowners.
- I think you have a well rounded program for all age groups.
- I thought Incline Village is a "residents and guests only" community. We don't want to be invaded with nonresidents.
- I use the rec center and it is excellent
- I would and have recommend the offerings, but the addition cost need to be look at.
- I would like to see more family events and family-focused recreation center amenities
- I would not recommend IVGID's services as multiple times I have been given terrible service due to my age. There are no turf fields to use, which leaves you with baseball and soccer fields. The soccer fields double as a dog park where I have stepped in feces multiple times playing. IVGID's recreation center is becoming a bit outdated, and with much newer and nicer facilities in squaw and north star I would rather my friends meet me there. An artificial turf field would be an amazing step for this community, and although it would have some environmental impacts I believe the social benefit would outweigh that.
- I would recommend because they are clean and the staff is usually pleasant and knowledgeable.
- I would recommend but I also believe there's plenty of room for improvement
- i would recommend but warn about overcrowding in summer
- I would recommend if they are up to date and something that interests them.
- I would recommend IVGID's Community Services due to the diversity of programs by age groups and level of participation.
- I would recommend the services in Truckee before Incline. They are progressive, addressing the needs of working, retired, families, singles...with equal respect. They change their offerings each year. Many people from this community go over there as an addition or improved option. So, since their options are better, I would recommend them first.
- I would recommend them, but definite room for improvement with adding trails and additional open space opportunities.
- If you play golf its great.
- i'm not sure i understand the question. are IV's parks and so forth excellent? yes.
- Improved training for those allowed to shoot bears. Why can't they distinguish real bullets from fake bullets? What happens when shooting at people?
- In comparison to other Tahoe communities, IVGID's offerings are about average with the acception of the beaches.
- In general I wouldn't recommend Incline Village to my friends, family or colleagues.
- In town, not busy, great pool, small group sizes
- Incline Village has, simply put, everything.
- inconsitent service and product



- Information is often hard to find, and prices are sometimes out of range.
- Insufficient beach parking for residents
- Intimate community, gorgeous facilities, accessible location.
- It can still cost local residents more to use these services than tourists!
- It has been several years since I put my daughter swim lessons at Burnt Cedar but we enjoyed them.
- It is a good value.
- It is a pleasure to live in the community
- It is better than what is offered in other cities. It can be improved, but it's definitely better than in our other hometown in Southern Ca
- It is not an issue of recommending IVGID. It is about living in Incline Village.
- It is too expensive for a group of 4 or more.
- It is what makes living in Incline and visiting the community so great for us and so attractive for our kids and grandkids
- It would depend on whether or not it suited their particular needs.
- It's a community in the real sense of the word
- Its a great community in general
- Its better than sitting on the couch.
- It's corrupt. We pay the same as incline but can't use their beaches
- It's just a great, fun place to be. After I finally got my daughter and grandson to come out from the East Coast (it's not picnic getting here) she loved it so much she coming back for 3 weeks this summer.
- It's the best part about living in Incline Village!
- It's what there is to do in town.
- it's what's available
- I've never made contact with IVGID. Just haven't had time.
- IVGID does an amazing job with all their recreation programs, offerings and facilities.
- IVGID does far too much stuff it shouldn't be doing and spends far too much stuff on things that are not its responsibility.
- IVGID doesn't always offer things I'm interested in/can afford
- IVGID facilities are OK, but practices such as Waste Management contracts are very costly for condo owners.
- IVGID fees are already high, and yet the fee for the recreational center is exorbitant given the facility and equipment.
- IVGID has a lot to offer and is very well run.
- IVGID is an organization that does not care for its employees and is cheap as well as cuts corners where its not offering training for lv 2 and 3 skiing/boarding to not paying a female golf pro as much as the male. It goes on.
- IVGID is too big, too bloated. I do not support or agree with their wasteful way of operating.
- IVGID provides a wide variety of activities of which some should be of interest to members of the community.
- IVGID provides enjoyable ways to use its venues

- IVGID TAKES AN ACTIVE ROLE IN MAINTAINING AND PROVIDING QUALITY SERVICES FOR PARCEL OWNER'S
- IVGID's Community Services offerings seem old, run down, dated, un-cared for, poorly managed with employees that give off an air of not caring about the residence. Why would I send family and friends to recreation venues where they can be treated poorly by IVGID staff. Whoever is the person in-charge of the IVGID's Community Services offerings is doing an awful job of setting an example for his or her employees.
- IVGID's Community Service offerings are very expensive given the Rec Fee and the add-on fees for the programs.
- IVGID's relentless desire to expand itself is out of hand.
- Just proceed with caution and avoid engaging in any political discussions when you participate and communicate with IVGID members.
- Kayak rack is hard to get
- Keep doggie access to lake open longer, it is a wonderful perk.
- known product and quality
- Like most government, IVGID spends too much and does too much beyond its purpose and charter to justify its existence.
- like the beach and the golf courses
- Limited and only available to IVGID home owners
- limited parking at beaches
- Live here and love it!
- local, convenient, usually well priced
- Lots of activities throughout the year
- lots of good stuff to do; it's a big part of why the community is attractive
- Lots of great outdoor venues to enjoy.
- Lots of great programs, facilities, discounts with belonging
- lots of programs for different age groups and interests.
- Lots of unique services offered that aren't typically found in many communities
- Lots offered and family orientated
- Love this community. There is usually so much going on that we miss out on things.
- many of my friends come from out of town and don't want to pay the money
- Many of our "Community Services" have been developed into crowded/overcrowded costly tourist attractions. Our ski area is chaotic when crowds exceed the "comfortable carrying capacity". The golf courses never could live within their means and require large subsidies by non-golfers. The facilities should never have been built as tourist amenities when they are financed by local property owners.
- Many programs for every age group.
- many various opportunities for participation by village members
- Most facilities are very nice, but on the small size. During summer it can be very difficult to use most of the facilities.
- Most offerings are during normal work hours, which makes it challenging to join most
- MOST PROGRAMS ARE EXPENSIVE AND NOT VERY INTERESTING

- Most staff friendly/helpful; auto-updates (via email/texts, etc) when people r on waitlists, E.g., kayak storage slots, would be great
- Mostly DP for families to ski
- Mostly for older people. Also, ref center classes are stale. Ne Ed to incorporate new instructors.
- My response is really "it depends". In general, I do not feel that the IVGID offerings effectively serve all needs/persons in the community. Most offerings are for the retired or older members of the community or for "non-working" (i.e. families that either have one or both parents who do not work).
- Na
- Need better facilities to offer these services
- Need more family friendly facilities
- Need more pool and splash zone offerings. Truckee, Northstar and many others are much better pool and Rec facilities. Infrastructure needs to keep up with the times. Burnt Cedar pool? Indoor child pool and splash zone? I am looking forward to bike park. What about dedicated soccer and dog fields. So gross to intermingle as they are now. I like many things, but this is my opportunity to point out areas for improvement.
- need personal experience with them to recommend
- Needs more variety
- Neutral on them.
- Nice
- nice beaches and skiing for residents. It would be nice if programs at the rec center were included in rec center membership
- Nice people, easy to get to, clean.
- Nice value of programs. Helps fill vacation time for kids. More would be appreciated.
- Nice variety of services and facilities which are generally well kept and convenient to use. Would like to see additional offerings at Diamond Peak - both summer and winter.
- Nicely cared for, community appropriate facilities and services
- no beach access for crystal bay residents
- no comment
- No comment
- No opinion
- NO to people out of IV and CB. YES to people in IV and CB
- Non-Resident daily charges a bit high for out of area friends.
- Not 100% clear on what the extent of "community services" are. I recommend using the beaches and rec center for the sauna.
- not certain about them
- Not enough notice
- Not really sure what you mean by community services offerings
- not that great
- Not worth the cost or the hassle
- often too crowded at rec center, beach

- Old; Outdated look. No jacuzzi, not separate steam rooms, bathrooms really outdated.
- Only cater to kids and seniors
- Only if they are residents of Incline Village. There are waaaaay too many visitors who invade our community. I know people who use the Rec Center who do not have cards. They simply walk in and no one checks to see if they have an IVGID card.
- Only use beach
- Other towns seem to have a more extensive range of programs, and better facilities. However, if you didn't know better, I would recommend IVGID.
- Over services are quite good.
- Overall I feel that the community offerings that are not at the beach are a good value
- Overall IVGID offers great services.
- Overall not well run, inefficient and too costly for what is provided
- Overall quality of the services is very good. Some (Rec. Center) need to be refurbished.
- Overall, the offerings of IVGID community services are varied and very good.
- Overall, the services are good, pricing should be a little more affordable for full time residents especially for teens and golf.
- Overcrowded, not well managed or maintained.
- overrun with tourists....residents are not given preference in spite of high mandatory fee
- parking by npn resiidenrs at beaches is a huge disappointment
- Parking is always an issue. It makes it stressful. Plus homeowners are treated the same as visitors which just isn't fair.
- People are friendly for the times I have interacted with them.
- Personas muy amables, muy buena limpieza, excelente ambiente, y comida y disponibles afertas. Lo recomiendo.
- Poor prioritization of resource allocation and lack of ability to access services due to overuse by non-resident users.
- Por que son buenos y benificos
- Porque ayuda en informacion en lo que uno no esta informado y provee su apoyo.
- Pretty costly
- Pretty good but staff organization issues
- Pretty good facilitie sin general; close easy access; great locations/ views
- Prices
- Prices for some things are high.
- Pricey
- Private Beach access, Diamond Peak access
- Private beaches, rec center, clubhouse, etc.
- Process to get extra beach passes for visiting family is very inefficient and not user friendly
- programs are generally very good
- Programs are too expensive for a family to access. Rec Center and Tennis Center cost way too much!
- Programs seem to target kids or seniors. This misses a large part of the community.
- Prorams for children

- quality and affordability
- Quality and variety of services
- quality of fitness classes at rec center not as good as it used to be
- Quality, good value venues. Great staff. Rules are fair
- range and caliber of offerings
- Range of opportunities is great; quality of facilities and execution is average
- Really isn't that different than other areas, Truckee for instance I think has excellent facilities and community involvement which outside of the golf community is lacking.
- Rec center and beaches are ridiculously overcrowded
- Rec center and pool are great. Beaches super! Diamond Peak is family friendly - great view. All provide FUN.
- Rec center equipment very outdated.
- Rec center facilities need improvement, classes are often very crowded.
- Rec center locker rooms are disgusting and the pool is mega outdated
- Rec facilities, beaches
- Rec fees from all owners are used to subsidize recreation for other owners and non-owners.
- Reliably well organized and almost always a good value.
- responsive to group needs i.e. offering painted pickle ball courts for new sport to Incline
- Responsive, competent
- Run by staff for visitors and staff, certainly not residents
- Sadly, I bought in believing it was for the use and enjoyment of the owners.... that is no longer the case.
- Security of Kayaks
- Self-serving misinformation
- Senior Services and the IVCB Veterans Club are excellent. Jennifer is outstanding.
- Serves the community at large
- Services are available for all ages, and the facilities are excellent, in addition to off premises activities.
- Services are good, but don't want overcrowding
- Services are good, but not always easy to find out about.
- Silly Question...you either have access to them or you don't. What is to recommend?
- So far everything has been safe and clean
- So Many Opportunities
- So many programs for all age groups at a reasonable cost
- so much to offer
- some programs are better than others
- Some service offerings seem well staffed, managed, and run. Other services not so much. There seems to be a pretty varied level of professionalism depending on venue and activity. Also, I absolutely do not care about the golf courses one iota and have no idea why IVGID continues to subsidize that venue at the expense of other venues. Golf is a dying activity played by old retired curmudgeons. The next generation of residents (like me) don't care about golf. Let it die

already. Stop stealing money from the ski resort (which I use) to pay for something no one in my demographic cares about.

- Some services and activities are only available at times accessible to retirees. Not as many adult classes through the Rec Center are available on weekends or after 5 p.m. weekdays.
- Some very out dated facilities! Not enough quality food offerings at the beach.
- some yes, others no since I don't use them
- sometimes organized classes are crowded and unwelcoming
- somewhat outdated
- Streets are not clean. too pricy. beaches not cleaned.
- Take advantage of offerings I am being levied a tax for being a property owner.
- Tennis center is out dated old bathroom and building cracks in courts
- The amenities we have in our community are second to none in the Tahoe area.
- The beaches, tennis program, gym programs, staff--all of these are top notch. You can't find them anywhere in Tahoe.
- The classes at the rec center are hit or miss. Some instructors are good and others I avoid.
- The Community Services are excellent
- The cost is too high for people who pay recreational tax.
- The expense is too high for the quality of services.
- The facilities are adequate and a variety of programs are offered at a reasonable price.
- The facilities are great the folks working here are knowledgeable and familiar with the programs and facilities.
- The golf course is not run for the benefit of the golfers. The tennis center needs indoor courts. IVGID wastes WAY too much money on stuff it shouldn't be doing. Its charter is to maintain the IVGID facilities. It should stick to that.
- The IVGID community service offerings is a huge positive for our community....its why we are different
- The majority of IVGID Venues are exceptional facilities. The only Venue that needs desperate attention is the Tennis Center.
- The offerings are broad and cover many activities and the people are excellent. The downside is that some services seem very dated
- The offerings are good, but there is too much focus on bringing tourists into town. Town already too crowded in high season.
- THE OVERALL FACILITIES AND PROGRAMS ARE ENJOYABLE AND HEALTHFUL
- The people are nice and there is plenty to do.
- The people at the rec desk are very helpful and can point you to all the great things available in our community
- The price for a non-resident is pretty high.
- The price to go to the beach is outrageous
- The rec center classes are too crowded in small rooms.
- The rec center is in need of improvements and the classes are too crowded.
- The rec center needs to be updated. Bigger workout facility, indoor run/track, more available daycare throughout the whole day, and an indoor kiddie pool or splash pad.

- The services fit into my schedule
- The services are one of the strongest reasons for living in Incline Village.
- The services should be for residents. We do not pay for tourists.
- The staff at the gym are very unfriendly. Especially two older ladies at the front desk.
- The staff is always extremely friendly and helpful
- The staff is friendly and well informed. The parks are beautiful.
- The swim lessons, summer camps, beaches, and other facilities our family have used have been wonderful and reasonably priced in our opinion.
- The value of services provided relative to the cost of the recreation and discounted fees far exceeds what I have experienced in other communities.
- The variety seems to reach all age groups and interests
- The venues are integrated into our mountain living.
- The Waste Management people are arrogant and snotty. They don't pick up ANYTHING, including a box, if its not in a container. they are snotty at the dump site. We have had a TAX increase due to being billed separately for their services. Did our taxes go down due to this separate billing? No.
- There are a wide variety of services
- There are so many wonderful things to do in Incline
- there are too many and do not pay for themselves. I could recommend if they were self supporting programs. Not subsidized. It is hard to recommend programs that are financially a drain on the recreation fee. Either get them self supporting or get rid of them. We are not nannycare for citizens who WANT something for nothing. And we are now socialist in our approach. This was not the original intent of the founding of IVGID. IVGID has now become californicated....and that state is going broke...take it as a warning.
- There is a good variety of offerings for all age groups.
- there is a great variety and they are good
- There is a wide variety of things to do for all ages and all levels of fitness.
- There is a wide variety to choose from
- There is no other choice for those of us who live here.
- There is so much and all is good
- There is something for everyone and plenty to do for all.
- There is something for everyone.
- There's isn't much to do here socially.
- There's something for everyone. The beaches have great facilities. The ski resort is perfect for families or those who dont want to deal with the hassle of the large resorts.
- They are an excellent way to enjoy the area.
- They are clean and maintained
- they are comprehensive for all ages and levels
- They are convenient'y located
- They are great and we are lucky to have such great amenities.
- They are great!
- they are not available to non residents



- They are reasonably priced and well organized
- They are too expensive compared to their privately offered counterparts
- They should probably have a better grip of the world outside of Incline Village
- They're broadly diversified/varied, inclusive, and welcoming....
- They're fun, a good value, and safe!
- They're outstanding
- Things to do in a great spot.
- Too broad of question-in relation to what or compared with what
- Too clicky
- Too difficult to get golf times if you are a local..
- Too expensive
- too expensive
- too expensive
- too expensive for visitors
- too expensive for what you get
- Too expensive. You spend way too much \$ on publications and classes that are too specific to a few people. You allow too many people to have free access to offerings that we the tax payers are paying for and have to pay for. Charging for residents to put kayaks into the water at ski beach is an insult.
- Too many renters abusing and over crowding our facilities. Men's club monopolies of prime tee times for weekly outing and weekend tournaments in addition to excessively high green fees for property owners needs to be addressed. Board and IVGID management are not focused on PROPERTY OWNER occupied wishes. They are pandering to the rental market. General Improvement Districts by law are NON PROFIT business models. Board and IVGID management still don't understand this and make business adjustments and models in accordance with the legal mandate.
- too many surveys, you are wasting money
- too much catering to tourists and not enough for the residents
- Too much is spent on Seniors and then little kids. Nothing substantial in between. AND WHY are we buying a 15 year old building (parasol). Not right to spend \$5.5M on that
- Totally recommend! Love all the amenities and living in a family loving community.
- trash and bear issues...i think that is more of waste management issue.....recycle bins!!!
- Truckee's community services are far superior to Incline's
- Trustees in their personal agendas and failure perform their fiduciary responsibilities managing the assets entrusted to them have opened access to amenities that by deed are owned by and for the restricted use of PROPERTY OWNERS. Public access has diluted the restricted access by those who have the legal right for exclusive access.
- Usually clean rest rooms, friendly atmosphere
- Variety of options, excellent facilities including beaches
- Variety of services available is good.
- Very comprehensive in both programs and age groups
- Very limited summer operations outside of beach and rec center, need to expand trails and transportation to and from to help with congested parking



