

IVGID PUBLIC WORKS NEWS

1220 Sweetwater Road, Incline Village, NV 89451

Office Hours: M-F 8 am to 4:30 pm

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WINTER PREPAREDNESS EDITION

PREPARE FOR WINTER: PROTECT YOUR PIPES

As colder weather arrives in the Basin, now is the time to prepare your home and avoid costly damage from frozen pipes. Even a small freeze can cause pipes to burst, resulting in flooding, property damage, and emergency repairs.

If you plan to travel this winter, be sure to shut off your water at your Customer Shut-Off Valve (CSV) if your home has one before leaving. Indoors, keep your thermostat set at 55°F or higher and insulate any exposed plumbing in unheated areas such as garages, crawl spaces, and basements. Outside, disconnect hoses and ensure your CSV is clear and easy to access in case of an emergency.

Keeping your contact information updated with IVGID allows our team to reach you quickly during urgent situations. A few simple steps now can prevent a major winter headache later.

Meter stakes play a critical role once snow begins to accumulate. The blue stake near your property marks the location of your water meter, allowing crews to quickly access it during emergencies. It's important to keep the stake visible and free from dirt, rocks, plants, or other obstacles. Removing or covering stakes can delay emergency shut-offs and may result in fines. If snow buries your stake, our crews can usually locate it with metal-detecting equipment, and if a stake is missing, Public Works can help ensure a replacement is installed. Keeping meter stakes clear ensures we can respond quickly when every minute counts.

WINTER ACCESS MATTERS: KEEP YOUR METER STAKE CLEAR

FOG REMINDER: KEEP FATS, OILS & GREASE OUT OF THE SEWER SYSTEM

Fats, oils, and grease, known as “FOG,” are a leading cause of sewer line blockages in our community. When grease is poured down the sink or garbage disposal, it cools and hardens inside the pipes, gradually building up and causing backups that can lead to costly repairs. The best way to help protect the sewer system is to keep all fats and cooking oils out of your drains. After cooking, allow grease to cool and then pour it into a jar or can to throw away once full. Scraping and dry-wiping dishes and pans before washing also keeps grease out of your pipes, and using a sink strainer helps prevent food scraps from entering the system. Sharing these simple habits with friends and neighbors helps keep our community's sewer lines flowing safely all year long.



FREE HOLIDAY TREE RECYCLING



Curbside pickup: January 12–16, 2026 on regular trash days. Trees must be clean, decoration-free, and cut into 3-ft sections.



Drop-off: December 26, 2025–January 29, 2026 at the Overflow Parking Lot (958 Lakeshore Blvd.). Trees are chipped and reused for local erosion control.

REPORT LITTER & TRASH ISSUES

Clean Tahoe Hotline
530-544-4210
northshore@clean-tahoe.org

HOUSEHOLD HAZARDOUS WASTE RECAP SUMMER 2025

During the summer of 2025, 19 special collection events were held for Household Hazardous Waste (HHW) and Electronic Waste (E-Waste) from Memorial Day through September, with 484 residents participating. Over the season, approximately 19 tons of waste were collected, including:

7.5 tons of E-Waste recycled through Lifecycle Solutions

3.9 tons of latex paint recycled with Clean Earth

1.7 tons of alkaline batteries and 400 lbs of lithium-ion batteries

742 lbs of lead-acid batteries and 665 lbs of fluorescent bulbs

5 tons of other hazardous chemicals, safely disposed of by incineration, treatment, or fuel blending

These efforts helped keep our community safe and our environment protected.