

ZERO TOLERANCE TRASH ENFORCEMENT BEGAN ON AUGUST 1, 2017

The IVGID Board of Trustees (BOT) set August 1, 2017 as the start date for the zero tolerance solid waste enforcement policy for any violation(s) documented through Waste Management's Solid Waste Snapshot Program and/or IVGID's Trash Reporting.



YES



NO



NO

ACCEPTABLE

- DO** Make sure trash and recycling are fully contained at all times.
- DO** Make sure trash and recycling cart or dumpster lids are both fully closed. If you have a bear shed ensure cans/bags are kept inside the box and doors are closed, even on collection day.
- DO** Residential waste service customers may place yard waste curbside in stickered bags ONLY during 16 week program.
- DO** Residential waste service customers may only place trash and recycling carts curbside after 5 AM on service day.

UNACCEPTABLE = VIOLATION

- DON'T** Leave any gap in lids/doors or allow trash or recycling overflow outside of carts, bear shed or dumpsters.
- DON'T** Leave any bags, cans or cardboard next to trash or recycling cart, bear shed or dumpster.
- DON'T** Place trash or recycling out on wrong date/time, or prior to 5AM on service day.
- DON'T** Leave trash or recycling uncontained. Customers are still responsible for a spill, even on service day. Collection for residential waste service customers occurs between 7 AM and 5 PM and commercial waste service customers between 5 AM and 5 PM.
- DON'T** Residential waste service customers may not place yard waste curbside in bags or cans other than during the dates set for 16 week program. Yard waste outside of the annually designated timeframes is trash and should be disposed of accordingly.

Ideal residential waste service:

Bear shed or wildlife resistant cart, sized for largest volume requirement.

Ideal commercial waste service:

Park style dumpster or wildlife resistant cart, sized for largest volume requirement.

Visit WWW.INCLINEVILLAGE.WM.COM or call 775-831-2971

to learn more about trash service and how to avoid overages

Visit YOURTAHOEPLACE.COM/PUBLIC-WORKS

or call 775-832-1203 for IVGID Ordinance 1 information



SOLID WASTE ORDINANCE 1 – AS ADOPTED DECEMBER 14, 2016

To view Ordinance 1 visit: [www.yourtahoepace.com/uploads/pdf-public-works/Ordinance_1 - Resolution_1852.pdf](http://www.yourtahoepace.com/uploads/pdf-public-works/Ordinance_1_-_Resolution_1852.pdf)

ZERO TOLERANCE ENFORCEMENT RESIDENTIAL CUSTOMERS

Residential Waste Service Fee Schedule for Non-Compliance with Ordinance Provisions	
1 st Offense	Mandatory 64 or 96 gallons Enhanced Wildlife Resistant Cart Service
2 nd Offense	\$100 to \$999
3 rd and Subsequent Offenses	\$500 to \$999
Fees are non-refundable except upon relief provided under appeal process or with installation of bear shed within 60 days of billed fee or mutually agreed upon time frame.	
A Residential Service Violation shall include but not be limited to, solid waste being placed at the curb on the wrong specified pick-up day or prior to 5:00 a.m. on the pick-up day, solid waste spilled on the property or solid waste placed at the curb for service on the pick-up day at the proper time but not properly contained within the container. This can include loose garbage placed next to the container, an overflowing container and garbage placed in bags next to the container at the curb.	

7.1.B A residential service violation shall include but not be limited to:

- 7.1.B.1 Solid waste being placed at the curb on the wrong specified pick-up day or prior to 5:00 a.m. on the pick-up day.
- 7.1.B.2 Solid waste spilled on the property outside the building.
- 7.1.B.3 Solid waste placed at the curb for service on the pick-up day at the proper time but not properly contained within the container.
- 7.1.B.4 Loose or non-contained garbage placed next to the container.
- 7.1.B.5 Overflowing container.
- 7.1.B.6 Garbage placed in bags next to the container at the curb.
- 7.1.B.7 Anything in the judgement of the Director of Public Works which constitutes a violation of the General Provisions of this Ordinance.
- 7.1.B.8 Yard debris which is properly bagged and identified with the Collector provided tag for the current year shall only be placed at the curb for pick-up during the annually designated 16-week timeframe for the yard debris program in accordance with the published procedures. All other times of placement at the curb are a violation.

ZERO TOLERANCE ENFORCEMENT COMMERCIAL CUSTOMERS

Commercial Waste Service Fee Schedule for Non-Compliance with Ordinance Provisions	
1 st Offense	Up to \$999
2 nd and Subsequent Offenses	\$500 to \$999
Fees are non-refundable except upon relief provided under appeal process or with use of enhanced wildlife resistant dumpster within 60 days of billed fee or mutually agreed upon time frame.	
A Commercial Service Violation shall include but not be limited to, an overflowing dumpster, dumpster not secured, dumpster not tightly closed and locked or latched (there shall be no gap between lid and bin), solid waste on top of or outside of dumpster, solid waste inside or outside of enclosure, enclosure doors not secured after service, or any solid waste spilled around the enclosure. Consideration may be given for a unique illegal dumping incident. Multiple requests for relief of violation from reported illegal dumping will not be considered.	
An empty dumpster is not a violation if left unlatched.	

7.1.C.A Commercial Service Violation shall include but not be limited to:

- 7.1.C.1 An overfilled dumpster.
- 7.1.C.2 A dumpster not secured, dumpster not tightly closed and locked or latched (there shall be no gap between lid and bin).
- 7.1.C.3 Solid waste on top of or outside of dumpster.
- 7.1.C.4 Solid waste inside or outside of enclosure.
- 7.1.C.5 Enclosure doors not secured.
- 7.1.C.6 Solid waste spilled around the enclosure.
- 7.1.C.7 Anything in the judgement of the Director of Public Works which constitutes a violation of the General Provisions of this Ordinance.