- We also have a home in southern california in a beach community. their offerings to the community is minimal. what IVGID offers just for the beach/lake, the golfing and skiing is outstanding. The rec center is also very nice, but i have only taken one class. i want to try more.
- We always take such pride in this wonderful place. "Incline Village is like summer camp for grown ups!"
- We are in one the best places in the world
- We are not in need of your services yet.
- We are so fortunate to have such a variety of services and activities located in our community.
- We have 2 small children. We utilize the KidZone in Rec Center, the pools in the Rec center and at the Burnt cedar beach. All the facilities that we use are clean and are staffed with friendly and helpful people.
- We have enjoyed all the programs. The staff is great, the facilities are generally very good.
- We have it all here in Incline. Beaches, Rec.Center, Golf ,Tennis, Etc.
- We have lots and lots of recreation services. They are nicely done and overstaffed...we do not need any more
- We have so many wonderful facilities. IV is a unique place.
- We have young kids and the times available for open swim often don't work with our schedule. Given that we choose to not go to use the facilities for basketball or swim.
- We live here year round so we use each and every offering in the community. The Rec Cnt needs to be updated in the weight room and uniform NEW spin bikes. We would use the REC CNT MORE if the "gym facilities" noted here were updated. We are members of High Altitude Fitness in town - if the Rec Cnt had better newer equipment, we would not need our HAF membership :)
- We love all of the facilities and all of the staff. We have had all wonderful experiences!
- We pay for them and should take advantage of what is available.
- We pay through taxes and then we pay again to use the facilities in our community. Is this not called double dipping?
- We use many of the IVGID service as a family, and with out of town guest. All are very satisfied with the quality of what's available.
- Weight room/physical fitness area ridiculously small and useless
- well maintained, close to our property
- Well planned. Very knowledgable, friendly staff. Safety record is the best on north shore and south.
- Well run facilities
- Well-intended goals for recreation on all levels
- We've always found IVGID's Community Services to be well organized and the people providing them friendly and flexible.
- What are you talking about?
- What other community at Lake Tahoe offers these amenities? Live is good in Incline Village!
- When factoring the inclusion of the REC fee, too expensive.
- When family is in town it is nice to have the access for beaches, gold, swimming close by (although we do pay for this with our IVGID fees),

- Why not?
- Wide array of services
- wide range of offerings, good facilities, safe and available year round
- Wonderful facilities that support a great quality of life in the community.
- Would recommend based somewhat on personal experience but mostly on recommendation of other residents.
- Yes, nice facilities. No, too crowded.
- You are asking the wrong question. The question is SHOULD IVGID offer all these services to a small but vocal interest group at the expense to all tax payers.
- You offer lots of recreational services
- You provide great services!
- you steal the public funds more and more every year and nothing is any better.your criminals

***Question #6: Please rate how important it is for IVGID to provide the following programs. – Any others?***

- Adult ballroom dancing, adult open volleyball, adult open softball
- Be open to more variety of classes and staying current with the hottest fitness options. Don't be afraid to change it up.
- beach access for crystal bay residents
- Bear and Wildlife Safety Classes - protecting our ecosystem
- Bear Trash Issues!
- Better After School Programs. Pick up the kids from the school, take them to Rec Center or anywhere and get them active.
- Bike park
- Boat ramp improvement at Ski Beach for low lake water level, including dock for multiple boats to make launching and loading boats from/to trailers easier. Current boat ramp design (without dock or something like concrete blocks that extend out into the water for 20-30 feet), makes it unsafe to load and launch boats.
- Boating Safety - it's no longer possible to safely kayak around Incline or Ski Beaches during summer weekends!
- Bocce ball
- Bocce ball, more space at the Rec for classes, personal training, yoga studio, olympic size pool
- Bocce courts , especially important for older residents who now must go to Truckee to play.
- Community input forums
- Consider a tubing park in winter located on the Mountain Golf Course. Hill right at the pro area.
- Cross country skiing
- Disc golf programs leagues
- Dog related programs, training, events
- Dump any all that are not self supporting. We do not have the means to be everything to everybody. If you use, you pay. I am sick of paying for things that i do not use and a bloated top heavy governmental agency.
- During school years-have leagues; organized mystery dinner bus trips for adults-meet at Rec center
- Environmental education that focuses specifically on issues in the Tahoe Basin and Lake Tahoe
- Family Programs (essential)
- Fenced dog park.
- fenced in rec area for dogs
- Form a Chess club gathering and competitive ping pong
- history programs, genealogy might be possibilities
- Hot tub
- How about not trying to be all things to all people and do less?
- I really like music on the beach on Friday. I'd like other beach programs during the week. Like group kayak etc.

- I use the Rec enter up to 6 times a week...fitness room and swimming...it has become increasingly crowded and noisy due to the increased number of non-resident users.
- I would be a member of the rec center if they offered more updated classes, ex HIIT, Insanity, with newer and fresh instructors.
- I would hope that the Arts, Cutural, Natural History, Environmental Education & Exploration programs would be set up for different age groups.
- I would like to see a large room dedicated to the game of bridge, and an active bridge program.
- I would like you to have extra personal and staff when having any event at Preston Park
- I would love to see educational classes for adults. Incline must have retired professors to teach the classes.
- I'm not too active because of health problems
- Important not to favor senior programs. Like the \$2 breakfast
- incliners well attended and appreciated
- Indoor or outdoor track for runners
- IVCB Veterans Club is very important. Wetlands Hunt Program is VERY important.
- IVGID has no business spending money on programs.
- IVGID keeps trying to do all these "social" programs for the "needy", but charges \$15 for a sandwich. Doesn't anyone see the irony? Stop trying to save the world!
- IVGID should only provide programs that fall within NRS 318 and stop spending my money
- IVGID's Programs are too expensive given the Rec Fee and the high add-on fees for these programs.
- Jazzercise
- Living in bear country and other important info relating to respect of nature.
- Maybe an organized intellectual group that has interest areas for conversation. Like a book club or salon groups
- More outdoor focused programs for youth (Mountain Biking, hiking, paddleboarding, kayaking, etc)
- More preschool activities
- More Senior Programs around the ski hill
- More special events and activities specifically for teens. IE- Teen hangout night, Teen only activities, parties, whatever.
- More young child programs (<6 yo)
- Most of the programs are not targeted toward my demographic (childless, under 55)
- Mountain biking expansion
- Mountain biking!
- Need heated courts for tennis and pickle ball for winter play.
- Need more arts ceramics, painting, etc
- Need more bocce courts for older adults
- Need more youth and teen activites
- NNA Swim team support is essential to my family
- No
- no

- No
- Not that I can think of.
- Not until IVGID does a better job of living within its means (not dependent on the rec fee).
- Only suggestion is make it all the best it can be
- Orintacion y informacion en Espanol
- paddle board at the beaches
- Personally think this all is overkill... increased services equal increased taxes and costs and more wear and tear on facilities in the community.
- Pickleball. More ed nights. More dog events.
- Please improve the Diamond Peak Snowflake Lodge facility and HIRE MORE STAFF AT DIAMOND PEAK - THOSE FOLKS ARE SEVERELY OVERWORKED AND UNDERPAID!!!!
- Programs that are not self supporting should not exist....zero based budget for all venues and programs
- Protect our kayaks at the beach from theft!!!!
- Rec fees should not be used to subsidize any program or event. Each program or event should be funded by the people that use them.
- resident adults are paying a lot of the freight for things and should be respected...let us use our punch cards for fees
- Senior transportation
- Seniors and people with disabilities should have more options and should be free for low income. Too many of our residents are struggling
- Silver Sneakers. Please!!!
- Special needs programs for children and teenagers!
- Sport Mixers - get to know other people in the community whom like to do a certain sport (mtn bike, backcountry ski, disc golf, etc.), different mixers by sport
- stop trying to do so many useless activities simply to employ more staff and build departments
- Sure how about sidewalks so people can get around, how about a decent boat ramp for boaters and parking, how about bike paths and walking paths - provide the basics then worry about golf courses and pole dancing. Appeal to the masses before we get so golf focused.
- Tai Chi or meditation owing to the continuing, and overwhelming scientific evidence of the benefits of these practices for all ages.
- Tax dollars to IVGID should not provide programs that are interesting to few and/or offered by other areas of community
- Teen Excursion Programs
- The adult programs should be run by the private sector or offered by IVGID at cost, not subsidized by taxpayers.
- The business of IVGID should be to maintain the community and facilities. Period. If people want other services, they should pay for them. They need to stand on their own and not use IVGID fees.
- The food court at Diamond Peak is seriously in need of review.
- The programs are all good. I have just never used them.
- The rec center is fine as is.

- the senior transportation IS ESSENTIAL.
- To what degree are these programs financially self-supporting? I.e., does the fee covers the incremental costs. My answer depends on knowing this info.
- Too many as is
- Transportation out of basin services.
- Upgraded pool facilities for better programming. The Easter egg hunt is actually not a great event. We just go because everyone else does. Halloween is much better event.
- Waiting for food service at Diamond peak is terrible .
- Want beach access
- Water safety training.
- We are spending more time in Incline and I am very excited to play tennis as I am an avid tennis player. I just have not been up there enough to get started and am hoping to do so this summer!
- We could really benefit from ore nutritional programs
- We don't need IVGID spending our money on these personnel and programs. Just utilities and basic rec., please.
- We enjoy summer hikes at Ski Incline.
- We have been members of the IVGID community for 3 or 4 years. Unfortunately, my husband acquired a progressive disability right after we bought our property. This has impeded our ability to take advantage of the many services of IVGID. Much to our regret.
- we need more storage space for kayaks at IV beach and start providing storage at Burnt Cedar beach!!
- what do people actually use?
- Would be great to have more music events, movie showings for adults, cultural events. Especially affordable. I wanted to do the cowboy poetry event but had a conflict. Sounded fun. Culture is a little sparce around these parts.
- Would like events like the ones offered for the 55+ crowd offered without an age limit. It's hard to meet younger couples here.
- would love more hiking and other outdoor rec events on weekends
- Would love to have craft faires at the Chateau
- Would love to see youth programs for archery in summer and bowling in winter
- XC skiing would be a great addition to the community
- You don't need to re-invent the wheel, you simply need to look at the many communities that are doing a better job. Mix it up. How many years are you going to run the same fitness classes at the exact same time? It works well for the competitors that have come to town and opened new, better, or simply different options. That is why we had to go outside the Rec Center after 21 years....

***Question #8: To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees? – Any others?***

- A dedicated dog park is ESSENTIAL. It's disgusting and inappropriate that our kids have to play soccer in dog crap! We also need more gymnasium space.
- add to rec. center Jacuzzi and larger sauna
- A dedicated weights only space large enough for aerobics separate from bball courts.
- A fenced in dog park. Not a soccer field that dogs poop all over!
- A warm water pool kids pool like at the Truckee red center would be a fantastic addition and used all year by many
- Additional indoor basketball or multi-use courts or other areas for indoor exercise so existing indoor courts can be dedicated to intended purposes. Also, recreation league softball games and practices are constantly cancelled due to lack of field availability and conflict with high school or other uses.
- Additional Space for Recreation Center Fitness Members ie Group Fitness Room, Spin Room, additional on your own weight/strength space
- Again all of this is a great addition if I can walk or ride a bike to it, if I can't then it's not worth considering. Take a clue from kings bracket and Tahoe city - real cities that are providing access, attracting families and generating revenue. Incline looks like a dump driving thru compared to kings beach fix the basics. The post office and that strip mall looks like he'll fix it first. If you want to add value and maintain property prices then fix the problem areas put the money where it'll do the most good. Creating a pick-up basketball game isn't going to attract 30 somethings if the area looks like a dilapidated throwback to the late 50's.
- Again, a tubing park on the Mountain Golf Course.
- Although I don't have dogs. I don't want my kids stepping poop when they play soccer. Get them their own space and keep off multi-use fields and beaches.
- An indoor track would be nice. Not sure if this is something that would be part of "Field house."
- Another Disc Golf Course
- Avoid government creep. Limit IVGID to maintaining the facilities it was created to maintain and not build any new ones.
- Beach access. You make it so crystal bay residents feel inferior to incline residents
- BETTER SECURED KAYAK AREA !!!!!!!
- Bigger daycare facility with more open hours and higher capacity
- Bike park
- BIKE PARK!
- bike park, bike trails on Diamond Peak
- Biking park
- Bocce, bocce, bocce!
- By warm water pool I am thinking hot jetted tub
- Can Nordic trails go over the Champ Course?
- Can you use current facilities and convert partial space to indoor tennis/volleyball/handball/racquetball/pickleball courts and not kill any budget??



- city bike routes
- climbing wall
- COMMUNITY HOT TUB(S) AT REC - stop teens from sneaking into Hyatt - place to congregate in winter
- Complete and update the Tennis Center
- Dedicated building at Diamond Peak for Ski Team children, coaches and parents. Improved paddle board storage with locking bars. Improved security at existing kayak/paddle board storage. Water play area (inflatable slide/trampoline) at Incline beach- anchored down.
- Dedicated dog park only if separate fenced areas for small dogs and large dogs.
- Dedicated room for the game of bridge.
- definitely increase kayak paddleboard storage. doesn't require large capital investment.
- Diamond Peak Expansion of facilities-
- Dog ownership is a personal choice, not a community tax funded operation. Trails are everywhere around us.
- Dog park- it's impossible to answer without more information
- Dog Park: A dedicated dog park could be great or could be horrible depending on what you do. So many of these are in fact horrible. The combination of Village Green and the fitness trail is great for this and we should maintain this.
- Don't move the dog park!!!!!! It provides great social interaction and we don't want a dedicated one!!!!
- EMPHASIZE Warm Water Pool! I quit the Aquacise Program because of the cold water
- Enhance the swimming area at Burnt Cedar beach by moving some of the rocks to the left/right/forwards. This swimming area is unusable in low lake level years
- Equestrian would be cool. Anything to improve our facilities. We would gladly pay. What we pay a year in facility fees most people pay for an hoa per month. Upgrade incline beach facilities as well.
- European heater in the existing sauna (one on which water could be poured).
- Existing recreation facilities and offerings are good as is. Pinkerton just wants to spend money to attract tourists & not support residents.
- Expand Diamond Peak
- Expand the cardio and weight training room at the rec center. It is too crowded to be usable.
- Expand the current gym at the Rec Center, do not build a new gym.
- expand weight room at rec center without taking away basketball court
- expand weight room to add free weight equipment and more fitness/weight machines with more room
- Expansion of existing recreation center to include more group exercise rooms to offer more classes to target portion of community that are looking for more challenging workouts than are already offered.
- facilities for residents NOT tourists!!! air bnb is overrunning town and facilities!! we pay a lot to live here, we deserve preference
- Focus only on the needs of residents, not trying to make Incline a tourist destination.
- fun swim platform at Incline Beach; paddle boat to rent
- Handicap accessible trails.



- Hot chocolate/minor food vending at the chateau with snow play/sledding
- Hot tub at Rec Center and Burnt Cedar; giant water slide at indoor pool; a cut through driveway inside the gates at Incline Beach so when people drop off their belongings along the fence line, they don't have to exit the gates just to go back to the parking area.
- Hot tub in rec center
- Hot Tubs! I love the model at Northstar because there is an adult only and family hot tub.
- I assume you are talking about rec fees, not user fees; question should have been worded more clearly.
- I do NOT support remove dogs from enjoying the trail system at Village Green by forcing them into dedicated dog park.
- I support additional kayak racks provided IVGID can secure/prevent theft of my kayak especially in view of the rates you charge.
- I support the kayak racks because they pay for themselves in 1 year. It is the one thing that IVGID does that makes a lot of money. And the waiting list is very long.
- I would like to see and other gymnasium and other fitness facilities, but day use rates are way too high for value
- I would pay for a boat launch extension for drought years.
- I would strongly support additional indoor basketball space. The rec ctr court is rarely available and when it is, it is crowded, not ideal conditions to practice under. There is also danger with balls flying over to the weight training area.
- ICE SKATING!!!! Olympic size and free/inexpensive to residents!!! (Look at Somerville, MA example.)
- if are going to outsource the food/beverage service at SnowFlake Lodge do it to someone that has organizational skills in handling crowds. The service and wait is embarrassing not only to locals but I hear massive complaints from tourist. They are making easy hard. You can't even go in to get a drink without waiting in the food line????
- If you create more paddle board/kayak storage it needs to look nice as well as be functional. The current storage is a mess.
- improve current workout facilities, exercise rooms, cardio & strength training facilities
- improve security at kayak/paddleboard storage
- improve ski beach
- Improved boat launch-load facilities at Ski Beach.
- Improved trails and bike paths throughout town would be great. A sidewalk on Incline Way from the middle school to the college is needed
- indoor kids pool
- Indoor or outdoor track for runners!!!!
- Indoor walking/running track would greatly enhance winter exercise and rehabilitation
- Instead of indoor tennis courts, need heated courts so snow can melt quickly and can be used during winter months.
- It would be fantastic to see the Rec Center expand to include a second and third smaller pool options for young children pool play/lessons &/or deep water exercise/water polo/diving/synchronized swimming options
- It's not IVGID's job to entertain us. We should create and pay for our own entertainment.

- ivgid has plenty of rec opportunities already
- Jacuzzi type hot tubs
- Jacuzzi's at pools and rec center
- Kid free lap pools or some way to deter pee in the current pools. I am scared to go in the current pools and I'd love to swim laps especially the outdoor pools in the summer.
- lockers/changing rooms at the beaches
- Lol. I don't hate Bocce, etc. I'm just not interested. If people want it, that's great.
- low maintenance and low budget activities that can be used year round...
- Maybe use schedule for dogs at the beaches. Indoor tennis is too expensive. Have a bocce ball court at Burnt Cedar Beach. Enough outdoor pickleball, need indoor space in winter. Enough volleyball courts.
- Modify and multi purpose some of the facilities to add facilities and programs
- More art classes, maybe in conjunction with Sierra Nevada College
- more Bocci courts
- More exercise space in rec center.
- More historical cultural events performances. Like dancers and performance art, plays. Social events for residents to get to meet each other.
- more parking area's around the beach.
- More pickleball. Dedicated permanent pickleball courts outside instead of temporary nets. Use of Pickleball on indoor Tennis Courts if you put them up.
- More walking paths, especially along heavily travelled roads where a lot of people & school children walk.
- mountain bike trails, bike paths, running trails
- Mountain biking and bike park
- need dedicated pickleball courts without all the confusing basketball lines! a REAL pickleball court!
- Need to focus on residents needs, not tourists.
- new outdoor pool with lap swimming available all day
- No
- No
- no
- No bike riding trails
- No facility should be added or expanded that results in increased rec fees or prevents rec fees from being eliminated entirely.
- No more buildings. No more services needed. I don't even use everything as is. IVGID needs to stop spending money on new things. Keep operations as is!
- No new structures!
- Not only a dedicated dog park, but one that is fenced!
- Not that I can think of.
- Opening backside of Diamond Peak, mountain bike only and hiker only trails to avoid conflict
- paddle board and kayak lessons and rentals at the beach

- Paddle Tennis Courts - Strongly Support, can be built cheaply with minimal space required. Need winter outdoor sports, not summer, can play all year round and at night.
- Parking is severely lacking in every way.
- Particular interest in lacrosse field availability
- Picnic/Lunch Areas
- Please, IVGID, no more buildings!
- Protect our kayaks stored at the beach!!!!
- pump track - strongly support
- Pump track for bikes.
- Pump track, addition disc golf course
- Remodel Aspen Grove building for yoga studio and other events
- saline pool would be great vs the chlorine indoor
- Snow tubing park - Mountain course shop near Mt. Rose Hwy is perfect location - tubing + absolute beginner ski
- Squash court(s) and kayak/canoe rentals
- Squash court(s)!!!!!!
- Steam room
- Stop looking for ways to spend additional money! Incline Village has reached the saturation point with the present IVGID Programs!
- Stop spending \$ on new facilities that cost money to maintain
- stop spending money
- Stop spending money on more activities you are incapable of managing and subsequently lose even more money
- STOP SPENDING MONEY!!! WE DONT NEED THE EXPANSION...STOP PANDERING TO TOURISTS AND EXPECTING RESIDENTS TO PAY
- storage for paddleboards and kayaks!! we've been on waiting list for 3 years!!
- Strongly oppose zip line
- STRONGLY WANT XC SKI AREA ON THE 5 ACRES WE PURCHASED!!!!!!
- Summer activities and camps at Diamond Peak. A new snowflake lodge.
- support music at the beach.
- The fees taken from put Property tax payments is quite enough these days. I am not in favor of anymore money going to the Rec Dept as they already get a big chunk
- The first set of questions were too open ended.
- The front staff at the gym are very unfriendly. the lockers are old and rusty.
- The one's I opposed -- the community has these already. Maybe just better signage and information on how to find them, even if not IVGID maintained.
- There are plenty of already underutilized facilities. No need for more gyms, pools, etc when some already exist. Fees already too high for the value received.
- There is enough sport activities already available in the area at the facility and elsewhere. IV is a beautiful place, it is good to get outside and use it without more built facilities!
- This is achievable without raising fees!!! Like over paying a Manager that for the most part outsources his job!!!

