



Dear IVGID Water Customer,

PRECAUTIONARY BOIL WATER NOTICE – AFFECTED AREA ONLY

Location: All of Third Green Ct

Date Issued: May 5, 2026

The Incline Village General Improvement District (IVGID) water system (PWS ID# NV000158) has experienced a loss of pressure that could result in contamination of drinking water within the affected area listed above.

BOIL YOUR WATER FOR THREE (3) MINUTES BEFORE USING

IVGID's water system experienced an event resulting in a loss of pressure in the distribution system. Loss of pressure can allow backpressure, back siphonage, or movement of water from outside the pipe into the system through cracks, breaks, or joints common to all water systems. This condition may allow bacteria or other organisms to enter the water system and may pose a health risk, particularly to individuals with compromised immune systems.

What should you do?

If your residence or business is located within the affected area:

- **Do NOT drink the water without boiling it first.**

Bring all water to a rolling boil for **three (3) minutes**, allow it to cool, and then use it.

Alternatively, use bottled water.

- Use boiled or bottled water for:

- Drinking
- Making ice
- Brushing teeth
- Washing dishes
- Food preparation

Boiling water kills bacteria and other organisms that may be present.

Possible Health Effects

Inadequately treated water may cause symptoms such as diarrhea, cramps, nausea, headaches, or other gastrointestinal symptoms. These symptoms are not caused only by organisms in drinking water. If symptoms persist, please seek medical advice. Infants, young children, the elderly, and individuals with weakened immune systems may be at greater risk and should consult their healthcare provider.

What happened? What is being done?

A **service line break** caused a loss of pressure in the distribution system. Repairs and system monitoring are underway. We anticipate resolving the situation by **Friday, May 8, 2026, by 3:00 p.m.** Once the required water quality testing has been completed, customers will be notified when it is safe to resume normal water use.

For More Information

Incline Village General Improvement District – Public Works Department
775-832-1203

www.yourtahoeplace.com

Please share this information with others who may not have received this notice directly, including residents of apartments, nursing homes, schools, and businesses within the affected area.

Unless noted above, this notice does **not** apply to all IVGID water customers.

Thank you for your cooperation.

IVGID Public Works
Incline Village General Improvement District
1220 Sweetwater Road, Incline Village, NV 89451
775-832-1203
pw@ivgid.org