

IVGID PUBLIC WORKS NEWS

1220 Sweetwater Road, Incline Village, NV 89451

Office Hours: M-F 8 am to 4:30 pm

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STAY CONNECTED WITH IVGID PUBLIC WORKS

NEW: RECEIVE EMERGENCY WATER NOTIFICATIONS

IVGID Public Works has added a new notification service to help you stay informed during water system emergencies. If you're enrolled in eBill, you can receive important alerts by email, including boil water notices and other urgent water system updates. During an emergency, timely communication is important. Signing up for eBill helps IVGID quickly share important information directly with you when it matters most.

Please note: If your utility service is billed through a homeowners association (HOA) or other master-metered account, you are not eligible to enroll in IVGID Customer Portal notifications because the utility account is billed to the HOA or master account holder. Please continue to monitor communications from your HOA and IVGID during an emergency.

The IVGID Customer Portal makes managing your utility account easier than ever. You can receive electronic bills, view historical statements and consumption records, make one-time payments, and receive faster notifications if a potential water leak is identified after monthly meter readings.

You can also choose to enroll in Automatic Payments using your checking account. Payments are securely processed on the due date each month - no stamps, no mailed payments, and no missed due dates.

**MANAGE
YOUR
ACCOUNT
ONLINE**

SUMMER WATER & COMMUNITY UPDATES

REPLACE YOUR TOILET OR WASHING MACHINE AND RECEIVE UP TO \$100

Upgrade to a high-efficiency toilet or washing machine and receive a rebate of up to \$100 credited toward your IVGID utility bill. Visit our website for the rebate application and additional information:

yourtahoeplace.com/public-works/water/water-conservation.

COMMUNITY CLEANUP EVENTS

Thank you to the 20 volunteers who collected 134 pounds of litter during the Summer Kickoff Cleanup!

Join us for the Great Sierra River Cleanup on September 19, from 9:00 a.m. to Noon. Meet at the Recreation Center.

The Diamond Peak Ski Team will also host mountain litter cleanups on August 22 and September 19, from 9:00 a.m. to Noon. Meet at the Diamond Peak Upper Parking Lot.

FALL YARD WASTE COLLECTION

Curbside collection of stickered yard waste bags ended July 17. Collection resumes September 28 through October 30 on your assigned collection day. Bags placed curbside outside of the collection period will be collected as garbage and assessed additional fees.

CHECK YOUR IRRIGATION SYSTEM

Summer is the perfect time to inspect your irrigation system. The U.S. EPA's WaterSense program recommends checking your system monthly for leaks, broken sprinkler heads, clogged nozzles, and overspray onto sidewalks or driveways.

Even a small irrigation leak can waste a significant amount of water over the course of a season and lead to higher utility bills. Taking a few minutes each month to inspect your system and make needed repairs can improve irrigation efficiency, keep your landscape healthy, and conserve water. Check your sprinkler heads, valves, and irrigation lines regularly for damage, leaks, or other issues that may affect your system's efficiency.

Source: U.S. Environmental Protection Agency (EPA) WaterSense Program – Outdoor Watering Tips.

REPORT LITTER & TRASH ISSUES

Clean Tahoe Hotline
530-544-4210

northshore@clean-tahoe.org

RESIDENTS OF INCLINE VILLAGE
AND CRYSTAL BAY MAY DROP OFF
HOUSEHOLD HAZARDOUS AND
ELECTRONIC WASTE

BY APPOINTMENT ONLY

CALL (775) 832-1284 OR GO ONLINE:

WWW.IVGIDHHW.COM