- unpaved walking and biking trails in/throughout the community. There are such beautiful grounds, but no way to get from one to another without walking or biking along the road. I cannot support a dog park, even though we have a dog. Dog owners continue to show a complete lack of respect for the community, taking advantage of the area by expecting more, but not offering to pay for it. Perhaps dogs should require something similar to an IVGID card to use the local facilities and their access to facilities could be revoked when/if they do not respect the rules.
- Upgrade fitness center - larger area for cardio and strength, BETTER MACHINES (ours are outdated and lower quality than most fitness clubs)
- Upgraded boat ramp
- Visitor Welcome Center at west end of Incline.
- We definitely need an all weather shelter with wood fireplaces at the one of the beaches for the changing weather and events!! We definitely need an ice skating facility-like at a headquarter city center-build at old Stanley's site. We need to urgently open Diamond Peak for summer-snowlike new lodge for summer food and biking and luge run
- We do not IVGID attempting to create an expensive utopia. Residents can do it themselves!
- we have a ENOUGH...when is ENOUGH for IVGID...think about downsizing !!
- We live in a winter wonderland so an ice rink is paramount, as well as x-c ski.
- We need a bike park. This is becoming ever more popular, a pump track.
- Weight and cardio room expansion so I don't need to go somewhere else
- What about expanding the terrain park at Diamond Peak! Including new modern updated jibs and actual quality shaping for jumps, hips, spines, transfers and transitions with a focus on creativity.
- When is all of this too much... don't need higher taxes and more stuff to take care of
- Where would you put a warm water pool? for what purpose? How often are the beach volleyball courts used?
- Without knowing the costs and fees charged (how self-supporting would these things be?) this is like going shopping without knowing how much money you have.
- Would not approve funding for any improvements that would allow access to NON PROPERTY OWNERS. No more renters, punch card holders!!!
- year round dog friendly beach
- Year round dog park on lake
- You have to do any of this without raising taxes. Otherwise, we oppose. User fees OK, but has to cover cost of building.
- You have to provide some details about the dog park idea
- your above suggestions are omg over the top.

***Question #9: To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees? – Any others?***

- 65+ socials for non-golfers (one a month)?
- Add pilates group classes
- add programs that build stewardship for the region, working with local non-profits promoting stewardship....like bear League, Sugarpine. engage people in the programs available.. we dont need suburban style programs. we need programs that serve the Lake
- additional programs should be supported by user fees or impact fees
- Allowing private industry to provide these programs without additional cost to all residents who may not take advantage of them would be best supported.
- Baby & me classes
- BIKE PARK!
- Build a shelter-all weather at beach and use it for stage for music one night a week for music like commons in Tahoe City weekly music picnics
- By "fees" do you mean the annual assessment we all pay, or program specific fees paid to participate?
- Do not increase fees increase revenue
- Do not need "more"
- dont know the current participation rates / offerings of the "Don't Know" responses above
- Don't raise IVGID fees !
- downsize...
- Expanding the Diamond Peak terrain parks because we are a lake tahoe ski resort and can do better. Places on the east coast with 600 ft of vert and 3 lifts put us to shame. Resort parks all over make us a joke for the younger generation and freestylers. Investment in this doesn't hurt it can only help cultivate more customers and expand DP's market. The sports are dying and not investing and saying oh well snowboard is a dying fad is the absolute wrong way to go.
- Game of bridge
- I do not want to see the fees raised. I really feel ivgid does a great job with the amount of programs available
- i feel like lots of money is wasted by ivgid on events for a small handful of people who go to everything...we dont need it
- I think it's good as-is. No more, no less.
- I would like to see more diversity in the sports. Not just baseball and softball. Mt. Biking, Soccer, lacrosse,
- If expansion raises fees, it's going to be hard for a lot of residents who are already struggling
- I'm not sure any of these should impact the fees - the participants should pay the full incremental cost.
- Improved sauna and steam rooms at Rec Center - improvements to Yoga programs
- Intergenerational programs = YES!!!
- It would be great to see more hikes or snow shoeing activities offered by the Rec Center on a regular basis

- IVGID is a community not a recreation focused business with a bottom line. Squaw, Heavenly and Northstar are to be competed with. They are businesses with for profit business models. They ARE NOT community owned and not for profit models.
- IVGID is responsible to maintain and operating the facilities, now to provide special programs or events.
- IVGID's purpose is not to manage the community members social lives.
- Just provide the same rec services these are just fine for residents. If someone wants to play kids baseball there's already little League.
- Kids programs so new families want to move here and keep it from being a retirement community exclusively.
- less is more
- Let the schools and parents set up and fund sports programs
- Let's talk about an ice skating rink: In this community, how many people are really going to ice skate? You are going to spend \$5mm for maybe 100 people to ice skate?
- Make an attempt to promote what we have now so they are utilized more in the community.
- More computer coding and other types of child classes. Sewing, line dancing, etc. kids like variety and most recreation centers offer much more than IVGID does. Just look at any rec catalog. Vail, Park City, even Truckee!
- More days/different times for aqua exercise classes at rec center in winter and Burnt Cedar in summer. Also suggest starting aqua Zumba - funner!
- More opportunities like the painting, etc.
- no
- No
- No
- No more using one set of people's money to provide services to others.
- No new programs until IVGID provides a zero based budget so we know what each program actually costs.
- No program should be added which results in increased rec fees or prevents rec fees from being eliminated entirely.
- noooooooooooooo this is not a welfare state. there are programs already in place for seniors and for youth sports. IVGID does not need to provide everything to everybody. What is next, dental care?
- Not that I can think of.
- Offer free Tuesday skiing to locals on none Peak days , instead of a solid week of free skiing. Get rid of senior discount passes. If they live here they can afford it and should not get special benefits!
- Other groups provide targeted activities already. No need for ivgid to take these on.
- Programs should support themselves from user fees.
- Programs that embrace the unique aspects and opportunities of our mountain setting in harmony with nature (Mt. Biking, back-country skiing, paddle-boarding, human powered activities)
- refer to previous comment
- Schools should be primary provider of activities for kids

- Snowshoe
- Special needs programs should not be under the purview of IVGID. They are extremely expensive and you are not in the medical care business.
- Special needs programs...YES YES YES!
- Stronger partnerships with Sierra Nevada College for academic/environmental/Tahoe topics
- Stop allowing tourists to use ANY facilities based on nightly rentals!!!!!!
- Stop looking for ways to spend additional money! Incline Village has reached the saturation point with the present IVGID Programs!
- stop spending money
- Strongly oppose zip line
- Teen/Youth sports need a fair shake. The 1 month long season ends just as the kids start to figure the sport out and begin to develop skills.
- The current offerings are limited due to limited space. There has been very little practice time for the youth softball teams due to lack of field availability.
- There already lots of these activities. No need for more.
- There is a ton for kids. Could use a little more for adults.
- Things for homeowners year round residents.
- this is a community with many retirees, understand we are on fixed income and stop raising rates on us! especially because tourists overrun our limited facilities in summer
- Use surplus fees from unused punch cards instead of increasing any fees. Where does that money go??
- use Village Green for more community events - weekend concerts, movie nights, etc.
- We are a young couple who has moved up here full time. We don't have kids yet, but we want IVGID to attract and support young families
- we cannot replace schools, parents, churches and do it all. impossible and thankless task we are not a welfare state either.
- we have enough of these programs already
- We have enough programs
- Why more more, let's be content with what we have. Are we into social engineering our culture is that our mission
- Work within a set budget. Taxes are NOT the way to go.....FEE'S are NOT the answer. STAY within a reasonable budget.



**Question #14: What do you think should be IVGID's top priority for Community Services over the next 10 years? (If you need more space, attach your comments or email them to [csmp@ivgid.org](mailto:csmp@ivgid.org))**

- A warmer pool just make one of the existing pools warmer please!
- Better access to all venues, monitor parking. limit to Card holders.
- Building a youth center sports complex
- \$2,300 sounds insane!
- (1) SOLID WASTE MANAGEMENT / WILDLIFE COEXISTENCE (2) Infrastructure / facilities maintenance or replacement, whichever is more cost-effective long-term (and retrofitting or new buildings should be regenerative / LEED Platinum)
- ?
- 1) BMP's for Diamond Peak 2) Solar water heating for Rec Center 3) In collaboration with local NGO's choose ONLY programs that SUSTAIN or ENHANCE the sensitive watershed. 4) All recreational activities need to inspire watershed stewardship at some level. 5) All IVGID facilities need to incorporate and model clean green energy
- A drastic shake up is NOT necessary. People easily resent paying for things they don't use/ As many people are NOT full time, bumping REC fees will increase dissatisfaction!! Let people who use the facilities the most, pay the most.
- A) Build a long term fund for major infrastructure maintenance before building more new facilities. / B) Take care of and upgrade Aspen Grove and beach facilities. / C) Add more kayak storage.
- Accounting Transparency, focus more on residents needs and not tourism for guests.
- Adding 3x kayak storage and reducing the price. Only rich people can afford it now.
- Addressing the dated facilities. There are a number of locations that feel tired and are due for a refresh.
- Advising homeowners and visitors of what's going on and where to keep people in the know.
- All facilities are wonderful, but could use a bit more care in cleanliness. Pool areas and beaches often have small pieces of trash lying around that could be picked up by the lifeguards or staff in just a few minutes if / they noticed. Tables at the Burnt Cedar pool need to be cleaned more often (daily at least). Small pieces of trash and straws are often on the beach -it would only require a small amount of looking to make it perfect even on busy days. If all staff were more aware and take time to pick up it would be just that much more / special. It is a small thing that could be easily implemented to make beaches and pool areas and parking lot areas just that much more special. I would assume the same is true for golf and tennis areas too although I am not using those. / I am more in favor of making current facilities better rather than adding new. Improvement of the pool at Burnt Cedar with needed updates. However, addition of a warm pool would be great at Rec Center. / Diamond Peak areas could be utilized more all year round. / Investigation of creating some municipal parking facilities that could be used for overnight parking should be part of the community plan. Many residents do not have enough parking when they have guests during peak times. Expansion of shuttle services and TART. Work with Washoe County on availability of tow storage areas so that illegally parked vehicles can be removed especially in winter.
- All over improvement and keeping the locals happy, don't worry about the tourists as much.
- Allowing beach access for a fee to residents of Crystal Bay.
- allowing family members to use the beach with members without having to pay



- Alpine Slide, updating Rec Center, making beaches less crowded
- An Incline dock for boat launching, repair and maintenance of Ski Beach launch ramp during low water years. Find a way to not charge for each person on a boat that leaves Ski Beach. It is ridiculous to charge per head when a launch fee is paid and the boat is going to another area of the lake. Perhaps using launch only wrist bands, so that if those people with launch only bands appear on the beaches they must leave or pay.
- annually improve bit by bit
- Appeal to and accommodate the diversity of the Incline community.
- Art activities
- Assuming that includes the golf and ski facilities, and the gym!
- Attract new people and a stronger economic homeowner to Incline Village, and have facilities they will use!
- Attractive programming for full time young families
- Basic services of trash, water, sewer while maintaining (but expanding) rec facilities.
- Be customer centric to the property owners. Try not to be everything and the field of dreams is just that, use local data...
- Be fiscally responsible and guardian of the public trust. Stop spending. Be a normal GID. Cut your staff and other unnecessary expenditures. Represent the residents and not the world. Follow NRS 318
- Beach utility and parking.
- Bear boxes for all.
- Beautifying the town with public works/landscaping projects. Improving financial accountability/management
- Better collaboration (at least coordination) among the diverse array of residents and visitors (e.g., different economic classes, different ethnicities, different stages of life, different levels of residency)
- Better use of Diamond Peak during Summer
- Better use of existing facilities and administration. Entrances to beaches and parking could improve still. Example is to adjust parking lot full signs more often to let more vehicles in. More effort by tennis staff to attract varying levels of players to get more even social match play.
- Big cost priority - Expand Rec Center to include 1-2 more pools, 1-3 more exercise classrooms & a community multi-use room / Lost cost priority - redo the menu and food services plan for Diamond Peak/ Golf Courses with MUCH healthier options.
- Bike and hiking trails, places to park and better access to the lake with a boat, like a pier.
- Bike Trails for safer bike riding
- Bocce, sailing lessons
- Build a bike park! Expand Diamond Peak and lodge for lunch break. The current Lodge, esp Snowflake is completely inadequate.
- Build a field house to support all sports. Especially Lacrosse.
- Build acceptable Book courts x 3
- Build summer recreation at Diamond Peak: zip lines and mt biking- use long term proceeds to underwrite additional IVGID needs. Not utilizing DP during summer for increased income is fiscally irresponsible.

- Build the XC Ski facility on the 5 acres IVGID purchased.
- building a large, grassed, fenced in dog park with adjacent parking, dog watering fountains, trees for shade, benches, appropriate 2-part gate access, and coyote fence tops
- Building facilities for the future - an ice rink, a warm water pool, etc.
- Carrying forward with the Diamond Peak Master Plan to expand offerings, increase value to users and summer use of the resort land and facilities.
- Change the fees. Rentals should not be paying same access fees as residents. Having unlimited and being used for airbnb at the resident rate isn't right.
- Children and seniors
- Clear the beaches of people who do not belong there.
- Commit to the community needs and wants then, deliver on these commitments.
- Community Connectivity and Gathering Spaces, Healthy Living and Environmental Protection
- Community events, maintaining what is established with slight growth to the ski area
- Community focus not commercial tourist focus
- complete the diamond peak master plan!
- Continue to add value to rec fee payers. Seek and identify new trends in recreation.
- continue to maintain and enhance facilities and services if and when possible
- Continue to maintain and improve existing structures and services at current costs.
- Continue to offer the beach & pool facilities as part of the fees. All other activities should be pay to play. Our house is a family owned vacation home with 7 siblings, the fees to use close by facilities (ski & burnt cedar) are crazy for admission, and we use none of the other year-round activities that we obviously are paying for.
- continuing to maintain facilities and programs while responding to needs for expansions/enhancements that have strong and widespread support
- Control beach access and improve tennis clubhouse.
- Controlling who and who cannot use the beaches, they are basically overcrowded all summer with all the additional passes that are allowed.
- Cost control
- Cost efficiency in managing budget, while prioritizing facility improvement opportunities, like the men's locker room in the Rec Center....looks like a high school locker room from 1970. Do not need programs, focus on facility quality.
- Create a better proportion-share of the fiscal pie. Take the "oldest and most ignored" venue (i.e.; Tennis), rebuild, add dedicated Pickle Ball courts, create not just a new tennis center but a multi-use building.
- creating a master plan which includes architectural guidelines, and a "Walkable village and village square" where people can congregate around restaurant, theatre, shopping etc. The Raleys parking lot is not good enough for Incline Village.!!
- Creating ala carte fee structure to reduce burden on residents who don't use facilities/services.
- Crosscountry ski facility
- Cross Country Skiing
- Cross Country skiing and lower golf rates for residents and higher golf rates for nonresidents
- cut the budget by 30% and the rec fee also. Washoe County did and it worked for them. If you use it you pay for it...except for the beaches which seem far and above the most used facilities

by residents. If a facility is NOT breaking even, sell it. If a program is not breaking even...dump it.

- Cutting excess wages and getting rid of the staff that are along for the free ride. Look at Diamond Peak. You have some management at that area that have been around for too long. They do not know or understand how progressing ski programs work, because they aren't progressive. It was embarrassing to send people up their for ski lessons only to hear the experience that they had and what they witnessed with the management staff. Your new management at parks and rec should show you that turnover is a good thing. Why pay high wages for people that have been around for a long time if they are not working as hard as a new manager would work. If you watch the actual work hours on your salaried staff, you will be very surprised. You have people at the golf course working 60 hours a week and people at DP and FT Rec Center working half of that. By actually paying attention to the wages that you are spending, you could find that you could pay well as long as people were/are working hard. You have people settled in their jobs taking advantage of the pay and the benefits - this should be your priority as it will free up a great deal of money and bring in people excited, no, thrilled to be able to work for community with positive energy behind it. You see it at Parks and Rec.
- Deband (or deberia) ser
- Depending upon our community demographic, IVGID should provide facilities and services for our growing resident population and focus primarily on residents, rather than tourists.
- Develop Diamond Peak for summer, build a shelter-many wealthy people would donate for shelter and ice rink and put their name on it-that's what works!-there is money sitting in trust now for ice rink!!
- diamond peak
- Diamond Peak summer use and/or Cross County skiing
- Diamond peak, new dog park
- Diamond Peak, Rec Center, and Beaches
- Diamond Peak, tennis/squash, rec center including more indoor gym space
- Do NOT buy the Parisol building. We do not need a \$5.5 million facility just for community services. WHAT ARE YOU THINKING?!
- Do nothing
- Dog Park
- Dog park
- downsizing and making every venue pay for itself...including management. ZERO BASED BUDGET... quit trying to be everything for everybody...
- DPSR Master Plan
- Dramatically increase the beach fee for the tourists.
- Drawing external customers for golf and skiing to offset costs of running these venues.
- efficient restructuring and proper employee training
- Encourage social interactions and community events among residents. Ensure ample activities all 12 months of the year but particularly for winter and summer. More activities for young children. Summer and winter camps. Make beach access more simple during summer for guests of residents. Be responsive when people email questions to IVGID - usually we never get a reply
- Engage more young people who aren't currently engaged, e.g. more free/almost free skiing and skiing equipment for those who can't afford it now.

