

STAY CONNECTED WITH YOUR UTILITY ACCOUNT

Your online account gives you convenient access to billing information, water usage history, and important utility updates.



Why Create an Online Account?

Your Account. Your Way.

- ✓ View your bill anytime
- ✓ Review payment history
- ✓ View consumption history
- ✓ Make payments online
- ✓ Go paperless
- ✓ Update contact information

Get the information you need without waiting for a bill in the mail.



Emergency Notifications

Your online account helps IVGID reach you during:

- ✓ Boil water notices and rescind notifications
- ✓ water system updates and communications

If your utility service is billed through an HOA or master account, please follow HOA communications for water system updates.



Easy Ways to Pay

Your online account gives you flexible options to manage your utility bill:

- ✓ ACH/AutoPay
- ✓ One-time online payments
- ✓ Paperless billing

Use the IVGID Customer Portal to make secure one-time credit card payments or enroll in convenient ACH/AutoPay.



Scan to Create
Your Account

How to Sign Up

It's Easy to Get Started

Visit yourtahoeplace.com → Residents → Water & Sewer Bill Pay

Have your utility statement ready — your Billing ID is all you need to get started.