- Enhance the skiing experience....improve our beaches
- Enhancement of existing facilities and services with very select additions. Focus on the needs of property owners and residents, not tourism. Maintain the balance of some fixed contribution across all property owners, as you currently do (possibly with a minor increase) while at the same time having user fees in place so that costs are appropriately spread across those benefiting the most from the things that they use the most.
- Enhancing services to compete with newer luxury developments to support appreciation in property values.
- Enlarging rec center to offer more classes, more events, hot tub - get the community healthy!!!!!!!!!! Bring more kayak / paddleboard racks so more people can get involved with these sports. Keep the beaches clean and beautiful.
- Ensuring we are planning ahead while maintaining strong community programming/opportunities for connections among residents of all ages and physical capabilities; need to be sure our investments are protected (including existing infrastructure) with an eye to the future and being responsive to growth/change (like opening up summer activities at Diamond Peak!)
- Evaluate number of employees now verse 15-20 years ago when Incline Village had more full time residents and very good services and facilities. Better management of our dollars, please.
- Excellence with current facilities
- Excellent family and youth recreational programming and well maintained and high quality facilities
- Exit all the businesses that would be better run by the private sector: Rec Center, Golf Courses, Diamond Peak. If those businesses cannot survive on their own without a taxpayer subsidy, then they should not exist. Focus on traditional municipal services: parks (including the beaches), water and sewer, kids programs for the disadvantaged and that is it. Reduce the Rec fee and let people use that money for what they want rather than subsidize my golf game or your day at the gym.
- Expand continue to provide all services and good quality facilities
- Expand Diamond peak for summer activities. Improve current facilities where needed.
- expand outdoor access - mountain biking, hiking, snow shoeing, ski/snowboard, safe bike paths in town. do not subsidize facilities fees - including rec center, golf courses, etc. make it optional for people who WANT to use them.
- expand summer operations at Diamond Peak.
- Expand the ski area at Diamond Peak.
- Expand/improve the recreation areas at a minimal cost. Ivgid started as a utilities service. It does not need to be in the food service, golf ski business, if those areas can be rented out to private enterprise, as has been done before, with the golf course, at a profit, not our loss.
- Expanded facilities
- Expanded facilities to accommodate more fitness activities
- Expanding & improving Diamond Peak facilities, and especially summer use (per DP master plan)
- Expanding and updating facilities including a field house to meet the family, teen and youth demand while maintain the recreation for 55 and older. Its not an either OR its both and most people can afford to pay more

- Expanding Diamond Peak to accommodate more skiers and a bigger ski team. Providing summer programs at Diamond Peak to attract summer visitors and make use of the facilities. Art and drama programs for teens. Survival skills training for teens. Ice skating rink, climbing wall
- Expanding Diamond Peak trails, more bicycle trails
- Expanding facilities for programming
- expanding our facilities, Cross Country ski center, better Rec Center, Ice Rink (???)
- Expanding services to support adults between the ages of 19 and 54 and families with children with ages between 0 - 18. I have lived here for 7 years and have school aged children and feel that most programs and focus has been on the retired community. There is a large community of families here in Incline, and I feel most programs and facilities are not family friendly - particularly to working families.
- Expanding the rec center to include more gyms, a nice workout room that includes a stretching area. Essential to create a dedicated dog park so our kids aren't playing soccer in dog crap! It's so gross and we come home with dog crap on cleats after every game/practice.
- expanding use of Diamond Peak through non-winter months. increase facilities at rec center
- Expanding yoga classes at Rec Center included in fee
- expansion
- expansion and renovation of the Incline Village Recreation Center
- Facilities should only be used by homeowners and there guests. Too many people renting that use the facilities.
- Families move here because of opportunities for their kids....kids programs. Many residents resent the kids (ie at Diamond Peak)....not good, very short sighted. Unhappy kids, unhappy parents, lower demand, property values go down. So continue to focus on kids programs at rec center, and Diamond Peak
- Family friendly amenities
- Feeding children and homeless.
- Fenced Dog park, speed bumps, more parking for beach and parks
- Fenced in dog park
- Figure out a way to get rid of the special assessment for my property taxes
- Find a way to cut the fee for those who use none of the services and increase individual fees for those who do use the services. Use Fees....not taxes. Currently you're effectively taxing all of us to pay the use fees for the minority that use various services.
- First class maintenance with no expansion. Partner with the high school and college to offer programs which enhance the enjoyment of the community.
- Fix up IVGID's crumbling buildings (public facing ones, like the rec center and pool - it's gotten really gross and so far below even YMCA standards). Stop spending our money on massive stuff like \$2M bathrooms and \$5M admin offices (!?!). Encourage local businesses to clean up their own crumbling buildings by spearheading a redevelopment district for downtown Incline.
- Fix what we already have bring this up to current standards
- Fixing the trash problem and putting in a enclosed dog park thats not on our kids soccer field
- Fixing up the old, dated, rundown facilities we already have instead of trying to do more with less. Instead of trying to expand into new offerings how about just taking better care and

reinvesting in what we already have. Snowflake lodge is an absolute travesty. Ski Way is a death trap. Incline Beach is a joke. And yet IVGID has all these big dreams about expanding services at the ski resort for summer activities. No. First take care of what we have and improve the products that are already being provided before trying to add-on and do more.

- Focus exclusively on keeping crowds and costs down. Consider leasing the ski resort and golf courses to private parties who will provide discounts for residents. Develop pay per use or optional fee programs so residents who do not use facilities would not have to subsidize them for those who do.
- Focus on facilities improvement not on programs, cost effeciently
- Focus on homeowners. We are the ones paying for things.
- Focus on maintaining and improving existing facilities while staying within the existing budget. Don't waste money on expensive new facilities (e.g. ice skating, summer activities at Diamond Peak) that are unlikely to ever return a profit to the community.
- Focus on maintaining what you have
- Focus on maintenance of existing facilities and services without adding new ones.
- Focus on parcel owners/residents. I DON'T want IVGID paying for services that are mostly to drive up occupancy rates of vacation rentals. I don't want Incline to be a tourist destination. I'd like IVGID to focus on making Incline more visually attractive and livable for people who live here, including maximizing the use of existing assets.
- Focus on the look of our community....we need a better village feel. While this survey has focused so far on the rec facilities, I think a more focused look at our infrastructure and it's capabilities would be better served.
- Focus on the needs of PROPERTY OWNERS. Eliminate ALL FORMS OF ACCESS to facilities to renters, timeshares, public. Require any guest access that property owner MUST accompany their guests. Tired of rental income owners marketing our facilities for their own financial gain. They are giving picture pass cards to anyone who asks. I have first hand knowledge of these abuses. I do not use facilities such as rec center, beaches and golf because they are overcrowded and abused by NON PROPERTY OWNERS. Over the 15 years since moving hear there are increasingly more services that I originally moved here to use I no longer frequent because of IVGID's inability and refusal to adhere to the PROPERTY OWNER exclusivity. I have observed realtors showing facilities to prospective buyers and stating," this beach/ golf course/ rec center are for the exclusive use of property owners." That is a falsehood.
- Focus on the residents and their guests (provided their is a guest fee. No free services to non residents and the college should provide its own recreational center etc.
- Follow through with master plan implementation. It seems that once we do the plans such as the Diamond Peak plan, it sits on the shelf and nothing gets done afterwards.
- for single people, the current 5 pass fee is already a burden....many of us only use one pass...and then in the summer cant even get onto the beach, park at beach, or get into the pool to do laps because of all the tourists...STOP!!!!
- Focused on maintaining rather than growing IVGID. Keep up our current water, sewer, trash and facilities as they are.
- Get a simple ice skating rink with a stand for warm drinks.
- Get out of the commercial, for profit, business enterprise business offered to the world's tourists



- Get rid of the idea that all residents are in favor of opening IVGID facilities, parking and beaches up to non-residents.
- Get us on par with services communities like Park City offer. Embrace the changes sought by the increasing numbers of families living full-time here. Fully utilize Diamond Peak year-round. Emphasis on human-powered sports that we have a unique setting to enjoy.
- getting beach access for everyone
- Getting diamond peak open year round, updating snowflake lodge to be used year round so venues can allow use of lodges. Focus on improving rec facilities
- Go to a pay for what you use model. Get rid of the rec fee. Charge user fees that cover both operating and capital costs or get out of the business. Sales and property tax subsidies should be enough.
- Good maintenance of what we have, staying current with trends in recreation, adding and improving facilities
- Have all home, condos, Apts, businesses etc... bear boxes. Not only to keep animals safe but mainly humans!
- Having a more state of the art gym and better boating/watersports options.
- Having a variety of programs for all ages, focusing on residents as opposed to tourism
- Honest accounting
- Honest discussions about costs and budgets. Stop lying to us!
- I do not have sufficient information to answer this question & I strongly believe most (85%+?) don't have it.
- I like what you're doing and see it as visionary. We are from Roseville.. very involved in our community. Please keep doing what you you're doing. It contributes to community pride and it is something we love to see in action whenever we come to our home in Incline.
- I oppose the \$2,300 because I don't use all the venues and don't want to have to pay to subsidize their use. I prefer to pay for what I can use. Protecting things from the tourists and vacationers should be a priority. As Tahoe and Truckee is overrun with visitors due to the expanding population in Reno and the Foothills, Incline can be an exclusive enclave protected for residents. Its crazy how many people are everywhere. Kings Beach and the East Shore are a mess due to all the day trippers. Forget going to the beach over there. Incline has maintained its livability due to its exclusiveness and the fact we can hide away from the day trippers. We don't need to attract tourists. I think keeping it more private, restricting access as much as possible to residents only and raising the guest fees to a high rate will keep the non residents to a minimum. I think it should be \$20 a day per person or more for a visitor to use the beaches. They should also have to pay to park their cars (OUT ON the street, NOT in the parking lot) while it should remain free for us as resident to park on streets outside beaches or inside parking lots. We could probably accomplish this with permits and ticketing with high fines every weekend that is patrolled. Keep things very affordable for residents and very costly for people paying guest fees to cut down on the guests. We don't need people Air B& B out their homes to guests. Besides high fees will alter the make up of our guests. This short term rentals are impacting our facilities. We could use some more private hidden trails like Woodbridge up on Jennifer. Places we can go and use to get away from the crowds on Summer weekends. Little picnic areas up on the trails. More dog facilities or special evening hours for dogs at beaches after 6:30pm. I like all the updates you have done. We could use more dedicated Pickleball courts so we don't have to use temp nets. More people can play pickleball but we'd need more space. As people age, many can't keep playing tennis so pickleball is more popular.

Maybe add a large Hot tub at Burnt Cedar for evening use. That would be nice. More music and more local events at Aspen Grove for residents when it is unsued. Maybe a nighttime dance with Jazz under the stars or other fun community events. Not just events for kids but adults too. Comics, dance, speakers like Mark Twain kind of thing. Guest Theater Troupes who come an perform for \$15-\$20 a person. But maintaining our serenity as the entire region grows should be a priority.

- I somewhat oppose this because it should be a fee based on the number in the family. A family with 6 would make out great at \$2,300 a year. A family of two or three -- robbery. Would this also include, golf, tennis, rec center, and DP kayak storage fee? Maybe a tiered system of picking what to fund. Gold, Silver, Bronze and by number of people on a parcel. /
- I suspect that while small groups of users routinely use the ski facilities, the golf courses, the Rec Center, and the tennis courts, everyone uses the beach. Efforts should be made to save money for extending beach facilities and access to accommodate the hordes that descend on it every summer. The fact is our populations does not change that much, so adding new parks, fieldhouses, gyms, and fields would not be useful for a population that is about 9,000 fall through spring, and 20,000 in summer.
- I think they need to redo the restaurants at Incline Beach with Quality healthy options.
- I think you are doing just fine....maybe more senior programs...like music!!
- I would like the ski resort to put all high speed quads on their lifts. At a minimum, Lakeview! The carpet makes it very hard for older skiers to get on the lift.
- I would like to see clear accounting for the services that we use and perhaps a more ala carte menu of items that I can purchase. For example, no one in my life uses the golf courses. For another example, my rec fee pays something for Diamond Peak, but I still have to purchase a pass or lift tickets to ski there. I have to buy beach passes, but every time I go to the beaches they are filled with non residents that are buying tickets somehow. I have a rec fee, but I still have to pay to go swim at the Rec Center or swim in the lake. I have a High Altitude membership, because the classes at the rec center aren't even close to hard enough and the equipment and facilities are far from current. it would be great to be able to have one membership and get hard classes + swimming. We are paying \$1200 / year for High Altitude + \$800 for IVGID - it would be great if I got to use everything in town rather than again having to pay more for using Diamond Peak and the Rec Center. This is not intended as a dig - but I also don't quite understand why IVGID is involved in concessions and I really hope that my rec fees are not going to fund that. It would seem that concessions should be managed by 3rd party companies and IVGID should receive a financial boost from licensing that franchise.
- I would like to see current facilities maintained and expanded (such as a dedicated cardio bike room so that the spin bikes do not have to be dragged in and out of the cardio room - not good for the bikes, floors or room).
- I wouldn't support an increase until i knew EXACTLY what "access to district facilities and programs" means.
- If an increase in user fees is imposed it would severely impact those that are not full time residents in Incline Village. It seems that you would have to have a two tiered pricing system for residents and non residents.
- If we pay for the services through our fees we should have first priority before purchased pass holders and other visitors... ie parking, tee times, court time etc
- If you just cut out all the current activities of IVGID that do not fit its charter of maintaining community facilities, you could provide this appropriate service without a rec fee increase.



- Improve and expanding excising facilities. Example: expand rec center group room.
- Improve and update current facilities and programs
- Improve beach experience and better regulate vacation rental use of beaches
- Improve beach facilities at Incline Beach, expand Diamond Peak (especially year-round), add dog park (ban them from the Green), then work on the pool at Burnt Cedar, and a handball court.
- Improve boat launch-load facility at Ski Beach.
- Improve certain facilities and focus on Recreation. Keep beaches Private and turn Diamond Peak into a Summer destination that will generate revenue year round. Weddings and summer events at Snowflake would be great.
- IMPROVE CURRENT FACILITIES AND DISCUSS THE \$2300.00 CHARGE. WHAT WOULD IT ACTUALLY INCLUDE
- Improve deteriorating facilities.
- improve Diamond Peak eating facilities
- Improve Diamond Peak Ski resort facilities ie. Snowflake Lodge; up-date the master plan for DP; add cross country skiing back
- Improve existing facilities.
- Improve facilities access without raising fees.
- Improve facilities and more activities for all ages
- Improve facilities as Incline Beach
- Improve Incline Beach Restaurant and kayak storage
- Improve on the existing buildings for all users. Build parks and charge more to people visiting
- improve the cart paths at the Mountain Golf course.
- Improve the Incline Beach building and prepare for the influx of young families with young kids. Apparently, it's the first time there has been such a long waiting list at local preschools.
- Improve the Rec Center
- Improve the swimming area at Burnt Cedar beach, greatly expand summer activities at Diamond Peak, improve/rebuild Diamond Peak buildings such as Snowflake Lodge
- Improve what currently exists. For example: Improve tennis center facilities and add pickleball courts. Improve ski beach facilities (e.g. bathroom) etc.
- Improve what we have.
- improvement decisions based on residents' needs, not tourist attractions!
- Improvements of what we already have and less priority to attracting outside usage.
- Improving beach facilities and parking
- Improving facilities we already have. Put in place additional limitations for beach entry to address over crowding.
- Improving on the foundation of what is already here. Not just minimally maintaining the existing facilities but improving them and making what we have nicer. I don't think we should be off building more and adding additional activities or venues until we get our existing house in order.
- Improving services while keeping costs down
- Improving the existing gym and beaches. Stop allowing vacationers on the beaches and expand the cardio/fitness area of Rec Center. Create an ASA Softball league for youth.

- Improving trash service and cleaning up weeds and debris on streets.
- In my humble opinion, this is a poorly designed survey tool.
- Incline should be the mecca of outdoor activity for the entire family in all four seasons
- Incline Village is a recreation area for both its residents and visitors or guests. We have some of the best all around recreation facilities and some of the worst dining facilities. The city center is scattered and the housing is great.
- Incline Village is attracting more and more young families with young kids but the programs don't reflect this.
- Incorporating Crystal Bay residents into the IVGID community services plan, allow them to pay the fees and use our facilities. Allow the property owners of lakefront/beachfront properties the opportunity to "pay in" as well.
- Increase fees on residents who rent their homes (particularly short term). - these are the individuals who renters most stress the facilities and programs we have.
- increase kayak and paddleboard storage, improve bathroom and food facility at Incline Beach.
- Increase number of resident parking places at our beaches
- Increasing hiking and biking trails!
- Indoor facilities for winter use. It's so limited here when it's snowing!!
- Indoor facility for bridge-playing, etc.
- Invest in improvements to existing offerings ..AND.. do comparative assessment of competing offerings in Tahoe Basin BEFORE obligating Residents to Bond(s) .... e.g. Rope/Zip Line, Mountain Coaster (@ Squaw, Heavenly, Grendilbakken)
- Invest in improving and expanding our existing facilities such as Diamond Peak, the recreation center and golf courses.
- Invest in ski resort. It's a little hammered.
- It is \*NOT\* IVGID's job to provide "a sense of place" or community - when we have a decent local paper, with local news, we have a sense of community. Our recently-departed "local" editor didn't live in town and had nothing but disdain for the residents; not surprisingly, our "sense of community" eroded. / / When I drive past the skate park, I notice there is generally no one there. When I do see people, it is usually a college-age crowd. (I notice because of all the vehicles parked around the skate park.) Instead of asking how we feel about expanding the skate park, perhaps the question should be why our skate park sees very little use. / / Washoe County Senior Services should be picking up the slack on lack of senior services/activities. It has been stated publicly that our community is underserved. If anything, IVGID should be rallying the community to be a thorn in the county's side until it provides services to Incline similar to the rest of the county. / / IVGID cannot be all things to all people. Programs for all ages should be offered if there is enough support (including financial support from participants) to keep it going. It is OK to offer a new program, but if it doesn't catch on and draw enough participants (enough to make it financially feasible) it needs to end. / / IVGID should be a COORDINATOR, not an organizer, of programs, especially for adults (ages 18+). I am more willing to support an "organizer" role for under age 18 programming because it would seem to need a full-time person to oversee it all and offer good GENERAL programming. [I am NOT, however, willing to support a role much beyond general programming. "I'm bored" is part of being a kid; kids in New York City and Los Angeles complain about boredom even though they have more opportunities than most of us.] For over-18 programming, the group of participants should carry more of the responsibility for organizing their activity and running it. IVGID's role should be more of providing and operating the facility, not running the program. /

/ I would like to see IVGID "lease" more activities to private vendors. For example, lease 'booth space' at one of the beaches to a water sport company and let them manage kayak storage for residents. Let private vendors run the concessions at the beaches and Diamond Peak. While I have not eaten at the Grille for many years, it was very good (and reasonably priced) the first few years it was open. In 20+ years, I have NEVER had a good meal at the Chateau so I'm completely in favor of leasing it out to a private party. IVGID would need to be responsible to routinely (WEEKLY) inspect the premises to ensure the facility is not being abused and all equipment is accounted for. /

- It is OK the way it is. We pay a lot and do not get a great deal--extremely limited passes for friends and family. I was walking on Lakeshore with a friend from out of town and she needed a bathroom. She was not let in (without a fee) even though I / live here and we did not want to go to the beach only make a pit stop! At the time I paid a Rec fee and a beach fee. It was ridiculous. Also, do we pay to clean up after the 4th of July when people trash the beaches? Can't something be done to stop the mess? I sound like a curmudgeon, I'm really not, but I think a few fines might stop the destruction and mess???
- I've visited with the current trail situation. Hard rules often lead to opportunities for exceptions and do not like or appreciate the current "no exception" approach that IVGID is enacting. I do like my trash guys.
- ivgid is doing quite alot for a relatively small town. overall, we are very happy with what is currently provided. better to continue to serve us well with what we have than expand too much. i think we should meet our deficiencies (ie more storage for paddleboards since thats a growing sport, but can be provided at existing facilities with mininal additional expense). expand programs that can be held in existing facilities. building new facilities is a major capital expense and additional staffing and maintenance exps.
- Keep beaches private. Increase parking at beaches. Parking spaces are huge and could be made smaller to accommodate more resident cars.
- Keep costs down. I own four properties and already subsidize tenants. Increasing the recreation fee cannot be passed along to my tenants. I do not use many of the facilities as it is. Increasing facilities that I pay for might drive me out of the long term rental business which helps lower income residents.
- Keep costs low get rid of most employees, shrink government
- Keep current facilities up to date and maintained.
- keep Diamond Peak and Championship Golf Course in great condition and build paddle tennis courts
- Keep everything clean and updated
- keep facilities current
- Keep facilities well maintained and safe
- Keep offering same things tennis golf skiing beaches. No more is needed. We are in Tahoe there are plenty of activities outside of IVIGD to keep everyone busy.
- keep staff and costs from escalating
- Keep the beaches private! Reduce or charge more for guests and reduce or charge more for punch cards.
- keep the crowns out of the beach. I can hardly find room to sit most of summer days. There seems to be many more visitors than IV residents at the beaches.

- Keep the lights on, the roads well maintained and clear, the water running (either directly or through coordination with county/state) and existing recreational facilities well maintained. Maintain revenue primarily through "users pay" priority, not blanket fee increases and subsidization of recreational facility users.
- Keep this community a quieter community focused on the homeowners as opposed to trying to turn it into a recreation destination for tourists
- Keep user fee at current levels so those who live here, or want to live here can afford to do so. To increase fees to \$2,300 per year is absurd. If the goal is to only have the elite super rich live here then I understand the logic of this proposed increase, but I do not support it and oppose it.
- Keeping and promoting outdoor facilities that are close to nature and dog friendly
- Keeping costs down and giving value for what is already here.
- Keeping current facilities in tip top shape. We have a ton of activities available to the community. Watch the expenses and make what we have multi-use.
- Keeping Incline Village a small mountain community encouraging people to walk more by adding walkways on more streets and having speed limits enforced on all streets and adding more crosswalks. Keep Incline aesthetically pleasing.
- Keeping IV pristine and green
- Keeping Recreation costs low. / / /
- Keeping the beaches clean, beach facilities maintained and expanding beach amenities such as kayak and board storage and minimizing abuse of privileges I.e. doing a better job of limiting access to residents and their guests to curb overcrowding
- Keeping the beaches free of rocks at the shoreline, better bar and eating area, chairs and loungers on the beach and overall beach maintenance.
- keeping the beaches private and clamping down on non registered users and parkers - offer more services year round for full time residents ... ie - keep grill at chateau open all year with maybe limited hours... focus on full year rather than summer seasonal and winter --- offer other indoor services during winter to attract more full timers
- Keeping the community dog friendly, and focusing on upkeep and modernization of current district assets & facilities.
- Keeping the current facilities, services, equipment, buildings, environment, in the best possible condition as well as updating equipment used for maintenance and recreational facilities.
- Keeping the facilities we have in good working order.
- Keeping the fees for the Recreation Center, The Mountain Course and the Beaches down. Charging more for The Champ Course and Diamond Peak. I believe that more residents use the first three and more visitors use The Champ Course and ski area. Residents already pay enough. The visitors and tourists should pay more.
- Keeping what we have in great condition.
- Kept to a minimum until it can show a breakeven or better position on all activities and facilities
- Learn to design a better survey, Develop passive recreation facilities, reduce community services
- Less crowded beaches
- Let us use our tap cards until they are empty. It is very annoying to pay this fee and see our cards expired unused. Why can't we use them ourselves if we don't have enough visitors in the year to use all the credit we've PAID FOR?

- Limit Beach access to Residents ie: Tax Payers only!!!!!!!
- Limit spending and staffing and lower resident rates
- Limit yourself to maintaining the facilities and keeping costs down.
- Limited growth; keep IV a village community while supporting tourists & ensuring quality outdoor environments
- Linking bike and walking paths throughout the entire district
- Look at the top mountain communities in the US. I love Tahoe but we have fell behind the best of the best.
- lower costs and fees
- Maintain / enhance what we have in place currently / More benefits for property owners / Decrease use of beaches by non-property owners
- Maintain a fine balance between the needs of all age groups and preserve our natural resources.
- Maintain and enhance existing facilities. Support RESIDENTS. Limit access to facilities for visitors and charge them MORE.
- Maintain and enhance what we have; address the needs of our very active senior population, and keep the kids in our community engaged and healthy.
- Maintain and enhance, where absolutely necessary, that which we have. What we have is already exceptional,...."Polish what we have,....and be proud of it,...and thankful for it...."
- maintain and improve
- Maintain and improve all existing facilities and look for self-funding opportunities to add.
- Maintain and improve current facilities while expanding new areas and grounds.
- Maintain and improve existing facilities
- Maintain and improve existing facilities and programs.
- Maintain and improve out current community interests. Assess to what extent our current facilities are being used and assess based on that use.
- maintain and improve the great amenities currently existing.
- Maintain and promoted the facilities we have
- Maintain and upgrade the deteriorating facilities but no new buildings are needed
- Maintain but do not build more facilities or take over existing spaces.
- maintain current facilities. no new ones are needed.
- Maintain existing facilities at the highest level of quality and accessibility. Add a cross country ski center.
- Maintain existing facilities, build squash courts, start kayak/canoe rental at one of the beaches. Golf a very low priority for us; wouldn't mind getting of the courses completely.
- Maintain existing programs & facilities in good to excellent shape
- Maintain existing services
- maintain facilities like the golf courses as long as they are self-supporting, if not, sell them
- MAINTAIN FACILITIES, DO NOT ADD TO ANYTHING!
- Maintain facilities, improve some programs, focus on water, trash, and recreation.
- Maintain our budget as is, no increase
- maintain rec center, beach and diamond peak
- Maintain the facilities and the community infrastructure. Period.

- Maintain the facilities we have. DO NOT SPEND, SPEND, SPEND for ever newer and fancier facilities and programs. IVGID spends FAR TOO MUCH, and, as reflected in prior questions, is always looking to grow for its own benefit, not the owners and taxpayers. IVGID's objective should be to REDUCE taxes. And quit stealing money from the taxpayers, i.e., when a tax increase is sunsetted, IVGID has NO RIGHT to keep the tax in place after its purpose has been accomplished.
- Maintain the programs that are heavily used, discontinue marginal programs and replace with new programs experimentally. Hold costs at current levels.
- maintain the quality of the facilities that we have: workout/weight room, machines, classes, basketball courts, indoor pool.
- Maintain the Rec Center and beach facilities in top condition to preserve their appeal and function. For example, please invest in refurbishing Burnt Cedar Pool before constructing new facilities. Also, consider the age demographics in deciding where to spend money. IF our population has more people over age 55 than under 17, invest proportionally. Also spend less on winter facilities since a large proportion of our tax payers are not even there in the winter months. Spend money in areas that the MAJORITY of tax payers will use, not small interest groups, I would be curious to learn what proportion of tax payers use the "Disc Golf"??? The skate park?
- Maintain the swimming pools and beaches.
- Maintain what is presently offered
- Maintain what is there
- Maintain what we already have. Reinvest in existing infrastructure. Stay focused on improving the living wages and available housing for employees so they can actually afford to live where they work. Instead of trying to expand and add additional venues, services, and activities, show a real ability to run the ones IVGID already has in place effectively, efficiently, and with proper staffing. Stop trying to be and act like a city in redevelopment mode. It's not clear why the Board of Trustees went out and hired a General Manager with a big city California redevelopment background when I don't see how or where Incline Village, Nevada needs to be redeveloped. It seems overreaching to me for IVGID to be acting like a California city when they aren't and won't ever be one. Stay focused on what IVGID actually is, a District in NEVADA (not California). Other than public works it's no more than an HOA. / / Stop robbing Peter to pay Paul and let the golf courses die the slow agonizing death that the entire golf industry is already experiencing and instead take the money and invest into the ski resort. Replace Snowflake lodge already. That structure is an absolute disgrace and yet we keep taking money away from the ski resort to fund the elderly golfers. That seems criminal to me. I understand that IVGID is a government entity and therefore can't exactly run venues like for-profit businesses and yet when it comes to the ski resort it basically is run like a for-profit business but then IVGID gets to pick and choose how that money is spread across other organizations to buoy them up so they don't fail. I strongly disagree with this financial shell game. If you are going to run ski like a business then reinvest in the venue where that money is being made.
- maintain what we have
- Maintain what we have and improve what we have
- Maintain what we have and limit anyone without an IVGID PASS or PUNCH CARD.
- Maintain what we have in an enhanced state/within current budget. No new bonds.



- Maintain what we have. Don't go spending money to attract tourists. Keep Rec fee cheap. It's too hard to afford this town as it is.
- Maintain what we have. Establish a permanent dog park. Enhance Diamond Peak
- Maintain what we have. Make the most of it. The annual supplemental fees paid for facilities and programs is adequate.
- Maintain&0 / Maintain & Preserve.
- maintain, improve and expand what you have and add where you can
- Maintain, not expand. Or raise fees
- Maintaining and improving existing facilities, except where the community in general strongly supports an additional facility (like a dog park). If there is not strong support for a new facility or capability, do nothing.
- Maintaining and improving existing facilities.
- maintaining and improving what we have ...NOt expanding to the point that we need addition staff
- Maintaining and preserving our existing facilities
- Maintaining beaches, Aspen Grove and improving Gym and machines.
- Maintaining consistent, quality service levels. Selective change and expansion of program offerings.
- Maintaining current facilities and expanding or adding amenities that garner community support.
- Maintaining existing facilities
- Maintaining existing facilities
- Maintaining existing facilities and youth / young adult recreation programs.
- Maintaining existing facilities to a high standard and not expand, such as zip lines etc for the ski area and other so called tourist enhancements.
- Maintaining facilities and recreation for residents.
- Maintaining facilities at a high level and adding some as money permits
- Maintaining facilities for PROPERTY OWNERS only. All current picture cards, punch cards and other forms of access to our amenities need to be voided and reissued in accordance with Ordinance 7. Violators who give picture cards and punch cards to friends who are not eligible per Ord 7 should lose all privileges for at least one year. IVGID must abide by the restricted access as outlined in Ordinance 7. Property owners do not have sufficient access at a reasonable cost during prime time. Beach access must be enforced for property owners only and they must accompany their guests. There would be sufficient parking and lounge chair availability for property owners. IVGID needs to change direction in accordance with survey results and not proceed without regard to property owner needs. IV is NOT a public resort!
- Maintaining facilities.
- Maintaining our wonderful facilities. Perhaps enhancing the ski area.
- Maintaining quality while managing costs
- Maintaining the current infrastructure and making repairs in a timely manner where needed.
- Maintaining the current services and focus more on developing safe walkways/bike paths on Tahoe Blvd. Perhaps offering tiers of annual Recreation Fees would be beneficial to those who would like for District facilities and programs to be included in their IVGID passes.

- Maintaining the facilities that we have. Cutting the budget and yearly fees. The fee increases are out of control and we are not getting anything for the additional monies that we pay. The board needs to be more fiscally responsible.
- maintaining the facilities we have in place and sorting out the beach access problem of parking and usage by guests VS property owners
- Maintaining what is already built, NOT trying to compete with other places....
- Maintaining what we have
- Maintaining what we have and do away with programs that are not attended well.
- Maintaining what we have and improving on that. We are a small community and don't need anything other than what we have.
- Maintaining what we have and not expanding into other areas.
- Maintaining, not expanding. Incline Beach is not the airport.
- Maintenance
- maintenance
- maintenance of facilities
- Maintenance of the natural environment. We don't need more sports fields and buildings that obscure the beauty of Incline Village
- Maintenance of what we have, and better beach parking for residents
- make all venues self supporting. Maintain what we have. Dump all programs that are not self supporting. Lower rec fee.
- Make breakeven not at taxpayers expense
- Make economic sense of what we have. Stop trying to cater to every whim. Tell people that they moved here for what we have, not what they want to bring with them from whence they came
- Make existing facilities more efficient
- make golf and ski facilities self-supporting, or sell them
- Make the community resources more accessible, useable and affordable by community members. Support summer use of Diamond Peak for hiking/biking and community events.
- Making access to the facilities for property owners only. Not for renters (i.e. VRBO or AIR B & B) and keep the pool, at Burnt Cedar open longer in the fall. I can't take my smaller grandchildren there due to the massive amount of tourists in the pool
- Making diamond peak a year round operation
- Making existing facilities best in class
- making it more attractive physically, i.e. sidewalks, flower, etc
- Maximize value of community resources to residents.
- Maximizing the potential of current facilities and services---adjusting services based on changing demographics or interests
- Modest expenditures, improvements based upon property owners' desires, not tourist driven
- More activities for families with kids . We need more family friendly community . I feel like we have retirement friendly community here in Incline
- More focus on hiking, walking and biking trails in our area. More family friendly activities like music in the park
- more hiking trails with maps for residents.



- More kid-friendly programs such as gymnastics, year-round swim lessons in warmer pool, more dance class options, etc.
- More outdoor family activities for young family's and their children. Like a BIKE PARK!
- More pickle ball courts and another gymnasium to support winter youth sports with an indoor running/walking track.
- More senior activities: like bocce courts. current one (1) at ski beach is an embarrassment
- more walking/hiking trails and walkways within community
- Need to ensure that the funding we already have is used efficiently and effectively before raising fees.
- New Burnt Cedar pool that accommodates lap swimming all day along with recreational use / Warm water indoor pool
- No Growth!!!!
- Not everyone uses all of the facilities. A flat fee of \$2,3000 is a big mistake, pay as you play !!!! Re: ten year priority, just keep the existing facilities up to date. This is not Northstar or Squallywood. You don't have to keep up with these guys.
- Not fair at all for the residents that don't use the facilities. It's okay to pay a base fee, however above that it should be pay to play.
- Not increasing fees
- Not really top priority, but I recommend a focus on improving and integrating (and expanding!) the network of hiking/biking trails on the outskirts of IV. They are super fun but could be even better! I'm excited the Incline Flume Trail is being worked
- Not sure
- Not trying to increase fees. Relax and take care of what you have now. Allow crystal bay residents beach access and stop the rift between the two communities
- Offer opportunities for health promoting exercise & social interaction.
- ONLY IF the facilities are truly private- no day. No tourists/visitors.
- ONLY Picture Card Holder use of Beaches
- Parking
- Parking
- parking at beaches should be allotted to tax paying residents
- Parking for residents and shuttles for visitors - Diamond Peak, the beaches, etc.
- Pay close attention to already provided services and STOP expanding to all the WHIMS of this community!!!!
- Pay if you use services. Self supporting!
- Pay your employees a decent wage.
- Pickleball courts
- pickleball courts, maybe one indoor tennis court for the winter...if possible...
- Please do not increase the Recreation fee, as I am not getting my money's worth as it is. I am 56, and have lived here for 24 years. I walk on the beach and go for hikes and occasionally attend special events.
- Polish the beautiful 'apple' we already have, and provide the best 'value' that we can for tax-paying residents, not tourists emphasis.
- Pool

- Poorly worded question, define community services first, then ask question
- Prioritize making the community attractive to families so that we have a strong base of new residents. Stop catering to a few select groups by subsidizing the golf course and overselling the ski hill to tourists so that residents may enjoy these facilities and not have to use other local facilities because the ski hill is overcrowded by busloads of non-residents. The golf course fees should cover operations or it should be privatized with discounted rates for residents.
- Programs/Facility for teens 13-19 where they can receive mentoring, and advice for their future. They can be with other peers of similar age. / / A dedicated dog park to remove conflict between user groups. / / Charging the correct amount to fund the use of facilities such as the golf course and sports fields. Currently events devastate the fields and do not generate enough money to repair after the use. Though the events provide needed visitors to the village that help businesses. there has to be a middle ground.
- Protect our bears: stop killing them / Year round dog friendly lake beach / Keep the dog park
- Provide and maintain recreational facilities and services for IV residents at an affordable price and charge non residents higher fees. Incline beaches should be for residents and their guests only. Incline golf should offer a wider variety of family playing options, such as a husband wife ten play package. One of the fastest growing sports which appeals to individuals of both sexes and all ages is bocce. Incline offers one court and forces groups of residents to travel to Reno, Truckee and Kings Beach . Regulation courts are inexpensive to build and Incline has the land.
- provide broadband internet service---Charter is terrible!
- Provide current services in an excellent manor. Provide additional services for the disabled
- Provide facilities and programs geared towards families (and that would attract more young families to the area) instead of favoring only the rich senior population
- Provide priority parking for parcel owners in the form of parking sticker or ivcid picture passes for all beaches and facilities
- Provide value for property owners and limited guests only! Property owners pay the fees for recreation. Please stop bringing in tourists so IVGID can make money while property owners are squeezed out. It sucks not being able to find a place at our beaches or get into the machines in the Rec Center. So tired of IVGID catering to tourists.
- Provide well run and updated facilities for ski, golf, tennis, beaches, and recreation. This would include not losing many dollars at ski rental (second year this has happened) due to nonworking rental system. And, open the Crystal Quad on time. / Punch cards should be able to be used as dollars towards passes for golf, ski and tennis. Not all households need five photo rec cards and are punished by not having an avenue to use these dollars.
- providing high quality fitness opportunities for residents
- Providing safe walking paths in the community in the summer AND the winter. Make it so people can walk around the community safely. Clean the snow off the few sidewalks/paths in town and add more sidewalks and bike paths in town.
- Putting residents first and foremost. Too many visitors get the perk of our contributions.
- Realize that the population has not grown..only the size of the IVGID staff and provision for out of area "guests" who pay to use the facilities and therefore for support the growth of staff. Streamline and maintain would be the top priority.
- Rec center maintenance and improvements without expansion, plus golf, tennis, ski, beach upkeep

- Recreation Center improvements; youth and senior services and programs; beach improvements (sand); parks and trails; Diamond Peak / In regards to rec fee: a very good value except so many have phony picture passes which only bothers me when they take advantage of 'free' IVGID or 'rec' activities
- Redevelopment of what we currently have available. We should make what we already have beautiful with not a lot of emphasis on new development. Kings Beach has done a nice job of redevelopment and seems to have an increase in tourism/outside money coming in partially due to their redevelopment.
- Reduce beach crowding
- Reduce spending, streamline services, cut costs, charge higher prices for non residents.
- REDUCE the number of non-parcel owners who use the recreation facilities, especially the beaches.
- Reduce/close pool and gym....expand cardio facility...its overwhelmed
- Reducing congestion and inappropriate access to the Beach Facilities. Overcrowding has diminished their value immensely.
- Reducing the annual recreation fee for residents
- reducing the rec fee and making facilities self sufficient or divest them
- Refinement of current offerings with focus on intelligent, ecofriendly redevelopment
- regulate beach access, there are too many non residents in the summer at the beach. Restrict AND LIMIT punch/non-resident access
- remodeling the snack bar at incline beach/offer more of a full service restaurant and bar
- repair, maintain and improve only when "necessary"
- Respectable Bocce courts
- Restrict use of beach facilities to property owners and their guests
- Return to the original function of providing services for property owners and STOP encouraging tourism and stop promoting Incline Village as a "Lake Tahoe destination".
- Revamping Diamond Peak in everypossible way as well as going 100 percent renewable and green.
- Safety
- Seek advise from residents and follow their wishes as much as possible.
- Senior recreation
- Serve the residents. Invest in things residents want. We don't want a Disneyland at Diamond Peak. We don't want a \$3 million building at our private beach. Stop spending our fees to attract people who don't live here.
- Service to the residents
- Should be able to use the funds on the punch card for facilities
- shuttle or additonal parking at incline beach, recreation at incline beach with paddleboards an kayaks available
- Sidewalk snow removal - safety
- Solid discounts for college age kids and diamond peak, including rentals . These people are the future of the sport
- Special needs facilities

- Stop allowing tourists to use the beach based on nightly or weekly rentals! Stop taking surveys of what tourists want when they enter the beaches! Allow only tax payers and yearly renters to use IVGID facilities because tax payers are indeed paying for this and are often unable to use facilities because they are over-run with tourists!
- Stop catering to the world's tourists. This alone should reduce the Rec/Beach Fees substantially.
- Stop doing things without approval by those of us who pay the recreation fee.
- Stop over spending. No parasol building purchase, no new beach building at Incline Beach. The Trustees need to rein in Pinkerton. He is not an Emperor!
- Stop spending our money
- Stop spending our money. People who want stuff should pay fees. I don't want more stuff and don't want to pay more.
- Stop the visitors programs and start focusing on the residents more
- stop trying to attract tourists and maintain only what is currently in Incline
- Stop trying to find ways to increase fees and taxes. Preserve what we have but no expansion. Stop GiVING away access to IVGID employees and SNC students and faculty.
- Stop wasting money on bloated management and get costs under control while fixing things that are broken
- stop wasting our money to enrich staff and focus on residents NOT tourism which is NOT part of IVGID's delegated duties /
- Stop wasting our money, cut bloated staff and reduce fees
- Strive for "Brilliant Basic" Service with existing IVGID Programs! Do not raise the Rec Fee or fees to fund additional IVGID Programs!
- Summer activities at Diamond peak
- summer activities at Diamond Peak
- Summer operations at Diamond Peak
- Summer use at diamond peak
- Support community access to our beautiful environment and foster recreation through the augmentation of our natural resources.
- Support increasing annual Recreation fee, but there should be a blend of user fees with annual fee. That way people using the Golf course heavily pay more for the benefit, and people using Diamond Peak pay for that benefit, and it does not unduly burden part-time vacationers.
- Supporting a healthy and engaged community.
- Take care of existing; limit beach access to residents
- Take care of what we have - chop our overstuffed executive staff and - improve financial management - fire Pinkerton /Eik - / fix locker rooms at rec center - expand gym at rec center - fix the grass on the village green - stop empire building
- Take care of what we have. Keeping costs down.
- Taking care of existing infrastructure, while exploring targeted investments in small new amenities: trail connectivity, paddleboard storage, bocce, etc. Indoor tennis, warm water pool - those seem like big ticket items that may not be the best investments.
- Taking care of our struggling residents who can't afford to live here.
- Taking care that our residents have a safe, up to date and lovely environment in which to enjoy the recreation facilities.

- TEENS!!!!
- that kind of increase is Horrible!!! there are seniors in town who live alone, and dont use facilities already and not getting existing value....raising fee would be a hardship... STOP TRYING TO MAKE INCLINE A TOURIST SPOT...IT'S FOR RESIDENTS
- That's \$1500 more for our family and we can get a family Rec Center membership for less than that. Doesn't make sense for our family of 5 who doesn't play golf. However, does this include a Diamond Peak Pass? If so, that would be even to what we currently pay. If this includes kids camps, it FAR outweighs and we would strongly support !
- That's wAy too much - I need to see the usage vs cost numbers before I would agree to any increase
- The above question is extremely unfair ,inthat you can provide access without having to raise the fees to \$2,300. The staff is giving the board a false sense of the Comunity wishes!
- the above question is poorly worded... do you mean no user fees at all for ANY of the facilities? incl golf, ski, rec center?? /
- The amount of money put into a community is directly proportionate to the status of the community and desirability to live their. Increasing any and all services will greatly benefit our the quality existence.
- The beaches are my top priority since Incline is my second home. Golf will become my top priority when I can move back to Incline. Diamond Peak is a gem, we should try to keep it as the great value for residents that it is.
- the beaches food srevce
- The facility we have is outstanding for the fee! Maintaining our private home owner facilities if demand add facilities. do not expand without demand do not guess what home owners may want, budget , budget.
- The Fees for residence and guesses for beach access has increase every year by leaps and bounds. It should not cost residence \$15 to bring a visiting family member to the beach. THat is just robbery as we already pay \$830 a year to use the beach. The beach is closed to the Public unless accompanied by a resident so keeping out strangers is not the drive for such a High Fee....Lower the Adult and Child enter fee so families that pay and live up there can enjoy the Beach they pay for. As far as weekend vacation renters, they are not residence and don't pay taxes so they can pay higher fees to play!!!!!!!!!!!!!!
- the home owners
- The idea listed in the previous question is THE BEST IDEA. Please. Please strongly consider. Paying taxes is something we have to budget for...it's easy to forgo access to the venues that require additional fees when it is a choice between monthly living expenses and "luxury" items like recreation. By including it in the taxes, residents wouldn't have to choose. Healthy lifestyle would be available to all in the town...so long as you pay your taxes. I might finally celebrate paying taxes:)
- The mass should not have to pay for the few. I have found raising a pay as you go fee tends not to decrease use
- The option to have beach access fee for owners but have the IVGID facilities be pay as you use.
- The rec center could not handle that many people
- The rec center is not big enough to handle that many people

- The Recreation Center needs to be updated. It is tired. It should be a first class athletic center with expanded space for workouts, personal training, and exercise programs.
- There are too many people who do not use the facilities that would be required to pay this fee. I feel we need to maintain what we have.
- There should be a combination of user fees for residents as well as Recreation Fee paid by everyone. People who use the facilities more heavily (like golf or skiing) should pay more, but keep the fees quite reasonable.
- there should be more "free use" for golf, tennis, and skiing at Diamond Peak for IVGID card holders. After 3 or 4 free for Tennis and Golf, FREE on Tuesdays for DP
- Thin out pines! Un-natural tree farm
- Things are great the way they are!
- Time to upgrade locker at Rec Center, add better sauna and put in big nice jacuzzi for after work outs and activities to sooth the muscles and relax!
- To cut back on maintenance employees wandering around in pairs doing the job of one person and to take over consession operations at the beaches. Lifeguards trade actually working at the pool. Again, huge maintenance department for not much work. Make golf fees match other courses so they don't lose money.
- To each their own. It is not fair that some people should pay for something that they don't care to use or have any benefit. If people really want a benefit they can raise money and build it themselves.
- To host better communication between Waste Management, Washoe County Roads, & NDOT in winter months. Otherwise, I think golfing, skiing, boating, and beach activities are very well managed and offered for our residents and visitors.
- to insure that all residents have access to a variety of recreational opportunities
- To keep costs down! \$830 Is enough!
- To maintain all facilities in top condition and to consider adding new or expanding programs when population warrants a change.
- To offer programs in the best way possible without too much financial impact. There are many things that would be wonderful but spending a lot of money to achieve them is not appealing to me at this point. I will say some of the cardio/strength classes I took throughout the winter really could have used extra space as they were very crowded. I would like to see dedicated pickleball courts using one of the tennis courts that already exist.
- To provide better service at all the facilities we already have.
- to stop catering to visitors and to start catering to residents
- To upgrade and expand the facilities so that they are luxurious as appropriate with the community. While also maintaining a focus on the year round offerings to families.
- Top would be to maintain what we have and insure that the community continues to enjoy the benefits that exist.
- Trails, pickleball, dog stuff, social gathering for adults
- Train the staff to be more friendly. Fix lockers so they don't look so old and rusty.
- trash and recycle awareness, more focus on services for residents (over concern for tourist needs) / love the preferred parking!
- Trash is a mess hear now with these ridiculous trash cans that were given to everyone. These should be bear proof containers. I'm ashamed of IVGID. Fix it NOW !!!!



- up grade beach parking
- Update and maintain existing facilities well. Some areas of the rec center need to be expanded, i.e. cardio room. Need strong programs for children, youth and special needs in order to develop healthy fitness and social habits. Keep senior program costs within reason as many are on fixed income which may not be that high.
- Update ski area facilities.
- Update the facilities at Incline Beach and find a way to increase the utilization of Winter only venues.
- Updating and modernizing current facilities.
- Updating beach facilities and summer activities at diamond peak including a new snow flake lodge
- Updating existing Rec Center facilities. Making Diamond peak a year round sporting experience.
- Updating the facilities we already have. Including the facility and program cost in the annual recreational fees doesn't allow for people who don't use those facilities.
- Upgrade and expand facilities. 2300 is so cheap. Really. It is still less than some HOA per month. My mother pays 2000/month HOA in La Jolla and is happy to do it because their facilities are so great. Ours are not. They have so much potential to be great though! I think this survey is a mistake because you need to paint the picture of what the future could be and then people would gladly support a fee increase. Right now, you just give us the number and that is not very exciting for creating momentum for facility projects. Maybe that is your plan and you want to say to us, look the people spoke and do not support upgrades. Not the best way to lead, and I am sorry for our community.
- Upgrade boat launch facility, including allowing launch/load in low lake level conditions and addition of dock.
- Upgrade existing facilities & implement future plans
- Upkeep and carefully budgeted additions.
- Upkeep on current facilities, better facility at Snowflake Lodge, add new facilities/programs where demand is.
- Use of diamond Peak during summer
- Utilities and beaches. Nothing more!!
- utilities, some recreation.
- Walking and bike paths, sidewalks, fix the roads, bulldoze most of hwy 28 and clean it up. Become something other than a GID, retain a greater percentage of our tax dollars, take control of the area and clean it up. Until things like the orbit gas station, the empty school building and other unsightly properties are dealt with I have little confidence in IVGID.
- Watershed protection, dog friendly activities, continued beach and lake access.
- We are paying \$830/lot for beaches and an out-of-control monster bent on expanding every conceivable "service" to the blind detriment of those who live here -- expanding things of questionable value, very limited use, and excessive cost.
- Whatever they are to be available to all who sign up. If you need to hire more instructors, you do. If you need to hire more child care givers, you do.
- Why isn't there a "town center", complete with theatre where people play music, in Incline Village. (The Raley's parking lot should not be town center.)

- Winter sports for non-skiers. Improve access to both golf courses for snowshoeing. Do something with Incline Lake property (in conjunction with USFS) to enhance trails and parking for xc skiing, snowshoeing (& hiking)
- Work with private interests to create more of a "Village" feel to our community through the development of a town center of some sort.
- Would this mean golf, recreation center and all classes, skiing and lessons, would be included in this fee?
- Youth and teen programs
- Youth sports programs and other youth events in which parents can bring their children. I would love to see more partnership with the college as well.
- We have been residents here for now 20 years. It is a great community. We use the rec. center all the time and it is great. What we really need now is an Ice skating ring that is designed for both community use, and sporting events. It would be a benefit for the local business community, kids, grammar and HS sport, the local college, and for the community in general. Even though we had a lot of snow this year, there have been many years when snow was sparse and skiing very limited- a good time to go ice skating! I know that in the past there have been have been wealthy locals that were willing to fund such a project. Also a good activity for the elderly! Thanks.



## Appendix F: Comparison of Scientific Survey Results with Open Participation Online Survey Results

ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Cells shaded grey indicate statistically significant differences ( $p \leq .05$ ) between at least two of the subgroups.

**Table 177: Question #1 by Survey Type: Scientific or Open Participation**

<b>Please rate the quality of each of the following for IVGID’s Community Services facilities. Percent rating as excellent or good</b>	<b>Scientific</b>	<b>Open</b>
Overall quality of services provided	91%	86%
IVGID recreation facilities	90%	87%
IVGID recreation programs	89%	84%
IVGID parks, trails & open space	91%	88%
Availability of information about IVGID’s recreation offerings to the community.	81%	80%

**Table 178: Question #2 by Survey Type: Scientific or Open Participation**

<b>On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID’s Community Services offerings to your family, friends and colleagues?</b>	<b>Scientific</b>	<b>Open</b>
Absolutely not	1%	1%
2	1%	1%
3	1%	2%
4	1%	2%
5	7%	7%
6	6%	5%
7	10%	12%
8	22%	17%
9	18%	20%
Absolutely yes	33%	32%
Total	100%	100%

**Table 179: Question #2 by Survey Type: Scientific or Open Participation**

On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues? Average rating	Scientific	Open
On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues?	8.20	8.08

**Table 180: Question #4 part 1 by Survey Type: Scientific or Open Participation**

Please rate the overall quality of each of the following IVGID recreation facilities. Percent rating as excellent or good	Scientific	Open
Aspen Grove Community Center	79%	77%
Diamond Peak Ski Resort	90%	87%
Incline Tennis Center	89%	82%
Recreation Center	86%	80%
Incline Skate Park	83%	67%
Incline Park Ball Fields	89%	86%
Preston Park	92%	89%
Village Green	85%	77%
Incline Beach	90%	90%
Ski Beach	89%	88%
Hermit Beach	85%	77%
Burnt Cedar Beach	94%	94%
The Chateau at Incline Village™	92%	88%
The Grille at the Chateau	87%	87%
Fitness Trail	83%	83%
Disc Golf Course	86%	83%
Championship Golf Course	94%	94%
Mountain Golf Course	90%	88%

**Table 181: Question #4 part 2 by Survey Type: Scientific or Open Participation**

Indicate how often, if ever, you personally have used the facility in the last 12 months. Percent ever using	Scientific	Open
Aspen Grove Community Center	19%	21%
Diamond Peak Ski Resort	54%	61%
Incline Tennis Center	46%	46%
Recreation Center	53%	69%
Incline Skate Park	41%	33%
Incline Park Ball Fields	37%	44%
Preston Park	26%	35%
Village Green	44%	50%
Incline Beach	71%	78%
Ski Beach	60%	66%
Hermit Beach	57%	64%
Burnt Cedar Beach	57%	66%
The Chateau at Incline Village™	40%	44%
The Grille at the Chateau	41%	44%
Fitness Trail	38%	48%
Disc Golf Course	34%	29%
Championship Golf Course	46%	52%
Mountain Golf Course	41%	48%

**Table 182: Question #4 part 3 by Survey Type: Scientific or Open Participation**

Indicate how often, if ever, how often others in your household have used them (including visiting family or friends). Percent ever using	Scientific	Open
Aspen Grove Community Center	19%	19%
Diamond Peak Ski Resort	52%	61%
Incline Tennis Center	42%	39%
Recreation Center	50%	68%
Incline Skate Park	39%	40%
Incline Park Ball Fields	38%	49%
Preston Park	29%	41%
Village Green	43%	49%
Incline Beach	69%	76%
Ski Beach	59%	62%
Hermit Beach	56%	59%
Burnt Cedar Beach	58%	65%
The Chateau at Incline Village™	37%	40%
The Grille at the Chateau	36%	41%
Fitness Trail	39%	47%
Disc Golf Course	38%	30%
Championship Golf Course	43%	52%
Mountain Golf Course	41%	49%

**Table 183: Question #15 Recreation part 1 by Survey Type: Scientific or Open Participation**

<b>RECREATION</b> <b>Please rate the overall quality of each of the following activities offered by IVGID.</b> <b>Percent rating as excellent or good</b>	<b>Scientific</b>	<b>Open</b>
Health & Wellness Programs	85%	74%
Massage Therapy	70%	69%
Personal Training	80%	75%
Kid Zone at the Recreation Center	80%	73%
Totally Active (Ages 6-17)	87%	81%
Group Fitness Classes	83%	79%
Cardiovascular Room at the Recreation Center	75%	65%
Strength Area at the Recreation Center	68%	59%
Nutrition Services	73%	60%
Children's Dance	95%	52%
Adult Dance	85%	63%
Hiking/snowshoe programs	92%	76%
Senior Programs	83%	68%
Group Aqua Fitness Classes	80%	83%
Youth Swim Lessons	81%	73%
Adult Swim Lessons	80%	61%
Open swim times	84%	80%
Preschool Programs	72%	78%
Youth Programs	84%	77%
Recreation Special Events	93%	81%
Kids or Youth Camps	80%	81%
Youth Sports	93%	78%
Teen Sports	83%	59%
Adult Sports	82%	79%
Community Appreciation Events at the Recreation Center	88%	77%

**Table 184: Question #15 Tennis part 1 by Survey Type: Scientific or Open Participation**

<b>TENNIS</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Scientific</b>	<b>Open</b>
Play tennis	87%	85%
Play pickleball	81%	76%
Tennis Lessons	88%	82%
Tennis Junior Clinics or Camps	76%	87%
Tennis Adult Clinics or Camps	86%	79%
Community Appreciation Events at the Tennis Center	84%	68%

**Table 185: Question #15 Championship and Mountain Golf Courses part 1 by Survey Type: Scientific or Open Participation**

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Scientific</b>	<b>Open</b>
Play golf	93%	94%
Community Appreciation Events at the golf courses	85%	85%
Golf Custom Clinic Series	88%	95%
Golf Adult Leagues and Camps	81%	88%
Golf Junior Leagues and Camps	71%	85%
The Grille	91%	85%
Golf Specials and Programs	88%	89%

**Table 186: Question #15 Diamond Peak Ski Resort part 1 by Survey Type: Scientific or Open Participation**

<b>DIAMOND PEAK SKI RESORT</b> Please rate the overall quality of each of the following activities offered by IVGID. Percent rating as excellent or good	<b>Scientific</b>	<b>Open</b>
Ski at Diamond Peak	92%	88%
Group Ski Lessons	87%	83%
Ski Special Events	88%	93%
Ski and Snowboard programs	93%	88%
Community Appreciation Events (Ski)	92%	86%
Food Court and Loft Bar	67%	62%
Last Tracks Wine and Beer Tastings	93%	90%

**Table 187: Question #15 Recreation part 2 by Survey Type: Scientific or Open Participation**

<b>RECREATION</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	<b>Scientific</b>	<b>Open</b>
Health & Wellness Programs	17%	19%
Massage Therapy	6%	8%
Personal Training	3%	9%
Kid Zone at the Recreation Center	6%	10%
Totally Active (Ages 6-17)	9%	13%
Group Fitness Classes	25%	35%
Cardiovascular Room at the Recreation Center	32%	49%
Strength Area at the Recreation Center	34%	49%
Nutrition Services	3%	6%
Children's Dance	1%	3%
Adult Dance	2%	4%
Hiking/snowshoe programs	10%	14%
Senior Programs	8%	11%
Group Aqua Fitness Classes	6%	14%
Youth Swim Lessons	6%	13%
Adult Swim Lessons	1%	2%
Open swim times	23%	36%
Preschool Programs	2%	8%
Youth Programs	2%	5%
Recreation Special Events	12%	21%
Kids or Youth Camps	4%	10%
Youth Sports	4%	10%
Teen Sports	2%	4%
Adult Sports	6%	12%
Community Appreciation Events at the Recreation Center	12%	21%

**Table 188: Question #15 Tennis part 2 by Survey Type: Scientific or Open Participation**

<b>TENNIS</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	<b>Scientific</b>	<b>Open</b>
Play tennis	19%	25%
Play pickleball	6%	12%
Tennis Lessons	8%	12%
Tennis Junior Clinics or Camps	4%	7%
Tennis Adult Clinics or Camps	7%	9%
Community Appreciation Events at the Tennis Center	6%	10%

**Table 189: Question #15 Championship and Mountain Golf Courses part 2 by Survey Type: Scientific or Open Participation**

<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	<b>Scientific</b>	<b>Open</b>
Play golf	46%	52%
Community Appreciation Events at the golf courses	14%	26%
Golf Custom Clinic Series	7%	12%
Golf Adult Leagues and Camps	6%	9%
Golf Junior Leagues and Camps	3%	7%
The Grille	15%	57%
Golf Specials and Programs	17%	24%

**Table 190: Question #15 Diamond Peak Ski Resort part 2 by Survey Type: Scientific or Open Participation**

<b>DIAMOND PEAK SKI RESORT</b> Indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. Percent ever participating	<b>Scientific</b>	<b>Open</b>
Ski at Diamond Peak	67%	74%
Group Ski Lessons	17%	18%
Ski Special Events	13%	24%
Ski and Snowboard programs	13%	17%
Community Appreciation Events (Ski)	24%	39%
Food Court and Loft Bar	50%	60%
Last Tracks Wine and Beer Tastings	18%	24%



**Table 191: Question #6 by Survey Type: Scientific or Open Participation**

<b>Please rate how important it is for IVGID to provide the following programs. Percent rating as essential or very important</b>	<b>Scientific</b>	<b>Open</b>
Children (ages 12 and under) recreation and sports programs	71%	75%
Youth (ages 13 to 19) recreation and sports programs	69%	74%
Adult recreation and sports programs	69%	74%
Older adult (ages 55 and over) recreation and sports programs	69%	72%
Programs for people with special needs (people with physical or developmental disabilities)	59%	62%
Seniors Excursion Programs (e.g., Virginia City, etc.)	43%	42%
Arts, Cultural and natural history interpretive programs	47%	46%
Environmental education and exploration	53%	55%
Recreation Center programs (e.g., Fitness Challenge, etc.)	56%	57%

**Table 192: Question #7 by Survey Type: Scientific or Open Participation**

<b>Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes. Percent strongly or somewhat agreeing</b>	<b>Scientific</b>	<b>Open</b>
To provide opportunities for residents to maintain and improve their health	94%	92%
To make it attractive for family members with children to visit	89%	85%
To attract visitors and promoting tourism	60%	54%
To enhance the property values in the community	90%	85%
To provide sports and recreational opportunities	95%	95%
To provide opportunities for residents to make social connections	86%	84%
To provide positive activities for children and teens (ages 19 and younger)	91%	91%
To provide recreational, social and health strengthening opportunities for older adults (ages 55 and older)	92%	91%
To promote a more beautiful community and a greater "sense of place" for residents	92%	89%

**Table 193: Question #8 by Survey Type: Scientific or Open Participation**

<b>To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees? Percent strongly or somewhat supporting</b>	<b>Scientific</b>	<b>Open</b>
Dedicated dog park	73%	70%
Warm water pool	66%	64%
Additional multi-purpose fields (soccer, football and lacrosse fields)	54%	56%
Skate park expansion	32%	34%
Cross-country ski facility	76%	79%
Additional gymnasium	41%	50%
Outdoor basketball courts	60%	65%
Indoor tennis courts	43%	46%
Additional kayak/paddleboard storage racks	74%	78%
Ice skating rink	51%	61%
More trails within the District	80%	75%
Field house (indoor multi-use facility)	47%	54%
Bocce ball courts	65%	73%
Pickleball courts	55%	61%
Snowplay/sledding	70%	69%
Additional volleyball courts	49%	56%

**Table 194: Question #9 by Survey Type: Scientific or Open Participation**

<b>To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees? Percent strongly or somewhat supporting</b>	<b>Scientific</b>	<b>Open</b>
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.)	62%	67%
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.)	62%	68%
Teen programs	66%	71%
Adult programs (ages 18 to 54)	63%	68%
Senior programs (ages 55+)	69%	70%
Intergenerational programs	56%	59%
Special needs programs	63%	67%
Special events	60%	63%

**Table 195: Question #10 by Survey Type: Scientific or Open Participation**

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years?	Scientific	Open
Focus on taking better care of what we have and improve the condition and appeal of the recreation facilities and parks. This means new facilities or parks would not be built, expanded or acquired.	67%	57%
Invest in building or expanding recreation facilities in response to the increasing demand; be visionary for the future. (This means the existing facilities would continue to be maintained but not receive significant new improvements.)	33%	43%

**Table 196: Question #10 by Survey Type: Scientific or Open Participation**

Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. What do you think should be funding priority in the next few years?	Scientific	Open
Strongly lean towards focus on taking better care of what we have	33%	30%
Somewhat lean towards focus on taking better care of what we have	20%	15%
Weakly lean towards focus on taking better care of what we have	14%	11%
Weakly lean towards invest in building or expanding recreation facilities in response to the increasing demand	14%	13%
Somewhat lean towards invest in building or expanding recreation facilities in response to the increasing demand	11%	16%
Strongly lean towards invest in building or expanding recreation facilities in response to the increasing demand	8%	14%
Total	100%	100%

**Table 197: Question #11 by Survey Type: Scientific or Open Participation**

How do you feel about the value of the Recreation Fee (\$730) and Beach Fee (\$100) that you currently pay, which helps fund all of IVGID's amenities?	Scientific	Open
Very good value	24%	26%
Fairly good value	32%	31%
Average value	25%	22%
Somewhat poor value	11%	12%
Very poor value	8%	8%
I do not pay this fee	0%	1%
Total	100%	100%

**Table 198: Question #12 by Survey Type: Scientific or Open Participation**

<b>If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities?</b>		
<b>Percent strongly or somewhat supporting</b>	<b>Scientific</b>	<b>Open</b>
An increase of \$50 per year	57%	62%
An increase of \$100 per year	41%	45%
An increase of \$200 per year	15%	19%
An increase of \$500 per year	5%	8%

**Table 199: Question #13 by Survey Type: Scientific or Open Participation**

<b>Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?</b>		
	<b>Scientific</b>	<b>Open</b>
Strongly support	5%	8%
Somewhat support	9%	12%
Somewhat oppose	11%	15%
Strongly oppose	75%	64%
Total	100%	100%

**Table 200: Question #15 by Survey Type: Scientific or Open Participation**

<b>Do you live in Crystal Bay or Incline Village?</b>	<b>Scientific</b>	<b>Open</b>
Yes, in Crystal Bay	2%	1%
Yes, in Incline Village	87%	94%
No, I do not live in either location	10%	5%
Total	100%	100%

**Table 201: Question #16 by Survey Type: Scientific or Open Participation**

<b>Which times of year are you in Crystal Bay/Incline Village? (Check all that apply. If you live here year-round, check all four seasons.)</b>	<b>Scientific</b>	<b>Open</b>
Spring	76%	87%
Summer	91%	95%
Weekends, holidays, select vacation days	29%	29%
Fall	1%	1%
Winter	78%	90%
I own property there, but never live or visit there	77%	88%
Total	100%	100%

**Table 202: Question #16**

<b>Which times of year are you in Crystal Bay/Incline Village?</b>	<b>Scientific</b>	<b>Open</b>
Year-round	44%	49%
Three or fewer seasons	31%	26%
Weekends, holidays or select vacation days	25%	25%
Own property, don't live there	1%	1%
Total	100%	100%

**Table 203: Question #17 by Survey Type: Scientific or Open Participation**

<b>Do you have family or friends that come to stay at your property in Crystal Bay/Incline Village?</b>	<b>Scientific</b>	<b>Open</b>
No	21%	23%
Yes, for less than a month	71%	73%
Yes, for a month or more	8%	4%
Total	100%	100%

**Table 204: Question #18 by Survey Type: Scientific or Open Participation**

Do any of the following live in your household?		Scientific	Open
Children (ages 12 and under)	yes	15%	26%
	no	85%	74%
	Total	100%	100%
Teenagers (ages 13 to 19)	yes	15%	16%
	no	85%	84%
	Total	100%	100%
Adults (ages 20 to 54, including yourself)	yes	45%	54%
	no	55%	46%
	Total	100%	100%
Adults (ages 55 or older, including yourself)	yes	82%	75%
	no	18%	25%
	Total	100%	100%

**Table 205: Question #19 by Survey Type: Scientific or Open Participation**

What is your gender?	Scientific	Open
Female	45%	50%
Male	55%	50%
Total	100%	100%

**Table 206: Question #20 by Survey Type: Scientific or Open Participation**

Which of the following describes your age?	Scientific	Open
18 - 24	0%	1%
25 - 34	1%	5%
35 - 44	6%	12%
45 - 54	15%	16%
55 - 64	33%	30%
65 years or older	45%	36%
Total	100%	100%

**Table 207: Question #21 by Survey Type: Scientific or Open Participation**

What is your race/ethnicity? (Please check all that apply.)	Scientific	Open
American Indian or Alaskan native	1%	3%
Asian or Pacific Islander	2%	2%
Black or African American	0%	0%
Hispanic/Latino/Spanish	1%	3%
White/Caucasian	93%	89%
Other	5%	6%

**Table 208: Question #22 by Survey Type: Scientific or Open Participation**

<b>What was your total household income (before taxes) in 2016?</b>	<b>Scientific</b>	<b>Open</b>
Under \$25,000	1%	1%
\$25,000 to \$49,999	3%	4%
\$50,000 to \$74,999	5%	6%
\$75,000 to \$99,999	7%	6%
\$100,000 to \$124,999	10%	14%
\$125,000 to \$149,999	9%	10%
\$150,000 to \$174,999	9%	10%
\$175,000 to \$199,999	6%	7%
\$200,000 or more	51%	42%
Total	100%	100%

## Appendix G: Survey Methodology

### Survey Purpose

In September 2016, The Incline Village General Improvement District (IVGID) kicked off an 18 month-long process of master planning for the future of IVGID Community Services.

Community Services encompasses the Beaches, Parks, Recreation Programs, the Recreation Center, The Golf Courses at Incline, and Diamond Peak Ski Resort. The last effort was in 2000 when the Incline Village Recreational Facilities Master Plan was completed. Updating these plans every ten to fifteen years is a good practice as it provides a road map for maintaining and/or revitalizing the existing community amenities and/or expanding the venues to provide new features the community desires.

As a part of this process, IVGID contracted with National Research Center, Inc. (NRC) to conduct a scientific survey of parcel owners, as well as host an online survey open to the entire community. For questions about the survey, please contact Denise Springsteel at [csmp@ivgid.org](mailto:csmp@ivgid.org) or by calling 775-832-1343. For more information about the planning process for the Community Services Master Plan, please visit the project website at: <https://www.yourtahoeplace.com/ivgid/resources/community-services-master-plan>

### Developing the Questionnaire

The questionnaire was developed in an iterative process between staff of IVGID, staff of NRC and staff of DesignWorkshop, a consultant hired by IVGID to assist with the planning process. A review of other questionnaires used by IVGID and surveys conducted by NRC was completed, and topics for the survey enumerated by IVGID. NRC created a draft instrument which was then modified and refined until finalized. A copy of the questionnaire can be found in *Appendix H: Survey Materials*.

### Selecting Survey Recipients for the Scientific Survey

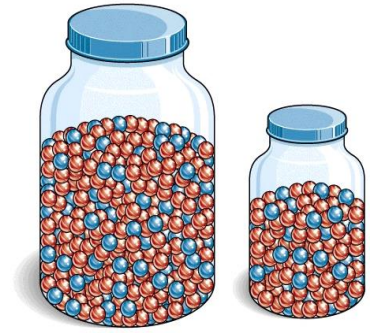
The target population for the scientific survey was owners of residential properties within the IVGID boundaries. A database of parcel owners is maintained by IVGID, and this was used as the source for selected recipients.

After some cleaning of duplicate entries and inappropriate records (such as parcels that were street medians), a total of 6,859 records were deemed eligible to receive the survey. Of these records, 1,957 included an email address that had a high probability of belonging to the actual parcel owner. (For many records, an email address was present but was not considered likely to belong to the owner; for example, many records had an email belonging to the HOA in which the parcel resided.)

Because it would be cost-prohibitive to mail a survey to all 6,859 addresses in the database, and there were not email addresses for every record, a two-pronged approach was taken. For the first “prong” all 1,957 records with an email address were emailed an invitation to take the survey online. Of these sent emails, 123 were “bounced,” meaning the email was no longer a valid one.



A random selection was made from the records of parcel owners who did not have a valid email address to be mailed the survey. According to probability theory, a randomly selected sample should be representative of the target population. An example that may be familiar from a math or statistics class is the jar or bowl of marbles of various colors. If the jar has two-thirds red marbles and one-third blue marbles, a random selection of marbles from that jars should result in a similar proportion of red and blue marbles as in the original jar. A total of 1,300 parcel owners without a valid email address were selected for the mailed “prong” of the survey.



### Administering the Scientific Survey

For those selected for the email “prong” of the survey, email invitations were sent in early April 2017 with a link to the online survey, which was programmed using the online application Qualtrics. These email invitations were sent using the Qualtrics server, which meant that reminder emails could be sent to only those email addresses for which a completed survey had not yet been received. Recipients received up to 3 email invitations/reminders. A total of 549 surveys were completed by these recipients, a 29.9% response rate.

The 1,300 parcel owners randomly selected from those without a valid email address (including the 123 records where there had been an email address, but the email invitation to the online survey “bounced”) were contacted a total of three times by mail beginning April 17, 2017.

The first mailing was a prenotification postcard announcing the upcoming survey. About a week after the prenotification postcard was sent the first wave of the survey was sent. This packet included the five-page questionnaire with a cover letter signed by Sharon Heider, Director of Community Services, and with a postage-paid return envelope. The cover letter also included a URL where recipients could go to complete the survey online if they preferred to do that rather than complete the hard copy survey. The cover letter also included a paragraph in Spanish inviting Spanish readers to find a friend or family member to help them complete the hard copy survey if they could not read English, or to go online to complete a Spanish version of the survey there. A week later a second survey was mailed, with instructions to recycle the survey if they had already responded to the first survey. A total of 289 completed surveys were returned by these recipients, for a response rate of 22.2%. Of these 289 responses, none were completed in Spanish, while 43 were completed online and 246 by mail.

### Confidence Intervals

The 95% confidence interval (or “margin of error”) quantifies the “sampling error” or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size, and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within a certain range if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite the best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

For this survey, with a total of 838 responses, the 95% confidence interval is plus or minus 3.4 percentage points.

### Survey Processing (Data Entry)

Mailed surveys were returned to NRC directly via postage-paid business reply envelopes. Once received, staff assigned a unique identification number to each questionnaire. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; NRC staff would choose randomly two of the three selected items to be coded in the dataset.

Once all surveys were assigned a unique identification number, they were entered into an electronic dataset. This dataset was subject to a data entry protocol of “key and verify,” in which survey data were entered twice into an electronic dataset and then compared. Discrepancies were evaluated against the original survey form and corrected. Range checks as well as other forms of quality control were also performed.

### Analyzing the Results

The electronic dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). Because there could be differences in the demographics, behaviors and opinions of those parcel owners with a valid email address, and those without, the first step was to compare survey results for the two samples. Differences were observed, so the sample was weighted so that the proportion of completed surveys from the two groups were in the same proportion they represented in the database.

For the most part, frequency distributions and average (mean) ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix A: Responses to Survey Questions*. Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they are marked with grey shading.

### Open Participation Online Survey

In addition to the scientific survey administered as described above, an open participation survey was made available. A URL of the survey link was publicized by IVGID, and anyone who wished to could go online to complete the survey. A total of 590 individuals answered the first question on the survey; 494 answered the last question of this survey. These results can be found in *Appendix D: Responses to Survey Questions – Open Participation Online Survey* and *Appendix E: Verbatim Responses to Open-ended Questions from Open Participation Online Survey*. Comparisons to the scientific survey are found in *Appendix F: Comparison of Scientific Survey Results with Open Participation Online Survey Results*.

## **Appendix H: Survey Materials**

A copy of the survey materials appear on the following pages.

April 2017

Dear Neighbor,

We want to hear from you! As a property owner in Incline Village/Crystal Bay, we want your opinion about the future of our community. Your household has been randomly selected to be part of the 2017 Community Services Master Plan Survey.

Your survey will arrive in a few days. Please help us shape the future by completing the survey when it arrives.

Thank you for helping to make our community a great place to live, work and play!

Sincerely,



Sharon Heider, *Director of Community Services*

April 2017

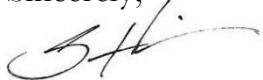
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April 2017

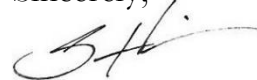
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893 Southwood Blvd  
Incline Village, NV 89451

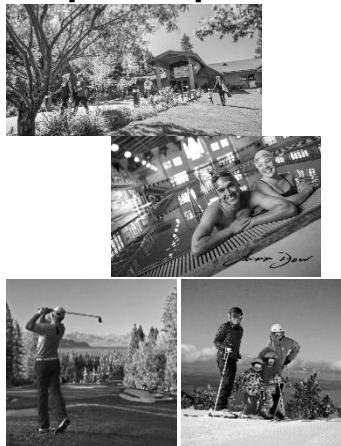
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PERMIT NO. 94



893 Southwood Blvd  
Incline Village, NV 89451

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**Help us shape the future!**



893 Southwood Blvd  
Incline Village, NV 89451

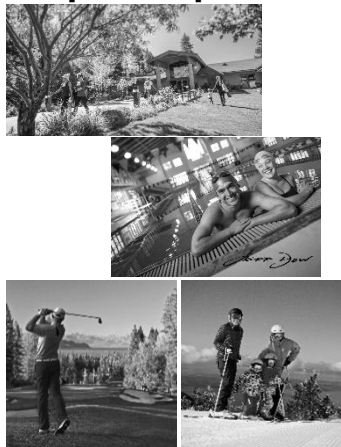
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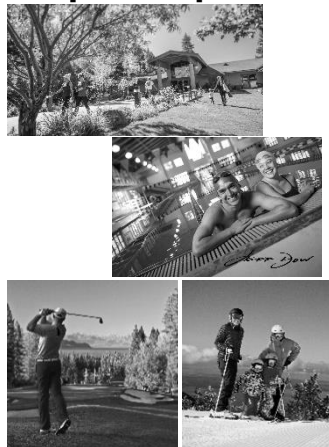
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**Help us shape the future!**

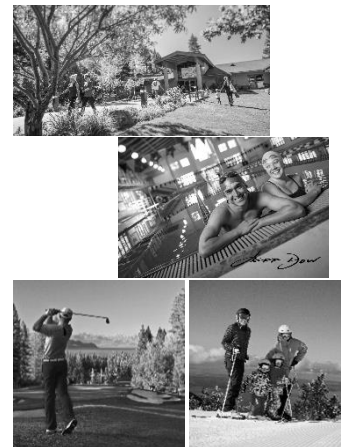


**Help us shape the future!**



## Community Services Master Plan Survey

### What do you think?



Dear Neighbor,

**We want to hear from you!** Please help us shape the future of our community by taking a few minutes to fill out the enclosed survey.

Incline Village General Improvement District (IVGID) Community Services is comprised of programs, activities and facilities within recreation, tennis, ski and golf. Master Plans for Diamond Peak and the Tennis Center have been adopted, while separate studies have been done for the beaches and golf. This survey intends to look at all elements of Community Services and is different than the annual community survey conducted in October.

Your participation is very important. As a Parcel Owner, your household has been randomly selected to receive this survey. The results will be used by the IVGID to update the Community Services Master Plan.

A few things to remember:

- The member of the household who uses the facilities the most should complete the survey.
- Your responses are completely confidential. An independent research firm, National Research Center, is conducting this survey and NO private information will be given to the public, IVGID or anyone else. Responses will be reported in summary form only (although the survey comments will be included in the report). You will see the results this summer!
- You may return the survey by mail in the enclosed postage-paid envelope. If you would prefer to do the survey online, go to **bit.ly/ivgid17**  
You can find your password above your address near the top of the page.

**Please save the date of June 24<sup>th</sup> at 10:00 am and plan to attend the Interactive Community Workshop at the Recreation Center.**

If you have any questions about the survey, please contact Denise Springsteel at [csmp@ivgid.org](mailto:csmp@ivgid.org) or by calling 775-832-1343. If you would like to know more about the planning process for the Community Services Master Plan, please visit the project website at:  
<https://www.yourtahoeplace.com/ivgid/resources/community-services-master-plan>

Thank you for your time and participation!

Sincerely,



Sharon Heider  
*Director of Community Services*

Esta es una encuesta sobre Incline Village General Improvement District. ¡Queremos escuchar de usted! Puede pedirle a alguna amistad o algún miembro familiar que le asista con la encuesta. Usted puede completar la encuesta en línea en español al: **bit.ly/ivgidespanol17**

## Community Services Master Plan Survey

### What do you think?



Dear Neighbor,

About a week ago, you should have received a copy of the enclosed survey. **If you completed it and sent it back, we thank you for your time and ask you to discard this survey.** Please do not respond twice. If you have not had a chance to complete the survey, we would appreciate your response.

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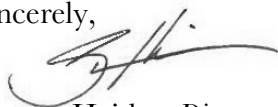
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# Community Services Master Plan Survey

1. Please rate the quality of each of the following for IVGID's Community Services facilities.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of services provided.....	1	2	3	4	DK
IVGID recreation facilities.....	1	2	3	4	DK
IVGID recreation programs.....	1	2	3	4	DK
IVGID parks, trails & open space.....	1	2	3	4	DK
Availability of information about IVGID's recreation offerings to the community. ....	1	2	3	4	DK

2. On a scale from 1 to 10, where 1=absolutely not and 10=absolutely yes, would you recommend IVGID's Community Services offerings to your family, friends and colleagues? (Please circle a number.)

<u>Absolutely Not</u>					<u>Neutral</u>					<u>Absolutely Yes</u>
1	2	3	4	5	6	7	8	9	10	

3. Please tell us why you would or would not recommend IVGID's Community Services offerings.

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4. Please rate the overall quality of each of the following IVGID recreation facilities. Then indicate how often, if ever, you personally have used the facility in the last 12 months, and how often others in your household have used them (including visiting family or friends).

	<u>Overall quality</u>					<u>How often used by:</u>					
	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>	<u>You, personally</u>			<u>Others in your household</u>		
						<u>Never</u>	<u>1-5 times</u>	<u>6+ times</u>	<u>Never</u>	<u>1-5 times</u>	<u>6+ times</u>
Aspen Grove Community Center.....	1	2	3	4	DK	0	1	2	0	1	2
Diamond Peak Ski Resort.....	1	2	3	4	DK	0	1	2	0	1	2
Incline Tennis Center.....	1	2	3	4	DK	0	1	2	0	1	2
Recreation Center .....	1	2	3	4	DK	0	1	2	0	1	2
Incline Skate Park.....	1	2	3	4	DK	0	1	2	0	1	2
Incline Park Ball Fields .....	1	2	3	4	DK	0	1	2	0	1	2
Preston Park.....	1	2	3	4	DK	0	1	2	0	1	2
Village Green .....	1	2	3	4	DK	0	1	2	0	1	2
Incline Beach .....	1	2	3	4	DK	0	1	2	0	1	2
Ski Beach.....	1	2	3	4	DK	0	1	2	0	1	2
Hermit Beach .....	1	2	3	4	DK	0	1	2	0	1	2
Burnt Cedar Beach .....	1	2	3	4	DK	0	1	2	0	1	2
The Chateau at Incline Village™ .....	1	2	3	4	DK	0	1	2	0	1	2
The Grille at the Chateau .....	1	2	3	4	DK	0	1	2	0	1	2
Fitness Trail .....	1	2	3	4	DK	0	1	2	0	1	2
Disc Golf Course .....	1	2	3	4	DK	0	1	2	0	1	2
Championship Golf Course .....	1	2	3	4	DK	0	1	2	0	1	2
Mountain Golf Course.....	1	2	3	4	DK	0	1	2	0	1	2



**5. Please rate the overall quality of each of the following activities offered by IVGID. Then indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. (One class is equivalent to one time.)**

	Overall quality					How often used in last 12 months?			
	Excellent	Good	Fair	Poor	Don't Know	Never	1-11 times	12 to 24 times	25+ times
<b>RECREATION</b>									
Health & Wellness Programs.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Massage Therapy.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Personal Training.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kid Zone at the Recreation Center .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Totally Active (Ages 6-17): times when youth can swim, shoot hoops and work out at the Recreation Center .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Group Fitness Classes (e.g., Cardio Cycle, Yoga, Zumba, Cardio/Strength, Strength Conditioning, Flexibility & Balance, TRX Suspension Training, 55+ Fitness and Yoga, Flexibility/Balance/Ballet Bar) ..	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cardiovascular Room at the Recreation Center .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strength Area at the Recreation Center .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nutrition Services .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children's Dance .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult Dance.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hiking/snowshoe programs.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Senior Programs (e.g., Conversation Café, Digital Photography Club, AARP Safe Driver Course) .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Group Aqua Fitness Classes .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth Swim Lessons .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult Swim Lessons .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open swim times.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Preschool Programs (e.g., Tahoe Tiny Timbers, Fairy Tale Ballet, etc.).....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth Programs (e.g., Kids Jazz, etc.).....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreation Special Events (e.g., Underwater Egg Hunt, Dog Days of Fall, Trail of Treats & Terror, etc.) .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kids or Youth Camps (e.g., Epic Base Camp, Epic Early Adventure Camp, Epic Specialty Camps, etc.) ..	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth Sports.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teen Sports .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult Sports.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Appreciation Events at the Recreation Center .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>TENNIS</b>									
Play tennis.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Play pickleball.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tennis Lessons.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tennis Junior Clinics or Camps.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tennis Adult Clinics or Camps .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Appreciation Events at the Tennis Center.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. (continued) Please rate the overall quality of each of the following activities offered by IVGID. Then indicate how often, if ever, you or anyone in your household has participated in each in the last 12 months. (One class is equivalent to one time.)

	Overall quality					How often used in last 12 months?			
	Excellent	Good	Fair	Poor	Don't Know	Never	1-11 times	12 to 24 times	25+ times
<b>CHAMPIONSHIP AND MOUNTAIN GOLF COURSES</b>									
Play golf .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Appreciation Events at the golf courses .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Golf Custom Clinic Series .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Golf Adult Leagues and Camps (Get Golf-Ready) ...	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Golf Junior Leagues and Camps .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Grille (e.g., Lunch or Happy Hour).....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Golf Specials and Programs (Sunday Family Fun Day, Nine & Wine, Thrill & Grill, etc.).....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>DIAMOND PEAK SKI RESORT</b>									
Ski at Diamond Peak .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Group Ski Lessons .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ski Special Events (Historic Film Series, Child Ski Center Themed days, Easter egg hunt, etc) .....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ski and Snowboard programs.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Appreciation Events (Ski).....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food Court and Loft Bar (e.g., Lunch or Apres Ski) ...	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Last Tracks Wine and Beer Tastings.....	1	2	3	4	DK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Please rate how important it is for IVGID to provide the following programs.

	Essential	Very important	Somewhat important	Not at all important	Don't know
Children (ages 12 and under) recreation and sports programs.....	1	2	3	4	DK
Youth (ages 13 to 19) recreation and sports programs.....	1	2	3	4	DK
Adult recreation and sports programs.....	1	2	3	4	DK
Older adult (ages 55 and over) recreation and sports programs.....	1	2	3	4	DK
Programs for people with special needs (people with physical or developmental disabilities) .....	1	2	3	4	DK
Seniors Excursion Programs (e.g., Virginia City, etc.) .....	1	2	3	4	DK
Arts, Cultural and natural history interpretive programs.....	1	2	3	4	DK
Environmental education and exploration.....	1	2	3	4	DK
Recreation Center programs (e.g., Fitness Challenge, etc.) .....	1	2	3	4	DK
Any others? .....					

7. Please tell us how strongly you agree or disagree that IVGID should offer services for each of the following purposes.

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
To provide opportunities for residents to maintain and improve their health....	1	2	3	4
To make it attractive for family members with children to visit.....	1	2	3	4
To attract visitors and promoting tourism.....	1	2	3	4
To enhance the property values in the community .....	1	2	3	4
To provide sports and recreational opportunities.....	1	2	3	4
To provide opportunities for residents to make social connections .....	1	2	3	4
To provide positive activities for children and teens (ages 19 and younger).....	1	2	3	4
To provide recreational, social and health strengthening opportunities for older adults (ages 55 and older).....	1	2	3	4
To promote a more beautiful community and a greater "sense of place" for residents .....	1	2	3	4

8. To what extent would you support or oppose IVGID expanding or building any of the following recreation/sports facilities, knowing that expansions or additions may have an impact on fees?

	Strongly support	Somewhat support	Somewhat oppose	Strongly oppose	Don't know
Dedicated dog park.....	1	2	3	4	DK
Warm water pool.....	1	2	3	4	DK
Additional multi-purpose fields (soccer, football and lacrosse fields)	1	2	3	4	DK
Skate park expansion.....	1	2	3	4	DK
Cross-country ski facility.....	1	2	3	4	DK
Additional gymnasium .....	1	2	3	4	DK
Outdoor basketball courts .....	1	2	3	4	DK
Indoor tennis courts.....	1	2	3	4	DK
Additional kayak/paddleboard storage racks.....	1	2	3	4	DK
Ice skating rink.....	1	2	3	4	DK
More trails within the District.....	1	2	3	4	DK
Field house (indoor multi-use facility).....	1	2	3	4	DK
Bocce ball courts.....	1	2	3	4	DK
Pickleball courts.....	1	2	3	4	DK
Snowplay/sledding.....	1	2	3	4	DK
Additional volleyball courts.....	1	2	3	4	DK
Any others? .....					

9. To what extent would you support or oppose IVGID adding more of any of the following recreation programs, knowing there may be an impact on fees?

	Strongly support	Somewhat support	Somewhat oppose	Strongly oppose	Don't know
Youth (ages 13 to 19) sports (e.g., baseball, softball, etc.) .....	1	2	3	4	DK
Children (ages 0 to 12) sports (e.g., baseball, softball, etc.) .....	1	2	3	4	DK
Teen programs .....	1	2	3	4	DK
Adult programs (ages 18 to 54) .....	1	2	3	4	DK
Senior programs (ages 55+) .....	1	2	3	4	DK
Intergenerational programs .....	1	2	3	4	DK
Special needs programs.....	1	2	3	4	DK
Special events.....	1	2	3	4	DK
Any others? .....					

10. Please indicate how strongly you lean one way or the other for the pair of statements about IVGID's funding priorities below. For example, if you feel strongly about the statement to the right, check the box closest to that statement, if you lean slightly toward the statement on the left, check a box closer to the middle.

What do you think should be funding priority in the next few years?

Focus on taking better care of what we have and improve the condition and appeal of the recreation facilities and parks. This means new facilities or parks would not be built, expanded or acquired.	←	→	Invest in building or expanding recreation facilities in response to the increasing demand; be visionary for the future. (This means the existing facilities would continue to be maintained but not receive significant new improvements.)
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

11. How do you feel about the value of the Recreation Fee (\$730) and Beach Fee (\$100) that you currently pay, which helps fund all of IVGID's amenities?

Very good value	Fairly good value	Average value	Somewhat poor value	Very poor value	I do not pay this fee
1	2	3	4	5	6

- 12. If new or expanded recreation facilities are desired by the community, one way to cover costs is to increase the annual Recreation Fee paid by parcel owners of IVGID. The Recreation Fee is currently \$830 (with beach access) and \$730 (with no beach access) per year. To what extent would you support or oppose the following increases in the annual Recreation Fee to invest in recreation facilities?**

	<b>Strongly support</b>	<b>Somewhat support</b>	<b>Somewhat oppose</b>	<b>Strongly oppose</b>	<b>Don't know</b>
An increase of \$50 per year .....	1	2	3	4	DK
An increase of \$100 per year .....	1	2	3	4	DK
An increase of \$200 per year .....	1	2	3	4	DK
An increase of \$500 per year .....	1	2	3	4	DK

- 13. Some residents feel access to IVGID facilities and programs should be included in the annual Recreation Fee. To what extent would you support or oppose increasing the annual Recreation fee to approximately \$2,300 and not having to pay a user fee to use the facilities and programs (non-residents would still pay a user fee)?**

☐ Strongly support    ☐ Somewhat support    ☐ Somewhat oppose    ☐ Strongly oppose    ☐ Don't know

- 14. What do you think should be IVGID's top priority for Community Services over the next 10 years? (If you need more space, attach your comments or email them to [csmp@ivgid.org](mailto:csmp@ivgid.org))**

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## About You and Your Household

- 15. Do you live in Crystal Bay or Incline Village?**

☐ Yes, in Crystal Bay  
☐ Yes, in Incline Village  
☐ No, I do not live in either location

- 16. Which times of year are you in Crystal Bay/Incline Village? (Check all that apply. If you live here year-round, check all four seasons.)**

☐ Spring    ☐ Fall  
☐ Summer    ☐ Winter  
☐ weekends, holidays, select vacation days  
☐ I own property there, but never live or visit there

- 17. Do you have family or friends that come to stay at your property in Crystal Bay/Incline Village?**

☐ No  
☐ Yes, for less than a month  
☐ Yes, for a month or more

- 18. Do any of the following live in your household?**

	<b>yes</b>	<b>no</b>
Children (ages 12 and under) .....	<input type="checkbox"/>	<input type="checkbox"/>
Teenagers (ages 13 to 19) .....	<input type="checkbox"/>	<input type="checkbox"/>
Adults (ages 20 to 54, including yourself) .....	<input type="checkbox"/>	<input type="checkbox"/>
Adults (ages 55 or older, including yourself) ..	<input type="checkbox"/>	<input type="checkbox"/>

- 19. What is your gender?**

☐ Female    ☐ Male

- 20. Which of the following describes your age?**

☐ 18 - 24    ☐ 45 - 54  
☐ 25 - 34    ☐ 55 - 64  
☐ 35 - 44    ☐ 65 years or older

- 21. What is your race/ethnicity? (Please check all that apply.)**

☐ American Indian or Alaskan native  
☐ Asian or Pacific Islander  
☐ Black or African American  
☐ Hispanic/Latino/Spanish  
☐ White/Caucasian  
☐ Other \_\_\_\_\_

- 22. What was your total household income (before taxes) in 2016?**

☐ Under \$25,000    ☐ \$125,000 to \$149,999  
☐ \$25,000 to \$49,999    ☐ \$150,000 to \$174,999  
☐ \$50,000 to \$74,999    ☐ \$175,000 to \$199,999  
☐ \$75,000 to \$99,999    ☐ \$200,000 or more  
☐ \$100,000 to \$124,999

Thank you! IVGID greatly appreciates your responses! Please return the survey in the enclosed postage paid envelope to:  
National Research Center, Inc.;  
PO Box 549; Belle Mead, NJ 08502